

Class 1
Local Impact Assessment

Lake Cathie Tavern
Lot 1 Ocean Drive
Lake Cathie NSW 2445

Licence Number: LIQH400113994

LGA: Port Macquarie – Hastings

1. Executive Summary

- 1.1. The applicant submits a Class 1 Local Impact Assessment ("LIA") in support of an application under the *Gaming Machines Act 2001* ("the Act") for a low-range increase to the gaming machine threshold presently 11 comprising 11 gaming machine entitlements with an increase of 5 gaming machines for the Lake Cathie Tavern (the "Hotel")
- 1.2. The threshold increase of 5 gaming machines would bring the overall total of the threshold to 16.
- 1.3. The subject premises is situated at Lot 1 Ocean Drive, Lake Cathie NSW 2445.
- 1.4. The hotel is located within a SA 2 Band 2 area of Laurieton – Bonny Hills within the Local Government Area ("LGA") of Port Macquarie – Hastings.
- 1.5. The Act requires the Authority to be satisfied of the following in order to approve the subject gaming machine threshold increase application.
 - (a) The LIA complies with the Act & Regulation requirements;
 - (b) The LIA has demonstrated that gambling activities will be conducted in a responsible manner as referred to in Clause 3.
 - (c) The proposed increase in the gaming machine threshold will provide a positive contribution towards the local community as referred to in Clause 6; and
 - (d) The LIA has adequately addressed any community concerns arising out of the consultation.

It is submitted that the Authority would be so satisfied.

2. Hotel Background

- 2.1. The premises are located at Lot 1 Ocean Drive, Lake Cathie NSW 2445.
- 2.2. The primary purpose of the Hotel is for the sale of liquor by retail. The keeping and operation of gaming machines at the Hotel will not detract unduly from the character of the Hotel or from the enjoyment of persons using the Hotel otherwise than for the purpose of gaming. The Hotel currently operates 11 gaming machines, with 11 entitlements.
- 2.3. The Hotel provides a full range of facilities for its patrons including a sports bar, TAB, bistro, beer garden, gaming room and a bottle shop. A playground is being built for children soon.
- The approved trading hours of the premises are 5:00am to midnight Friday and Saturday and 5:00am to 10:00pm Sunday to Thursday.
- 2.4. The Hotel's current total internal floor space is 739 square metres and that of the gaming room is 66 square metres.
- 2.5. Attachment "A" depicts the floor plan with the proposed layout of the additional gaming machines inserted and Attachment "B" comprises photos of the premises.
- It is intended to expand the existing gaming room, seek to extend trading hours to permit trade each evening to midnight and delete condition 210 on the licence which prevents patrons using the exterior drinking areas after 10pm.
- 2.6. The hotel has some 9 employees, all of whom reside in the local government area providing local employment and contributing to the local economy. Typical menu is Attachment "C".

3. Responsible Gaming and Harm Minimisation

- 3.1. The Hotel's management and staff will be supportive of and encourage responsible gaming practices. All members of staff engaged in the operation of gaming machines have completed the prescribed *Responsible Conduct of Gambling Course*. A register of the RCG certificates and competency cards of all staff will be maintained at the Hotel.
- 3.2. The Hotel currently has 11 gaming machines. All gaming machines will be located within a gaming room as prescribed by Clause 9 of the Gaming Machines Regulation 2002, in that:-
- (a) The gaming room is located in a bar area of the Hotel,
 - (b) The gaming room is physically separated from the general bar area by walls and doors,
 - (c) Patrons are not compelled to pass through the gaming room in order to enter or leave the Hotel or in order to gain access to another part of the Hotel,
 - (d) Entry to the gaming room is free of charge,
 - (e) The machines cannot be seen from any place outside the Hotel that is used by the public or to which the public has access,
 - (f) All gaming machines are suitably spaced in order to facilitate access,
 - (g) The gaming room is supervised at all times by way of electronic means and physical presence of the licensee or an employee,

