Local Impact Assessment Class 1 Application

Hurlstone Park Hotel 590-602 New Canterbury Road, Hurlstone Park NSW 2193

April 2019

PREPARED BY: HATZIS CUSACK LAWYERS Liquor & Gaming Specialists

EXECUTIVE SUMMARY

1. INTRODUCTION

This document is a Local Impact Assessment Class 1 to accompany a threshold increase application made for the approval of a 'low range' gaming machine threshold increase of 20 in relation to Hurlstone Park Hotel (the "Venue"), situated at 590-602 New Canterbury Road Hurlstone Park (adjacent to Duntroon Street).

The Venue is a new hotel, although previously operated on the same site was a hotel licence number LIQH400103077 known as the Hurlstone Park Hotel (also known as 'Grumpy's') which was removed to 203 Beamish Street, Campsie on 10 January 2018.

The site where the Venue is located has been significantly redeveloped since the removal of the former licence. As a result, the site now consists of a multi-storey apartment building with the ground floor area to be allocated to the Venue.

The Venue's gaming area will be accessible from the main bar and is designated to eventually accommodate 30 machines.

The Venue is in the Canterbury (North)-Ashbury SA2 in which there is one hotel and 2 clubs. The SA2 had a population of 10,448 at the 2016 census.

2. RESPONSIBLE GAMBLING MEASURES

Chapter 3 of this Report details the mandatory and any additional responsible conduct of gambling measures to be put in place by the Applicant at the Venue.

3. LOCAL COMMUNITY

The local community is the Canterbury (North) – Ashbury SA2. Chapter 3 provides a demographic description of the area and local community. **Attachment "A"** is a copy of a map of the SA2.

It is expected that the majority of patrons of the Venue will be residents of Hurlstone Park. The Venue will be a family-friendly venue that welcomes and caters to the needs of the local community's families.

4. POSITIVE CONTRIBUTION

Chapter 4 of this Report details the benefits that the Venue will provide to the local community if the application be approved.

CONCLUSION

Given the satisfaction of the requirements of the Gaming Machines Act 2001 (the "Act"), and the associated Gaming Machines Regulation 2010 (the "Regulation") through the proposed conduct of gaming machine operation at the Venue in a responsible manner, along with the evidence of a positive contribution to the local community, it is the Applicant's belief that this LIA meets the requirements of the legislation.

1. DETAILS OF THE VENUE

- 1.1. The site on which the Venue will stand previously operated pursuant to a hotel licence number LIQH400103077 known as the Hurlstone Park Hotel (also known as 'Grumpys') which was removed to 203 Beamish Street, Campsie on 10 January 2018.
- 1.2. The site has been significantly redeveloped since the removal of the former licence. As a result, the site now consists of a multi-storey apartment building with the ground floor area to be allocated to the Venue. The Hurlstone Park Hotel will be situated at 590-602 New Canterbury Road, Hurlstone Park (adjacent to Duntroon Street). **Attachment** "B" comprises a set of plans and photos showing the multi-storey apartment building illustrating the development and includes a full plan of the Venue area.
- 1.3. An application for the grant of a hotel licence with an extended trading authorisation is currently before the Independent Liquor & Gaming Authority ("Authority") for consideration.
- 1.4. The Venue has a patron capacity of 300 persons, a capacity that is significantly smaller than the former large-scale pub that applied to the site.
- 1.5. The gross floor area of the Venue is 566sqm. The area to be set aside for gaming is shown on a plan (Attachment "C").
- 1.6. The facilities to be provided at the Venue consist of the following:-
 - Lounge and bar spaces
 - Bistro facilities
 - Gaming lounge
 - Fully equipped commercial kitchen, cool room and other storage and back of house areas.
 - Packaged Liquor (to be sold over the bar as opposed to a separate bottle shop facility).
- 1.7. Food will be available up until a short time prior to the closing time of the Venue. A bar menu will be available from those times when the kitchen is closed for substantial meals and open until closing. Accordingly, food that is commensurate to the responsible consumption of liquor will be available at all times the proposed licensed premises are trading.
- 1.8. The Venue's current gaming machine threshold is zero and it is seeking a gaming machine threshold of 20. The Venue will provide TAB and KENO facilities outside the gaming area.
- 1.9. The trading hours being sought are 8.00 am until 2.00 am the following day, Monday to Saturday and 10.00 am until midnight, Sunday. The hotel licence that formerly operated at the site had the right to trade from 5.00 am each day until 5.00 am the next day, Thursday, Friday and Saturday nights and until 2.00 am on Thursday night and 12.00 midnight on other nights of the week.
- 1.10. In accordance with clause 38 of the Regulation, attached and marked "D" is a copy of a map showing the location of the Venue and the location of any school, place of worship and or hospital within 200 metres of the Venue.

