NSW GOVERNMENT

Club licence self-audit checklist

Liquor & Gaming NSW

Before you complete this checklist

What this checklist is for

It is a valuable tool you can use to help your venue comply with all your obligations under liquor laws. It covers important legislative requirements such as signage, advertising and responsible service of alcohol (RSA). We recommend that you use the checklist regularly to help monitor your compliance. If you check 'No' for any of the questions asked, you may be in breach of your obligations. Our compliance officers use this same checklist when they audit your licensed premises.

Why you need this checklist

The Secretary of the Department of Enterprise, Investment & Trade (the Secretary), Liquor & Gaming NSW (L&GNSW) and the Independent Liquor & Gaming Authority Board (the Authority) can impose conditions on your licence. The Secretary can order you to cease, vary or implement venue practices, order a late hour entry declaration, ban undesirable products and promotions, and require you to contribute and participate in a local liquor accord.

Definition

Unless otherwise specified, the terms 'approved', 'authorised', 'an approval' and 'an authorisation' relate to approvals and authorisations from or by the Authority or an L&GNSW delegate.

How to purchase or download signage and display material specified in this checklist

- bspg.com.au/iveliquorandgamingnsw
- Download the CE0003 'Signage and collateral order form' at liquorandgaming.nsw.gov.au
- Print-at-home signage will be available for download in the 'Signs for your business' section at liquorandgaming.nsw.gov.au

Need more information?

- (1) liquorandgaming.nsw.gov.au
- Contact us online
- 📏 1300 024 720

Your licensed premises		
Liquor licence number	Licence name	
This checklist completed by		
Full name		
Role/title		Date
		DD/MM/YYYY
This checklist authorised by		
Full name		
Role/title		Date
		DD/MM/YYYY

Liquor operations

- Unless otherwise specified, this liquor operations checklist operates under the *Liquor Act 2007* and Liquor Regulation 2018.
- The first column of this checklist refers to sections in the *Liquor Act 2007* and regulations in the Liquor Regulation 2018.
- If you check 'No' to any of the questions in this checklist, you may be in breach of your obligations and require further inquiry.

Part 1	Primary purpose and licence conditions	
ss. 11, 52, 53, 54	Has the club complied with every condition imposed on the liquor licence?	Yes No
ss. 9, 12, 18	Is liquor sold and supplied only in the manner and at times as authorised by the liquor licence?	Yes No
r. 44	Is a copy of the licence, licence-related authorisations and conditions available at all times to staff members and security?	Yes No
s. 107	Is the licence available for immediate inspection by police or a Liquor & Gaming NSW inspector?	Yes No
r. 8	Has the venue paid the periodic licence fee due on 29 May of each assessment year?	Yes No
Part 2	Liquor operations and approved incident register	
	If the club trades past midnight, does the club secretary maintain an approved incident register?	Yes No
		Yes No
	an approved incident register?	
s. 56	an approved incident register? Can all staff access the approved incident register?	Yes No
s. 56 and r. 42	an approved incident register? Can all staff access the approved incident register? Does the register show all incidents of violence and anti-social behaviour?	Yes No
	an approved incident register? Can all staff access the approved incident register? Does the register show all incidents of violence and anti-social behaviour? Are all incidents entered into the register true and correct? Has the club secretary responded to these incidents immediately	Yes No Yes No Yes No
	an approved incident register? Can all staff access the approved incident register? Does the register show all incidents of violence and anti-social behaviour? Are all incidents entered into the register true and correct? Has the club secretary responded to these incidents immediately and appropriately? Is the approved incident register available for immediate inspection	Yes No Yes No Yes No Yes No

Part 3	Minimising intoxication	
s. 73(1)	Are there procedures and controls in place to prevent intoxication, indecent, violent or quarrelsome conduct in the club? See the L&GNSW GL4003 'Intoxication guidelines' at liquorandgaming.nsw.gov.au .	Yes No
s. 73(1)	Are there procedures and controls in place to detect intoxicated patrons before they enter the club?	Yes No
s. 73(2)	Are there procedures and controls in place to prevent liquor being sold or supplied to an intoxicated person?	Yes No
s. 73(4), (5)	If an intoxicated person is found in the club, can the club secretary prove all relevant steps were taken to remove the patron from the club?	Yes No
Part 4	Club secretary control	
s. 8	Does the club secretary ensure liquor is only sold in the authorised area of the club?	Yes No
s. 92(1)(d)	Does the club secretary ensure that all instances of letting or sub-letting of any part of the licensed premises have an approval?	Yes No
s. 66(2)	If the club has more than one set of premises, has a different manager been approved by the Authority for each club at which the secretary is not in attendance?	Yes No
s. 93	If the club was not trading for a continuous period of more than 6 weeks, was the Authority notified?	Yes No
Part 5	RSA training and competency card	
rr.63(3)-(5)	Does the club secretary hold a current recognised RSA certification?	Yes No
rr.63(1)-(2)	Do all staff involved in the sale and supply of liquor hold a current recognised RSA certification?	Yes No
rr.64(1)-(2)	Do all staff involved in security and crowd control hold a current recognised RSA certification?	Yes No
rr.63(2), 64(2)	Has the club secretary sighted each staff member's current recognised RSA certification?	Yes No
r. 63(1)	Does everyone involved in liquor promotions on the club premises hold a current recognised RSA certification?	Yes No
7F	Are all staff able to produce their current physical or digital RSA competency card or interim certificate?	Yes No
r. 75	Has the club secretary sighted each staff member's physical or digital RSA competency card or interim certificate?	Yes No
r. 71	For all staff working under an interim RSA certificate is the interim certificate still valid within 90 days after the interim certificate is issued?	Yes No

Part 6	Minors	
s. 126	Are there procedures and controls in place to prevent anyone under the age of 18: • From entering the club without a responsible adult?	Yes No
s. 117(1), (2)	From being sold or supplied liquor?	Yes No
s.117(8) and s.117(9)	Are there procedures and controls in place to prevent a person from obtaining liquor for a minor: • Unless the person is the parent or guardian of the minor?	Yes No
	For consuming or taking liquor away from the club?	Yes No
s. 119	If the club secretary allows a minor to sell, supply or serve liquor on the club premises, have they obtained an approval?	Yes No
Part 7	Minors functions	
	If the club has a Club Functions authorisation, are there procedures and controls in place to ensure staff know and observe all conditions?	Yes No
s. 23	Giving local police 7 days written notice before each minors function?	Yes No
RCA 1976	 Complying with all directions given by police or L&GNSW? 	Yes No
	 Ensuring liquor is not sold, supplied, disposed of or consumed in the area in which the function is held? 	Yes No
s. 23	Are procedures and controls in place to ensure that minors:	
of Registered	Do not enter or remain in bar areas or restricted areas of the club, including areas where gaming machines or tobacco machines are located?	Yes No
Clubs Act	Stay with a responsible adult in the authorised areas?	Yes No
Part 8	Liquor promotion and advertising	
	Are all the liquor promotions conducted in accordance with the responsible service of alcohol (RSA)?	Yes No
s. 99 and r. 84	Are there procedures and controls in place to prevent intoxication or binge drinking during the liquor promotion?	Yes No
	Does the licensee ensure that all liquor promotions or activities consider the responsible service of alcohol principles?	Yes No
s. 99 and r. 84	Does the licensee ensure that all liquor promotions or advertisements that involve discounting include the responsible consumption of alcohol message?	☐Yes ☐No
Note: See	the GL4001 'Liquor promotion guidelines' at <u>liquorandgaming.nsw.gov.au</u> .	

