

Mr Grant Cusack
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21 November 2017

Dear Mr Cusack

APPLICATION NO: APP-0002980631

APPLICATION FOR: Packaged Liquor Licence

TRADING HOURS: Monday to Wednesday 8:00am – 8:30pm
Thursday 8:00am – 9:00pm
Friday 8:00am – 8:30pm
Saturday 8:00am – 8:00pm
Sunday 10:00am – 8:00pm

APPLICANT: ALDI FOODS PTY LIMITED

LICENCE NAME: ALDI Glenmore Park

LICENSED PREMISES: Shop L07 Glenmore Park Town Centre 1
Town Terrace GLENMORE PARK NSW
2745

ISSUE: Whether to grant or refuse an application for
a packaged liquor licence

LEGISLATION: Sections 3, 29, 30, 40, 45 and 48 of the
Liquor Act 2007

**Independent Liquor & Gaming Authority Decision
Application for a packaged liquor licence - ALDI Glenmore Park**

The Independent Liquor & Gaming Authority considered application number APP-0002980631 at its meeting on 18 October 2017 and, pursuant to section 45 of the *Liquor Act 2007*, decided to **grant** the application, subject to the following conditions:

1. Section 11A of the Liquor Act 2007 applies to this licence. Liquor must not be sold by retail on the licensed premises for a continuous period of 6 hours between 2:00 AM and 8:00 AM during each consecutive period of 24 hours. The licensee must comply with this 6-hour closure period along with any other limits specified in the trading hours for this licence.
2. Restricted trading & NYE (std)
Retail sales
Good Friday Not permitted

December 24th	Normal trading Monday to Saturday, 8:00am to 10:00pm Sunday
Christmas Day	Not permitted
December 31st	Normal trading

3. The licensee or its representative must join and be an active participant in the local liquor accord.
4. The business authorised by this licence must not operate with a greater overall level of social impact on the wellbeing of the local and broader community than what could be reasonably expected from the information contained in the Community Impact Statement, application and other information submitted in the process of obtaining this licence.
5. The premises are to be operated at all times in accordance with the ALDI Management Policies and Strategies and House Policy documents, as submitted to the Independent Liquor and Gaming Authority in support of the licence application and as may be varied from time to time after consultation with the Alcohol Licensing Enforcement Command of NSW Police. A copy of these documents is to be kept on the premises, and made available for inspection on the request of a police officer, council officer, Liquor and Gaming NSW inspector, or any other person authorised by the Independent Liquor and Gaming Authority.
6. The licensee will ensure the liquor sales area is adequately defined from the rest of the supermarket by means of a fixed solid and permanent barrier.
7. The licensee will not sell refrigerated liquor products from the licensed premises.
8. 1) The licensee must maintain a closed-circuit television (CCTV) system at the supermarket/general store in accordance with the following requirements:
 - (a) the system must record continuously from opening time until one hour after the supermarket/general store is required to close,
 - (b) recordings must be in digital format and at a minimum of six (6) frames per second,
 - (c) any recorded image must specify the time and date of the recorded image,
 - (d) the system's cameras must cover the following areas:
 - (i) all entry and exit points to the supermarket/general store, and
 - (ii) all publicly accessible areas (other than toilets) within the licensed premises.
- 2) The licensee must also:
 - (a) keep all recordings made by the CCTV system for at least 30 days,
 - (b) ensure that the CCTV system is accessible at all times the system is required to operate pursuant to clause 1(a), by at least one person able to access and fully operate the system, including downloading and producing recordings of CCTV footage, and
 - (c) provide any recordings made by the system to a police officer or Liquor and Gaming NSW inspector within 24 hours of any request by the police officer or Liquor and Gaming NSW inspector to provide such recordings.

Appointment of an approved manager or transfer to an individual licensee

Please be advised that the licence cannot be exercised unless and until either an approved manager has been appointed to the licence or the licence has been transferred to an individual licensee.

If you have any enquiries about this letter, please contact the case manager via email to santina.causa@liquorandgaming.nsw.gov.au.