2. HARM MINIMISATION AND RESPONSIBLE GAMBLING MEASURES

- 2.1. The harm minimisation strategies which the Venue intends to implement include all those required by legislation.
- 2.2. Gaming will be provided within a designated gaming room within the Venue.
- 2.3. The gaming room will comply with Clause 8 of the Regulations in that:-
 - (a) It will be located in a "bar area" of the Venue (and will not be located in an area in which a minor's area authorisation or minors functions authorisation is in force);
 - (b) The gaming room will be physically separated from the general bar area by permanent opaque walls;
 - (c) Patrons will not be compelled to pass through the gaming room in order to enter or leave the Venue or to gain access to another part of the Venue;
 - (d) Entry will be provided free of charge;
 - (e) The gaming machines will be situated so that they cannot be seen from any place outside the Venue:
 - (f) All machines will be suitably spaced to facilitate access;
 - (g) The gaming room will be monitored by a gaming room supervisor, as well as by electronic means (CCTV) at all times;
 - (h) There will be a door way or space that provides reasonable access to at least one operating bar and one toilet for each gender, without the need for patrons to go out onto the street or outside the Venue; and
 - (i) The gaming room cannot be accessed directly from a public street.
- 2.4. Other requirements of the Act and Regulations will be complied with, in that:-
 - (a) All staff involved in gaming duties will hold a current and approved responsible conduct of gaming (RCG) competency card (or interim certificates). Copies of competency cards (or interim certificates) are kept by each staff member when working at the Venue and will be available for inspection;
 - (b) The Venue will make arrangements through AHA for the provision of gambling counselling;
 - (c) The Venue will participate in the GameCare AHA Gaming self-exclusion scheme and policy;
 - (d) Staff will be trained in the requirements of the self-exclusion scheme and associated referral process;
 - (e) All statutory signage will be prominently displayed throughout the gaming room;

- (f) Pamphlets informing patrons of the dangers of problem gambling and of the availability of counselling and the self-exclusion scheme will be displayed within the Venue in a number of community languages;
- (g) The Venue's automatic telling machine (ATM) is located outside the gaming room. Patrons not permitted to make withdrawals on credit;
- (h) There are no advertising or promotions of the availability of gaming machines conducted at the Venue;
- (i) A clock will be present and visible to all patrons within the gaming room:
- (j) The Venue will not accept third party cheques or the cashing of cheques by patrons;
- (k) There will be a limit of \$5,000 on cash payment for winnings;
- (I) Minors will not be permitted entry to the gaming room;
- (m) Consumer information on the chance of winning maximum prizes and jackpots will be made available in the gaming area;
- (n) The Venue will not publish any gaming machine advertising:
- (o) All gambling-related signs will be situated within the Venue and are not visible from the exterior of the Venue; and
- (p) Inducements will not be offered at the Venue for the use of the gaming machines.
- 2.5. Additional harm minimization measures will be implemented at the Venue in respect of responsible conduct of gambling by the Venue's licensee and all staff involved in the operation of the gaming machines. These staff members will be undertaking an online training course conducted by Victorian Responsible Gambling Foundation. This course includes reference to a 30-item checklist for use by staff members to recognize patrons exhibiting problem gambling tendencies.
- 2.6. At all times the gaming room is operated, the Venue will engage a Gaming Room Attendant who is present to provide direct supervision of this area. The presence of the Gaming Room Attendant will allow management to make early detection of any possible signs of problem gambling being experienced at the Venue.