Part 9	Undesirable liquor products	
s. 100 and r. 86	Are all liquor products declared undesirable by the Minister banned from sale?	Yes No
ss. 101, 102, 102A	If the club secretary has been issued with a written notice by the Secretary about the restriction or prohibition of the sale and supply of any undesirable liquor product, has that product been withdrawn from sale?	☐ Yes ☐ No
Part 10	Liquor self-exclusion	
s. 76	Does the club operate a voluntary liquor self-exclusion scheme?	Yes No
3. 70	If requested, can staff properly inform patrons of the self-exclusion scheme?	Yes No
	Has the club secretary accepted all requests from patrons wishing to self-exclude from the club?	Yes No
s. 76(3)	Does the club secretary ensure patrons know how the self-exclusion scheme works?	Yes No
_	Does the club secretary publicise the self-exclusion scheme?	Yes No
Part 11	Remote liquor sales	
s. 114	If the club sells or supplies liquor via phone, fax, mail order or online, is the liquor licence number displayed on the advertising material or published information?	Yes No
and r. 51	Is this notice 'Liquor Act 2007 It is against the law to sell or supply alcohol to, or to obtain alcohol on behalf of, a person under the age of 18 years' prominently displayed on any website?	Yes No
	Does the club secretary require a prospective purchaser to provide date of birth (unless they have done so before) to ensure the purchaser is not a minor?	Yes No
s. 114 and r. 51	Does the club secretary give a written instruction to the delivery person to ensure that minors do not accept or take possession of liquor purchased and delivered?	☐ Yes ☐ No
s. 18(1)	Does the club ensure that all liquor sold by retail on the licensed premises is only to a member or a guest of the member?	Yes No
Part 12	Deterring crime	
	Are there procedures and controls in place:	
s. 74	• To report actual or suspected criminal activity to police?	☐ Yes ☐ No
	 That deter criminal activity in the club, including the use/supply of illicit drugs and trafficking of stolen goods? 	Yes No

Part 12 co	ntinued	
s. 74(3)	Are all staff members aware that any criminal activity including stolen goods or prohibited plants / drugs in the club is prohibited?	Yes No
s. 74(4)	Are all staff aware of the club's procedures and controls that deter criminal activity in the club, including the use or supply of illicit drugs?	Yes No
Part 13	Noise disturbance	
	Does the club receive noise disturbance complaints from residents, police or the local council?	Yes No
	Has the club secretary met with residents to resolve the disturbance issue?	Yes No
ss. 11, 79	If Yes, was the disturbance issue resolved voluntarily?	Yes No
	Are there procedures in place to reduce any noise being heard by the residents nearby?	Yes No
	If the club has LA10 noise and disturbance conditions imposed on the licence, has the club secretary complied?	Yes No
Part 14	Late hour entry	
0.00	Has the Secretary made a late hour entry declaration relating to the club?	Yes No
s. 87	If Yes, has the club complied with that written late hour entry declaration?	Yes No
Part 15	Written direction	
s. 75	If the Secretary has issued a written direction about any matter relating to the club, have the licensee and staff complied?	Yes No
s. 136	If the Secretary has issued a written direction to contribute to the costs of promoting or giving effect to a local liquor accord, has the club secretary complied?	Yes No
Part 16	Signage and resources	
s. 95(1) and r. 49	Is there a sign at the front of the club that can be read by a person from outside the premises?	Yes No
s. 95(1) and r. 49	Does it include the venue name shown on the liquor licence, type of licence and the licensees name?	Yes No
s. 95(2)	If the club name has been altered, has the club secretary obtained a written approval?	Yes No

Gaming operations

- Unless otherwise specified, this gaming operations checklist operates under the *Gaming Machines Act 2001* and regulations in the Gaming Machines Regulation 2019.
- The first column of this checklist refers to sections in the *Gaming Machines Act 2001* and regulations in the Gaming Machines Regulation 2019.
- If you check 'No' to any of the questions in this checklist, you may be in breach of your obligations and require further inquiry.

Part 17	RCG training and competency card	
s. 47(2)(c)		
(ii) and r. 57(3)	Does the club secretary hold a current recognised RCG certification?	Yes No
F7(4)	Do all staff members involved in the conduct of gambling hold a current recognised RCG certification?	Yes No
r. 57(4)	Has the club secretary sighted each staff member's current recognised RCG certification?	Yes No
	Can all staff members produce their current physical or digital RCG competency card or interim certificate?	Yes No
r. 56	Has the club secretary sighted each staff member's physical or digital RCG competency card or interim certificate?	Yes No
	For any staff working under an interim RCG certificate, is the interim certificate still valid for work?	Yes No
Part 18	Responsible conduct of gaming / harm minimisation	
Part 18 s. 39	Responsible conduct of gaming / harm minimisation Does the club secretary ensure all gaming machines are not operated during the general 6-hour shutdown period?	Yes No
	Does the club secretary ensure all gaming machines are not operated	Yes No
s. 39 ss. 40,	Does the club secretary ensure all gaming machines are not operated during the general 6-hour shutdown period? If the club's gaming machine shutdown period is 3 hours, has the club	
s. 39 ss. 40, 40A, 41	Does the club secretary ensure all gaming machines are not operated during the general 6-hour shutdown period? If the club's gaming machine shutdown period is 3 hours, has the club secretary sought an approval? Are there procedures and controls in place that prohibit gaming patrons	Yes No
s. 39 ss. 40, 40A, 41 s. 47(2)(d)	Does the club secretary ensure all gaming machines are not operated during the general 6-hour shutdown period? If the club's gaming machine shutdown period is 3 hours, has the club secretary sought an approval? Are there procedures and controls in place that prohibit gaming patrons receiving free or discounted liquor or free credits? Are there procedures and controls in place that prohibit gaming patrons	Yes No
s. 39 ss. 40, 40A, 41 s. 47(2)(d)	Does the club secretary ensure all gaming machines are not operated during the general 6-hour shutdown period? If the club's gaming machine shutdown period is 3 hours, has the club secretary sought an approval? Are there procedures and controls in place that prohibit gaming patrons receiving free or discounted liquor or free credits? Are there procedures and controls in place that prohibit gaming patrons	Yes No Yes No Yes No
s. 39 ss. 40, 40A, 41 s. 47(2)(d) s. 45(2)	Does the club secretary ensure all gaming machines are not operated during the general 6-hour shutdown period? If the club's gaming machine shutdown period is 3 hours, has the club secretary sought an approval? Are there procedures and controls in place that prohibit gaming patrons receiving free or discounted liquor or free credits? Are there procedures and controls in place that prohibit gaming patrons receiving any prize or free giveaway that is indecent or offensive?	Yes No Yes No Yes No

Part 19 co	ntinued	
	Does the club operate a self-exclusion scheme?	Yes No
s. 49 and r. 45	If Yes, does the club secretary ensure patrons have access to the self-exclusion scheme?	Yes No
	Does the club secretary ensure patrons know how the self-exclusion scheme works?	Yes No
r. 44(4)	Does the club secretary ensure the club displays a notice (either their own, or Sign 5G 'Need a break from gambling') which publicises the gambling counselling service and self-exclusion scheme?	Yes No
s. 46(3)	Does the club secretary ensure a written agreement with a gaming counselling service is available for immediate inspection by a Liquor & Gaming NSW inspector?	□Yes □No
Part 20	ATM and EFTPOS terminals	
	Does the club have ATM or EFTPOS terminals?	Yes No
s. 47(2)(g) and r.24	Is this problem gambling notice displayed so a person can clearly see the notice while using the ATM or cash-back terminal? Help is close at hand GambleAware gambleaware.nsw.gov.au 1800 858 858	☐ Yes ☐ No
	Does the club secretary ensure that the ATM or EFTPOS facilities	
s. 47C	prohibit cash withdrawals from a credit card account?	Yes No
Part 21	Minors	
s. 52	Are there procedures and controls in place to ensure anyone aged under 18 does not enter or remain in the gaming areas of the club?	Yes No
5. 02	Does the club secretary ensure all minors are removed immediately from the club's gaming area if identified?	Yes No
ss. 50, 51	Are there procedures and controls in place to prevent minors from playing the gaming machines?	☐ Yes ☐ No
Part 22	Cashing cheques	
r. 25(1) (b),(c)	Does the club secretary ensure that cheque cashing is limited to one personal cheque per person per day up to a maximum of \$400?	Yes No
r. 25(1)(a)	Does the club secretary ensure that the cheque is made out to the club?	Yes No

