CLASS 1 LOCAL IMPACT ASSESSMENT APPLICATION

SEVEN SEAS HOTEL



CLASS 1 LOCAL IMPACT ASSESSMENT APPLICATION

SEVEN SEAS HOTEL

1. <u>Executive Summary</u>

- (a) The applicant submits a Class 1 Local Impact Assessment ("LIA") in Support of an application under the Gaming Machines Act 2001 ("the Act") for a low-range increase to the gaming machine threshold with an increase of five (5) gaming machines for the Seven Seas Hotel (the "Hotel").
- (b) The Threshold increase of five (5) gaming machine entitlements would bring the overall total permanent threshold to twenty two (22). (Noting the Hotel is currently operating at a threshold of 22 gaming machines with the inclusion of current 5 leased gaming machines).
- (c) The Hotel is situated at 149 Hill St, Carrington NSW 2294.
- (d) The Hotel is located within a SA2 Band 2 within the Local Government Area of Newcastle City Council (see attachment A)
- (e) The Hotel is not a new hotel.
- (f) The Act requires the Authority to be satisfied of the following in order to approve the subject gaming machine threshold class 1 local impact assessment application:-
 - (i) The LIA complies with the Act & Regulation requirements;
 - (ii) The LIA has demonstrated that Gambling activities will be conducted in a responsible manner;
 - (iii) The proposed increase in the gaming machine threshold will provide a positive contribution towards the local community; and
 - (iv) The LIA has adequately addressed any community concerns arising out of the consultation.

This application is submitted with the view that the applicant has satisfied the above requirements.

2. <u>Hotel Details</u>

- (a) The Hotel is located at 149 Hill St, Carrington NSW 2294.
- (b) The primary purpose of the Hotel will be for the sale of liquor by retail and entertainment.
- (c) The Hotel provides a full range of facilities for its patrons including:-
 - Bistro\Restaurant
 - public bar
 - Beer garden
 - TAB and Keno
 - Outdoor alfresco dining and seating area
 - gaming room

as per plan and photographs attached (see attachment B).

Light entertainment is provided including trivia, karaoke, duos, and soloists.

The Hotel has undertaken the following renovations in the past 12 months:-

- seating, lighting, heating, new furniture and music throughout the Hotel;
- removal of asbestos roof and installation of new roof;
- upgrade to 11 accommodation rooms;
- painting throughout;
- new carpet throughout;
- new beer system;
- renovation to external awning
- (d) The operation of gaming machines at the Hotel will not detract unduly from the character of the Hotel or from the enjoyment of persons using the Hotel otherwise than for the purpose of gaming. The Hotel currently maintains 12 gaming machine entitlements.
- (e) The Hotel's current total internal floor space is in approximately 1,425 square metres.
- (g) Attached to this application is the current and proposed floor plans of the Hotel including Gaming Area where any approved additional gaming machines will be included.
- (h) The hotel has 21 employees, full, part time, and casual, providing significant local employment and contribution to the local economy

3. Responsible Gaming and Harm Minimisation

- 3.1 The Hotel's management and staff will be supportive of and encourage responsible gaming practices. All members of staff engaged in the operation of gaming machines have completed the prescribed Responsible Conduct of Gambling Course. A register of the RCG certificates and competency cards of all staff will be maintained at the Hotel.
- 3.2. All gaming machines will be located within a gaming room as prescribed by s8 of the *Gaming Machines Regulation 2010*, in that:-
 - (a) The gaming room is located in a bar area of the Hotel
 - (b) The gaming room is physically separated from the general bar area by walls and doors,
 - (c) Patrons are not compelled to pass through the gaming room in order to enter or leave the Hotel or in order to gain access to another part of the Hotel
 - (d) Entry to the gaming room is free of charge
 - (e) The machines cannot be seen from any place outside the Hotel that is used by the public or to which the public has access
 - (f) All gaming machines are suitably spaced in order to facilitate access,
 - (g) The gaming room has three (3) doorways that provide reasonable access to and from gaming room to at least one operating bar and at least one toilet for each gender without the need for patrons to go a public street, or to any area not forming part of the Hotel when moving from the gaming room to other facilities, and the gaming room cannot be accessed directly from a public street.
- 3.3 The Hotel gaming shutdown period is:-
 - 3am to 9am Monday- Saturday
 - 4am to 10am Sundays & public holidays
- 3.4 The Hotel current operating hours are :-