Yours faithfully

A handwritten signature in blue ink, appearing to read 'P. Crawford', with a stylized, cursive script.

Philip Crawford

Chairperson

For and on behalf of the **Independent Liquor & Gaming Authority**

STATEMENT OF REASONS

DECISION

1. On 17 May 2017, ALDI Foods Pty Limited (“the Applicant”) lodged an application for a packaged liquor licence for premises located at Shop L07 Glenmore Park Town Centre 1 Town Terrace GLENMORE PARK NSW 2745 (“the Application”) with Liquor & Gaming NSW (“L&GNSW”) for determination by the Independent Liquor & Gaming Authority (“the Authority”).
2. Pursuant to section 45 of the Liquor Act 2007 (“the Act”), the Authority decided to grant the Application.
3. In making this decision, the Authority has had regard to the material before it, the legislative requirements under sections 3, 11A, 29, 30, 31, 40, 45 and 48 of the Act, and the relevant provisions of the Liquor Regulation 2008 (“the Regulation”).

MATERIAL CONSIDERED BY THE AUTHORITY

4. The Authority has considered the Application, the accompanying community impact statement (“CIS”), and all submissions received in relation to the Application.
5. The Authority is satisfied that procedural fairness was afforded to the Applicant and interested parties regarding this decision, as all parties required to be notified of the Application were provided with the opportunity to make submissions.
6. In accordance with the Authority’s Guideline 6, the Authority has also had regard to relevant L&GNSW liquor licensing records, Bureau of Crime Statistics and Research (“BOCSAR”) crime data, HealthStats NSW data, and Australian Bureau of Statistics (“ABS”) socio-demographic data pertaining to the local and broader communities, sourced by L&GNSW staff from publicly available sources.
7. The material considered by the Authority is listed in the Schedule, with a summary where appropriate.

LEGISLATIVE FRAMEWORK

8. The Authority has considered the Application in the context of the following legislative provisions.

Objects of the Act

9. The objects of the Act, as set out in section 3, are to regulate the supply of liquor in line with the expectations and needs of the community, and facilitate the balanced and responsible development of the liquor industry and related industries.
10. In the pursuit of these objectives, section 3 requires the Authority to, in determining a liquor licence application, have due regard to the need to minimise alcohol-related harm, encourage responsible liquor supply practices, and ensure that the supply of liquor does not detract from the amenity of community life.

Trading hours

11. Section 12 of the Act sets out the standard trading period for different types of liquor licences. Additionally, section 11A imposes a condition on all licences prohibiting the sale of liquor by retail on the licensed premises for a continuous period of 6 hours during each consecutive period of 24 hours.

Minimum procedural requirements

12. Section 40 of the Act prescribes the minimum procedural requirements for a liquor licence application to be validly made to the Authority.

Fit and proper person, responsible service of alcohol, and development consent

13. Section 45 of the Act provides that the Authority may only grant a licence if it is satisfied that:

- (a) the applicant is a fit and proper person to carry on the business to which the proposed licence relates,
- (b) practices will be in place to ensure the responsible service of alcohol and to prevent intoxication on the premises, and
- (c) the applicable development consent required for use of the premises for the business to.

Community impact statement

14. Section 48 of the Act requires certain applications, including an application for a packaged liquor licence, to be accompanied by a CIS prepared in accordance with the relevant requirements.

15. Section 48(5) provides that the Authority may only grant the licence if it is satisfied that the overall social impact of doing so will not be detrimental to the well-being of the local or broader community, having regard to the CIS and any other matter brought to its attention.

Provisions specific to packaged liquor licence

16. Further legislative provisions specific to a packaged liquor licence are set out in sections 29, 30 and 31 of the Act.

17. Section 29 prescribes the period and manner in which a licensee can sell or supply liquor.

18. Section 30 requires a separate liquor sales area to be set up on the licensed premises if its primary business is not to sell liquor for consumption away from the premises.