r. 25(1)(d) If the cheque has been dishonoured, are there procedures and controls in place to prevent the same person from cashing another cheque? Part 23 Cash advances Are there procedures and controls in place to prevent the club secretary or senior manager/s from providing a cash advance to patrons to gamble? Are there procedures and controls in place to prevent false recording of cash advances for gambling as credit transactions? LA s. 109 Are there procedures and controls in place to prevent false recording of cash advances for gambling as credit transactions? LA s. 108 Are there procedures and controls in place to prevent false recording of cash advances for gambling as credit transactions? LA s. 108 Are there procedures and controls in place to prevent any staff members from extending/offering credit to patrons to gamble? s. 75 Does the club secretary ensure that the gaming machines do not provide cash or credit other than as a scheduled prize? Part 24 Gaming machine location s. 41A Does the club secretary ensure that all gaming machines located in the club do not attract the attention of anyone outside the club? Part 25 Gaming-related advertising and signage s. 43(1) Does the club secretary or manager ensure all external gaming-related advertisements are prohibited? Does the club secretary ensure that there is no external gaming-related signage and that all internal gaming-related signage is positioned so it cannot be seen from outside the club? Note: This includes gaming machine jackpot monitors. \$\text{Ves}\$ No Part 26 Gaming prizes Does the club secretary ensure that the identity of a patron who wins more than \$1,000 is kept confidential and not published unless requested by the winner?	Part 22 co	ntinued	
Part 23 Cash advances LA	r. 25(1)(d)	·	Yes No
Are there procedures and controls in place to prevent the club secretary or senior manager/s from providing a cash advance to patrons to gamble?	r. 25(2)		Yes No
Are there procedures and controls in place to prevent the club secretary or senior manager/s from providing a cash advance to patrons to gamble?			
s. 20(1)(b) or senior manager/s from providing a cash advance to patrons to gamble? Yes No LA s. 109 Are there procedures and controls in place to prevent false recording of cash advances for gambling as credit transactions? Yes No LA s. 108 Are there procedures and controls in place to prevent any staff members from extending/offering credit to patrons to gamble? Yes No s. 75 Does the club secretary ensure that the gaming machines do not provide cash or credit other than as a scheduled prize? Yes No Part 24 Gaming machine location s. 44A Does the club secretary ensure that all gaming machines located in the club do not attract the attention of anyone outside the club? Yes No Part 25 Gaming-related advertising and signage s. 43(1) and r. 41 Does the club secretary or manager ensure all external gaming-related advertisements are prohibited? Yes No Does the club secretary ensure that there is no external gaming-related signage and that all internal gaming-related signage is positioned so it cannot be seen from outside the club? Note: This includes gaming machine jackpot monitors. Yes No Part 26 Gaming prizes Does the club secretary ensure there is no outdoor sign that advertises gaming machines? Yes No Part 26 Gaming prizes Does the club secretary ensure that the identity of a patron who wins more than \$1,000 is kept confidential and not published unless	Part 23	Cash advances	
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Part 26 Gaming prizes Does the club secretary ensure that the identity of a patron who wins more than \$1,000 is kept confidential and not published unless		Note: This includes gaming machine jackpot monitors.	Yes No
Does the club secretary ensure that the identity of a patron who r. 50 wins more than \$1,000 is kept confidential and not published unless			Yes No
Does the club secretary ensure that the identity of a patron who r. 50 wins more than \$1,000 is kept confidential and not published unless			
r. 50 wins more than \$1,000 is kept confidential and not published unless	Part 26	Gaming prizes	
	r. 50	wins more than \$1,000 is kept confidential and not published unless	Yes No

Part 26 co	ntinued	
r. 26	 If the balance of a gaming machine prize is \$5,000 or more: Is the amount over \$5,000 paid by crossed cheque, or electronic funds transfer (EFT) if the person requests? 	Yes No
	 If requested, does the club pay the full amount of the gaming prize paid by crossed cheque or EFT? 	Yes No
s. 75A(6)	Does the club pay all monetary gaming prizes within 48 hours of request by the prize winner?	Yes No
s. 75A(7)	If a prize is not awarded immediately, is the prize winner given a written acknowledgement of the prize?	Yes No
	Do all gaming machine prize schedules have an approval?	Yes No
r. 11	Are non-cash gaming prizes purchased directly from a retailer/ manufacturer?	Yes No
	If No, has an approval been sought?	Yes No
	Are all prizes paid in full, including cents?	Yes No
	Does the club secretary ensure that all gaming machine prize winning cheques:	
s. 47B and r. 27	• Are clearly identified?	Yes No
	Contain a statement 'Prize winning cheque – cashing rules apply'?	Yes No
0. 471	Does the club secretary ensure that all gaming machine prize winning cheques are not cashed at the club?	
s. 47A	Note: A person, other than a financial institution, must not accept the transfer of a prize winning cheque with 500 metres of the club.	Yes No

Part 27	Gaming records	
	Does the club secretary ensure that all gaming prize payment records (other than monetary payments released directly from the machine or gaming machine tickets) include:	
	• The date of the award or payment?	☐ Yes ☐ No
r. 85(a), (b), (c),	 Gaming machine serial number of which the award or payment was made? 	Yes No
(d), (e), (f)	• Number of credits accumulated / prize amount to be redeemed?	Yes No
	 Person's name and signature to whom the award or payment was made? 	Yes No
	 Name and signature of an employee or person authorised by the club, certifying that they have seen the number of credits? 	Yes No
s. 56	Do all gaming machines kept or disposed of by the club have an approval?	Yes No
s. 133(1)	Are all approved gaming machines kept at the club connected to the authorised Centralised Monitoring System?	Yes No
	Do all gaming machines function in the manner for which they are designed and have an authorisation?	Yes No
s. 76 and r. 10	Are faulty gaming machines switched off as soon as practicable?	Yes No
ara ii io	Is an 'out of order' notice displayed?	Yes No
	Are patrons not allowed to play until the gaming machine is repaired?	Yes No
s. 77	Are there procedures and controls in place to prevent gaming machines being interfered with?	Yes No
5. 11	Does the club secretary ensure all gaming machines have intact security seals?	Yes No
s. 69(1)	Does the club secretary ensure all gaming machines kept in the club have an approval and have approved button labels, artwork, compliance plates and approved software?	Yes No
Part 28	Gaming machine tickets	
r. 105(1)	Is there a designated area (whether by sign or otherwise) where gaming machine tickets may be redeemed?	Yes No
r. 106	Is the club secretary or staff member, who holds a recognised competency card with a current RCG endorsement, authorised to redeem gaming machine tickets?	Yes No
r. 102	Do all gaming machine tickets include the dollar value of the accumulated credits and unique identification number?	Yes No

Part 28 cc	ontinued	
r. 103	Do all gaming machines have a lock or other security measure before the machine or equipment can issue a gaming machine ticket representing accumulated credits to a monetary value of more than \$10,000?	Yes No
r. 104(1)	Does the club's gaming machine ticket system keep a record of all tickets issued, which includes the gaming machine identification number, unique ticket identification number, dollar value, ticket date and time of issue?	Yes No
r.104	Do all gaming machine tickets have the club name and problem gambling notice?	Yes No
r. 107	If a gaming machine ticket is not redeemed on the day of issue or the next day or has a value of \$5,000 or more, does the club record the name, address and signature of person claiming the prize, identification details, time and date of the redemption?	Yes No
r. 108(a), (b)	Does the club keep a monthly record of all redeemed gaming machine tickets and all unclaimed gaming machine tickets?	Yes No
r.109(2)	Does the club display a list of unclaimed gaming machine tickets with a value exceeding \$10 for a period of at least 1 month immediately before the date on which the tickets are due to expire? Note: A ticket expires 12 months from date of issue.	Yes No
r. 109(3)	If the unclaimed gaming machine ticket is not redeemed before it expires, does the club secretary ensure that within 3 months of expiration the monetary value of all unclaimed tickets is paid to the Secretary?	Yes No
r. 110(2), 143	Does the club retain all gaming machine tickets that have been redeemed or presented for at least 3 years?	Yes No
r. 110	Does the club secretary ensure that all gaming machine tickets are made available for inspection on request by a Liquor & Gaming NSW inspector?	Yes No
Part 29	Player reward scheme and promotional prizes	
r. 93	If the club operates a player reward scheme, does the club secretary give patrons an option of choosing whether or not to participate?	Yes No
	Does the club secretary ensure that all gaming machine promotional prizes, including bonus reward points:	
s. 45	Are not valued at more than \$1,000 and are not offered as cash?	Yes No
	Are not exchanged for cash?	Yes No
s. 45(4)	Does the club ensure that the player reward scheme participants are aware that the player activity statement is available on request?	Yes No
and r. 42	Does the club player reward scheme promotional material inform participants that the player activity statement is available on request?	Yes No