3. LOCAL COMMUNITY

- 3.1. The local community is the Canterbury (North) Ashbury SA2.
- 3.2. It is expected that the majority of patrons of the Venue will be residents of Hurlstone Park. The Venue will be a family-friendly venue that welcomes and caters to the needs of the local community's families.

4. DEMOGRAPHY

- 4.1. In 2016, the Canterbury (North) Ashbury SA2 had a population of 10,448¹ within an area of 3.03 km².
- 4.2. The relevant demographic information is set out below:
 - 49% of the population is male.
 - 51% of the population is female.
 - The median age is 39.
 - Only 1.2% of the population is of Aboriginal and/or Torres Strait Islander descent. This is a low Aboriginal and Torres Strait Islander population, when compared to the State average of 2.9%.
- 4.3. It is evident from the ABS statistics 2016 for the SA2 that the residents of the SA2 are well educated with 32.4% of the population achieving a bachelor degree level and above. This is higher than the State average of 23.4%.
- 4.4. The most common occupations in the Canterbury (North) Ashbury SA2 included professionals at 29.6%. This number is higher than the State average of 23.6% and the national average of 22.2%. It also has higher proportion of residents engaged as clerical and administrative workers and managerial positions.
- 4.5. 55% of the population were born in Australia compared to 65.5% in NSW. It had a high percentage of persons where both parents were born overseas (54.6%) compared to that of NSW (37%).
- 4.6. The median weekly personal income in the SA2 was \$747 compared to \$664 in NSW. Median weekly household income was \$1,776 compared to \$1,486 in NSW. In the SA2, 15.8% of households reported gross weekly incomes of less than \$650 whereas, in NSW, the figure was 19.7%.
- 4.7. In the SA2, 61.4% of the labour force over the age of 15 reported working full-time and 30.1% part-time. The comparable figures for NSW were 50.2% and 29.7%. The unemployment level in the SA2 was 4.8% compared to 6.3% in NSW.
- 4.8. The Census population and housing: Socio-Economic Indexes for Areas (SEIFA), Australia 2016 discloses the following scores in the SA2:

INDICATOR	CANTERBURY (NORTH) – ASHBURY SA2 SCORE	CANTERBURY (NORTH) – ASHBURY SA2 DECILE
IRSEAD	1062	8
IRSED	1039	7
IER	1017	6
IEO	1071	8

¹ 2016 Census QuickStats: Canterbury (North) – Ashbury SA2

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4.9. The above data indicates that residents of the Canterbury (North) – Ashbury area are not particularly vulnerable to gaming-related harm.

5. COMMUNITY BENEFITS

- 5.1. As the Venue will be situated on the ground floor of a residential development, it will provide a substantial benefit to that community by providing the residents of Hurlstone Park and the surrounding suburbs, along with employees and visitors to Hurlstone Park a place to gather and enjoy low key entertainment. Another benefit to the local community is that the Venue will be a family-friendly venue that welcomes and caters to the needs of the local community's families. This is why a minors area authorisation is also being applied for.
- 5.2. There are 2 clubs and one other hotel in the SA2. The Canterbury Hurlstone Park RSL Club is the closest to the Venue being approximately 400 metres. The other club in the SA2, Ashbury Bowling and Pan-Arcadian Federation Club Limited is a non-gaming club. The only other hotel in the SA2 is the Canterbury Club Hotel.
- 5.3. The Hurlstone Park suburb does not currently have any hotels in the area.
- 5.4. The Act requires that, if a hotel is required to make a financial contribution in order to satisfy the Authority that the gaming machine threshold sought will make a positive contribution to the community, the Venue must make that contribution to the Responsible Gaming Fund.
- 5.5. The applicant proposes to pay a positive contribution amount of \$2,200,000.00, to be paid in annual instalments over 5 years into the Responsible Gambling Fund, pursuant to sec.36A of the Gaming Machines Act 2001 and sec. 115B of the Casino Control Act 1982. That amount has been calculated having regard to the formula set out in the LIA Guidelines published by Liquor & Gaming NSW.