- (h) The gaming room has two (2) entrances that provide reasonable access to and from the gaming room to at least one operating bar and at least one toilet for each gender without the need for patrons to go on a public street, or to any area not forming part of the Hotel when moving from the gaming room to other facilities, and
 - (i) The gaming room cannot be accessed directly from a public street.
- 3.3. The Hotel gaming shutdown period is 4am to 10am daily.
- 3.4. The Hotel will maintain an active membership of the Australian Hotels Association (AHA) New South Wales and will continue to support its practices and procedures for gaming harm minimisation.
- 3.5. Patrons of the Hotel will be made aware of the AHA's counselling services and of the government funded "gambling HELP" counselling service.
- 3.6. Patrons will be made aware of the chances of winning and the problems associated with excessive gambling through prescribed signage required to be located on each gaming machine and throughout the gaming room by way of the prescribed notices on display.
- 3.7. The ATMs located within the Hotel also display the appropriate signage to notify patrons of the problems associated with gambling.
- 3.8. The Hotel does not offer prizes associated with the use of its gaming machines and the Hotel has a policy of not cashing cheques.
- 3.9. The Hotel will comply with advertising requirements in respect to gaming:-
 - (a) The Hotel will not use the word "casino" in any description or promotion of the Hotel,
 - (b) The Hotel will not permit gaming related advertising material to be displayed on the exterior of the premises,
 - (c) The Hotel will not promote irresponsible gaming or gaming practices,
 - (d) The Hotel will display a clock, that is set to, or within 10 minutes of, the correct time and is in view of patrons in the gaming room,
 - (e) The Hotel will not publish the details of any person who has won a prize in excess of \$1,000, and
 - (f) The Hotel will display the prescribed signage in the gaming room, on all gaming machines, and on the ATM or any EFTPOS facilities.
- 3.10. The Hotel provides gaming related help line pamphlets and has signage located throughout the hotel.
- 3.11. The Hotel managers are highly trained to watch for problem gamblers and talk regularly to patrons, assisting patrons when required.
- 3.12. The Hotel implements the AHA's Game Care problem gaming counselling and self exclusion scheme and gaming code of conduct and is a member of the Local Liquor Accord.
- 3.13. There have been no "self exclusions" direct from these premises, although there have been a few from surrounding premises with which the premises are linked.
- 3.14. These measures are basically those required by law but the licensee will ensure that all staff with gaming responsibilities receive bi-annual responsible conduct of

gaming refresher training, conducted by an appropriately accredited individual and/or organisation.

- 3.15. Responsible service of alcohol is of prime importance as with all other venues owned by the "Flower Hotels Group". Mr Alistair Flower, Managing Director of the company is President of the Hastings Liquor Accord and does not take the role lightly. All the company's venues adhere to strict RSA and Liquor Accord terms which are displayed in the back of house for all staff to review as they sign on to work.
- 3.16. All staff are taken through a Flowers Hotel customer service planning day and do RCG refresher through an accredited external company.
- 3.17. Senior staff of the hotel attend the monthly Liquor Accord Meetings to discuss RSA and RCG issues within the wider community and how to address such issues. Senior staff pass on information discussed at the meeting to other staff of the hotel, verbally via email or facebook. Every staff member that works behind the bar has RCG certification.

4. Local Community

- 4.1. The majority of the hotel's clientele are "locals", with a mix of different classes, gender and age and are very family oriented. The lunch time clientele consists of older retiree groups coming in and mothers with their children. There are also tradesmen who attend the hotel to grab the lunch specials.

In the afternoon, the hotel is frequented by tradesmen for a few quiet beers after work.

In the evening, families come to have a meal in the family-friendly bistro.

Lake Cathie is also a popular holiday destination on the mid-north coast, with its lake, lagoon and beaches. There is also the Woolworths supermarket, bakery, fish and chips shop, coffee shop, pharmacy, post office and newsagent. During the warmer months there is a substantial influx of tourists in addition to the local population. It is also interesting to note that 43.4% of the population (compared to NSW averages of 28.1%) is over the age of 55. The population of Lake Cathie at the 2016 census was 3494 and at 2011 census was 2998, an increase of 16.5%

- 4.2. For the purpose of this application the local community has been identified as Lake Cathie.
- 4.3. Sporting and social clubs use the premises and consider the facilities an important asset to the community. If the application is approved, the Hotel will be able to continue to support the many organisations currently supported and to offer similar support to other local organisations.
- 4.4. The Hotel supports the local community groups such as the Lake Cathie/Bonny Hills Cricket Club (\$1,500), Bonny Hills/Wauchope Surf Life Saving Club (\$600), Lake Cathie Juniors Rugby League Club (\$2,000), Lake Cathie Football Club (\$2,000), Lake Cathie Progressive Association (\$500) and Revive Lake Cathie Community Group (\$500). It also provides charity raffles for a number of local organisations each Friday such as the Local Rural Fire Services.

Entertainment is provided by way of Joker Poker on Wednesday from 5:30pm, charity raffles from 5:30pm Friday, all day large sport on TV, the NRL chicken wing

and beverage combo, the Final Four competition on Saturdays from midday and live music on occasions on Friday and Saturday nights from 6:00pm.