Part 30	Player card / account	
r. 92(1)	Are all player cards restricted to persons over 18 years of age?	Yes No
r. 92(2)	Does the club sight any documentary proof of the player card holder's identity?	Yes No
r. 92(3)	Does the club secretary have procedures and controls in place to record player cards that are lost, stolen or destroyed?	Yes No
rr. 92(4), 22	Does the club secretary have procedures and controls in place to ensure that all player cards are not issued unless the applicant received information contained within the gambling warning and problem gambling notice?	Yes No
r. 95	Is the amount stored in the player's account or player card limited to a maximum of \$5,000?	Yes No
r. 94(1)	Are procedures and controls in place to ensure that a player cannot operate more than one player's account?	Yes No
r. 94(2)	Are procedures and controls in place to ensure that cash advances or any other form of credit are not extended to a player's account?	Yes No
rr. 94(3), 94(4), 19	Are all players opening a new account provided with written information regarding security of money, a PIN and a player information brochure as described in r.19?	Yes No
r. 94(5)	Is all cash in a player's account kept in a separate account and not used by the club?	Yes No
r. 97(1)(a)	Are all persons issued with a player card informed that the player activity statement is available on request?	Yes No
Part 31	Player activity statements	
rr. 42, 22	Does the club secretary ensure that all player activity statements contain the problem gambling message? Help is close at hand GambleAware gambleaware.nsw.gov.au 1800 858 858	Yes No
r. 97(1)(b)	Does the club secretary ensure all internal promotional material regarding electronic payment gaming machines, that material includes advice that the player activity statement is available on request?	Yes No
r. 97(2)	If a player requested a monthly player activity statement, does the club secretary ensure it is made available to that player?	Yes No
r. 97(3)	Does the player activity statement contain the following information: Total turnover, total wins, net expenditure, the length of time the card was inserted (within 24 hour period), and time card inserted in a payment machine?	Yes No
r. 97(4)	Does the club secretary ensure that a record is kept of depositing, paying of credits and withdrawals for player activity statements and this record is provided to the player on request?	Yes No

r. 98 Does the club secretary keep a record or copy of all player activity statements issued to players? If a patron has a player account and wishes to set a limit on the amount of net expenditure, does the club secretary ensure that they: Adhere to the player's wishes? Informed the player they may limit the weekly expenditure at the time of establishing a player account? Does the club secretary ensure the request for limit on the player's account is enacted within 24 hours? Part 32 Gaming machine refills and clearance r. 17(1) Does the club secretary ensure that the club's gaming machines are cleared or refilled by at least two authorised persons? Does the club keep a written record or each gaming machine clearance, and refill, and if the refill was due to a short pay the name and signature of the player? Note: The record must contain the date, serial number, amount, signatures of two persons clearing the machine, and the amount refilled (in the event of a refill). Part 33 Technician records Does the club secretary ensure that all works carried out by a licensed technician on the gaming machines concerning the installation, servicing	r. 98		
of net expenditure, does the club secretary ensure that they: Adhere to the player's wishes? Informed the player they may limit the weekly expenditure at the time of establishing a player account? Does the club secretary ensure the request for limit on the player's account is enacted within 24 hours? Part 32 Gaming machine refills and clearance r. 17(1) Does the club secretary ensure that the club's gaming machines are cleared or refilled by at least two authorised persons? Does the club keep a written record or each gaming machine clearance, and refill, and if the refill was due to a short pay the name and signature of the player? Note: The record must contain the date, serial number, amount, signatures of two persons clearing the machine, and the amount refilled (in the event of a refill). Part 33 Technician records Does the club secretary ensure that all works carried out by a licensed			Yes No
of establishing a player account? Does the club secretary ensure the request for limit on the player's account is enacted within 24 hours? Part 32 Gaming machine refills and clearance r. 17(1) Does the club secretary ensure that the club's gaming machines are cleared or refilled by at least two authorised persons? Does the club keep a written record or each gaming machine clearance, and refill, and if the refill was due to a short pay the name and signature of the player? Note: The record must contain the date, serial number, amount, signatures of two persons clearing the machine, and the amount refilled (in the event of a refill). Part 33 Technician records Does the club secretary ensure that all works carried out by a licensed		of net expenditure, does the club secretary ensure that they:	Yes No
Part 32 Gaming machine refills and clearance r. 17(1) Does the club secretary ensure that the club's gaming machines are cleared or refilled by at least two authorised persons? Yes No Does the club keep a written record or each gaming machine clearance, and refill, and if the refill was due to a short pay the name and signature of the player? Note: The record must contain the date, serial number, amount, signatures of two persons clearing the machine, and the amount refilled (in the event of a refill). Part 33 Technician records Does the club secretary ensure that all works carried out by a licensed	r. 99		Yes No
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r. 17(1) Does the club secretary ensure that the club's gaming machines are cleared or refilled by at least two authorised persons? Does the club keep a written record or each gaming machine clearance, and refill, and if the refill was due to a short pay the name and signature of the player? Note: The record must contain the date, serial number, amount, signatures of two persons clearing the machine, and the amount refilled (in the event of a refill). Part 33 Technician records Does the club secretary ensure that all works carried out by a licensed			
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and refill, and if the refill was due to a short pay the name and signature of the player? Note: The record must contain the date, serial number, amount, signatures of two persons clearing the machine, and the amount refilled (in the event of a refill). Part 33 Technician records Does the club secretary ensure that all works carried out by a licensed	r. 17(1)		Yes No
Does the club secretary ensure that all works carried out by a licensed	r. 17(2)	and refill, and if the refill was due to a short pay the name and signature of the player?Note: The record must contain the date, serial number, amount, signatures of two persons clearing the machine, and the amount refilled (in the event	□Yes □ No
Does the club secretary ensure that all works carried out by a licensed			
·	Part 33	Technician records	
s. 76B and repair of an area referred to in s. 77 of the Act, or the electronic meters have been reset, are recorded and the records are kept at the club?		Door the plub accustom, and we that all works accused but by a licensed	
number, and gaming machine name and serial number. Yes No		technician on the gaming machines concerning the installation, servicing and repair of an area referred to in s. 77 of the Act, or the electronic meters have been reset, are recorded and the records are kept at the club?	
s. 76B and r. 16 Does the club receive a written description of the work carried out by a licensed gaming machine technician? Yes No		technician on the gaming machines concerning the installation, servicing and repair of an area referred to in s. 77 of the Act, or the electronic meters have been reset, are recorded and the records are kept at the club? Note: The record must contain the date, technician's name and licence	Yes No
	and r. 16 s. 76B	technician on the gaming machines concerning the installation, servicing and repair of an area referred to in s. 77 of the Act, or the electronic meters have been reset, are recorded and the records are kept at the club? Note: The record must contain the date, technician's name and licence number, and gaming machine name and serial number. Does the club receive a written description of the work carried out	
Part 34 Progressive gaming machines and progressive gaming system	and r. 16 s. 76B	technician on the gaming machines concerning the installation, servicing and repair of an area referred to in s. 77 of the Act, or the electronic meters have been reset, are recorded and the records are kept at the club? Note: The record must contain the date, technician's name and licence number, and gaming machine name and serial number. Does the club receive a written description of the work carried out	
If the club operates a progressive gaming machine or progressive system, do they have an approval? Yes No	and r. 16 s. 76B and r. 16	technician on the gaming machines concerning the installation, servicing and repair of an area referred to in s. 77 of the Act, or the electronic meters have been reset, are recorded and the records are kept at the club? Note: The record must contain the date, technician's name and licence number, and gaming machine name and serial number. Does the club receive a written description of the work carried out by a licensed gaming machine technician?	Yes No
Is the jackpot display visible from all gaming machines attached to the linked progressive jackpot system?	and r. 16 s. 76B and r. 16 Part 34	technician on the gaming machines concerning the installation, servicing and repair of an area referred to in s. 77 of the Act, or the electronic meters have been reset, are recorded and the records are kept at the club? Note: The record must contain the date, technician's name and licence number, and gaming machine name and serial number. Does the club receive a written description of the work carried out by a licensed gaming machine technician? Progressive gaming machines and progressive gaming sylls the club operates a progressive gaming machine or progressive	Yes No

