

Local Impact Assessment Class 1 Application

**Windsor Country Golf Club Limited
McQuade Avenue
SOUTH WINDSOR NSW 2756**

**Windsor Country Club Limited (LIQC300243737)
JUNE 2020**

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EXECUTIVE SUMMARY

1. INTRODUCTION

This document is a Local Impact Assessment Class 1 to accompany a Threshold Increase Application made by Windsor Country Golf Club Limited (ACN 000 386 872) for the approval of a 'low range' gaming machine threshold increase of twenty (20) in relation to the Windsor Country Club Limited (the "Club"). The Club is situated at McQuade Avenue, South Windsor NSW 2756, which is located in the Band 2 SA2 of Windsor – Bligh Park within Hawkesbury City Council LGA.

The Club's current gaming machine threshold is 12. The Club proposes to increase its gaming machine threshold by a further twenty (20) gaming machine entitlements for the threshold to become 32.

2. RESPONSIBLE GAMBLING MEASURES

Chapter 3 of this Report details the mandatory and additional responsible conduct of gambling measures in place at the Club.

3. LOCAL COMMUNITY

The Windsor – Bligh Park SA2 has been identified as the local community. Chapter 5 provides a demographic description of the area and local community.

4. POSITIVE CONTRIBUTION

Chapter 6 of this Report details the benefit that the Club will provide to the local community if the application is approved.

5. CONCLUSION

Given the satisfaction of the requirements of the *Gaming Machines Act 2001* ("the Act") and the associated Gaming Machines Regulation 2019 (the "Regulations") through the conduct of gaming machine operation at the Club in a responsible manner, along with the evidence of a positive contribution to the Local Community, it is the Club's belief that this LIA meets the standards and requirements of the Legislation.

1. INTRODUCTION

This Report is a Class 1 Local Impact Assessment ("LIA") to accompany a Threshold Increase Application for a Band 2 SA2 Venue for a "low-range" increase. The increase will be for twenty (20) gaming machines to be installed at the Windsor Country Club Limited located at McQuade Avenue, South Windsor, located in the Hawkesbury City Council LGA.

Methodology

In respect of LIAs relating to threshold increase applications, the LIA Guidelines provide that the Independent Liquor and Gaming Authority (the "Authority") can only approve a LIA where the LIA complies with the requirements of the Act and the Regulations and demonstrates that gambling activities will be conducted in a responsible manner.

The Guidelines further state that a Class 1 LIA must demonstrate that the proposed increase in the gaming machine threshold for the Club will provide a positive contribution towards the Local Community in which the Club is situated.

2. DETAILS OF THE VENUE

- 2.1 The Windsor Country Club Limited was established in 1963 to meet the needs of its golfing and social members and has done so over the past 57 years. The Club is situated on land comprising 51 hectares in total and comprises an 18 hole championship golf course with other facilities for members and their guests. The Club House provides members with lounge, function room, gaming room, male and female amenities, commercial kitchen, meeting rooms, external verandah and back of house with large on-site carparking facilities. The Club also has numerous buildings to house the machinery necessary to conduct the game of golf on the course provided.
- 2.2 The Club provides members with competition golf 6 days of the week, whilst also allowing for social golf for non-members outside of the times allocated for competition matches. The Club is open each day to provide its members with the ability to play golf on a championship course and use the facilities provided at the Club House.
- 2.3 The Club has Development Approval for additions and alterations in conjunction with a major refurbishment of the Club House building that has been approved by Council. This work will update the facilities to be available to its members and their guests.
- 2.4 The Club's gaming machine threshold is currently approved for 12 gaming machine entitlements, with the Club operating 12 gaming machines.
- 2.5 The intention of this application for a further twenty (20) gaming machine entitlements to be procured and transferred to the Club's licence to allow 32 gaming machines to be operated at the Club.
- 2.6 The Club's licence has been restricted by a condition that the trading hours of the licence are limited to trade between 12.00 midnight and 5.00 am no more than twelve occasions

within 12 month period. Despite this, the Club currently operates the following hours:

- Monday to Thursday – 6.30 am until 6.30 pm;
- Friday – 6.30 am until 11.00 pm;
- Saturday – 6.30 am until 7.30 pm;
- Sunday – 6.30 am until 6.30 pm.

The standard gaming machine shut down period applies to the Club's licence, being 4.00am to 10.00 am each day.