5. Demography

- 5.1 The population of the state suburb of Lake Cathie was 3494 (2016 census). Annexure 1 is a table of key demographics information in relation to the Lake Cathie State Suburb and Port Macquarie – Hastings LGA.
- 5.2 The population of Lake Cathie state suburb as at 2016 was 3494 with 11 gaming machines in one hotel, an average of 317 person per machine.
- 5.3 In the SA2 there are these premises, the Lake Cathie Bowling and Recreation Club Limited with 34 gaming machines, some 1.3 kms distant at 45 Evans Street, Lake Cathie, the Bonny Hills Beach Hotel some 5.7 kms distant with 9 EGMS, the Laurieton Hotel, Bond Strand, Laurieton, 15.8 kms distant with 16 EGMS, the Club North Haven at 1 Woodford Road, North Haven with some 66 EGMS, 13 kms distant, the Royal Hotel at 2 Ocean Drive, Kew with 8 EGMS, some 24.5 kms distant, the Kew Country Club at 185 Kendall Road, Kew with 12 EGMS, some 24.7 kms distant and the Kendall Services Club at 4 Graham Street, Kendall with 15 EGMS some 26.8 kms distant.
- 5.4 Attached is a “My LIA Banding Map” showing Laurieton - Bonny Hills SA2 and it is surrounded to the south side by SA2 Band 2 of the Taree region which is in the Mid-Coast council area, to the west is the SA2 Band 1 of Port Macquarie region in the Port Macquarie – Hastings LGA, to the north is SA2 Band 2 of Wauchope within the Port Macquarie – Hastings LGA, again on the north, on the coast line is the SA2 Band 1 Macquarie East, in the Port Macquarie – Hastings LGA. The Laurieton – Bonny Hills SA 2 is bound by the ocean in the east and on the west bounded by the state forest.
- 5.5 For the period 1/7/2019 to 31/12/2019 these premises were ranked 858 in NSW for gaming machine net profit and 836 for net profit per machine and respectively 8th and 8th of 14 within LGA.
- 5.6 Using the Authority gaming machine data report for the period from 1 July 2019 to 31 December 2019 the net profit per machine for hotels in the Port Macquarie Hastings LGA was \$35,452 and that for these premises was \$24,209.

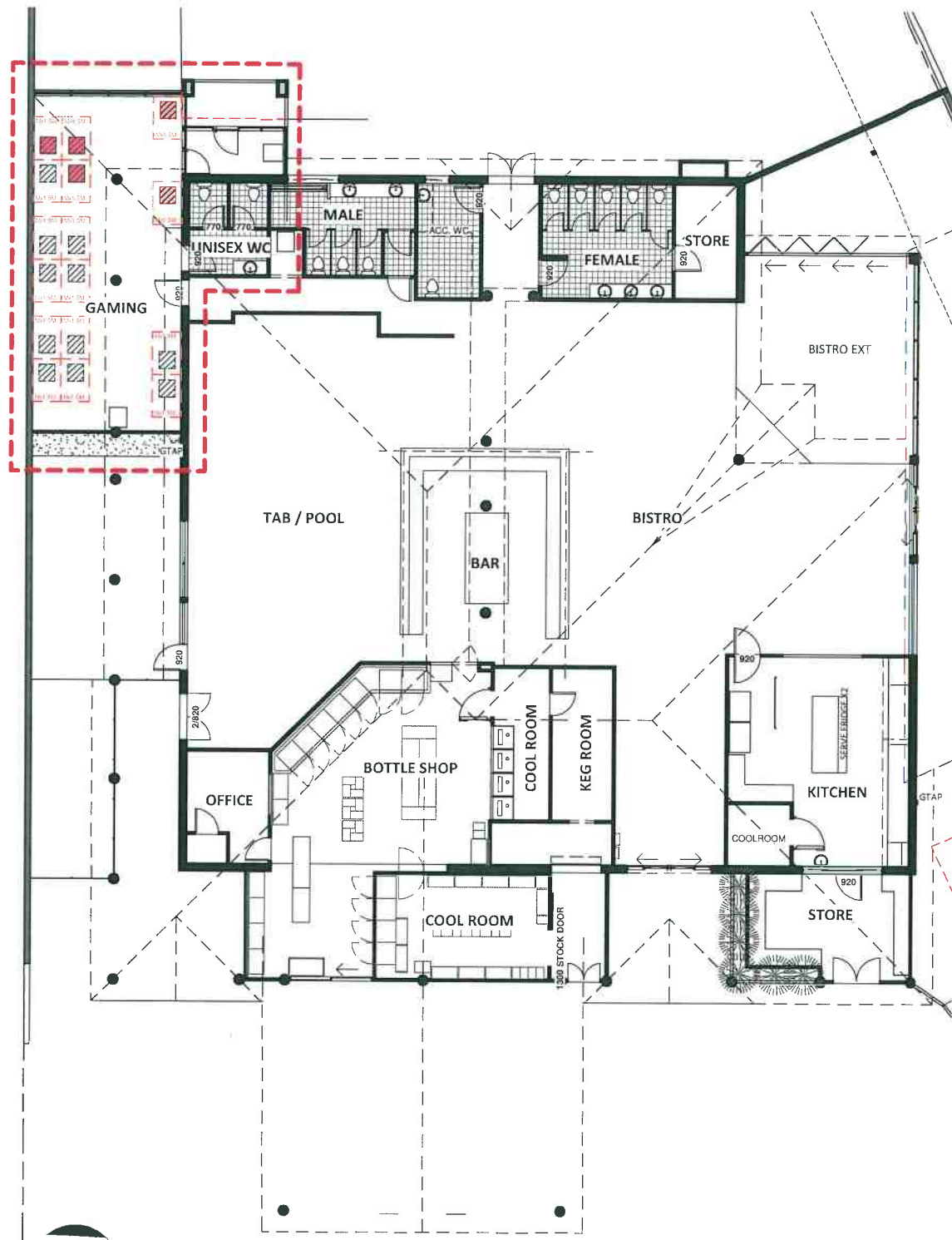
6. Positive Contribution to the Local Community