$$Mon - Sat$$
 $5am - 5am$
Sun $10am - 12$ midnight

- 3.5 The Hotel will maintain an active membership of the Australian Hotel Association (AHA) New South Wales and will continue to support its practices and procedures for gaming harm minimisation.
- Patrons of the Hotel will be made aware the AHA's counselling services and of the government funded "gambling HELP" counselling service.

- 3.7 Patrons will be made aware of the chances of winning and the problem associated with excessive gambling through prescribed signage required to be located on each gaming machine and throughout the gaming room by way of the prescribed notices on display.
- 3.8 The ATMs located within the Hotel also display the appropriate signage to notify patrons of the problems associated with the use of its gaming machines and the Hotel has a policy of not cashing cheques.
- 3.9. The Hotel does not offer prizes associated with the use of its gaming machines and the Hotel has a policy of not cashing cheques.
- 3.10 The Hotel will comply with advertising requirements in respect to gaming:-
 - (a) the Hotel will not use the word "casino" in any promotion of the Hotel
 - (b) the Hotel will not permit gaming related advertising material to displayed on the exterior of the premises
 - (c) the Hotel will not promote irresponsible gaming practices,
 - (d) the Hotel will display a clock, that is set to, or within 10 minutes of, the correct time and is in view of patrons in the gaming room,
 - (e) the Hotel will not publish the details of any person who has won a prize in excess of \$1,000 and
 - (f) the Hotel will display the prescribed signage in the gaming room, on all gaming machines and on the ATM or any EFTPS facilities.
- 3.11 The Hotel provides gaming related help line pamphlets and has signage located throughout the hotel
- 3.12 The Hotel managers will be highly trained to watch for problem gamblers and talk regularly to patrons, assisting patrons when required.
- 3.13 The Hotel implements the AHA's Game Care problem gaming counselling and self-exclusion scheme and gaming code of conduct and is a member of the Local liquor Accord.
- 3.14 The operators continually undertake staff training and improvement. In addition to mandatory RCG training, all gaming staff receive quarterly refresher training in responsible service of and compliance to provide staff with the ability to maintain enhanced skills in dealing with clientele including which compliments harm minimalisation protocols referred to in clause 3 above.

Staff also receive anti- money laundering training via the TAB

3.15 **Hotel Plan of Management**

In addition to compliance with the required Acts and Regulations in relation to licenced premises generally, the Hotel engages in harm minimisation through the operation of its comprehensive Plan of Management (as set out at **Attachment C**) with the implementation of the follow key strategies:-

- responsible service of alcohol
- managing patron behaviour
- fire safety
- security management

3.16 **Gambling Plan of Management**

In addition to compliance with the required Acts and Regulations in relation to licenced premises generally, the Hotel engages in harm minimisation through the operation of its comprehensive Gambling Plan of Management (as set out at **Attachment D**)

4. <u>Hotel and Local Community</u>

- 4.1 The Hotel is one of only 4 hotels and clubs located in its SA2 Band 2 area (Wickham-Carrington-Tighes Hill). Sporting and social groups use the premises and consider the modern facilities an important asset to the community. If the application is approved, the hotel will be able to continue to support the many organisations currently supported and to offer the similar support to other local organisations.
- 4.2 The Hotel already makes substantial contributions to the local community as shown in the attached list of community contributions (**Attachment E**) supporting various local organisations totalling in excess of \$20,000 per annum. Where possible it is hoped these can be increased. The hotel provides an environment where community groups and supporters can develop their clubs.

The hotel provides free use of function\meeting rooms for group's committee meetings presentations night and other gatherings.

5. <u>Demography</u>¹

The population of the Wickham-Carrington-Tighes Hill SA2 is approximately 8,004 people which forms part of the greater area of Newcastle City.

