

Ms Fiona Myatt  
AMW Lawyers  
By email to: fmyatt@amwlawyers.com.au

14 January 2024

Dear Ms Myatt

<b>Application No.</b>	1-8770563040
<b>Applicant</b>	TGI Mt Druitt Pty Ltd
<b>Application for</b>	Change of conditions – on-premises licence
<b>Application date</b>	25 July 2023
<b>Decision date</b>	14 December 2023
<b>Licence name</b>	TGI Fridays
<b>Trading hours</b>	Monday to Saturday 10:00 AM – 12:00 midnight Sunday 10:00 AM – 10:00 PM
<b>Premises</b>	Westfield Mt Druitt Shop 2006 Cnr Carlisle Avenue & Luxford Road Mount Druitt NSW 2770
<b>Legislation</b>	Sections 3, 11A, 12, 24, 25, 40, 44, 45 and 48 of the <i>Liquor Act 2007</i>

**Decision of the Independent Liquor & Gaming Authority  
Application for change of conditions – on-premises licence – TGI Fridays**

We **approve** the application above under section 53 of the *Liquor Act 2007* — with the conditions set out in Schedule 1.

**Statement of reasons**

Overall, we are satisfied that the social impact of approving the application will not be harmful to the well-being of the local or broader community.

The decision achieves the aim of the Act to regulate the liquor industry to meet the community's expectations, needs, and aspirations, while also promoting a balanced and responsible development of the industry.

**Our main findings**

The local community for the purposes of this decision is Mt Druitt. The broader community is the Local Government Area (LGA) of Blacktown.

**Positive social impacts**

We are satisfied that the proposal would benefit the local and broader communities by providing convenience and choice. The premises has been operating since March 2022, without incident, providing a family-friendly restaurant for patrons.

**Negative social impacts**

We accept that the proposal could contribute to an increase in alcohol-related harm in the local and broader communities because of the:

- objection to removal of the conditions by police
- location being in a high-density hotspot for domestic assault, non-domestic assault, and malicious damage to property and low-density hotspot for alcohol-related assault.

- higher crime rates in the suburb for incidents of non-domestic assault, and malicious damage to property compared to NSW rates.
- indication of a below-average level of relative socio-economic advantage in the suburb compared to other communities in NSW.

However, we are satisfied that these risks are adequately mitigated by:

- lower crime rates in Mount Druitt and the Blacktown LGA for incidents of alcohol related domestic assault and alcohol-related disorderly conduct compared to NSW rate; lower crime rate in the Blacktown LGA for incidents of non-domestic assault compared to NSW
- lower saturation rates across all licence types in Mount Druitt and the Blacktown LGA compared to NSW
- indication of an above average level of relative socio-economic advantage in the Blacktown LGA compared to other communities in NSW
- nil incidents or history of non-compliance at the premises since the licence was granted
- the venue being located inside the dining and entertainment precinct of the Westfield Shopping Centre with no street frontage and Centre security officers patrolling and monitoring patrons across the entire dining and entertainment area
- the harm-minimisation measures outlined in the plan of management and licence conditions, as set out in Schedule 1.

### **The material we considered**

We considered the following material when making our decision:

- the application material — including evidence that stakeholders and the community were notified about the application
- a community impact statement (CIS)
- the plan of the licensed premises and any authorisations
- a plan of management for the licensed business
- a development consent for the premises
- statistics from Liquor & Gaming NSW, Bureau of Crime Statistics and Research, NSW Health and Australian Bureau of Statistics on the socio-economic status, liquor licence density, alcohol-related crimes rates and health issues in the local and broader communities
- stakeholder submissions and the applicant's response them.

We also considered [Guideline 6](#) to assess the likely social impact to the local and broader community.

This decision will be published on the [Liquor & Gaming NSW website](#) in accordance with section 36C of the *Gaming and Liquor Administration Act 2007*.

### **If you have any questions**

Please contact the case manager, Sophie Cartwright, at [Sophie.cartwright@liquorandgaming.nsw.gov.au](mailto:Sophie.cartwright@liquorandgaming.nsw.gov.au) if you have any questions.

Yours sincerely



Caroline Lamb

**Chairperson**

For and on behalf of the **Independent Liquor & Gaming Authority**

## Schedule 1 – Licence conditions to be imposed TGI Fridays

No.	Condition to be imposed	Description
1.	<b>Plan of management</b>	The premises is to be operated at all times in accordance with the Plan of Management dated <b>November 2023</b> as may be varied from time to time after consultation with NSW Police. A copy of the Plan of Management is to be kept on the premises, and made available for inspection on the request of a police officer, council officer, Liquor and Gaming NSW inspector, or any other person authorised by the Independent Liquor and Gaming Authority.
2.	<b>Complaints register</b>	<ol style="list-style-type: none"> <li>1. A complaints register is to be maintained at the premises at all times which records the following: <ol style="list-style-type: none"> <li>a. the name and number of the complainant</li> <li>b. the time and date on which the complaint was received.</li> <li>c. the nature of the complaint, and</li> <li>d. the measures taken to resolve the complaint.</li> </ol> </li> <li>2. Details of complaints received, either in person or over the phone, must be: <ol style="list-style-type: none"> <li>a. recorded in the complaints register, and</li> <li>b. reported to the duty manager.</li> </ol> </li> </ol> <p>A mobile or dedicated contact number for the duty manager is to be published on the hotel's website, and on a sign to be posted at the premises entrance. If requested, the duty manager's contact details must be provided to complainants. A messaging service must be in place if the dedicated contact number is unattended.</p>

## Licence conditions to be revoked TGI Fridays

Condition to be revoked	Description
<b>3070</b>	From 6:00pm until closure on Friday, Saturday and Sunday evenings, a minimum of one (1) uniformed licensed security personnel are to be on duty and their duties are to include regular patrols of the premises to ensure no patrons cause any disturbance to the quiet and good order of the venue and surrounds.
<b>3080</b>	The licensee must ensure whenever security personnel are engaged; a register stating the security officer's full name, security licence number, start date and time, finish date and time and signature is kept and produced to police upon request.
<b>3060</b> (replaced by condition 1)	The premises is to be operated at all times in accordance with the Plan of Management dated <b>September 2021</b> as may be varied from time to time after consultation with NSW Police. A copy of the Plan of Management is to be kept on the premises, and made available for inspection on the request of a police officer, council officer, Liquor and Gaming NSW inspector, or any other person authorised by the Independent Liquor and Gaming Authority.