- 6.1 The applicant proposes to make a donation per threshold increase to the Responsible Gaming Fund of \$6942.47 per annum over a 5-year period (\$34,712.35) which equates to 15% of the average gaming profit per entitlement (in total \$34,712.35 per annum and \$173,561.75 over 5 years).
- 6.2 In addition the hotel will continue to support the local community as mentioned in paragraph 4.
- 6.3 The operators of the hotel continually undertake staff training to provide staff with the ability to maintain enhanced skills in dealing with clientele and gaming clients in addition to the harm minimisation protocols referred to in clause 3.
- 6.4 The positive contribution will benefit the local community and the operators will continue to review and implement new responsible gaming and harm minimisation strategies in order to negate any negative impacts on the local community.


7. Conclusion

- 7.1. It is submitted that the foregoing information complies with the guidelines for a Class 1 Local Impact Assessment attaching to an application for an increase in the gaming machine threshold of the Hotel by addressing the responsible gaming and harm minimisation measures taken by the Hotel; identifies the local community of the Hotel; and provides information to show that a positive contribution will be made to the local community if the LIA and increase application are approved.
- 7.2. Approval of the gaming machines threshold to 16 will result in a direct positive impact by way of financial support and contributions to local and/or charitable organisations and a total of \$173,561.75 to the RGT over a 5-year period.
- 7.3. Based on the foregoing information and as the Hotel is located in a Band 2 SA 2 and the application is for a low-range increase in the gaming machine threshold, we submit that there are more positive impacts for the community if the threshold application is approved than any negative impact by the installation of an additional 5 gaming machines.

Note: Copyright © 2020: Collins.w.Collins PTY LTD
 All rights reserved. No part of this drawing may be reproduced or transmitted in any form or by means, electronic, mechanical, photocopying, recording or otherwise, without the prior permission of the copyright holders.
 DO NOT SCALE from this drawing. CONTRACTOR is to check all the dimensions on the job prior to commencement of shop drawings or fabrication. Discrepancies to be referred to the consultant/Designer prior to commencement of work.



TAVERN FLOOR PLAN SCALE 1:150

 collinswcollins Building Designers	PROJECT: COMMERCIAL ALTS & ADDS		TAVERN INTERNAL PLAN		DRAWING REVISION + NOTES				
	LOT No: 1	DP No: 883695	SHEET: 201	SCALE:	As indicated	Date:	Revision Description:	Issue:	Drawn:
	STREET No: 1609			SHEET SIZE:	A3	27.08.20	CARPARKING & GAMING AREA	A	MS
	STREET NAME: OCEAN DRIVE, LAKE CATHIE			START DATE:	30.03.20	28.08.20	PROPOSED GAMING MACHINES SHOWN	B	MS
	CLIENT: FLOWER			DWG No:	D4471				

89A lord street (PO Box 5667), Port Macquarie nsw 2444 | Shop 17 Centrepoint Arcade, Taree NSW 2430