Some of the key demographic information in relation the greater Seven Seas area include:-

| Male population | 50.2% | |
|------------------------------------|----------------|--|
| Female population | 49.8% | |
| Average age | 35 years | |
| Housing – | | |
| Private dwellings | 3,818 | |
| House owned outright | 835- 24.5% | |
| Owned with mortgage | 1,000 - 29.4% | |
| Rented | 1,450 - 42.6% | |
| Median rent | \$360 per week | |
| Avg. people per household | 2.1 people | |
| Families | 1,966 | |
| Median Weekly household income | \$1,412 | |
| % of population with University or | 56.1% | |
| TAFE education | | |
| % of population origin of birth – | | |
| Australia | 82.4% | |
| Other | 17.6% | |
| Employment- | | |
| Full-time | 57.2% | |
| Part –time | 32.1% | |
| Unemployed | 6.6% | |
| Occupation type- | | |
| Technical & trade | 12.4% | |
| Professional\manager | 41.8% | |
| Machinery operators | 3.8% | |
| Clerical\sales | 19.2% | |
| Labourers | 7.2% | |
| Other | 15.6% | |

The Hotel is one of only 7 hotels and 3 clubs located in the Wickham-Carrington-Tighes Hill SA2 Band 2 area (see attached LIA banding map). There is a current total of 95 gaming machine entitlements in the Wickham-Carrington-Tighes Hill SA2 Band 2 area.

-

¹ ABS 2016 Census

The Census of Population and Housing: Socio-Economic Indexes for Areas (SEIFA), Australia, 2016 discloses the following scores for the relevant SA2:

| Indicator | SA2 Score | SA2 Decile |
|-----------|-----------|------------|
| IRSEAD | 1006 | 6 |
| IRSED | 1002 | 5 |
| IER | 934 | 2 |
| IEO | 1063 | 8 |

6. <u>Positive Contribution to the Local Community.</u>

The applicant proposes to make a donation to the Responsible Gaming Fund of \$81,696.30 per annum over a 5 year period (**\$409,846.50** in total) which equates to the current 15% of the average gaming profit expected from the additional gaming machine entitlements the subject of this application.

The average profit data was calculated from 12 months of gaming performance data from July 2020- June 2021.

In addition the Hotel will continue to support the local community with increased donations as exemplified in Attachment E.

The positive contributions will benefit the local community and the operators will continue to review and implement new responsible gaming and harm minimisation strategies in order to negate any negative impacts on the local community.

7. <u>Conclusion</u>

- 7.1 It is submitted that the foregoing information complies with the guidelines for a class 1 Local Impact Assessment application for an increase in the gaming machine threshold of the Hotel by addressing the responsible gaming and harm minimisation measures taken by the Hotel, identifies the local community of the Hotel and provides information to show that a positive contribution will be made to the local community if the LIA and increase application are approved.
- 7.2 Approval of the gaming machines threshold to seventeen (17) will result in a direct positive impact by way of financial support contributions to local organisations and a total of \$409,846.50 to the Responsible Gaming Fund over a 5 year period.
- 7.3. As the Hotel is located in a Band 2 Local Government Area and the application is for a low-range increase in the gaming machine threshold we submit that there are more positive impacts for the community if the threshold application is approved than any negative impact by the installation of an additional five (5) gaming machines.



Find my LIA Banding - data as of 4th July 2021



Glossary

| | Acronym/Term | Definition |
|---|---------------------|--|
| A | Authorisation Total | The maximum number of Gaming Machine Entitlements (GME) and Poker Machine Permits (PMP) that a venue may have authorised |