6. CONCLUSION

- 6.1. This LIA, pursuant to Clause 37 of the Gaming Machines Amendment Regulation 2009, defines the Applicant's local community, details the positive contribution that the Applicant will provide to the local community if the application is approved and details the harm minimisation and responsible gambling measures that will be put in place at the Venue.
- 6.2. The Applicant will operate gaming machines at the Venue in compliance with mandated legislative requirements and will operate a best-practice style of interventions and procedures.
- 6.3. The Applicant submits that this LIA complies with the requirements of the Act, Regulation and Guidelines, has demonstrated that gambling activities will be conducted in a responsible manner and confirms the proposed increase in the GMT from zero to 20 will provide a positive contribution towards the local community.

ATTACHMENT "A"

Find My LIA Banding

4/2/2019

https://www.arcgis.com/apps/webappviewer/index.html?id=83b2df269774468eab7d44cf51b3a7d3&extent=14799106.9721%2c-4722116.2606%2c17675585.2205%2c-3022156.7515%2c102100

ATTACHMENT "B"



STATUS
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ARCHITECTS INTERIOR DESIGNERS

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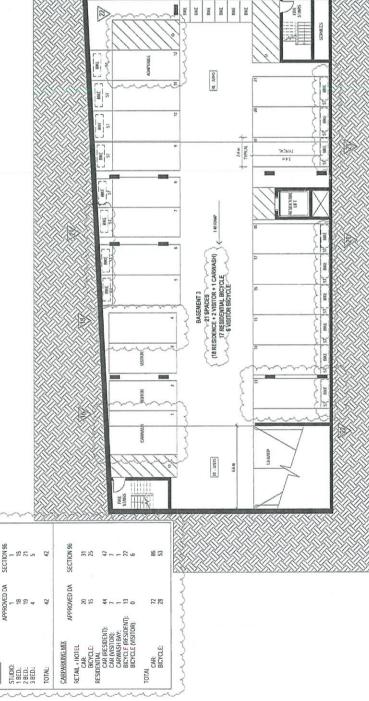
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LIST OF AMENDMENTS (S96 REV. 2)

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- Application No: 162/2615/A Date Approved: 22 / 12 / 16