T: 02 6583 4411

F: 02 6583 9820

WWW.COLLINSWCOLLINS.COM.AU

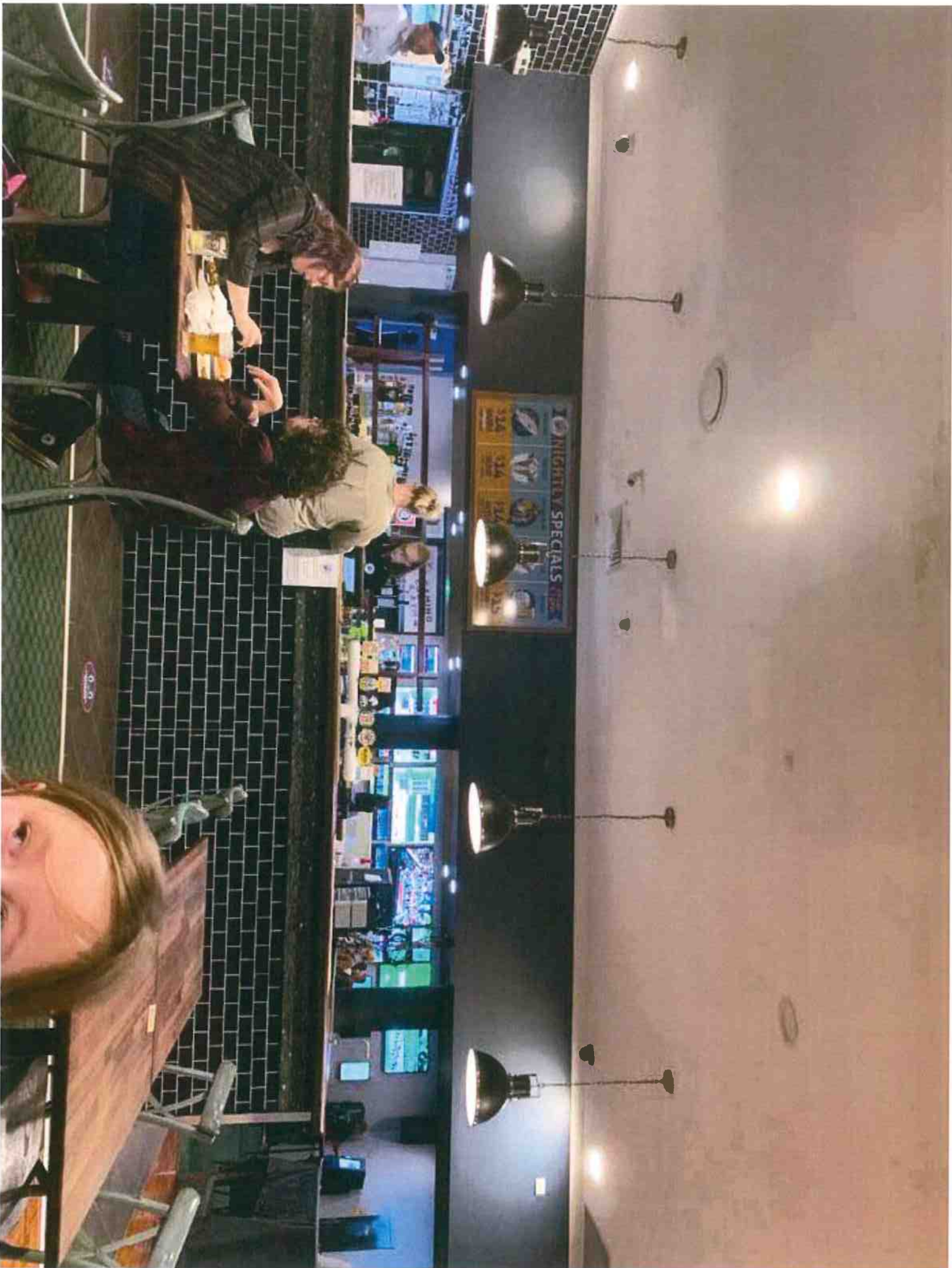
Note: Copyright © 2020: Collins.w Collins PTY LTD
All rights reserved. No part of this drawing may be reproduced or transmitted in any form or by means, electronic, mechanical, photocopying, recording or otherwise, without the prior permission of the copyright holders.
DO NOT SCALE from this drawing. CONTRACTOR is to check all the dimensions on the job prior to commencement of shop drawings or fabrication. Discrepancies to be referred to the consultant/Designer prior to commencement of work.

