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CLASS 1 LOCAL IMPACT ASSESSMENT

GAMING MACHINE THRESHOLD INCREASE

Applicant: Wyong Rugby League Club Limited

Premises: Woolgoolga Diggers Club LIQC300237656

17 Beach Street, WOOLGOOLGA, NSW, 2456

30 October 2023

Local Impact Assessment

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1. EXECUTIVE SUMMARY

Woolgoolga Diggers Club (the Club) LIQC300237656 is located at 17 Beach Street, Woolgoolga NSW and forms part of the Wyong Rugby League Club Limited (the Applicant) group of clubs.

The Club submitted a Class 1 Local Impact Assessment (LIA) in October 2022 seeking a low-range increase of its Gaming Machine Threshold (GMT) of 20.

The application was refused by the Independent Liquor and Gaming Authority (ILGA or “the Authority”) and a Statement Of Reasons was issued dated 5 September 2023.

The Club wishes to reapply for a GMT increase of 20, and has prepared this Addendum to the October 2022 LIA to provide further and updated information, including comments regarding ILGA’s Statements Of Reasons.

Please refer to the October 2022 LIA document attached as **Appendix 1** for further information including responsible gambling measures that exceed those required by legislation.

2. POSITIVE CONTRIBUTION

In the event that the GMT threshold increase proposed herein is approved, the Club undertakes to provide a positive contribution in the form of a cash contribution to the Responsible Gambling Fund in accordance with section 36A of the Act and as prescribed by the Class 1 Local Impact Assessment process guidelines (Community Benefit).

The LIA guidelines state that the Community Contribution is based on a portion of average annual profit of existing gaming machines, which in practice relates to the most recent full 12 month period of uninterrupted venue trading. In applying the prescribed portion of 15%, multiplied by 20 being the GMT increase sought, per year over 5 years, the Club has calculated a total contribution of \$1,043,909 payable over 5 years.

The Club also undertakes to remit taxes in accordance with the Gaming Machines Tax Act. We estimate that such taxes would exceed \$251,000 per annum.

As noted above, the Club proposes to implement a number of responsible gambling measures that go “above and beyond” that required by law.

The positive contribution will benefit the local community as determined by the Responsible Gambling Fund. In addition, the Club proposes to continue supporting local community groups and charities through the ClubGRANTS program as it has done in previous years.

This is further discussed below.

3. COMMENTS REGARDING STATEMENTS OF REASONS

ILGA provided a Statement of Reasons (SOR) dated 5 September 2023, which is attached as **Appendix 2**.

The SOR outlined ILGAs reasons for refusing the October 2022 LIA application.

Commentary is provided below in response.

3.1 Percentage increase in venue EGMs

The SOR noted the application would see an increase of 20 electronic gaming machines (EGMs), which represents a greater than 30% increase in the gaming machine threshold for the venue which is located in an area of above average participation rates.

The Club contends that the venue percentage increase is not relevant to the consideration of whether the increase would provide a positive contribution towards the local community.

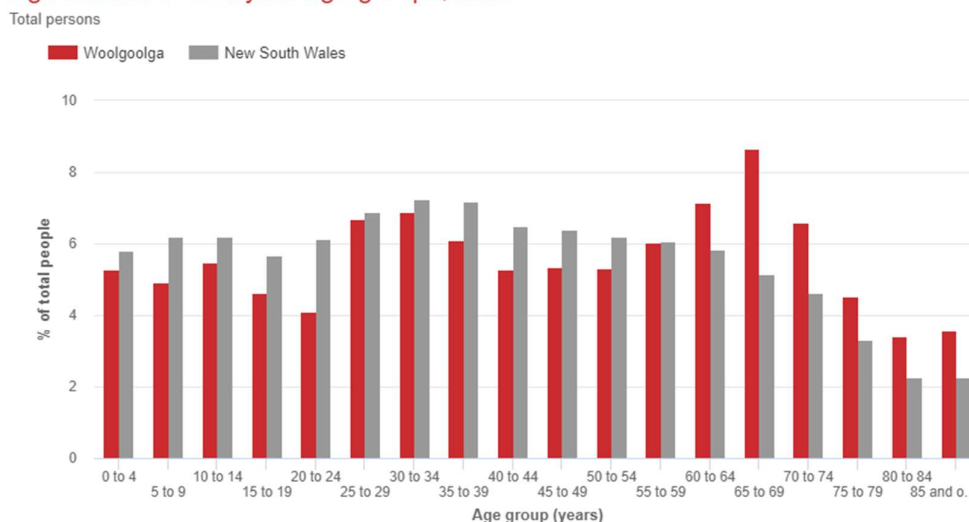
The increase of 20 is defined in legislation as a low-range increase. The same increase of 20 in a venue with a much higher number of EGMs would result in a much lower percentage (e.g. an increase of 20 in a 300 EGM installation being 6.6% increase), however this does not alter the risk profile and the positive contribution to the local community.

3.2 Young people

The SOR noted the Club was located in an area with a high representation of young people.

The Club contends that this statement is incorrect, as the five year age brackets of the Woolgoolga population below 60 to 64 years, are all below the New South Wales percentage for the same age brackets. This is evident in the table below:

Age structure - five year age groups, 2021



Source: Australian Bureau of Statistics, [Census of Population and Housing, 2021](#) (Usual residence data). Compiled and presented in profile.id by [_id](#) (informed decisions).

3.3 Indigenous people

The SOR noted the Club was located in an area with a high representation of indigenous people.

The 2021 Census indicated the local community (suburb¹) of Woolgoolga had an Aboriginal and Torres Strait Islander population of 4.5%, compared to 3.4% in New South Wales. This represents a difference of 1.1 persons in 100 in Woolgoolga compared to New South Wales, which the club contends is not a high representation compared to New South Wales.

3.4 Education

The SOR noted a risk indicator was the proportion of total population aged 15 years and over who have completed year 12 or equivalent or higher. The SOR noted that the area was below the New South Wales average. 2021 census data indicates a result of 56.9% for New South Wales, compared to Coffs Harbour LGA of 43.8% and 44.1% for the suburb of Woolgoolga.

As noted above, Woolgoolga has an older population with the highest age groups being the 60 to 74 age brackets. The Club contends that the proportion of the population who have completed Year 12 is a function of the age profile of the community as there has been a long term trend of increasing retention rate to Year 12 in Australia, and this can result in a relatively older local population demonstrating a lower Year 12 completion rate.

¹ Australian Bureau of Statistics - 2021 Census – profile.id – Woolgoolga; & All persons QuickStats - Geography type Suburbs and Localities – Woolgoolga - Area code SAL14420

3.5 Lone person households

The SOR noted a risk indicator was the proportion of lone person households in an area. The SOR noted that the Club's local area was above the New South Wales average. 2021 census data indicates a result of 25% for New South Wales, compared to Coffs Harbour LGA of 27.5% and suburb of Woolgoolga at 29.9%.

The Club contends that the difference to the New South Wales average is marginal, with less than 5% difference, and not a significant difference that would impact the assessment of whether the GMT increase would provide a positive contribution to the local community.

We also note that there are many suburbs with a much higher percentage of lone person households, for example the suburb of Woollahra in Sydney, which has the highest level of advantage in Australia, and has 31.7% of its population in lone person households which is above the New South Wales average.

3.6 Gaming intensity

The SOR noted there was higher gaming intensity at the venue against comparable venues.

It is understood that this is determined by comparison of the average profit per machine for the venue, compared to an average of venues in the whole of New South Wales that fall into the same category as the venue – country or metro; Band 1, 2 Or 3; and categories of total machines.

The Club's net profit per machine per day for the six months to May 2023 was \$170, which compares to \$196 in the Coffs Harbour LGA. Hotels in the Coffs Harbour LGA achieved \$311 in the same period. The Club's intensity was lower than the average for the local government area.

In terms of the Clubs LIA application and SOR, it is understood that the Club has been compared to all Band 2 "country" clubs in New South Wales with 31 to 100 EGMs. The Club contends this is a very broad categorisation and not an appropriate comparison of gaming intensity as it does not take into account other important factors.

The Club amalgamated with the Wyong Leagues Club group to secure its long-term viability. Following the amalgamation in 2020, the group invested in the Club to improve its financial performance, and this led to an increase in bar sales of 64% and restaurant sales of over 70%. This has also led to an increase in gaming revenue, and as it is operating with the same number of machines (61), the average profit per machine has increased. The Club contends that this is not an indicator of risk and does not detract from the positive contribution that the proposed GMT increase would make to the local community.

3.7 Gambling participation rates and prevalence in the local health district

The SOR noted that there are significantly elevated rates of gambling participation in the local health district (LHD) when compared to New South Wales, and the LHD has elevated levels of at-risk gamblers.