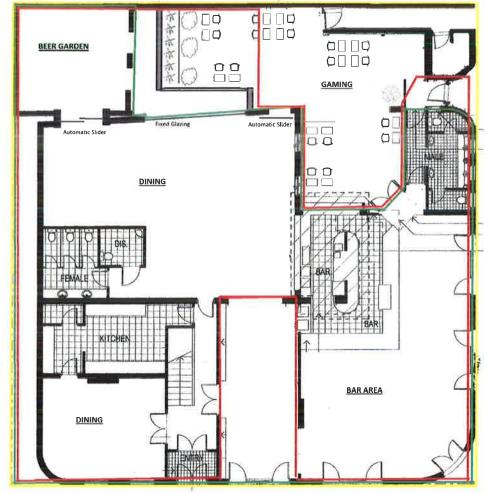
| Cap Amount | The maximum number of Gaming Machine Entitlements (GME) and Poker Machine Permits (PMP) permitted in a restricted SA2 area that is subject to a cap. Under section 32A of the <i>Gaming Machines Act</i> 2001 the Independent Liquor and Gaming Authority may determine from time-to-time the maximum number of Gaming Machine entitlements (GME) to be permitted in Fairfield LGA or any other restricted increase area. |
|-------------------------------------|--|
| Club – non gaming | Club venue with no Electronic Gaming Machines (EGM), noting that they could have gaming machine entitlements not currently being utilised. Clubs do not have poker machine permits. |
| Club – small | Club with 1 to 30 Electronic Gaming Machines (EGM) |
| Club – medium | Club with 31 to 100 Electronic Gaming Machines (EGM) |
| Club - large | Club with more than 101 Electronic Gaming Machines (EGM) |
| Electronic Gaming Machine (EGM) | The total number of authorised electronic gaming machines operating includes both 'pokies' and 'Multi Terminal Gaming Machines' (MTGM) |
| Gaming Machine Entitlement (GME) | Each Gaming Machine Entitlement (GME) held by a venue allows one Electronic Gaming Machine (EGM) to be authorised and operated |
| Gaming Machine Threshold (GMT) | This is the maximum number of Gaming Machine Entitlements (GME) and/or Poker Machine Permits (PMP) a venue may hold |
| Hotel – non gaming | Hotel venue with no Electronic Gaming Machines (EGM), noting that they could have gaming machine entitlements not currently being utilised. |
| Hotel – small | Hotel with 1 to 10 Electronic Gaming Machines (EGM) |
| Hotel – medium | Hotel with 11 to 20 Electronic Gaming Machines (EGM) |
| Hotel - large | Hotel with 21 to 30 Electronic Gaming Machines (EGM) |
| LGA | Local Government Area |
| MTGM | Multi Terminal Gaming Machine is an approved gaming machine designed to be played by more than one player at the one time and is equipped with more than one player terminal. Examples include multi-player electronic blackjack and roulette. |
| Poker Machine Permit (PMP) | Each Poker Machine Permit (PMP) held by a hotel allows one Electronic Gaming Machine (EGM) to be authorised and operated in a Hotel |
| Region | Local Government Areas from Newcastle through to Wollongong are classed as 'Metropolitan', those outside this area are classed as 'Country' |
| | Club – non gaming Club – small Club – medium Club - large Electronic Gaming Machine (EGM) Gaming Machine Entitlement (GME) Gaming Machine Threshold (GMT) Hotel – non gaming Hotel – small Hotel – medium Hotel - large LGA MTGM Poker Machine Permit (PMP) |



Seven Seas Hotel

LIQH400118023 149 Hill Street, Carrington, NSW 2294 Approved Licensed Area Proposed Minors Authorised Area **Existing Minors Authorised Area**

> Liquor & Gaming NSW PLAN AT GRANT Seven Seas Hotel LIQH400118023 DATE 28/04/2020



OUTDOOR DINING

Hill Street

OUTDOOR DINING

Cowper Street

Seven Seas Hotel Carrington Sponsorships 2021 / 2022

- Carrington Public School P & C Committee donation \$3000
- Newcastle Rowing Club donation \$5000
- NSW Fire Brigade donation \$6000
- NSW Bush Fire Relief donation \$1000
- Westpac Helicopter donation \$2000
- Cooks Hill Preschool donation \$500
- Cooks Hill United Football Club donation \$500
- Cooks Hill Surf Club donation \$1000
- Carrington Park Run donation \$500
- The Junction School P and C donation \$500