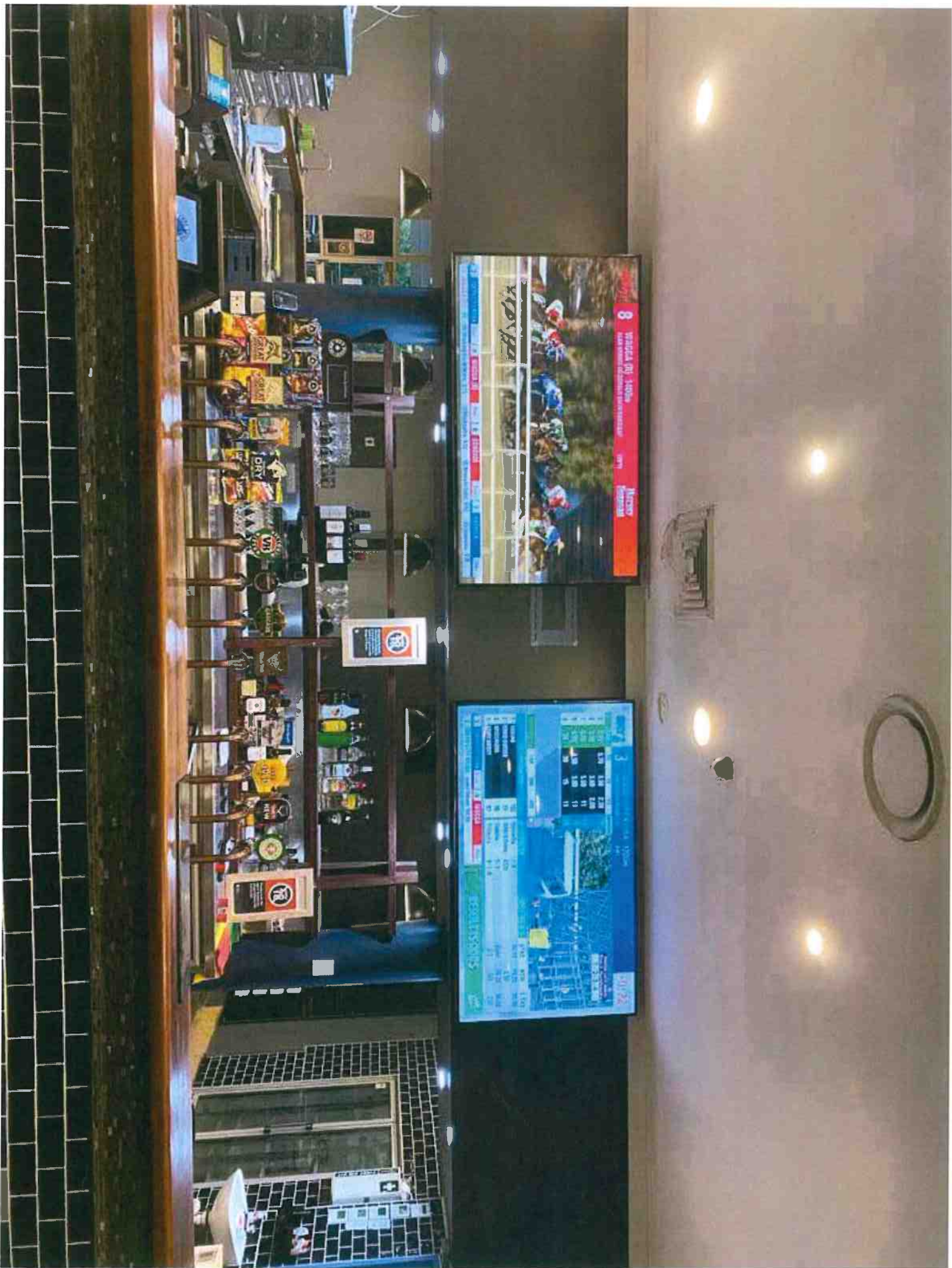


GAMING AREA PLAN SCALE 1:50

GAMING AREAS	
Name	Area
GAMING ROOM AREA	61 m ²
GAMING ROOM LOBBY	5 m ²
TOTAL	66 m ²











STARTERS & SHARES

Garlic & Herb Bread	6.5
Peking Duck Spring Rolls(4) Asian dipping sauce	9
Beef Nachos Slow cooked beef with cheese, guacamole, sour cream, salsa & corn chips Swap Beef for Beans (v)	14 14
Salt & Pepper Calamari Lightly coated tender calamari strips with Japanese wasabi mayo	12.5
Chunky Fries Chipotle sauce	6.5
Gluten Free Chunky Fries	7

STEAKS

300g T-Bone Grilled T-bone, salad & chunky fries	22.5
250g Rump Grilled rump steak, salad & chunky fries	21.5
HOME MADE SAUCE Pepper, diane, béarnaise, mushroom, blue cheese or chipotle (Gravy - Free)	2