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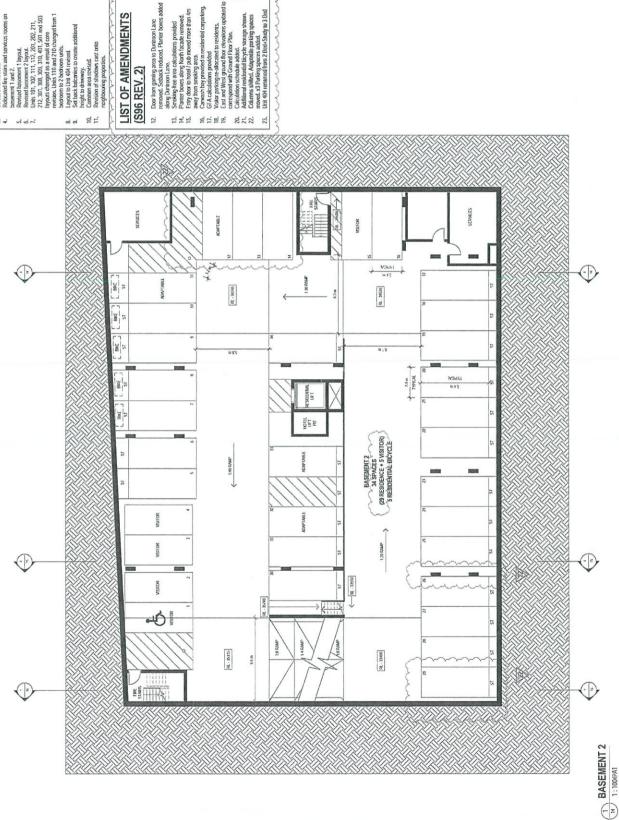
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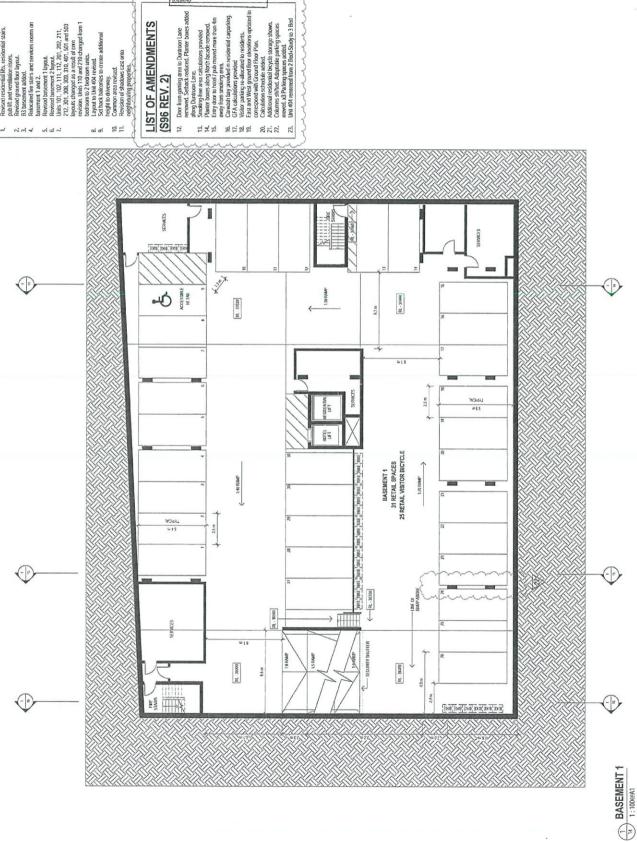
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LIST OF AMENDMENTS (S96 REV. 2)

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ARCHITECTS INTERIOR DESIGNERS

NON TRAFFICABLE ROOF

These plans are subject to strict compliance with the National Construction Code, Environmental Planning and Assessment Act/Regulation, specification details and: Application No: 102/2015/A

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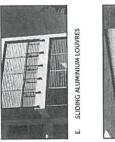
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EXTERNAL MATERIALS



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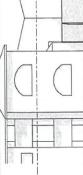
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ELEVATION EAST



NEW PAINT FINISH DULUX 'RAKU'



TIMBER COMPOSITE CLADDING - MEDIUM BROWN



VERTICAL LOUVRES



C. NEW PAINT FINISH DULUX TRANQUIL RETREAT

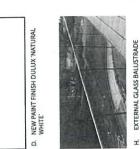


G. BLACK ALUMINIUM FRAME WINDOW



GREEN WALL

L. GLASS LOUVERS



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H. EXTERNAL GLASS BALUSTRADE