It is understood that this is derived from the “NSW Gambling Survey 2019” research report (revised March 2020), which included a comparison of the Mid North Coast LHD to New South Wales.

The report indicated higher gambling/poker machine participation rates in the Mid North Coast LHD.

The report also included survey results indicating at-risk gamblers, with low, moderate and problem gambler total prevalence of 20.2% in the Mid North Coast LHD compared to 19.5% to New South Wales. Problem gambler prevalence in isolation was 2.0% for Mid North Coast LHD compared to 1.9% for New South Wales. The Club contends that the LHD prevalence is so close to New South Wales that it is essentially equal and not materially elevated, and does not detract from the positive contribution that the proposed GMT increase would make to the local community.

Moreover, the Club contends that to base decisions on the very large local health district of Mid North Coast is not focusing on the local community of Woolgoolga, and localised data should be used instead.

3.8 Level of comparative disadvantage

The SOR noted the SEIFA index for Woolgoolga indicated it was a comparatively disadvantaged area. The Club notes that the Authority’s process that requires the preparation of a local impact assessment, and provision of a significant financial contribution to fund social wellbeing organisations that provide gambling-related services in the local community, already places a heavy weighting on the level of comparative disadvantage in the local community.

In other words, there is already a requirement to provide a positive contribution which takes into account the level of comparative disadvantage in the local community. The SEIFA index has already been considered in determining banding at the venue’s location.

4. CONCLUSION

Based on the above, the Club contends that it’s application is compliant in all respects, and respectfully submits that the Authority should approve the Gaming Machine Threshold increase as contemplated herein.

5. APPENDIX 1 – LOCAL IMPACT ASSESSMENT DATED 19 OCTOBER 2022

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CLASS 1 LOCAL IMPACT ASSESSMENT

GAMING MACHINE THRESHOLD INCREASE

Applicant: Wyong Rugby League Club Limited

Premises: Woolgoolga Diggers Club LIQC300237656

17 Beach Street, WOOLGOOLGA, NSW, 2456

19 October 2022

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1. EXECUTIVE SUMMARY

Woolgoolga Diggers Club (the Club) LIQC300237656 is located at 17 Beach Street, Woolgoolga NSW and forms part of the Wyong Rugby League Club Limited (the Applicant) group of clubs.

The Club is located in Coffs Harbour Council local government area, and within the Woolgoolga-Arrowarra Statistical Area Level 2 (SA2) which is classified as a Band 2 area for the purposes of section 33 *Gaming Machines Act (NSW) 2001 (Act)*. It is located within the Mid North Coast Local Health District and Mid & Northern NSW GambleAware region.

The Club currently has a Gaming Machine Threshold (GMT) of 61. It holds 61 Gaming Machine Entitlements (GMEs), and is operating 61 gaming machines.

The Club now seeks a low-range increase of the GMT of 20.

The Club has a robust Gaming Plan of Management (**GPOM**) that provides for responsible gambling measures that exceed those required by legislation. The Club is a member of ClubSafe Premium.

The Club has had regard for the Authority's "Guideline 16 - Late-night gaming applications" as its licence provides for the operation of gaming machines up to 1am (4am on public holidays).

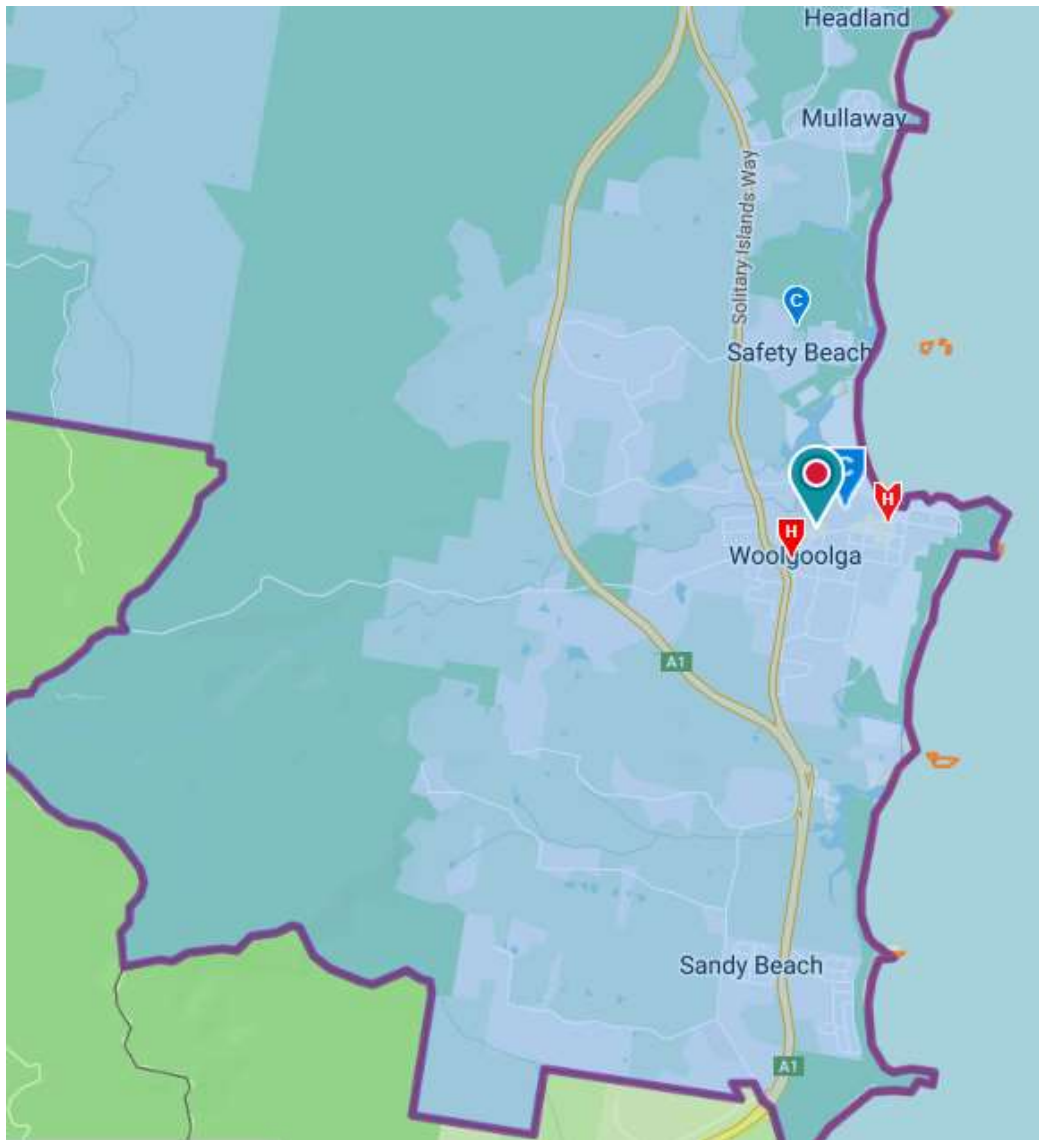
In the event that the GMT increase is approved, the Applicant undertakes to make a sizeable contribution to the Responsible Gambling Fund in accordance with the Class 1 Local Impact Assessment process guidelines.

2. VENUE & LOCAL COMMUNITY

2.1 Venue

Woolgoolga Diggers Club is a licensed club situated in the heart of Woolgoolga town centre. The Club licence commenced in 1947, and it amalgamated with Wyong Rugby League Club group in 2021.

The map below identifies the Club (red dot marker), and other nearby venues. As noted earlier, the Club is situated within the Woolgoolga-Arrowarra SA2. There are no SA2s within 5 km of the Club, with Korora-Emerald Beach to the south and Coramba-Nana Glen-Bucca to the west falling just outside 5km.



Source: LGNSW

The Club currently has a Gaming Machine Threshold (GMT) of 61. It holds 61 Gaming Machine Entitlements (GMEs), and is operating 61 gaming machines.

The Club now seeks to increase the GMT by 20 to 81, being a low range threshold increase for the purposes of section 35 of the Gaming Machines Act (NSW) 2001 as prescribed by clause 30 of the Gaming Machines Regulation (NSW) 2019.

The Club offers a range of facilities to the local community, including lounge areas, bars, restaurant/cafe, indoor and outdoor gaming areas, TAB and Keno, and an onsite car park. The Club has recently been refurbished, and is planning for further improvements to facilities to ensure the venue offers modern and comfortable facilities to the community as well as the many tourists that visit the area.