MAINS

Caesar Salad Cos lettuce, bacon crisps, parmesan cheese, egg with house made croutons & dressing Add Grilled Chicken	14.5 +4
Crispy Thai Beef Salad Medium rare strips of grain fed rump, leafy salad with ginger, lemon grass & sweet chilli dressing, cashews, basil & crispy noodles	16.5
Grilled Fish Barramundi, leafy salad & chunky fries	17
Fish & Chips Beer battered flathead, salad, tartare & chunky fries	16
Salt and Pepper Calamari Salad Lightly coated tender calamari strips, leafy greens, chunky fries with Japanese wasabi mayo	16.5
Cathie Beef Burger Angus beef, milk bun, bacon, cheese, pickles, BBQ onion, mustard aioli, ketchup & chunky fries	16
Lifesaver Chicken Burger Fried chicken, milk bun, bacon, lettuce, tomato, cheese, chipotle, relish & chunky fries	16
Lambs Fry With bacon, mash potato & gravy	13.5
Fettuccini Carbonara Mushroom, bacon, garlic, roasted shallots & parmesan cheese	14
Curry of the Day Served with jasmine rice & flat bread	15
Bangers & Mash Beef sausages, mash potato, blanched green beans & gravy	16

CHICKEN WINGS

BBQ spiced wings
+ blue cheese dip

6 x WINGS	6
14 x WINGS	12.5

\$25
WINGS
+ JUG
COMBO

Friday & Saturday Nights



TACOS

Crumbed Fish Lettuce, chipotle & salsa	15
Panko Prawn Lettuce, Japanese wasabi mayo & salsa	15
Chilli Beef Slow cooked beef, bean salsa with cheese & sour cream	15
Pulled Pork Chipotle, sour cream, coriander & shallots	15
Falafel Hummus, salsa & lettuce (V)	15

CHICKEN SCHNITTY

Hand Crumbed Chicken Schnitzel	18
Gluten Free Schnitzel 300g hand crumbed breast, salad & chunky fries	21
SCHNITZEL TOPPERS	
Parma (gf) Napoli tomato sauce, ham & cheese	4
Outback (gf) Smoky BBQ sauce, bacon, onion, cheese & fried egg	4
Wing Burner Spicy buffalo wings, blue cheese & pickled jalapeño	5
Pulled Pork Pulled pork, sriracha chilli, cheese, sour cream & shallots	5

- PLEASE ORDER AT THE BAR -

LUNCH SPECIALS

MONDAY TO FRIDAY - 11:30AM - 2:30PM

\$10

Chicken Wrap

Marinated grilled chicken, cheese, tomato, leafy greens, aioli & chunky fries

Lambs Fry

With bacon, mash potato & gravy

\$12.50

Cathie Beef Burger

Angus beef, milk bun, bacon, cheese, pickles, BBQ onion, mustard aioli, ketchup & chunky fries

Panko Prawn Tacos (3)

Lettuce, Japanese wasabi mayo & salsa

Crumbed Fish Tacos (3)

Lettuce, chipotle & salsa

Chilli Beef Tacos (3)

Slow cooked beef, bean salsa with cheese & sour cream

Pulled Pork Tacos (3)

Chipotle, sour cream, coriander & shallots

Fettuccini Carbonara

Mushroom, bacon, garlic, roasted shallots & parmesan cheese

Bangers & Mash

Beef sausages, mash potato, blanched green beans & gravy

Curry of the Day

Jasmine rice & flat bread

Caesar Salad

Cos lettuce, bacon crisps, parmesan cheese & egg, with house made croutons & dressing
Add grilled chicken +4

\$15

Crispy Thai Beef Salad

Medium rare strips of grain fed rump, leafy salad with ginger, lemon grass & sweet chilli dressing, cashews, basil & crispy noodles

Hand Crumbed Chicken Schnitzel (gf +3)

300g hand crumbed breast, salad & chunky fries

Fish & Chips

Beer battered flathead, salad, tartare & chunky fries

KIDS MEALS - \$8

Chicken Popcorn

Chunky fries, salad & tomato sauce

Beef Sausage

Sausage, mash, beans & gravy

Fish & Chips

With tartare sauce & salad

Pasta

Fettuccine with bolognaisse sauce & parmesan

Allergens

Please advise staff of any dietary requirements or allergies when placing your order.

Unfortunately we are unable to guarantee our dishes are 100% free of residual gluten, nuts or shellfish traces.

- PLEASE ORDER AT THE BAR -

NIGHTLY SPECIALS -FROM- 5.30PM

MONDAY



\$14
BARRA
MONDAYS
FRIES + SALAD

TUESDAY



\$14
RUMP
FRIES + SALAD

WEDNESDAY



\$14
PASTA
CHEF'S SELECTION
+ GARLIC & HERB BREAD

THURSDAY



\$12
SCHNITZEL
FRIES + SALAD
(EXCLUDES GF & PASTA \$12.50)