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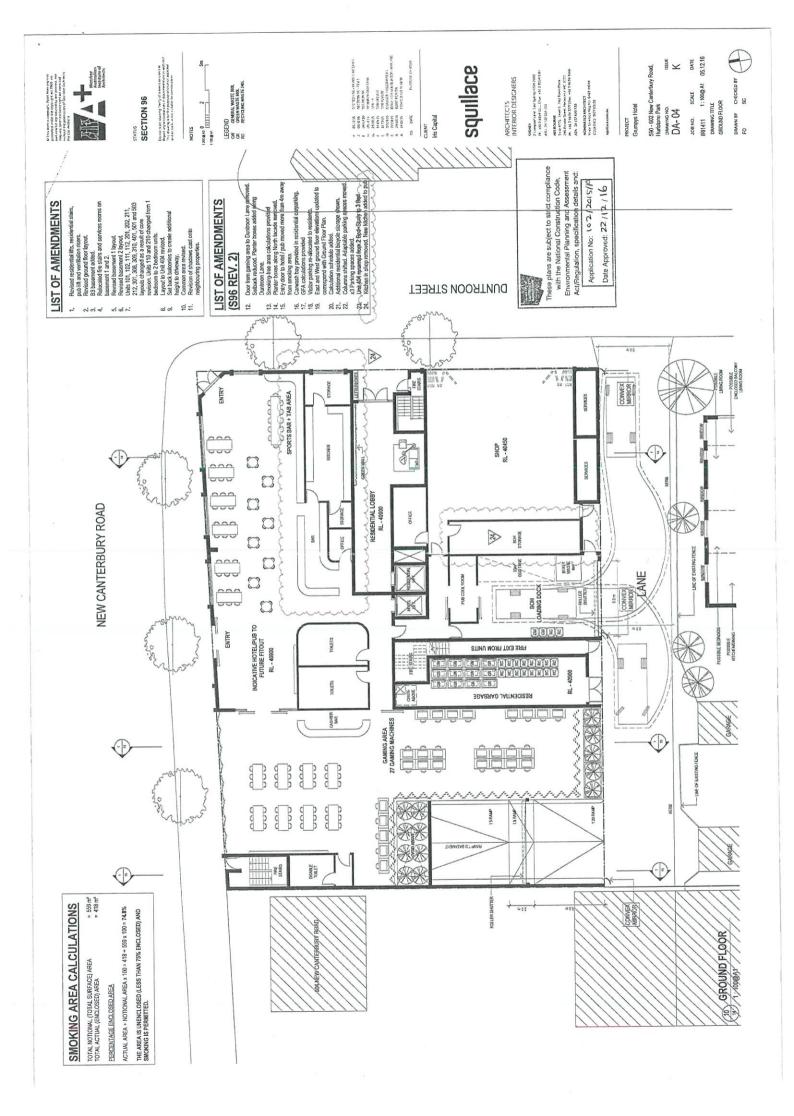
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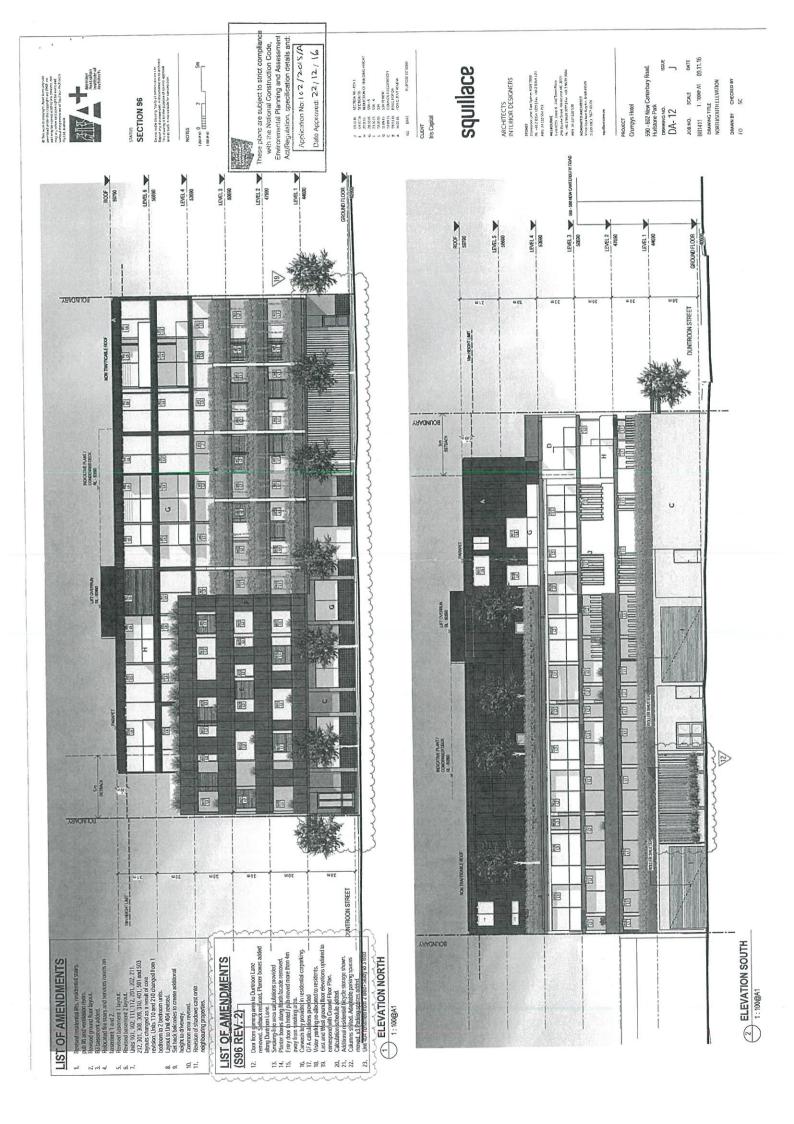
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NEW CANTERBURY ROAD