The Club's total floorspace is currently approximately 2,000 square metres. The floorspace of the gaming area is currently approximately 320 square metres. The Club currently has a Development Application lodged with council for improvements to the internal areas of the Club including relocating part of the gaming area. After completion of the proposed works, the total floorspace and gaming area floorspace would increase by approximately 130 square metres.

The Club's licence reflects gaming machine shutdown hours between 1am and 7am (4am to 10am on public holidays).

2.2 Local Community

We have summarised in the table, key statistics relating to the Woolgoolga-Arrowarra SA2, including gaming density and socio-economic index:

| Woolgoolga-Arrowarra SA2 | | Source |
|--------------------------------|--------|---|
| Population 2021 | 14,463 | 2021 ABS Census |
| Population 2016 | 12,523 | 2016 ABS Census |
| Population growth 2016 to 2021 | 1,940 | |
| Population growth % | 15.5% | |
| SEIFA score | 958 | 2016 ABS Census (Index of Relative Socio-economic Disadvantage) |
| SEIFA ranking | 580 | |
| Gaming machine threshold (GMT) | 207 | LGNSW Premises list July 2022 |
| GMT per capita | 0.0143 | |
| Gaming machines | 174 | LGNSW Premises list July 2022 |
| Gaming machines per capita | 0.0120 | |
| | | |

Attached as **Annexure A** is the 2021 Census "Quickstats" data from the Australian Bureau of Statistics (ABS) which provides demographic information for the Woolgoolga-Arrowarra SA2.

The median age in the SA2 is 43 years, and median weekly household income is \$1,346. The percentage of the population that is Non-Indigenous is 89.5%. Family households comprise 70.7% of households, and 71.3% of occupied private dwellings are owned outright or owned with a mortgage.

At the time of writing this report there are 1,156 members identified as Woolgoolga Diggers members in the membership system, that do not reside within the postcode 2456, and there are 4,437 Woolgoolga members that do reside within postcode 2456. We note postcode 2456 closely replicates the Woolgoolga-Arrowarra SA2 (the SA2 boundaries are slightly further north than postcode 2456).

3. GAMBLING HARM MINIMISATION AND RESPONSIBLE GAMBLING MEASURES

The Club will implement a Gaming Plan of Management (**GPOM**) with responsible gambling and harm minimisation measures that will include all measures as required to comply with the Act and Regulation. The GPOM will also incorporate such measures that will go “above and beyond” and exceed those required by current gaming machine legislation.

In devising its GPOM, the Club has had regard to:-

- the risk profile of the Club;
- all relevant legislation and regulation;
- operational considerations;
- the floor plan and design of the Club;
- conditions imposed by Council, NSW Independent Liquor & Gaming Authority, Liquor & Gaming NSW or any other authority;
- guidance notes and fact sheets as issued by NSW Independent Liquor & Gaming Authority, Liquor & Gaming NSW and GambleAware.

3.1 Suitably Qualified Staff

All staff supervising or servicing the gaming room at the Club will have current NSW Responsible Conduct of Gambling (**RCG**) qualifications and therefore have completed an approved RCG course.

Gaming staff will be required to undertake RCG refresher courses. The Club will maintain a register that will allow management to monitor when staff are required to undertake training.

Responsible Gambling Officers and the Gaming Management Team will be required to undertake Advanced RCG training and will be suitably trained and responsible for administering self-exclusion requests.

A copy of each relevant staff member's RCG competency card or interim RCG certificate will be maintained on the employee register and made available for inspection as required.

All gaming staff will be directed to comply with the GPOM and will be adequately trained as to its application and encouraged to seek clarification or further direction as required.

3.2 Responsible Gambling Measures

The Gaming Plan of Management will include responsible gambling and harm minimisation measures as detailed below.

3.2.1 Mandatory Responsible Gambling Measures

The GPOM incorporates all mandatory RCG measures as required under the Act.

The Club complies with all legislation that governs the operation of gaming machines and the responsible conduct of gambling. The Applicant also complies with *The Anti-Money Laundering and Counter-Terrorism Financing Act 2006*.

3.2.2 Responsible Gambling Measures Above and Beyond

In addition to the mandatory measures noted above, the Club, after assessing the risk profile of the venue, has implemented further rigorous operational measures to reduce the risk of gambling harm and to deter problem gamblers from entering the gaming room of the Club.

The constant presence of staff in the gaming room will enable the prompt detection of problem gambling or potential gambling harm.

The Gaming Plan of Management also provides measures above and beyond the minimum legislative requirements including:

Awareness

- In house digital displays will include responsible gambling messages and information about support services within its media cycle at all times.
- Strategically placed harm minimization signage and messages within the gaming lounge bathrooms and displayed at the location of all club ATMs.
- The Club will include responsible gaming messages and media within its website including links to counselling services and helplines.
- A designated contact email address and telephone number will be provided on the Club's website, and in venue within marketing material for any issues, disputes or complaints regarding Responsible Conduct Of Gaming (RCG) and how to make a complaint regarding Responsible Conduct Of Gaming. The designated email address and phone number will be directed to the Wyong Rugby League Club Group Gaming Management Team to review, provide feedback to the customer, the Club and/or its staff as well as action when required.
- Marketing material within the venue will include information on how to submit a complaint regarding RCG to Liquor and Gaming NSW.
- Direct marketing to members such as the Clubs EDM (electronic direct mail) will promote local support services and awareness campaigns including but not limited to Gambling Awareness Week.
- A self-audit checklist will be completed by a Responsible Gambling Officer weekly to ensure the aforementioned signage and initiatives are maintained and current.

- Support and promote GambleAware Week annually, including onsite information stalls staffed by gambling counsellors, and onsite hosting and promotion of local speakers with lived experience of gambling harm

Staff Training & Culture

The Gaming Management Team:

- Will undergo both the Advanced RCG training as well as the Advanced Ambassador Training
- Will coordinate staff training workshops and annual refresher training as required
- Will be notified of all incident reports through the Digital Gaming Incident Register
- Will oversee the Digital Gaming Incident Register as well as record and action outstanding incidents as required
- May provide direction and feedback to staff when reviewing incidents.
- Will at times provide specialist support, and connect staff and patrons to help systems

Responsible Gambling Officers

- The Clubs supervisors, duty managers and venue manager will be assigned as the venue's Responsible Gambling Officers.
- The Responsible Gambling Officers will receive the Advanced RCG training to be competent in facilitating sensitive conversation with discretion, suggest and encourage support when necessary and processing of a self-exclusion.
- A dedicated Responsible Gambling Officer will be available within the Club at all times during trading hours.
- The Responsible Gambling Officers will demonstrate a strong presence within the gaming room daily with regular checks each hour

All Staff

- The Club will endeavour to nurture a culture where patron welfare is paramount.
- All staff are trained on the importance of player welfare and harm minimization initiatives during induction.
- Staff will be informed of all new self-exclusions directly via email which will include the exclusion type and a photo of the individual to become familiar with.

- A digital register of all current self-exclusions will be available within the Clubs intranet system which can be accessed by any staff member at any time.
- Harm minimization will be a subject of all supervisor meetings and gaming team staff meetings.
- Staff meetings will also recognize and celebrate individuals who demonstrate a commitment to harm minimization.
- Recognition and rewards to staff who demonstrate a commitment to harm minimization and share outcomes with other staff to encourage positive action and care.

Resources

- The Club's gaming system will enable self-excluded members to have their membership card locked as per exclusion type. Gaming areas exclusions will have a lock on any gaming machine use or functionality and entire venue locks will lock their membership card in all areas of the venue including membership kiosks and tills. Responsible Gambling Officers will be trained to enable these restrictions immediately after a self-exclusion.
- Self-excluded patrons who have an entire venue exclusion and are not a member of the Club will have their details entered into the Circle Scan system to detect when attempting to sign into the venue.
- Members of the Club may request to set account limits and additional controls to their membership card which;
 - Set a maximum transfer limit onto the gaming machine from their cashless gaming account
 - Set maximum net expenditure per week limits
- Player activity statements will be readily available to view and/or print via the membership rewards terminal upon swiping membership card
- All gaming related marketing content will include information on how to make a complaint about the venues responsible conduct of gaming.
- The Club will provide its customers a dedicated email address and phone number to file any complaints in regards to the responsible conduct of gaming. This will put them directly in contact with the Gaming Management Team to respond and action. These contact details will be included within gaming marketing material as well as issued upon request.
- Staff will be trained and informed on ways to report a breach in regulatory requirements to Liquor and Gaming NSW. Additionally, this information will be always available within the harm minimization folder/ register