Part 34 co	ontinued	
r. 77(c)	Does the club ensure an authorised progressive gaming machine or authorised progressive system is not deliberately removed from play and in so doing deny players the opportunity to win existing progressive jackpots, unless removed under r. 82 or r. 84?	☐ Yes ☐ No
× 70	Are all gaming machines clearly identified as being attached to the progressive system?	Yes No
r. 78	Do the house numbers on the gaming machine cabinets match those electronically recorded in the progressive system controller?	Yes No
r. 79	Is the venue gaming machine jackpot prize monitor located in the bar area or gaming room?	Yes No
r. 80(1)	Does the club secretary ensure that the club's progressive gaming machine or progressive gaming system is functioning properly?	Yes No
r. 80(2)	If the club's progressive gaming machine or progress gaming system is faulty, does the club secretary ensure it is removed from play immediately and an 'out of order' notice displayed indicating it is faulty?	Yes No
r. 81	Does the club secretary ensure that unauthorised person/s do not have access to the club's authorised progressive gaming machine or progressive system?	Yes No
r. 82(1)(a)	Does the club secretary have a written approval to dispose of any progressive machine?	Yes No
r. 82(1)(b)	Does the club secretary have a written approval to dispose of any progressive system?	Yes No
r. 82(1)(c)	Does the club secretary have a written approval to dispose of the accumulated progressive jackpot amounts on the gaming machine / system?	Yes No
r. 83	Does the club dispose of all accumulated jackpot amounts (less start up amounts) in accordance with an approval, and within 6 months of that approval?	Yes No
r. 84	Are all unclaimed jackpot prizes older than 12 months paid to the Secretary within 3 months of that 12-month period lapsing?	Yes No
Part 35	Gaming machine reporting	
r.15(2)(a)	Does the club secretary ensure that a monthly gaming machine cash flow analysis report is prepared?	Yes No
r. 15(2)(b)	Does the club secretary ensure that a monthly cancelled credit comparison report for each gaming machine is prepared?	Yes No

Part 35 co	ntinued	
r. 15(2)(c)	If the club operates a ticket printer, does the club secretary ensure a monthly report comparing the money out meter reading or the cancelled credit meter reading to the value of redeemed and unclaimed tickets issued from each gaming machine is prepared?	Yes No
r. 15(4)	Does the club secretary ensure that the gaming machine cash flow analysis report, cancelled credit comparison report and the gaming machine ticket printer report are presented to the club's board or committee every month?	Yes No
r. 15(3)	Are the club's cash flow analysis reports in a form approved by the Secretary?	Yes No
r. 88(2)(a)	Does the club secretary ensure that the approved gaming machine electronic turnover meters of an authorised progressive system are read and recorded every month?	☐Yes ☐No
r. 88(2)(b)	Does the club secretary ensure that the amount on the progressive meters of an authorised progressive system is read and recorded every month?	Yes No
r. 88(3)	Does the club keep a monthly record of readings of the venue's progressive system in a form and manner approved by the Authority? Note: The record must contain the date, gaming machine serial number, gaming machine ID, turnover meter and amount shown.	Yes No
r. 88(4)	Is a progressive jackpot reconciliation on the club's progressive system prepared every month?	Yes No
r. 88(5)	Are all progressive system reconciliation records kept at the club for at least 3 years after the reconciliation is carried out?	Yes No
r. 88(8)	Is the progressive reconciliation report presented to the club's board or committee every month?	Yes No
r. 88(9)	Are the results of approved gaming machines in respect of a progressive system kept separate from the results of all other approved gaming machines in the net analysis report?	☐ Yes ☐ No

Part 36 Signage and resources – gaming machines

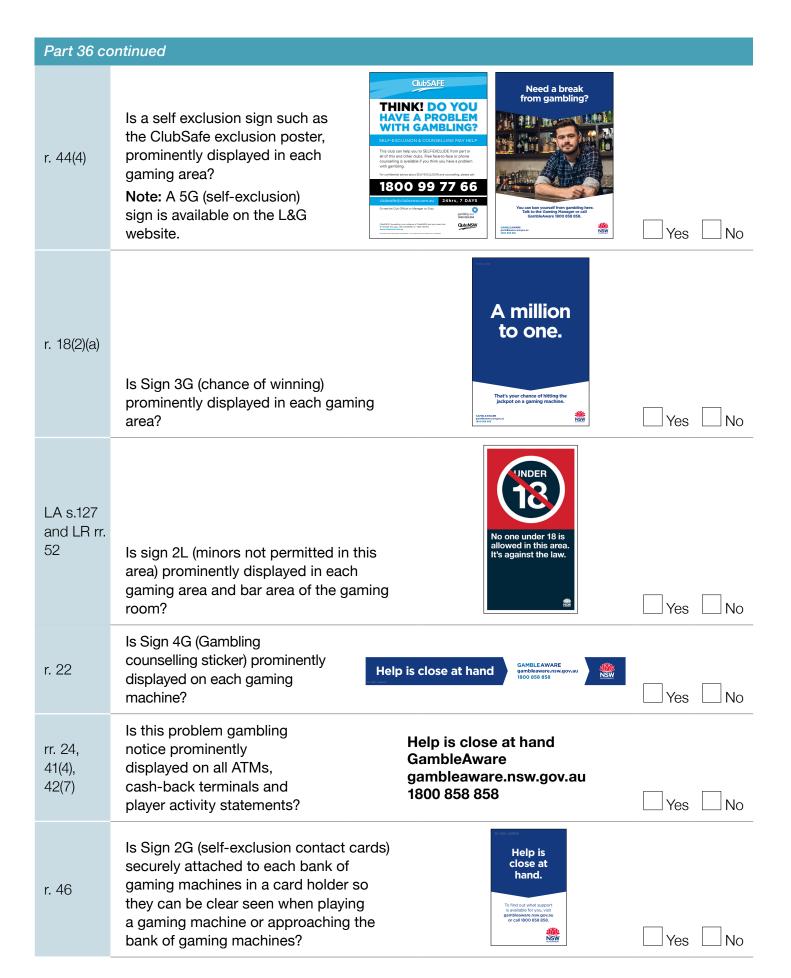
r. 23(2)

Is Sign 1G (Gambling warning sign) and 6G (Gambling counselling sign) prominently displayed in each gaming area?





Voc	NIO
152	INO



- A number of options showing different images are available for each sign with display of only one required.
 These are available on the L&G website.
- The 'ClubSafe Self-exclusion' sign can be obtained from Clubs NSW.

Club governance and management

- Unless otherwise specified, this club governance and management checklist operates under the *Registered Clubs Act 1976* and the Registered Clubs Regulation 2015.
- The first column of this checklist refers to sections in the *Registered Clubs Act 1976*, and regulations in the Registered Clubs Regulation 2015 (including clauses within the Registered Clubs Accountability Code in the Regulation).
- If you check 'No' to any of the questions in this checklist, you may be in breach of your obligations and require further inquiry.

Part 37	Quarterly financial statements	
cl. 10(a)	Has the club prepared quarterly financial statements that include the club's profit and loss accounts and trading accounts and a balance sheet, and provided these to the club board?	Yes No
cl. 10(b)	Does the club ensure that the statements are available to club members within 7 days of them being adopted by the board?	Yes No
cl. 10(c)	Does the club display a notice on the club premises and website (if any) advising club members how they can access the financial statements? Note: An example of such a notice (sign 2C) is available at liquorandgaming.nsw.gov.au.	☐ Yes ☐ No

Part 38	Register – disclosures by directors and employees	
cl. 8(3)	Does the club maintain a register of disclosures in an approved form by the Secretary:	Yes No
cl. 8(1)(a)	 A director who has any material personal interest in a matter that relates to the affairs of the club has disclosed that interest to the club? 	Yes No
cl. 8(1)(b)	 A director or top executive who has any personal or financial interest in a contract relating to the procurement of goods or services or any major capital works of the club has disclosed that interest to the club? 	☐ Yes ☐ No
cl. 8(1)(c)	 A director or top executive who has any financial interest in a hotel within 40 kilometres of the club's premises has disclosed that interest to the club? 	Yes No
cl. 8(1)(d)	 A director, top executive or employee has disclosed to the club any gift/ remuneration received from an affiliated body of the club or from a person/body that has entered into a contract with the club if the value of the gift or the amount of remuneration is \$1,000 or more? 	Yes No
cl. 8(2)	Does the club have procedures in place to ensure that these interests are disclosed within 21 days after the relevant person becomes aware of the matter and are managed in an appropriate manner?	☐ Yes ☐ No