- 2.7 On the completion of the redevelopment and refurbishment of the Club House, management will increase the operating hours the Club will be available to members and their guests for use of the improved and upgraded facilities.
- 2.8 ***The internal floor space area of the Club's building is approximately 840 square metres. Attached and marked "A" is a plan of the Club House that depicts the facilities on offer. The Club's gaming room is 56 square metres of the total floor space.***
- 2.9 The Club is not a new club, as defined by Section 4 of the Act. Accordingly, clause 31 of the Regulation does not apply to this application.

3. RESPONSIBLE GAMBLING MEASURES

- 3.1 The provision of gaming machines is only one aspect of the services and facilities provided at the Club.
- 3.2 Gaming is provided within a designated gaming room, which is restricted to persons over the age of 18 years.
- 3.3 The requirements of the Act and Regulations are complied with, in that:-
- (a) All staff involved in gaming duties hold a current and approved responsible conduct of gaming (RCG) competency card (or interim certificates). Copies of competency cards (or interim certificates) are kept by each staff member when working at the Club and are available for inspection;
 - (b) The Club makes arrangements through Clubs NSW for the provision of gambling counselling;
 - (c) The Club participates in the Clubs NSW Gaming self-exclusion scheme and policy; no members have approached the Club for self-exclusion from the Club's gaming room.

- (d) Staff are trained in the requirements of the self-exclusion scheme and associated referral process;
 - (e) All statutory signage is prominently displayed throughout the gaming room;
 - (f) Pamphlets informing patrons of the dangers of problem gambling and of the availability of counselling and the self-exclusion scheme are displayed within the Club in a number of community languages;
 - (g) The automatic telling machine (ATM) operated by the Club is located outside the gaming room. Members and their guests are not permitted to make withdrawals on credit;
 - (h) There is no advertising of the availability of gaming machines conducted at the Club;
 - (i) The Club does not accept third party cheques or the cashing of cheques by patrons;
 - (j) There is a limit of \$1,000 on cash payment for winnings;
 - (k) Minors are not permitted entry to the Club's gaming room;
 - (l) Consumer information on the chance of winning maximum prizes and jackpots is made available in the gaming area;
 - (m) The Club does not publish any gaming machine advertising;
 - (n) All gambling-related signs are situated within the Club and are not visible from the exterior of the Club's premises; and
 - (o) Inducements are not offered at the Club for the use of the gaming machines.
- 3.4 The Club's gaming room is supervised by staff at all times. The presence of staff allows management to make early detection of any possible signs of problem gambling being experienced at the Club.
- 3.5 **Attached** and **marked "B"** is a copy of the Club's Responsible Conduct of Gambling House Policy.
- 3.6 The Club does not conduct additional harm minimisation practices that are over and above the statutory requirements of the Act and Regulation.

4. LOCAL COMMUNITY

- 4.1 The local community is the Windsor – Bligh Park SA2.

5. DEMOGRAPHICS

- 5.1 The Windsor – Bligh Park SA2 had a population of 15,328 at the 2016 Census, with an area of 22.7km².
- 5.2 Other relevant demographic information for the Windsor – Bligh Park SA2 is set out below:
- 48.7% of the population is male
 - 51.3% of the population is female
 - The median age is 34
- 5.3 Of people aged 15 and over, 11.3% have undertaken university or tertiary institution education compared to 16.2% of NSW; whilst 8.2% of the population have completed technical or further educational institution compared to 6.2% for NSW.
- 5.4 63.3% of the population work full-time which is higher than the State average of 59.2 %. 26.8% of the population work part-time, which is slightly lower than the State average of 29.7%. 5.1% of the population are reported to be unemployed which is lower than the State average of 6.3%.
- 5.5 The median weekly income for the Windsor – Bligh Park SA2 is \$715.00 compared to \$664.00 for NSW; whilst the median family weekly income is \$1,799.00 compared to \$1,780.00 for NSW. Further, the median household weekly income is \$1,544.00 compared to \$1,486.00 for NSW.
- 5.6 The Census of Population and Housing: Socio-Economic Indexes for Areas (SEIFA), Australia, 2016 discloses the following scores in Windsor-Bligh Park:

INDICATOR	Windsor – Bligh Park SA2 Score	Windsor – Bligh Park SA2 Decile
IRSEAD	983	4
IRSED	964	4
IER	997	5
IEO	934	3

- 5.7 Using the gaming machine data report prepared and issued by Liquor and Gaming NSW, for the period 1 June 2019 to 30 November 2019, the net profit for all gaming machines for clubs in the Hawkesbury City LGA is \$13,757,514.05, with the average profit per machine being \$23,431.88 for that 6-month period.
- 5.8 Data of the gaming performance for the Club shows the total revenue for a 12-month period, from 1 June 2019 to 31 May 2020, to be \$85,663.05, with the average profit per machine being \$7,138.59 for that nominated period.
- 5.9 The profit per machine of the Club for the nominated 12-month period is significantly less than the profit per machine for the 6-month period from 1 December 2018 to 31 May 2019 for the LGA.