Harm Minimisation Systems and Controls

- All members with a current self-exclusion will have their membership card's gaming functionality locked and unable to be used within a gaming machine.
- Non-members with entire venue exclusions will be flagged upon attempting to sign in through the Circle Scan system at the Clubs reception.
- The Club will consider using facial recognition software to identify and prevent self-exclusion breaches

Digital Gaming Incident Register

- The Club will maintain a Digital Gaming Incident Register which will be used to record all RCG related incidents as well as the following;
 - Requests of player activity statements
 - New self-exclusions
 - Compliance self-audits including call to action.
 - Self-exclusion breaches
 - Soliciting money
 - Requests for counselling information or contact cards.
 - Incidents regarding identified at risk individuals and any actions taken.
 - A record of conversations regarding potential at risk individuals with record of any offered support or services.
- Incidents submitted and recorded within the Digital Gaming Incident Register will be reviewed by the Gaming Management Team and feedback provided to staff and managers on any actions taken.
- The Digital Gaming Incident Register will enable documentation to be uploaded and saved against an incident.
- A summary of all gaming incidents will be provided monthly to be reviewed by the board of directors.
- The Digital Gaming Incident Register will automatically email the Gaming Management Team of any incident that requires a follow up. There will be a selection from the incident criteria for a staff member to select whether a follow up or further action is required

We submit that the above measures will exceed and go “Above & Beyond” that required by legislation and, most importantly, will reduce the risk of gambling harm at the Club and instil responsible gambling practices in staff and patrons.

4. POSITIVE CONTRIBUTION

In the event that the GMT threshold increase proposed herein is approved, the Club undertakes to provide a positive contribution in the form of a cash contribution to the Responsible Gambling Fund in accordance with section 36A of the Act and as prescribed by the Class 1 Local Impact Assessment process guidelines (Community Benefit).

The LIA guidelines state that the Community Contribution is based on a portion of average annual profit of existing gaming machines, which in practice relates to the most recent full 12 month period of uninterrupted venue trading. In applying the prescribed portion of 15%, multiplied by 20 being the GMT increase sought, per year over 5 years, the Club has calculated a total contribution of \$1,075,440 payable over 5 years.

The Club also undertakes to remit taxes in accordance with the Gaming Machines Tax Act. We estimate that such taxes would exceed \$258,000 per annum.

As noted above, the Club proposes to implement a number of responsible gambling measures that go “above and beyond” that required by law.

The positive contribution will benefit the local community as determined by the Responsible Gambling Fund. In addition, the Club proposes to continue supporting local community groups and charities through the ClubGRANTS program as it has done in previous years.

5. CONCLUSION

Based on the above findings and Gaming Plan of Management, the Authority can be satisfied that:

- this Class 1 Local Impact Assessment complies with the Act;
- any gambling activities at the Club will be conducted in a responsible manner and will comply with and in many instances exceed its mandatory responsible conduct of gambling obligations;
- the application, if granted, will result in a positive contribution to the local community as outlined above;

Accordingly, we respectfully submit that the Authority consider approval of the Gaming Machine Threshold increase as contemplated herein.

6. ANNEXURE A – DEMOGRAPHY

✓ Latest release

Woolgoolga - Arrawarra

2021 Census All persons QuickStats

Geography type [Statistical Areas Level 2](#)

Area code 104021091



Map data © OpenStreetMap contributors, CC-BY-SA

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People

14,463

Male

49.2%

Female

50.8%

Median age

43



Families

3,960

Average number of children per family

for families with children

1.8

for all families

0.6



All private dwellings

6,457

Average number of people per household

2.5

Median weekly household income

\$1,346

Median monthly mortgage repayments

\$1,733

Median weekly rent (a)

\$380

(a) For 2021, median weekly rent calculations exclude dwellings being occupied rent-free.

Small random changes have been made to all cell values for privacy reasons. These changes may cause the sum of rows or columns to differ by small amounts from the table totals.

People and population

| People <i>All people</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|------------------------------------|-----------------------------------|----------|----------------------------|----------|------------------|----------|
| Male | 7,117 | 49.2 | 3,984,166 | 49.4 | 12,545,154 | 49.3 |
| Female | 7,347 | 50.8 | 4,087,995 | 50.6 | 12,877,635 | 50.7 |

More information on [Sex \(SEXP\)](#), [Place of usual residence \(PURP\)](#)

Table based on place of usual residence

| Indigenous status <i>All people</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|---|-----------------------------------|----------|----------------------------|----------|------------------|----------|
| Aboriginal and/or Torres Strait Islander | 811 | 5.6 | 278,043 | 3.4 | 812,728 | 3.2 |
| Non-Indigenous | 12,943 | 89.5 | 7,404,499 | 91.7 | 23,375,949 | 91.9 |
| Indigenous status not stated | 705 | 4.9 | 389,616 | 4.8 | 1,234,112 | 4.9 |

More information on [Indigenous status \(INGP\)](#)

Table based on place of usual residence

| Age <i>All people</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|---------------------------------|-----------------------------------|----------|----------------------------|----------|------------------|----------|
| Median age | 43 | N/A | 39 | N/A | 38 | N/A |
| 0-4 years | 794 | 5.5 | 468,056 | 5.8 | 1,463,817 | 5.8 |
| 5-9 years | 848 | 5.9 | 500,810 | 6.2 | 1,586,138 | 6.2 |
| 10-14 years | 900 | 6.2 | 501,135 | 6.2 | 1,588,051 | 6.2 |
| 15-19 years | 718 | 5.0 | 457,896 | 5.7 | 1,457,812 | 5.7 |
| 20-24 years | 588 | 4.1 | 496,185 | 6.1 | 1,579,539 | 6.2 |
| 25-29 years | 870 | 6.0 | 555,967 | 6.9 | 1,771,676 | 7.0 |
| 30-34 years | 1,008 | 7.0 | 586,057 | 7.3 | 1,853,085 | 7.3 |
| 35-39 years | 921 | 6.4 | 580,185 | 7.2 | 1,838,822 | 7.2 |
| 40-44 years | 815 | 5.6 | 522,984 | 6.5 | 1,648,843 | 6.5 |
| 45-49 years | 868 | 6.0 | 516,915 | 6.4 | 1,635,963 | 6.4 |
| 50-54 years | 794 | 5.5 | 500,027 | 6.2 | 1,610,944 | 6.3 |
| 55-59 years | 877 | 6.1 | 490,155 | 6.1 | 1,541,911 | 6.1 |
| 60-64 years | 1,069 | 7.4 | 471,628 | 5.8 | 1,468,097 | 5.8 |
| 65-69 years | 1,193 | 8.2 | 416,493 | 5.2 | 1,298,460 | 5.1 |
| 70-74 years | 917 | 6.3 | 372,234 | 4.6 | 1,160,768 | 4.6 |
| 75-79 years | 553 | 3.8 | 268,110 | 3.3 | 821,920 | 3.2 |
| 80-84 years | 375 | 2.6 | 183,409 | 2.3 | 554,598 | 2.2 |
| 85 years and over | 354 | 2.4 | 183,895 | 2.3 | 542,342 | 2.1 |

More information on [Age \(AGEP\)](#).

Table based on place of usual residence

| Registered marital status <i>People aged 15 years and over</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|--|-----------------------------------|----------|----------------------------|----------|------------------|----------|
| Married | 5,571 | 46.7 | 3,124,151 | 47.3 | 9,665,708 | 46.5 |
| Separated | 502 | 4.2 | 209,657 | 3.2 | 674,590 | 3.2 |
| Divorced | 1,321 | 11.1 | 569,516 | 8.6 | 1,831,952 | 8.8 |
| Widowed | 747 | 6.3 | 339,990 | 5.1 | 1,029,142 | 5.0 |
| Never married | 3,782 | 31.7 | 2,358,844 | 35.7 | 7,583,393 | 36.5 |

Note: In December 2017, amendments to the Marriage Act 1961 came into effect enabling marriage equality for all couples. For 2021, registered marriages include all couples.

More information on [Registered marital status \(MSTP\)](#).

Table based on place of usual residence

| Social marital status <i>People aged 15 years and over, usually resident and present in the household on Census night</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|---|-----------------------------------|----------|----------------------------|----------|------------------|----------|
| Registered marriage (a) | 5,035 | 46.3 | 2,847,936 | 47.3 | 8,747,137 | 46.6 |
| De facto marriage (b) | 1,374 | 12.6 | 637,046 | 10.6 | 2,168,347 | 11.5 |
| Not married | 4,476 | 41.1 | 2,532,545 | 42.1 | 7,863,322 | 41.9 |

(a) In December 2017, amendments to the Marriage Act 1961 came into effect enabling marriage equality for all couples. For 2021, registered marriages include all couples.