19. Section 31 sets out certain restrictions on the granting of the licence to general stores, service stations and take-away food shops.

KEY FINDINGS

20. Having regard to the information before it and relevant legislative requirements, the Authority makes the following findings in relation to the Application.

Validity, procedural and trading requirements

21. The Authority finds that:

- (a) the Application has been validly made and meets the procedural requirements under section 40 of the Act,
- (b) the proposed trading hours for the Premises meet the requirements under sections 11A and 12 of the Act in respect of trading and 6-hour closure periods,
- (c) liquor will be sold and supplied in a separate liquor sales area at the Premises, and in accordance with the authorisation conferred by a packaged liquor licence, as required by sections 29 and 30 of the Act, and
- (d) section 31 of the Act does not apply to the Application, as the Premises is not intended to be used for any of the purposes specified in the section.

Fit and proper person, responsible service of alcohol, and development consent

22. Pursuant to section 45 of the Act, the Authority is also satisfied that:

- (a) the Applicant is a fit and proper person to carry on the business to which the proposed licence relates, given that no concerns regarding the Applicant's probity were raised upon consultation with relevant law enforcement agencies, ,
- (b) practices will be in place from the commencement of licensed trading at the Premises to ensure the responsible service of alcohol, having regard to the Applicant's Plan of Management ("POM") and the conditions to be imposed on the licence, and
- (c) the requisite development consent is in force, based on Complying Development Certificate No. 17/0390/03 issued by Steve Watson & Partners on 31 August 2017.

Community impact statement

- 23. Pursuant to section 48 of the Act, the Authority finds that the CIS submitted with the Application was prepared in accordance with the relevant requirements. The Authority has taken into consideration the CIS and other available information in making the findings below about the social impact of the Premises on the local and broader communities.
- 24. For the purpose of this decision and consistent with its position in *Guideline 6*, the Authority is satisfied that the relevant "local community" is the community within the suburb of Hillsdale, and the relevant "broader community" comprises Penrith Local Government Area ("the LGA").

Positive social impacts

- 25. The Authority accepts, based on the information available, the Applicant's contention that some population growth is likely to occur in Glenmore Park in the coming years. The Authority also accepts that the anticipated population growth will create further demand for packaged liquor.
- 26. The Authority notes that at the time the Application was submitted there was only one existing packaged liquor facility in Glenmore Park. Although the Authority has since granted another packaged liquor licence which will be located in the same shopping centre as the Premises, it is satisfied that the current density of packaged liquor licences per 100,000 of population in the suburb is still very low in comparison to the NSW rate.
- 27. The Authority notes that, once redeveloped, the Glenmore Park Town Centre, within which the Premises will be housed, will comprise Coles, ALDI and Woolworths Supermarkets along with 60 speciality stores. The Authority accepts the Applicant's contention that the granting of the licence will provide an additional measure of convenience to customers of the ALDI Supermarket who wish to purchase liquor items along with their grocery items.
- 28. The Authority does, however, consider that the benefit of convenience is somewhat reduced by the fact that visitors to Glenmore Park Town Centre can already access grocery and liquor products together at the existing Woolworths Supermarket and adjoining BWS outlet, as well as the Coles Supermarket and the recently granted adjoining Liquorland outlet.
- 29. The benefit of increased convenience is further reduced on the basis of the small size of the Premises. A smaller packaged liquor facility is less likely to carry a comprehensive range of liquor products, meaning that customers of the ALDI Supermarket might still prefer to shop at an alternative packaged liquor facility.
- 30. The Authority accepts the Applicant's submission that the Premises will sell a range of principally ALDI-branded liquor products which are not currently available elsewhere in Glenmore Park, however notes that the range of additional products to be made available is limited.
- 31. The Authority also accepts that ALDI is an experienced operator of many packaged liquor licences, each of which conforms to the business model outlined in the Application.

32. The Authority is satisfied that there were no objections to the Application received from any stakeholders, special interest groups, occupiers of neighbouring residents or any other members of the public. Furthermore, NSW Police made a submission in response to the Application which advised that it does not object to the proposal, notwithstanding the concerns raised in that submission.