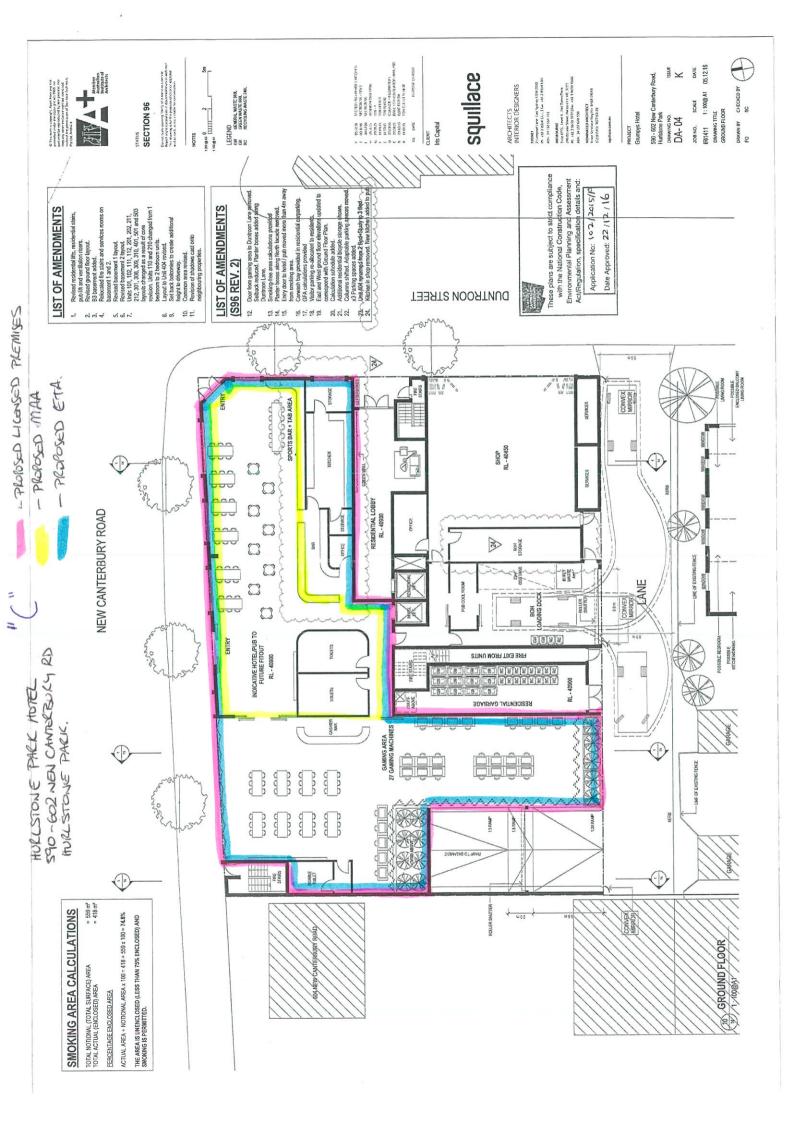
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ATTACHMENT "C"



ATTACHMENT "D"









St Stephanos Greek Orthodox Church

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