(b) De facto marriage is when two people live together as partners who are not in a registered marriage. It includes people who report de facto, partner, common law husband/wife/spouse, lover, girlfriend or boyfriend.

More information on [Social marital status \(MDCP\)](#)

Table based on place of usual residence

Education

| Type of educational institution attending <i>People attending an educational institution</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|---|---------------------------|-------------|--------------------|-------------|------------------|-------------|
| Preschool | 293 | 7.8 | 167,196 | 6.8 | 484,185 | 6.3 |
| <i>Primary</i> | | | | | | |
| Primary - Government | 889 | 23.6 | 444,985 | 18.1 | 1,421,300 | 18.5 |
| Primary - Catholic | 219 | 5.8 | 127,487 | 5.2 | 396,758 | 5.2 |
| Primary - other non-Government | 48 | 1.3 | 77,876 | 3.2 | 254,043 | 3.3 |
| <i>Primary total (a)</i> | <i>1,161</i> | <i>30.8</i> | <i>651,375</i> | <i>26.5</i> | <i>2,075,224</i> | <i>27.0</i> |
| <i>Secondary</i> | | | | | | |
| Secondary - Government | 587 | 15.6 | 290,414 | 11.8 | 934,138 | 12.2 |
| Secondary - Catholic | 127 | 3.4 | 126,180 | 5.1 | 371,022 | 4.8 |
| Secondary - other non-Government | 59 | 1.6 | 94,885 | 3.9 | 322,314 | 4.2 |
| <i>Secondary total (b)</i> | <i>779</i> | <i>20.7</i> | <i>512,195</i> | <i>20.9</i> | <i>1,629,624</i> | <i>21.2</i> |
| <i>Tertiary</i> | | | | | | |
| Tertiary - Vocational education (including TAFE and private training providers) | 360 | 9.5 | 207,586 | 8.5 | 601,901 | 7.8 |
| Tertiary - University or other higher education | 299 | 7.9 | 375,032 | 15.3 | 1,185,450 | 15.4 |
| <i>Tertiary total (c)</i> | <i>661</i> | <i>17.5</i> | <i>583,617</i> | <i>23.8</i> | <i>1,789,994</i> | <i>23.3</i> |
| Other | 78 | 2.1 | 74,331 | 3.0 | 242,821 | 3.2 |
| Not stated | 796 | 21.1 | 465,268 | 19.0 | 1,456,618 | 19.0 |

(a) Includes Primary - not further defined.

(b) Includes Secondary - not further defined.

(c) Includes Tertiary - not further defined.

More information on [Type of educational institution attending \(TYPP\)](#)

Table based on place of usual residence

Cultural diversity

| Ancestry, top responses <i>All people</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|---|-----------------------------------|----------|----------------------------|----------|------------------|----------|
| English | 5,865 | 40.6 | 2,404,990 | 29.8 | 8,385,928 | 33.0 |
| Australian | 5,192 | 35.9 | 2,307,549 | 28.6 | 7,596,753 | 29.9 |
| Irish | 1,682 | 11.6 | 735,340 | 9.1 | 2,410,833 | 9.5 |
| Scottish | 1,517 | 10.5 | 620,363 | 7.7 | 2,176,777 | 8.6 |
| Australian Aboriginal | 779 | 5.4 | 259,592 | 3.2 | 741,307 | 2.9 |

Note 1: Respondents had the option of reporting up to two ancestries on their Census form, and this is captured by the Ancestry multi response (ANCP) variable used in this table. Therefore, the sum of all ancestry responses for an area will not equal the total number of people in the area.

Note 2: Calculated percentages represent a proportion of the number of people in the area (including those who did not state an ancestry). In 2016 QuickStats percentages were based on total number of responses and will not be comparable to this table.

More information on [Ancestry multi response \(ANCP\)](#)

Table based on place of usual residence

| Country of birth, top responses <i>All people</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|---|-----------------------------------|----------|----------------------------|----------|------------------|----------|
| Australia | 11,030 | 76.3 | 5,277,497 | 65.4 | 17,019,815 | 66.9 |
| <i>Other top responses:</i> | | | | | | |
| India | 821 | 5.7 | 208,962 | 2.6 | 673,352 | 2.6 |
| England | 459 | 3.2 | 231,385 | 2.9 | 927,490 | 3.6 |
| New Zealand | 187 | 1.3 | 118,527 | 1.5 | 530,492 | 2.1 |
| Malaysia | 123 | 0.9 | 39,555 | 0.5 | 165,616 | 0.7 |
| Tonga | 81 | 0.6 | 6,850 | 0.1 | 12,260 | 0.0 |

More information on [Country of birth of person \(BPLP\)](#)

Table based on place of usual residence

| Country of birth of parents <i>All people</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|---|-----------------------------------|----------|----------------------------|----------|------------------|----------|
| Both parents born overseas | 3,333 | 23.0 | 3,181,894 | 39.4 | 9,321,603 | 36.7 |
| Father only born overseas | 851 | 5.9 | 509,789 | 6.3 | 1,670,476 | 6.6 |
| Mother only born overseas | 701 | 4.8 | 369,492 | 4.6 | 1,257,942 | 4.9 |
| Both parents born in Australia | 8,760 | 60.6 | 3,529,168 | 43.7 | 11,663,577 | 45.9 |
| Not stated | 819 | 5.7 | 481,824 | 6.0 | 1,509,188 | 5.9 |

Note: For the 2021 Census, guidance was provided to respondents on how to answer for mother/father if their birth parent is unknown or they have same-sex parents.

More information on [Country of birth of parents \(BPPP\)](#).

Table based on place of usual residence

| Country of birth of father, top stated responses <i>All people</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|--|-----------------------------------|----------|----------------------------|----------|------------------|----------|
| Australia | 9,497 | 65.7 | 3,909,559 | 48.4 | 12,959,282 | 51.0 |
| India | 1,229 | 8.5 | 288,030 | 3.6 | 935,066 | 3.7 |
| England | 869 | 6.0 | 412,867 | 5.1 | 1,626,778 | 6.4 |
| New Zealand | 258 | 1.8 | 155,208 | 1.9 | 673,661 | 2.6 |
| Scotland | 140 | 1.0 | 69,657 | 0.9 | 272,233 | 1.1 |

Note: For the 2021 Census, guidance was provided to respondents on how to answer for father if their birth parent is unknown or they have same-sex parents.

More information on [Country of birth of father \(BPMP\)](#).

Table based on place of usual residence

| Country of birth of mother, top stated responses <i>All people</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|--|-----------------------------------|----------|----------------------------|----------|------------------|----------|
| Australia | 9,654 | 66.7 | 4,053,583 | 50.2 | 13,383,605 | 52.6 |
| India | 1,286 | 8.9 | 282,630 | 3.5 | 917,541 | 3.6 |
| England | 760 | 5.3 | 365,398 | 4.5 | 1,488,479 | 5.9 |
| New Zealand | 265 | 1.8 | 148,110 | 1.8 | 650,743 | 2.6 |
| Malaysia | 127 | 0.9 | 49,247 | 0.6 | 205,254 | 0.8 |

Note: For the 2021 Census, guidance was provided to respondents on how to answer for mother if their birth parent is unknown or they have same-sex parents.

More information on [Country of birth of mother \(BPFP\)](#).

Table based on place of usual residence

| Religious affiliation, top responses <i>All people</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|--|-----------------------------------|----------|----------------------------|----------|------------------|----------|
| No Religion, so described | 6,128 | 42.4 | 2,644,165 | 32.8 | 9,767,448 | 38.4 |
| Anglican | 2,091 | 14.5 | 960,305 | 11.9 | 2,496,273 | 9.8 |
| Catholic | 1,984 | 13.7 | 1,807,730 | 22.4 | 5,075,907 | 20.0 |
| Sikhism | 1,328 | 9.2 | 47,165 | 0.6 | 210,400 | 0.8 |
| Not stated | 957 | 6.6 | 548,340 | 6.8 | 1,751,052 | 6.9 |

Note: 'No Religion, so described' does not include those who reported Secular and Other Spiritual Beliefs such as Atheism, Agnosticism and Own Spiritual Beliefs.

In Woolgoolga - Arrawarra, Secular Beliefs and Other Spiritual Beliefs and No Religious Affiliation was the largest broad group religious group reported overall (45.9%) (excludes Not stated). The broad group level is the highest and most general level of the [Australian Standard Classification of Religious Groups, 2016](#).

Note: 'Secular Beliefs and Other Spiritual Beliefs and No Religious Affiliation', comprises entities which are identifiable and useful groupings which, while not satisfying the criteria of a religion, are necessary to enable the capture of the full range of responses to questions on religious affiliation.