6. POSITIVE CONTRIBUTION

- 6.1 Clause 35 of the Regulation requires this LIA to include details of the benefits that the Club will provide to the local community if the Application is approved.
- 6.2 A positive contribution shall be made by way of a financial contribution in the amount of \$107,079.00 if this Application is approved over the 5 year period. The proposed contribution will be made to the Secretary of the Responsible Gambling Fund pursuant to s36A of the Gaming Machines Act 2001 and s115B of the Casino Control Act 1992.

Calculation of Amount of Financial Contribution

- 6.3 The amount of the financial contribution was calculated in accordance with the formula set out in the Class 1 Local Impact Assessment Process Guidelines published by the Authority.
- 6.4 The average profits were calculated from 12 months of gaming performance data from 1 June 2019 to 31 May 2020.
- 6.5 The positive contribution will benefit the local community as determined by the Responsible Gambling Fund. The Club will also review and implement new responsible gaming and harm minimisation strategies (if considered necessary) in order to minimise any potential negative impacts on the local community.

7. CONCLUSION

- 7.1 This LIA, pursuant to Clause 37 of the Gaming Machines Amendment Regulation 2009, defines the Applicant's local community, details the positive contributions that the Club will provide to the local community if the Threshold Increase Application is approved, and details the harm minimisation and responsible gambling measures that are in place at the Club's premises.
- 7.2 The Club operates gaming machines at the Club's premises in compliance with mandated legislative requirements. The Applicant implements the ClubsNSW self-exclusion program.
- 7.3 The Applicant submits that this Class 1 LIA accompanying the 'low range' application satisfies the requirements of Section 36(3) of the Act, and applicable regulations and Guidelines. This application demonstrates the purposes of Section 36(3)(a) and (b) namely that gambling activities in the Club are currently conducted responsibly and will continue to be conducted responsibly if this application should be approved.
- 7.4 The proposed increase in the gaming threshold will provide a positive contribution towards the local community on the basis of the Club's proposed financial contribution to be paid in accordance with Section 36(3)(a) of the Act.
- 7.5 It is therefore submitted that the tests as set out in the Guideline and Regulations are met and the Club submits that the Threshold Increase Application should be approved.

ATTACHMENT

“A”

ATTACHMENT “B”



WINDSOR COUNTRY GOLF CLUB LIMITED

A.B.N 74 000 386 872

Responsible Conduct of Gaming House Policy

Windsor Country Golf Club Limited has adopted the following strategies under the Responsible Conduct of Gaming: -

1. Display in the poker machine area a notice explaining the chances of winning the major prize on each machine.
2. Make available to patrons copies of the player information brochures.
3. Prominently display on the front or top of each gaming machine a gambling warning notice and problem gambling notice.
4. Display at the main entrance the appropriate counselling signage as advised by the Department of Gaming and Racing.
5. Cheques and Cash Dispensing Facilities. Windsor Country Golf Club will not cash
 - a. A cheque made payable to anyone other than the club;
 - b. A cheque for more than \$200
 - c. More than one cheque for the same person on a single day; or
 - d. A cheque for a person who has had a cheque cashed which has been dishonoured, unless the amount has subsequently been paid to the club.
6. Payment of prize money – if a person wins an amount of money that exceeds \$1,000 the club will pay the amount that exceeds \$1,000 by crossed cheque.
7. The eftpos terminal will not be located in the poker machine area.
8. Windsor Country Golf Club Ltd will not publish or cause to be published any gambling advertising related to the club.
9. Will not publish or cause to be published anything which identifies any person who wins a prize.
10. Will not supply any free or discounted liquor as an inducement to participate in any gambling activity at the club, or offer free credits by means of letter box flyers, shopper dockets or any other means as an inducement to play the gaming machine.
11. Will ensure that all staff whose duties are concerned in the conduct of gaming machine activities have completed the RCG course.

JJ Clark

Secretary



Windsor Country Golf Club

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