Part 39	Information to members	
cl. 9(1)(a)	Does the club ensure that the prescribed information (listed below) is available to club members within 4 months after the end of the reporting period?	Yes No
cl. 9(1)(b)	Does the club display a notice on the club premises and website (if any) advising club members how they can access this information? Note: An example of such a notice (sign 2C) is available at liquorandgaming.nsw.gov.au	Yes No
cl. 9(2)(a)	 Disclosures made by directors, top executives and employees under cl. 8? 	Yes No
cl. 9(2)(b)	 Details of any overseas travel by a director or an employee of the club in their capacity as a director or employee, including any costs fully or partially met by the club? 	Yes No
cl. 9(2)(c)	 Details of any loan made to an employee of the club over \$1,000, including amount of loan and interest rate (if any)? 	Yes No
cl. 9(2)(d)	 Details of any contract of employment with a top executive approved by the club board in the relevant period? 	Yes No
cl. 9(2)(e)	 Details of any consultancy costing more than \$30,000, including name of the consultant, consultancy fee and nature of services provided? 	Yes No
cl. 9(2)(f)	 The total amount paid by the club to consultants other than those required in para. (e)? 	Yes No
cl. 9(2)(g)	 Details of any legal settlement made with a director or an employee and any associated legal fees paid by the club (unless the disclosure would breach any confidentiality agreement reached by the club)? 	Yes No
cl. 9(2)(h)	 Details of any legal fees (not referred to para. (g)) paid by the club on behalf of a director or an employee? 	Yes No
cl. 9(2)(i)	 The amount allocated by the club to community development and support under the ClubGRANTS scheme (i.e. Part 4 of the Gaming Machines Tax Act 2001)? 	Yes No
cl. 9(2)(j)	• The total amount of gaming machine profits earned by the club in the gaming machines tax period?	Yes No

Part 40	Core property	
s. 41E(5)	Does the club's annual report specify all core and non-core property?	Yes No
	In case of property disposal:Did the club have core property valued by a registered valuer prior to disposal?	Yes No
s. 41E(1)	 Was the disposal approved by a majority of ordinary members that included social members at a general meeting? 	Yes No
	 Was the sale by way of public auction or open tender using an independent real estate agent or auctioneer? 	Yes No
Part 41	Employment of close relatives	
cl. 7(1)	Does the club make all reasonable inquiries to discover whether any person it employs is a close relative of a director or top executive of the club?	Yes No
cl. 7(3)	Does the club only employ such a person if the employment is approved by the club board?	Yes No
cl. 7(2)	Does the club ensure that any director who is a close relative of the potential employee does not take part in the board's decision making about their employment?	☐ Yes ☐ No
Part 42	Management contract	
cl. 5(1)	Has the club entered into a management contract under which a person who is not a director, the secretary, a manager or an employee of the club exercises functions in relation to the management of the business or affairs of the club?	Yes No
cl. 5(2)(a)	If Yes, did the club:Notify its members at least one month before it entered into any proposed management contract?	Yes No
cl. 5(2)(b)	 Provide a report to the Secretary at least one month before it entered into any proposed management contract? 	Yes No
cl. 5(2)(b)	•	Yes No
cl. 5(2)(b) Part 43	•	Yes No
	into any proposed management contract?	Yes No

Part 43 cc	ntinued	
cl. 4(3)(a)	Does the club ensure it does not enter into a contract with any close relative of the secretary or manager, unless the contract results from an open tender process or is an employment contract?	Yes No
cl. 4(3)(b)	Does the club ensure it does not enter into a contract with a company/ body in which the secretary, manager, or a close relative of the secretary or manager, has a controlling interest, unless the contract results from an open tender process?	Yes No
cl. 4(4)	Does the club make all reasonable inquiries to discover whether any contract it enters into does not contravene cl. 4?	Yes No
cl. 3(1)	Does the club ensure that the contract of employment of each top executive is in writing and covers the terms of employment, the role and responsibilities, remuneration (including fees for service) and termination of employment?	Yes No
cl. 3(2)	Has the contract of employment of each top executive been reviewed by an independent and qualified adviser before being approved by the board?	Yes No
cl. 6(1)	Does the club ensure it does not provide loans to a director?	Yes No
cl. 6(2)(a)	Does the club ensure it does not provide a loan of more than \$10,000 to any employee?	Yes No
cl. 6(2)(b)	Has any employee loan first been approved by the club board?	Yes No
Part 44	Chief executive officer	
s. 32(1)	Does the club have an approved club secretary?	Yes No
	Has the club appointed a new person to act as the club secretary?	Yes No
s. 33	Has the Authority been notified within 7 days?	Yes No
	Has the new secretary been approved by the Authority?	Yes No
	If not, has the secretary been acting for a period not exceeding 2 months?	Yes No
s. 33A(1) (a)	Does the club prohibit the club secretary to hold a hotel licence?	Yes No
s. 33A(1) (b)	Does the club prohibit the club secretary to acquire a financial interest in hotels?	Yes No

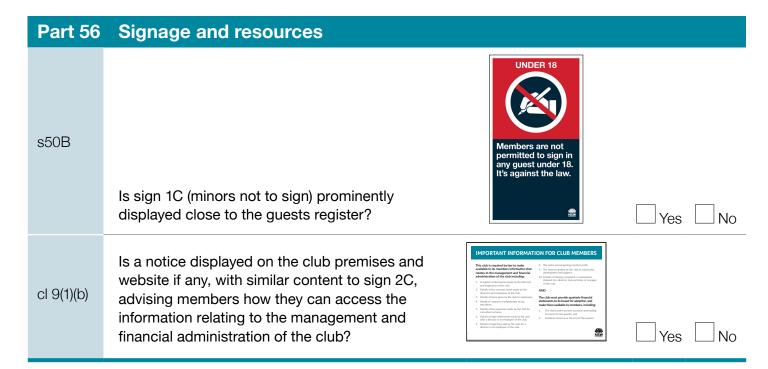
Part 45	For clubs with more than one set of premises: approved	manager
- 00(0)	Does the club have more than one set of premises?	Yes No
s. 66(2) [LA]	If Yes, unless previously exempted does the club have an approved manager for each of the premises?	Yes No
s. 33A(1) (a)	Does the club prohibit the approved manager to hold a hotel licence?	Yes No
s. 33A(1) (b)	Does the club prohibit the approved manager to acquire a financial interest in hotels?	Yes No
Part 46	Club memberships	
s. 31(1)(a)	Does the club keep a register of members, including each member's name in full, occupation and address and, for ordinary members, the date they last paid the annual fee for membership of the club?	Yes No
s. 30(2)(a)	Does the club ensure that the names and addresses of persons proposed for election as ordinary members of the club are displayed in a conspicuous place on club premises for at least 1 week before their election?	Yes No
s. 30(2)(b)	Was there at least 2 weeks between the proposal of a person for election as an ordinary member of the club and their election?	Yes No
Part 47	Club functions	
r. 14	If the club has applied for a function authorisation, was a notice of the application legible to the passing public fixed to the premises within 2 days after the application was lodged?	Yes No
s. 23	If the club has a functions authorisation, are there procedures and controls in place to ensure that all conditions are known and observed by staff?	Yes No
- 00/0	Does the club secretary ensure that all functions are held in the designated function areas?	Yes No
s. 23(2)	If Yes, can patrons enter or depart from a function through a designated access area?	Yes No
s. 23(3)(a)	If the club holds a function for minors on club premises: Does the club give at least 7 days notice to the police?	Yes No
s. 23(3)(b)	 Does the notice include the name and nature of the function, the number of minors, the number of adult supervisors and details of the security arrangements for the function? 	Yes No
s. 23(3)(d)	 Does the club secretary ensure that liquor is not sold, supplied, disposed of or consumed in the area in which a minors function is held? 	Yes No