More information on [Religious affiliation \(RELP\)](#)

Table based on place of usual residence

| Language used at home, top responses (other than English) <i>All people</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|---|-----------------------------------|----------|----------------------------|----------|------------------|----------|
| Punjabi | 1,312 | 9.1 | 53,460 | 0.7 | 239,033 | 0.9 |
| Mandarin | 146 | 1.0 | 270,685 | 3.4 | 685,274 | 2.7 |
| Tongan | 81 | 0.6 | 11,725 | 0.1 | 20,757 | 0.1 |
| Malay | 56 | 0.4 | 3,725 | 0.0 | 21,324 | 0.1 |
| German | 43 | 0.3 | 20,161 | 0.2 | 70,247 | 0.3 |
| English only used at home | 11,552 | 79.9 | 5,457,982 | 67.6 | 18,303,662 | 72.0 |
| Households where a non-English language is used | 682 | 12.7 | 856,911 | 29.5 | 2,295,688 | 24.8 |

More information on [Language used at home \(LANP\)](#)

Languages used at home data is based on place of usual residence

Households where a non-English language is used, is based on place of enumeration

Income and work

| Median weekly incomes (a) <i>People aged 15 years and over</i> | Woolgoolga - Arrawarra | | New South Wales | | Australia | |
|--|-----------------------------------|-----|----------------------------|-----|------------------|-----|
| | | % | | % | | % |
| Personal (b) | \$674 | N/A | \$813 | N/A | \$805 | N/A |
| Family (c) | \$1,602 | N/A | \$2,185 | N/A | \$2,120 | N/A |
| Household (d) | \$1,346 | N/A | \$1,829 | N/A | \$1,746 | N/A |

(a) Incomes are collected in ranges. The medians are then calculated using information from the Survey of Income and Housing.

(b) Excludes people aged 15 years and over who did not state their income.

(c) Excludes families where at least one family member aged 15 years and over did not state their income.

(d) Excludes households where at least one household member aged 15 years and over did not state their income.

More information on [Total personal income \(INCP\)](#), [Total family income \(FINF\)](#), [Total household income \(HIND\)](#)

Personal income data is based on place of usual residence

Family and household income data is based on place of enumeration

Unpaid work and care

| Unpaid work and care <i>People aged 15 years and over</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|---|-----------------------------------|----------|----------------------------|----------|------------------|----------|
| Did unpaid domestic work (week before Census Night) | 8,084 | 67.8 | 4,392,869 | 66.5 | 14,077,657 | 67.7 |
| Provided unpaid care for child/children (during two weeks before Census Night) | 3,054 | 25.6 | 1,669,763 | 25.3 | 5,471,756 | 26.3 |
| Provided unpaid assistance to a person with a disability, health condition or due to old age (during two weeks before Census Night) | 1,534 | 12.9 | 759,383 | 11.5 | 2,476,681 | 11.9 |
| Did voluntary work through an organisation or group (last 12 months) | 1,815 | 15.2 | 857,891 | 13.0 | 2,933,646 | 14.1 |

More information on [Unpaid domestic work \(DOMP\)](#), [Unpaid child care \(CHCAREP\)](#), [Unpaid assistance to a person with a disability, health condition, or due to old age \(UNCAREP\)](#), [Voluntary work for an organisation or group \(VOLWP\)](#).

Table based on place of usual residence

| Unpaid domestic work, number of hours <i>People aged 15 years and over</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|--|-----------------------------------|----------|----------------------------|----------|------------------|----------|
| Less than 5 hours | 2,132 | 17.9 | 1,244,306 | 18.8 | 4,117,135 | 19.8 |
| 5 to 14 hours | 3,295 | 27.6 | 1,748,728 | 26.5 | 5,663,904 | 27.3 |
| 15 to 29 hours | 1,584 | 13.3 | 811,397 | 12.3 | 2,511,024 | 12.1 |
| 30 hours or more | 1,069 | 9.0 | 588,433 | 8.9 | 1,785,591 | 8.6 |

Note: Measures the time spent during the week before the Census doing domestic work without pay for themselves and their household.

More information on [Unpaid domestic work: number of hours \(DOMP\)](#).

Table based on place of usual residence

Health

| Type of long-term health condition <i>All people</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|---|---------------------------|------|--------------------|------|------------|------|
| Arthritis | 1,756 | 12.1 | 679,359 | 8.4 | 2,150,396 | 8.5 |
| Asthma | 1,119 | 7.7 | 625,835 | 7.8 | 2,068,020 | 8.1 |
| Cancer (including remission) | 560 | 3.9 | 227,981 | 2.8 | 732,152 | 2.9 |
| Dementia (including Alzheimer's) | 145 | 1.0 | 62,706 | 0.8 | 189,162 | 0.7 |
| Diabetes (excluding gestational diabetes) | 623 | 4.3 | 388,747 | 4.8 | 1,198,721 | 4.7 |
| Heart disease (including heart attack or angina) | 785 | 5.4 | 316,840 | 3.9 | 999,096 | 3.9 |
| Kidney disease | 137 | 0.9 | 77,272 | 1.0 | 231,777 | 0.9 |
| Lung condition (including COPD or emphysema) | 451 | 3.1 | 135,909 | 1.7 | 441,109 | 1.7 |
| Mental health condition (including depression or anxiety) | 1,436 | 9.9 | 646,412 | 8.0 | 2,231,543 | 8.8 |
| Stroke | 185 | 1.3 | 73,269 | 0.9 | 234,609 | 0.9 |
| Any other long-term health condition(s) | 1,158 | 8.0 | 626,827 | 7.8 | 2,041,929 | 8.0 |
| No long-term health condition(s) | 8,154 | 56.4 | 4,925,422 | 61.0 | 15,292,718 | 60.2 |
| Not stated | 1,172 | 8.1 | 654,833 | 8.1 | 2,066,251 | 8.1 |

Note 1: Respondents had the option of reporting multiple long-term health conditions. Therefore, the sum of all long-term health condition responses for an area will not equal the total number of people in the area.

Note 2: Calculated percentages represent a proportion of the number of people in the area (including those who did not answer the long-term health conditions question).

More information on [Type of long-term health condition \(LTHP\)](#)

Table based on place of usual residence

| Count of selected long-term health conditions <i>All people</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|--|---------------------------|------|--------------------|------|------------|------|
| None of the selected conditions | 8,653 | 59.8 | 5,240,109 | 64.9 | 16,302,537 | 64.1 |
| One condition | 2,988 | 20.7 | 1,480,498 | 18.3 | 4,791,516 | 18.8 |
| Two conditions | 1,046 | 7.2 | 456,604 | 5.7 | 1,490,344 | 5.9 |
| Three or more conditions | 608 | 4.2 | 240,117 | 3.0 | 772,142 | 3.0 |
| Not stated | 1,172 | 8.1 | 654,833 | 8.1 | 2,066,251 | 8.1 |

Note: Selected long-term health conditions include arthritis, asthma, cancer (including remission), dementia (including Alzheimer's), diabetes (excluding gestational diabetes), heart disease (including heart attack or angina), kidney disease, lung condition (including COPD or emphysema), mental health condition (including depression or anxiety) and stroke. Other long-term health conditions are not included in this count.

More information on [Count of selected long-term health conditions \(CLTHP\)](#).

Table based on place of usual residence

Australian Defence Force service

| Australian Defence Force Service <i>People aged 15 years and over</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|---|-----------------------------------|----------|----------------------------|----------|------------------|----------|
| Currently serving | 18 | 0.2 | 24,512 | 0.4 | 84,865 | 0.4 |
| Previously served (and not currently serving) | 386 | 3.2 | 127,657 | 1.9 | 496,276 | 2.4 |
| Has never served | 10,832 | 90.9 | 6,050,636 | 91.6 | 18,954,152 | 91.2 |
| Not stated | 687 | 5.8 | 399,351 | 6.0 | 1,249,493 | 6.0 |

Note: Australian Defence Force Service includes service in the Regular and/or Reserves service. Includes Royal Australian Navy, Australian Army, Royal Australian Air Force, Second Australian Imperial Force, National Service and NORFORCE. Excludes service for non-Australian defence forces.

More information on [Australian Defence Force service \(ADFP\)](#).