Negative social impacts

33. Whilst the Authority accepts the results of the 2015 ALDI customer survey that suggests that the majority of the ALDI customers surveyed expect ALDI to sell liquor, and that just over half indicated that they would be inconvenienced if ALDI were not to sell liquor, the customers surveyed shopped at 20 ALDI store locations currently selling liquor across NSW and there is no local evidence to suggest that the prospective customers of ALDI Glenmore Park share the same expectations and outlook on convenience.

34. The Authority notes the concerns raised by NSW Police in respect of existing issues with juvenile drinking at a reserve located adjacent to the Premises, and agrees that there is a need for the Applicant to employ appropriate measures to prevent secondary supply and purchases by minors.

35. The Authority accepts that the Applicant is a particularly experienced operator of packaged liquor facilities, and that the various responsible service of alcohol measures prescribed in the document titled "Management Policies and Strategies – ALDI Liquor NSW", along with the special licence conditions imposed on the licence, will adequately mitigate the risk of access to alcohol by minors. The Authority is also satisfied that NSW Police is not troubled by this issue to the extent that such would warrant an objection to the Application.

36. The Authority also notes from the HealthStats NSW data that, for the period 2012-2013, alcohol attributable hospitalisations, reflected by a Smoothed Standardised Separation Ratio, were 5 percent higher than the corresponding NSW figure and alcohol attributable deaths in the LGA were slightly lower than the NSW state average.

37. The Authority notes from the BOCSAR data that, for the year ending March 2017, there is a high density hotspot for domestic assault and various medium density hotspots for malicious damage to property in Glenmore Park suburb. There are, however, no hotspots for alcohol-related assault or non-domestic assault in the suburb.

38. The Authority is satisfied that alcohol-related offences are occurring at significantly lower than average rates in Glenmore Park suburb. The Authority notes, in particular, that alcohol-related domestic assault occurred at a rate of only 53.6 per 100,000 of population in Glenmore Park in the year ending March 2017, compared to the corresponding NSW rate of 114.7. The rate was relatively steady over the two years to March 2017.

39. The Authority is concerned by the elevated rates of alcohol-related domestic assault and malicious damage to property recorded for Penrith LGA in the year ending March 2017, however considers that the more favourable localised data alleviates this concern somewhat.

40. The Authority has had regard to the ABS data indicating that, as at 2011, Glenmore Park was advantaged in comparison with other suburbs in NSW on the Index of Relative Socioeconomic Advantage and Disadvantage, ranking in the 9th decile. Penrith LGA was also comparatively advantaged, ranking in the 8th decile when compared to other LGAs in NSW.

41. Whilst, as noted above, there is evidence that the broader community is susceptible to alcohol-related illness and injury, and that there are elevated rates of alcohol-related crime at the LGA level, the Authority's concerns regarding these indicia of vulnerability to alcohol-related harm are significantly alleviated by the low density of packaged liquor licences and very low rates of alcohol-related crime in Glenmore Park itself. The Authority

is satisfied that these factors adequately mitigate the risks that are associated with this additional packaged liquor facility given the prevailing scope of the alcohol-related problems being experienced by the local and broader communities.

42. The Authority is also satisfied that any risk associated with the granting of the Application will be further mitigated by the imposition of special licence conditions and by the Applicant's adherence to the measures stipulated in its "Management Policies and Strategies" document.

Overall social impact

43. Having considered the positive and negative impacts that are likely to flow from granting the licence, the Authority is satisfied that the overall social impact of granting the licence would not be detrimental to the well-being of the local and broader communities.
44. Furthermore, the Authority is satisfied that a decision to grant the licence would be consistent with the objects of the Act to regulate the supply of liquor and facilitate the responsible development of the liquor industry in line with community expectations and needs.
45. Accordingly, the Authority has decided to grant the Application.