Part 47 co	ntinued	
s. 23(3)(e)	 Does the club secretary ensure gaming machines are not located in the minors function area or ensure minors attending the function cannot access the gaming machines? 	☐Yes ☐No
Part 48	Club elections	
s. 30(1) (a1)	Does the club hold board elections in accordance with the club's constitution?	☐Yes ☐No
s. 30(1) (b1)	Are members of the governing body full members of the club?	Yes No
s. 30(1)(c)	Are board meetings held at least once a month with all proceedings and resolutions properly recorded in the minutes?	Yes No
s. 30(1)(d)	Does the club ensure that a person is prohibited from casting a proxy vote for another member at club election and club meetings?	Yes No
s. 30(1)(h)	Does the club prohibit employees: • To vote at a club election or meeting? • To hold office as a member of the governing body of the club?	☐ Yes ☐ No ☐ Yes ☐ No
s. 30(1) (h1)	Does the club prohibit employees to vote at the election of the club's governing body of the associated club?	Yes No
Part 49	Club amalgamations	
s. 17AB	Is the club a party to a proposed amalgamation with another club?	Yes No
r. 4(1)	If Yes, has the club called for an expression of interest to amalgamate with other clubs within a 50km radius?	Yes No
r. 4(2)	If the Secretary issued a direction regarding the club amalgamation, has the club secretary complied?	Yes No
r. 4(4)	Does the club give notice at each annual general meeting of each expression of interest and each unsolicited merger officer received within the previous 12 months?	Yes No
r. 4(5)	Has the club, before entering into a memorandum of understanding for a proposed amalgamation, notified its members of any other expressions of interest or unsolicited merger offers received in the previous 12 months?	☐ Yes ☐ No
s. 17AE and r. 5	Has the club displayed a notice on the club noticeboard or website notifying members of the proposed amalgamation?	Yes No

Part 49 co	ntinued		
r. 7(1), (2)	Does the club have a memorandum of understanding of the proposed amalgamation? Note: This covers the club's position on each club's degree of autonomy, traditions, community support, intentions of future directions, employee protection, core property, amalgamation risks and treatment, cash or investment, club's gaming machine entitlements and agreed timeframe of amalgamations.	Yes	□No
r. 7(3)(a)	Did the club secretary ensure that the memorandum of understanding of the proposed amalgamation was made available to all ordinary members at least 21 days before any meeting was held to vote on the proposal?	Yes	No
r. 7(3)(b)	Did the club secretary ensure that the memorandum of understanding was made available for inspection at the club, or posted on the club's website for at least 21 days before any meeting was held?	Yes	No
Part 50	Club rules		
	Has the club amended its rules within the last 12 months?	Yes	No
s. 49	If Yes, have the amendments been approved by members at the club's general meeting?	Yes	No
	Was a copy of the amended constitution lodged with the Secretary within 1 month after amending the rules?	Yes	No
Part 51	Open door policy		
s. 30(2A)	At each public entrance, has the club displayed a temporary membership zone map, temporary membership rules, a copy of s. 30(10) – members of other clubs and the definition of 'guest' displayed?	Yes	No
s. 45	Does the club ensure that everyone entering the club meets all entry requirements?	Yes	No
s. 30(3B)	Are there procedures and controls in place to prevent a person residing within a 5km radius of the club from entering as a temporary member?	Yes	No
	Does the club secretary ensure that the following registers are kept at all public entrances: • guests of members • temporary members	Yes	□No
s. 30(2)	Are all registers current and properly maintained by staff members?	Yes	No
(k), (l), (m)	Does the club prohibit staff from signing in guests in the guests of members register?	Yes	□No
	Does the club prohibit guests from block signing in the guests	Voo	No

Part 51 continued		
s31(3)	Does the club secretary ensure that all registers are kept at the club for at least 3 years after the date of the last entry in the registers?	☐Yes ☐ No
Part 52	Director's training	
00	Does the club ensure that all members of the club's governing body complete their training within 12 months of becoming a member?	
r. 26	Note: Courses are the Director Foundation and Management Collaboration, and Finance for Club Boards conducted by or on behalf of Clubs NSW.	Yes No
	Does the club ensure that the club secretary and managers complete their training within 2 years of becoming the club secretary or manager?	
r. 27	Note: Courses are the Board Governance, the Company Secretary and the General Manager conducted by or on behalf of the Club Managers Association of Australia.	Yes No
Part 53	Best practices and tips: banking, floats and petty cash	
Is the club	's banking up to date?	Yes No
Does the b	panking coincide with the gaming machine clearances?	Yes No
Are the club's banking reconciliations performed regularly?		
Are all floats reconciled daily?		
Are all appropriate items paid by petty cash?		
Are all petty cash vouchers properly authorised and approved?		
Is there adequate security in place to ensure the above processes are secured?		
Is there CCTV in all of the clubs cash handling areas?		
Is there me	ore than one employee involved in the cash management cycle?	Yes No
Are bar tal	kings reconciled against till tapes at the end of each shift?	Yes No
Part 54	Best practices and tips: bar stocks and operations	
Are there	procedures and controls over all bar stock?	Yes No
Is all stock ordered authorised and approved?		
Has stock received from suppliers been reconciled against the invoice?		

Part 54 continued	
Is there adequate security in place to ensure theft does not occur?	Yes No
Are all stock discrepancies investigated and reported on at the club's board meetings?	Yes No
Is a liquor stock analysis performed regularly?	Yes No
Does the club engage the services of an external liquor stock-taker?	Yes No
Is the club's governing body advised of the gross profit of liquor sales?	Yes No
Part 55 Best practices and tips: drawing cheques and credit care	ds
Does the club ensure that all cheque, credit card, debit card and EFT payments are adequately vouched for?	Yes No
·	Yes No
are adequately vouched for?	
are adequately vouched for? Are drawn cheques signed and vouched for by at least 2 authorised persons?	Yes No
are adequately vouched for? Are drawn cheques signed and vouched for by at least 2 authorised persons? Are EFT payments signed and vouched for by at least 2 authorised persons?	Yes No
are adequately vouched for? Are drawn cheques signed and vouched for by at least 2 authorised persons? Are EFT payments signed and vouched for by at least 2 authorised persons? Is credit card and debit card expenditure properly certified?	Yes No Yes No Yes No



 An example of a notice about members' access to information (sign 2C) is available at <u>liquorandgaming.nsw.gov.au</u>.

If purchasing the signs from L&GNSW, some of these signs are available:

- in durable UV-resistant hard plastic
- as decal stickers for placing on glass panels.

Keno operations

- Unless otherwise specified, this Keno operations checklist operates under the Public Lotteries Act 1996, regulations in the Public Lotteries Regulation 2016.
- The first column of this checklist refers to sections in the *Public Lotteries Act 1996*, regulations in the *Public Lotteries Regulation 2007* and <u>Keno rules</u>.
- If you check 'No' to any of the questions in this checklist, you may be in breach of your obligations and require further inquiry.

Part 57	Conditions	
s. 10	Does the club operate Keno?	Yes No
0.14	Does the club secretary comply with the conditions imposed by the Minister?	Yes No
s. 14	Does the club secretary comply with the conditions imposed by the legislation?	Yes No
s. 22	Is the club secretary aware of the Keno rules?	Yes No
S. 22	Are club staff aware of the Keno rules?	Yes No
s. 24(1)(a) & s. 24(1) (b)	Are the Keno rules (extract) prominently displayed at each place where Keno entries are accepted or is a complete copy of the Keno rules available for inspection free of charge on request?	Yes No
Part 58	Keno staff	
rule 5A(b)	Are all on-duty Keno staff members prevented from playing Keno?	Yes No
rule 6(b)	Is a senior writer present at the club at all times while a Keno game is in progress?	Yes No
Part 59	Credit betting	
s. 43 and rule 9(a)(b)	Are procedures and controls in place that prevent staff accepting an entry on Keno without payment at the time the entry is made?	☐ Yes ☐ No
Part 60	Gambling inducement	
r. 16	Are procedures and controls in place to ensure staff do not offer or supply any free or discounted liquor to participate in a Keno game?	☐ Yes ☐ No

Part 61	Prizes and prize winner		
r. 15	If a Keno prize more than \$5,000 or the lower limit specified by that venue (venue threshold) but less than \$10,000 is won by a patron, has the club secretary ensured that the balance, or the full amount (if requested by the patron), is paid by a crossed cheque or electronic funds transfer (EFT)?		☐Yes ☐No
s. 38 and r. 7	Does the club secretary ensure that any Keno prize winner's identity is kept confidential and not published unless requested by the prize winner?		Yes No
Part 62	Minors		
s. 44 and rule 5A(c)	Are procedures and controls in place t from purchasing a Keno entry (in person		Yes No
Part 63	Advertising		
	Are there procedures and controls in padvertisements that:	place to prohibit any Keno-related	
	• Encourage a breach of the law?		Yes No
	• Depict children?		Yes No
s. 39 and r. 14(2)	 Suggest that winning will be a definite outcome of participating in a public lottery? 		Yes No
	 Suggest that entering a public lotter a person's financial prospect? 	ry will definitely improve	Yes No
	Breach the Commercial Television I	ndustry Code of Practice?	Yes No
		Help is close at hand	
r. 14(3)	advertisements have the problem	GambleAware gambleaware.nsw.gov.au 1800 858 858	Yes No
s. 43B	Does the club secretary ensure that all by the Keno licensee or the person act		Yes No
Part 64	Signage and resources		
r. 13(2)	Is Sign 6G (Gambling counselling sign) prominently displayed in each point of sale where	Help is close at hand	

Keno tickets are sold?