Table based on place of usual residence

Families

| Family composition <i>People aged 15 years and over</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|---|-----------------------------------|----------|----------------------------|----------|------------------|----------|
| Couple family without children | 1,807 | 45.6 | 809,586 | 37.9 | 2,608,834 | 38.8 |
| Couple family with children | 1,445 | 36.5 | 954,588 | 44.7 | 2,944,140 | 43.7 |
| One parent family | 661 | 16.7 | 337,729 | 15.8 | 1,068,268 | 15.9 |
| Other family | 51 | 1.3 | 34,061 | 1.6 | 108,941 | 1.6 |

More information on [Family composition \(FMCF\)](#)

Table based on place of enumeration

| Single (or lone) parents <i>Proportion of the total single (or lone) parent population</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|--|-----------------------------------|----------|----------------------------|----------|------------------|----------|
| Male | N/A | 20.9 | N/A | 19.0 | N/A | 19.6 |
| Female | N/A | 78.2 | N/A | 81.0 | N/A | 80.4 |

More information on [Sex of lone parent \(SLPP\)](#)

Table based on place of enumeration

Dwellings

| Dwelling count <i>Private dwellings (excl. visitor only and other non-classifiable households)</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|--|-----------------------------------|----------|----------------------------|----------|------------------|----------|
| Occupied private dwellings | 5,365 | 90.0 | 2,900,468 | 90.6 | 9,275,217 | 89.9 |
| Unoccupied private dwellings | 596 | 10.0 | 299,524 | 9.4 | 1,043,776 | 10.1 |

More information on [Dwelling type \(DWTD\)](#).

Table based on place of enumeration

| Dwelling structure <i>Occupied private dwellings (excl. visitor only and other non-classifiable households)</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|---|-----------------------------------|----------|----------------------------|----------|------------------|----------|
| Separate house | 4,798 | 89.4 | 1,902,734 | 65.6 | 6,710,582 | 72.3 |
| Semi-detached, row or terrace house, townhouse etc | 339 | 6.3 | 340,582 | 11.7 | 1,168,860 | 12.6 |
| Flat or apartment | 95 | 1.8 | 630,030 | 21.7 | 1,319,095 | 14.2 |
| Other dwelling | 97 | 1.8 | 19,374 | 0.7 | 54,711 | 0.6 |

More information on [Dwelling structure \(STRD\)](#).

Table based on place of enumeration

| Number of bedrooms <i>Occupied private dwellings (excl. visitor only and other non-classifiable households)</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|---|-----------------------------------|----------|----------------------------|----------|------------------|----------|
| None (includes studio apartments or bedsitters) | 39 | 0.7 | 21,051 | 0.7 | 44,864 | 0.5 |
| 1 bedroom | 233 | 4.3 | 190,792 | 6.6 | 488,681 | 5.3 |
| 2 bedrooms | 1,034 | 19.3 | 657,578 | 22.7 | 1,768,530 | 19.1 |
| 3 bedrooms | 2,032 | 37.8 | 1,006,121 | 34.7 | 3,617,803 | 39.0 |
| 4 or more bedrooms | 1,907 | 35.5 | 983,314 | 33.9 | 3,224,351 | 34.8 |
| Number of bedrooms not stated | 124 | 2.3 | 41,623 | 1.4 | 130,989 | 1.4 |
| Average number of bedrooms per dwelling | 3.2 | N/A | 3.1 | N/A | 3.1 | N/A |
| Average number of people per household | 2.5 | N/A | 2.6 | N/A | 2.5 | N/A |

More information on [Number of bedrooms in a private dwelling \(BEDD\)](#), [Number of persons usually resident in dwelling \(NPRD\)](#).

Table based on place of enumeration

| Number of registered motor vehicles <i>Occupied private dwellings (excl. visitor only and other non-classifiable households)</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|--|-----------------------------------|----------|----------------------------|----------|------------------|----------|
| None | 204 | 3.8 | 262,031 | 9.0 | 673,969 | 7.3 |
| 1 motor vehicle | 1,965 | 36.6 | 1,096,761 | 37.8 | 3,353,737 | 36.2 |
| 2 motor vehicles | 2,023 | 37.7 | 989,258 | 34.1 | 3,366,738 | 36.3 |
| 3 or more vehicles | 1,057 | 19.7 | 508,694 | 17.5 | 1,745,924 | 18.8 |
| Number of motor vehicles not stated | 114 | 2.1 | 43,732 | 1.5 | 134,848 | 1.5 |

Note: Motor vehicles excludes motorbikes, motor scooters and heavy motor vehicles.

More information on [Number of registered motor vehicles \(VEHD\)](#).

Table based on place of enumeration

Housing

| Household composition <i>Occupied private dwellings (excl. visitor only and other non-classifiable households)</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|--|-------------------------------|----------|------------------------|----------|------------------|----------|
| Family households | 3,794 | 70.7 | 2,065,107 | 71.2 | 6,542,648 | 70.5 |
| Single (or lone) person households | 1,352 | 25.2 | 723,716 | 25.0 | 2,370,742 | 25.6 |
| Group households | 221 | 4.1 | 111,646 | 3.8 | 361,822 | 3.9 |

More information on [Household composition \(HHCD\)](#).

Table based on place of enumeration

| Tenure type <i>Occupied private dwellings (excl. visitor only and other non-classifiable households)</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|--|-------------------------------|----------|------------------------|----------|------------------|----------|
| Owned outright | 2,253 | 42.0 | 914,537 | 31.5 | 2,872,331 | 31.0 |
| Owned with a mortgage (a) | 1,573 | 29.3 | 942,804 | 32.5 | 3,242,449 | 35.0 |
| Rented (b) | 1,332 | 24.8 | 944,585 | 32.6 | 2,842,378 | 30.6 |
| Other tenure type (c) | 83 | 1.5 | 55,931 | 1.9 | 181,518 | 2.0 |
| Tenure type not stated | 119 | 2.2 | 42,613 | 1.5 | 136,538 | 1.5 |

(a) Includes dwellings purchased under a shared equity scheme.

(b) Excludes dwellings being occupied rent-free, this is not comparable to 2016 QuickStats data.

(c) Comprises dwellings occupied rent free, occupied under a life tenure scheme and other tenure type.

More information on [Tenure type \(TEND\)](#).

Table based on place of enumeration

| Household income <i>Occupied private dwellings (excl. visitor only and other non-classifiable households)</i> | Woolgoolga - Arrawarra | % | New South Wales | % | Australia | % |
|---|-------------------------------|----------|------------------------|----------|------------------|----------|
| Less than \$650 total household weekly income (a) | N/A | 20.6 | N/A | 16.3 | N/A | 16.5 |
| More than \$3,000 total household weekly income (a) | N/A | 13.7 | N/A | 26.9 | N/A | 24.3 |

(a) Percentages (%) exclude dwellings with 'Partial income stated' or 'All incomes not stated.'

More information on [Total household income \(weekly\) \(HIND\)](#).

Table based on place of enumeration

| Rent weekly payments <i>Occupied private dwellings (excl. visitor only and other non-classifiable households) being rented</i> | Woolgoolga - Arrawarra | | New South Wales | | Australia | |
|--|-------------------------------|------|------------------------|------|------------------|------|
| | | % | | % | | % |
| Median rent (a) | 380 | N/A | 420 | N/A | 375 | N/A |
| Renter households where rent payments are less than or equal to 30% of household income (b) | 656 | 49.2 | 529,731 | 56.1 | 1,667,080 | 58.7 |
| Renter households with rent payments greater than 30% of household income (b) | 564 | 42.3 | 335,404 | 35.5 | 915,317 | 32.2 |
| Unable to determine (c) | 118 | 8.9 | 79,448 | 8.4 | 259,992 | 9.1 |

(a) Median rent calculations exclude dwellings being occupied rent-free, this is not comparable to 2016 QuickStats data.

(b) This is not comparable with historical QuickStats, as applicable households included in this calculation have changed. For details on how Household income is derived please refer to [RAID](#).

(c) Unable to determine includes those households in which income and/or housing costs were not, or were only partially stated, by persons in the household.

More information on [Rent payments \(weekly\) \(RNTD\)](#), [Rent affordability indicator \(RAID\)](#)

Table based on place of enumeration

| Mortgage monthly repayments <i>Occupied private dwellings (excl. visitor only and other non-classifiable households) owned with a mortgage or purchased under a shared equity scheme</i> | Woolgoolga - Arrawarra | | New South Wales | | Australia | |
|--|-------------------------------|------|------------------------|------|------------------|------|
| | | % | | % | | % |
| Median mortgage repayments | 1,733 | N/A | 2,167 | N/A | 1,863 | N/A |
| Owner with mortgage households where mortgage repayments are less than or equal to 30% of household income (a) | 1,128 | 71.7 | 677,486 | 71.9 | 2,398,902 | 74.0 |
| Owner with mortgage households with mortgage repayments greater than 30% of household income (a) | 248 | 15.8 | 163,060 | 17.3 | 468,817 | 14.5 |
| Unable to determine (b) | 196 | 12.5 | 102,255 | 10.8 | 374,734 | 11.6 |

(a) This is not comparable with historical QuickStats, as applicable households included in this calculation have changed. For details on how Household income is derived please refer to [MAID](#).