Philip Crawford
Chairperson

Important Information:

In accordance with section 13A of the *Gaming and Liquor Administration Act 2007* a relevant person (the Applicant or a person who was required to be notified of the prescribed Application and who made a submission to the Authority or the Secretary in respect of the prescribed Application) who is aggrieved by this decision may apply to NCAT for an administrative review under the *Administrative Decisions Review Act 1997*.

An application to NCAT must be made within 28 days of notice of this decision being published on the liquor and gaming website <http://www.liquorandgaming.nsw.gov.au/Pages/ilga/decisions-of-interest/decisions-of-interest.aspx> and be accompanied by the fee prescribed by the regulations.

For more information please contact the NCAT Registry at Level 10 John Maddison Tower, 86-90 Goulburn Street Sydney. The NCAT website is at <http://www.ncat.nsw.gov.au/>.

SCHEDULE

1. ABS SEIFA data based on the 2011 Census ranking Glenmore Park and the LGA on the Index of Relative Socio-Economic Advantage and Disadvantage.
2. HealthStats NSW data showing alcohol related deaths for the period 2001-2002 to 2012-2013 and hospitalisations in the LGA for the period 2001-2003 to 2013-2015.
3. 2016 Census QuickStats for Glenmore Park and Penrith LGA.
4. BOCSAR Crime Hotspot Maps for Glenmore Park and surrounding suburbs for the year ending March 2017.
5. NSW crime statistics for the two years to March 2017, published by BOCSAR, showing the rates of alcohol related domestic and non-domestic assault and malicious damage to property in Glenmore Park and the LGA.
6. An email to the Applicant from Aboriginal Affairs dated 6 April 2017 advising no objection to the application on the basis that the applicant has also notified the NSW Aboriginal Land Council and Local Aboriginal Land Council of the proposal and objection process.
7. A letter to the Applicant from Transport Roads & Maritime Services dated 7 April 2017, making a number of recommendations.
8. A newspaper article titled "First look at new \$30 million shopping centre for Glenmore Park" published in the Daily Telegraph on 8 April 2017.
9. An email to the Applicant from Penrith Local Area Command dated 13 April 2017.
10. CIS Category B dated 12 May 2017, with accompanying documents titled "Additional Information – 6 Hour closure period and "Additional Information – Application and Community Impact Statement".
11. A completed online Application form for a packaged liquor licence, lodged 17 May 2017, accompanied by the following documents:
 - Local Consent Authority Notice;
 - Public Consultation – Site Notice; and
 - ASIC Current Organisation Extracts for Village Fair Glenmore Park Pty Ltd ACN140 733 786, ALDI PTY LTD ACN 086 493 950 and ALDI FOODS PTY LIMITED ACN 086 210 139, dated 18 April 2017 and 12 May 2017.
12. Plan of the proposed licensed area lodged with the Application on 17 May 2017.
13. Documents titled "Management Policies and Strategies – ALDI Liquor – NSW"; and "ALDI Liquor – NSW – House Policy", lodged with the Application on 17 May 2017.
14. A copy of the Local Consent Authority Notice signed on behalf of Penrith City Council, indicating that development consent is required and in place, received by L&GNSW on 17 May 2017.
15. An email to L&GNSW from Penrith Local Area Command dated 29 May 2017.

16. Email correspondence between the Applicant and L&GNSW, including consent to a number of proposed conditions and responses to submissions received, dated between 12 July and 7 September 2017.
17. Certifications of Advertising Application signed by Ms Lisa Rafidi and Mr Grant Cusack, dated 13 July 2017 and 1 September 2017 respectively.
18. Liquor licensing records from L&GNSW as at 1 August 2017 listing the details of all the packaged liquor licences in Penrith LGA and setting out the liquor outlet density for the Glenmore Park suburb, Penrith LGA, and New South Wales
19. Google maps indicating the location of the Premises, extracted on 9 August 2017.
20. Complying Development Certificate No. 17/0390/03 issued by Steve Watson & Partners on 31 August 2017 for first use and fitout of tenancy UC2 for use as an ALDI supermarket.