Yes

Part 64 continued			
r. 13(4)	Is Sign 6G an approved sign?		Yes No
r. 10	Is Brochure 2 (Info about lotto, lotteries or Keno) available and prominently displayed at or near each Keno terminal?	Info about the odds Betting on Lotto, Lotterles or Keno? Ball Ball Ball Ball Ball Ball Ball Bal	☐ Yes ☐ No
r. 11	Is Brochure 2 (Info about lotto, lotteries or Keno - translated version) available following a patron's request?	了解概率 均注示点,积累或需基础?	□Yes □No

A number of options showing different images are available for each sign with display of only one required.
 These are available on the L&G website.

Wagering operations

- Unless otherwise specified, this wagering operations checklist operates under the *Totalizator Act 1997*, Totalizator Regulation 2012 and the *Unlawful Gambling Act 1998*.
- The first column of this checklist refers to sections in the *Totalizator Act 1997* (TA), regulations in the *Totalizator Regulation 2012* (TR) and sections in the *Unlawful Gambling Act 1998* (UGA).
- If you check 'No' to any of the questions in this checklist, you may be in breach of your obligations and require further inquiry.

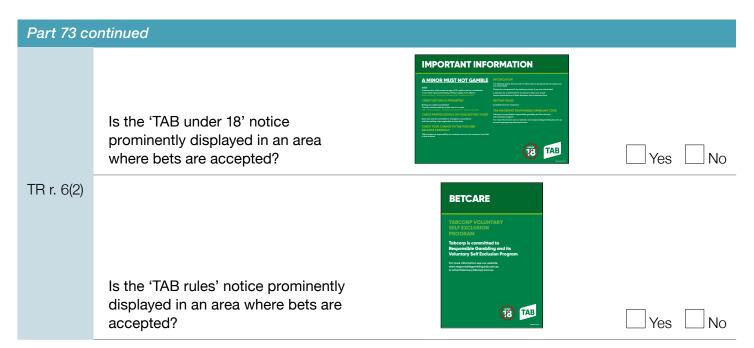
Part 65	TAB outlets – conditions	
	Does the club operate a TAB?	Yes No
TA s. 57	Is the club secretary aware of the totalizator rules that apply to the TAB outlet?	Yes No
	Are staff aware of the totalizator rules that apply to TAB outlet?	Yes No
TA s. 55(a)	Are the totalizator rules prominently displayed at each place where bets are accepted?	Yes No
TA s. 55(b)	Is a complete copy of the totalizator rules available for inspection free of charge by a person on request?	Yes No
Part 66	Responsible conduct of betting – totalizators, totalizator betting and other betting activity	
TA s117A(1)	Do all betting activities adopt the responsible practices in the conduct of totalizators, totalizator betting and any other betting activities approved under s.13 of the <i>Totalizator Act 1997</i> ?	Yes No
TA s. 117A(2)	Does the club secretary comply with all the particulars required by the regulations?	Yes No
Part 67	Credit betting	
TA s. 81	Are there procedures and controls in place that prevent staff accepting a bet on a totalizator without payment at the time the bet is made?	Yes No
Part 68	Gambling inducement	
TA s80B	Are there procedures and controls in place to ensure all staff or agents do not offer or supply free or heavily discounted liquor to patrons that gamble?	Yes No

Part 69	Betting tickets / entry		
TA s. 117A(2) (d) and TR r. 8	Does the club secretary ensure that all betting entries have a problem gambling message?	Help is close at hand GambleAware gambleaware.nsw.gov.au 1800 858 858	☐ Yes ☐ No
TR r. 8	Does the club secretary ensure that all betting tickets are printed with the problem gambling message?	Help is close at hand GambleAware gambleaware.nsw.gov.au 1800 858 858	☐ Yes ☐ No
Part 70	Advertising		

Part 70	Advertising		
	Does the club secretary ensure that a do not contravene the regulations or		Yes No
TA s. 80	Are there procedures and controls in place to prevent staff publishing or causing to publish any totalizator-related advertisements contrary to the regulations and rules?		Yes No
	Are there procedures and controls in related advertisements that: • Encourage a breach of the law?	place that prohibit any totalizator-	☐ Yes ☐ No
	• Depict children gambling?		Yes No
	Are false, misleading or deceptive	?	Yes No
TR r. 12(1)	 Suggest participation in gambling a person's financial prospects? 	activities is likely to improve	Yes No
	• Promote the consumption of alcohol while engaging in gambling activities?		Yes No
	Are not published in accordance v	vith decency, dignity and good taste?	Yes No
	 Breach the Commercial Television by the Australian Communications 	Industry Code of Practice registered and Media Authority?	Yes No
TR r. 12(h)	Are there procedures and controls in place that prohibit any totalizator- related advertisements that offer any inducement to participate, or to participate frequently in any gambling activity (including an inducement to open a betting account)? Yes No		Yes No
TR r. 12(3)	Does the club secretary ensure all totalizator-related advertisements in racebooks, newspapers, magazines, posters, website or other printed form must include the problem gambling message?	Help is close at hand GambleAware gambleaware.nsw.gov.au 1800 858 858	☐ Yes ☐ No
	gambiing message?		L TES L INO

Part 71	Minors and EBT	
TA s. 84(1)	Are there procedures and controls in place to prevent a minor placing a bet?	□No
TA s. 84(2)	If the venue has Electronic Betting Terminals (EBTs), is the 'TAB under 18' notice prominently displayed on or close to the EBTs?	No
	Does the club secretary ensure all EBTs are monitored at all times, either by electronic means or staff?	No
UGA s. 16(1)(c)	Does the club secretary have procedures and controls in place to prevent an inducement given to a minor to gamble for a fee or reward?	□No
	Is the 'TAB under 18' notice prominently displayed close to EBTs?	No
TAB Notice	Is the 'TAB rules' notice prominently	
	displayed close to EBTs?	∟ No
Part 72	ATM and EFTPOS terminals	
	Does the club have ATM or EFTPOS terminals?	No
TR r. 10A	Is this problem gambling notice (produced by the venue) prominently displayed on or close to each ATM and EFTPOS terminal? Help is close at hand GambleAware gambleaware.nsw.gov.au 1800 858 858	□No
TR r. 10(4)	Does the club secretary ensure the letters and figures contained in the problem gambling notice are at least 2 millimetres high?	No

Part 73	3 Signage and resources	
TR r. 9(1)	Is Sign 6G (Gambling counselling sign) prominently displayed in the betting area so anyone in that area can see the content of the sign?	
TR r. 9(3)	Is Sign 6G an approved sign?	Yes No
TR r. 6(1) (a)	Is Brochure 4 (Help is close at hand) available in each part of the club where totalizator betting is being conducted?	
TR r. 7(2)	Is Brochure 4 (Help is close at hand - translated version) available as soon as possible following a patron's request?	
TR rr.6(2), 7(3)	Does the club secretary ensure that Brochure 4 and translated versions are approved brochures?	帮助近在咫尺 为您要供24/对给全核支持



- A number of options showing different images are available for each sign with display of only one required.
 These are available on the L&G website.
- The 'TAB under 18' and 'TAB rules' notices must be obtained from TAB.