(b) Unable to determine includes those households in which income and/or housing costs were not, or were only partially stated, by persons in the household.

More information on [Mortgage repayments \(monthly\) \(MRED\)](#), [Mortgage affordability indicator \(MAID\)](#)

Table based on place of enumeration

Aboriginal and/or Torres Strait Islander peoples

| People characteristics <i>Aboriginal and/or Torres Strait Islander people</i> | Woolgoolga - Arrawarra | | New South Wales | | Australia | |
|---|-----------------------------------|------|----------------------------|------|------------------|------|
| | | % | | % | | % |
| Male | 427 | 52.5 | 138,179 | 49.7 | 403,709 | 49.7 |
| Female | 386 | 47.5 | 139,862 | 50.3 | 409,025 | 50.3 |
| Median age | 22 | N/A | 23 | N/A | 24 | N/A |

More information on [Sex \(SEXP\)](#), [Indigenous status \(INGP\)](#)

Table based on place of usual residence

| Dwelling characteristics <i>Occupied private dwellings (excl. visitor only and other non-classifiable households) where at least one person was Aboriginal and/or Torres Strait Islander</i> | Woolgoolga - Arrawarra | | New South Wales | | Australia | |
|--|-----------------------------------|-----|----------------------------|-----|------------------|-----|
| | | % | | % | | % |
| Average number of people per household | 3.3 | N/A | 3.1 | N/A | 3.1 | N/A |
| Average number of people per bedroom | 1 | N/A | 1 | N/A | 1 | N/A |
| Median weekly household income (a) | 1,538 | N/A | 1,558 | N/A | 1,507 | N/A |

(a) Excludes households where at least one person aged 15 years and over in the household did not state their income.

More information on [Number of bedrooms in a private dwelling \(BEDD\)](#), [Household composition \(HHCD\)](#), [Total household income \(HIND\)](#), [Indigenous household indicator \(INGDWTD\)](#)

Table based on place of enumeration

| Mortgage and rent <i>Occupied private dwellings (excl. visitor only and other non-classifiable households) where at least one person was Aboriginal and/or Torres Strait Islander</i> | Woolgoolga - Arrawarra | | New South Wales | | Australia | |
|---|-----------------------------------|-----|----------------------------|-----|------------------|-----|
| | | % | | % | | % |
| Median weekly rent (a) | 400 | N/A | 340 | N/A | 300 | N/A |
| Median monthly mortgage repayments | 1,846 | N/A | 1,755 | N/A | 1,721 | N/A |

(a) Median rent calculations exclude dwellings being occupied rent-free, this is not comparable to 2016 QuickStats data.

More information on [Rent weekly payments \(RNTD\)](#), [Mortgage monthly repayments \(MRED\)](#), [Indigenous household indicator \(INGDWTD\)](#)

Table based on place of enumeration

Please note that there are small random adjustments made to all cell values to protect the confidentiality of data. These adjustments may cause the sum of rows or columns to differ by small amounts from table totals.

6. APPENDIX 2 – ILGA STATEMENT OF REASONS DATED 5 SEPTEMBER 2023



Mr Harry Harris
Russell Corporate Advisory

By email to: harry.harris@russellcorporate.com.au

5 September 2023

Dear Mr Harris

| | |
|------------------------|---|
| Application No. | 1-8448047806 |
| Applicant | Wyong Rugby League Club Ltd |
| Application for | Gaming Machine Threshold increase with Class 1 LIA |
| Licence name | Woolgoolga Diggers Club |
| Licence number | LIQC300237656 |
| Trading hours | Monday to Sunday 05:00 AM – 05:00 AM |
| Shutdown hours | Monday to Sunday 01:00 AM – 07:00 AM |
| Premises | 17 Beach Street Woolgoolga NSW 2456 |
| Legislation | Sections 3, 34, 35, 36 and 37B of the <i>Gaming Machines Act 2001</i> |

**Decision of the Independent Liquor & Gaming Authority
Application for a gaming machine threshold increase with class 1 LIA – Woolgoolga
Diggers Club**

The Independent Liquor & Gaming Authority (Authority) first considered the application above at its meeting on 19 April 2023 and, following the receipt and consideration of further information, decided on 21 June 2023 to **refuse** the application under section 34 of the *Gaming Machines Act 2001*.

Statement of reasons

The statement of reasons will be published on the [Liquor & Gaming NSW website](https://www.liquorandgaming.nsw.gov.au) in accordance with section 36C of the *Gaming and Liquor Administration Act 2007*.

If you have any questions

Please contact the case manager, Michelle Stark, at Michelle.Stark@liquorandgaming.nsw.gov.au if you have any questions.

Yours sincerely

Caroline Lamb

Chairperson

For and on behalf of the **Independent Liquor & Gaming Authority**

STATEMENT OF REASONS

Our decision

We **refuse** the application under section 34 of the *Gaming Machines Act 2001* (the Act).

We note that the proposed increase by a further 20 electronic gaming machines (EGMs), represents a greater than 30% increase in the gaming machine threshold for the venue, which is located in an area of above average participation rates and a high representation of young and indigenous people. These factors raise serious concerns about the potential impact on a small and potentially vulnerable community.

The Authority noted the proposed community benefit payment but was not satisfied that the increase would provide a positive contribution towards the local community.

Our findings

Procedural requirements

The Local Impact Assessment (LIA) meets the relevant procedural requirements.

The Authority is satisfied that the manager of the club holds a recognised competency card with a current RCG endorsement.

Community impact

Local and broader communities

The relevant 'local community' is the community in the suburb of Woolgoolga, and the relevant 'broader community' comprises the Local Government Area of Coffs Harbour.

Office of Responsible Gambling identified risk factors

The Office of Responsible Gambling (ORG) has identified a number of problem gaming risk indicators for local areas and recommend proceeding with caution in cases where these exceed NSW average figures. The following risk indicators have been identified for the Coffs Harbour LGA:

- the proportion of the total population aged 15 years and over who have completed Year 12 or equivalent or higher is below the NSW average
- the population who are indigenous is higher than the NSW average
- the proportion of lone person households is above the NSW average.

ABS Socio-Economic Index for Areas (SEIFA)

Data as a 2016 shows Woolgoolga as highly disadvantaged, and the Coffs Harbour LGA as average in terms of household income and residents in skilled occupations compared to other suburbs and LGAs in NSW.

Findings of concern

We are concerned that if the application were granted it may increase the harm associated with the misuse and abuse of gambling activities or fail to facilitate the balanced development, in the public interest, of the gaming industry due to:

- the higher gaming intensity at the venue against comparable venues
- the significantly elevated rates of gambling participation rates in the local health district when compared to the NSW rate
- the venue being located in a local health district with elevated levels of at-risk gamblers
- 3 of the 6 Office of Responsible Gambling (ORG) problem gambling risk factors being present in the Coffs Harbour LGA
- the high level of disadvantage in Woolgoolga.

The risks may be mitigated by the following factors:

- the venue's gaming plan of management (GPOM) having been assessed as exceeding the Authority's standard for a venue of this profile
- while the licensed trading hours for Woolgoolga Diggers Club are unrestricted, based on current advertising, the latest the venue operates is 10:00 PM Sunday to Thursday and midnight on Friday and Saturday.

The material we considered

We considered all the material we received about the application, including:

Application Material

- completed application dated 17 October 2022
- statutory declaration dated 19 October 2022 regarding issuing of notifications and correspondence with relevant organisation in accordance with the *Gaming Machines Regulation (NSW) 2019*
- completed Class 1 Local Impact Assessment (LIA) dated 19 October 2022
- gaming report for Woolgoolga Diggers Club as at 3 June 2022
- gaming plan of management documents for the premises dated March 2023
- floor plan for the premises dated 2 July 2021.

Other relevant material

- correspondence from Gamble Aware dated 12 May 2023
- the applicant's response to issues raised in the Gamble Aware correspondence dated 15 May 2023
- correspondence between L&GNSW staff and the applicant between 26 October 2022 and 17 May 2023 in relation to the assessment of the Application

The law that applies

These sections of the *Gaming Machines Act 2001* apply to this application:

- Section 3: Statutory objects of the Act and other relevant considerations
- Section 34: application to increase gaming machine threshold
- Section 35: requirements relating to threshold increase applications
- Section 36: approval of LIA by Authority
- Section 37B: restriction on gaming machine thresholds

Yours sincerely



Caroline Lamb

Chairperson

For and on behalf of the **Independent Liquor & Gaming Authority**