FRIDAY



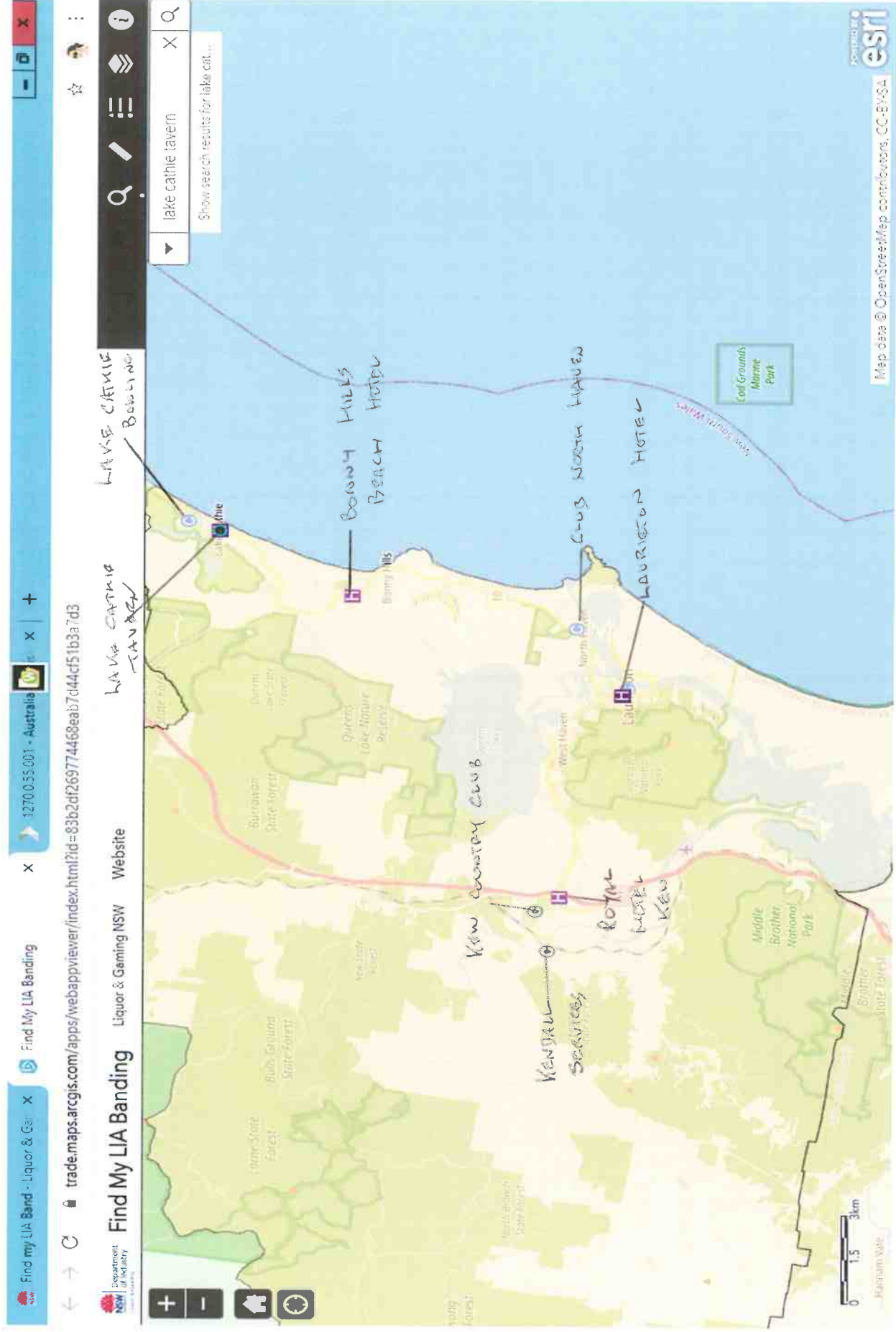
\$15
BURGER 'N' BEER
CHOICE OF 3 BURGERS
+ A GREAT NORTHERN
+ 50c CHICKEN WINGS

SATURDAY - Lunch & Dinner -

\$3 TACOS

ANNEXURE 1

	NSW	Lake Cathie Suburb	Port Macquarie Hastings LGA
Indigenous	2.9	3.6	4
Young Persons 15-24	12.5	9.3	9.6
Speak only English	68.5	94.1	90.8
Unemployed	6.3	6.8	6.8
Labourers	8.8	10.2	10.4
Median Individual Income (weekly)	664	490	540
Median Household Income (weekly)	1486	1034	1042
Median Family Income (weekly)	1145	1187	1300
One Parent Families	16	12.8	16.4
Median Weekly Rent	380	330	310
Median Monthly Loan Repayment	1986	1733	1671
Rented Accommodation	31.8	19	26.4
SEIFA	1011	980	958
Persons aged over 55	28.1	43.4	42



{00268739 / 2190105 / WMC}

