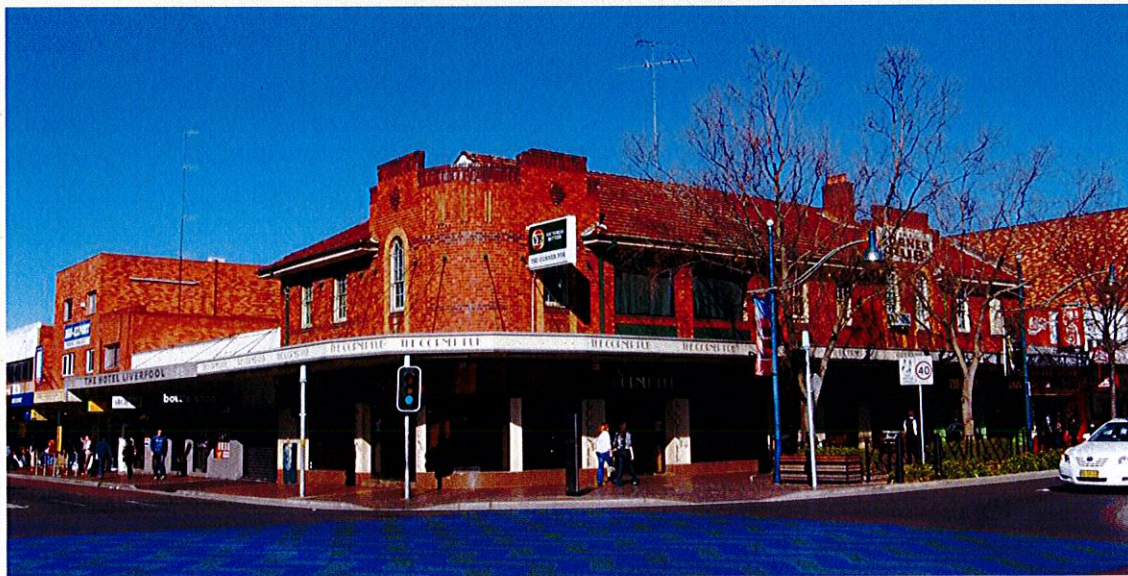

Local Impact Assessment Class 1 Application
1/214-220 Macquarie Street, Liverpool NSW 2170

THE CORNER PUB – LIQH400102984
May 2015



HATZIS CUSACK LAWYERS
Liquor & Gaming Specialists
(Incorporating Grant Cusack & Associates)

EXECUTIVE SUMMARY

INTRODUCTION AND BACKGROUND TO APPLICATION

The Corner Pub (Licence No. LIQH400102984) (the "Hotel") trades from premises at 1/214-220 Macquarie Street, Liverpool, in Liverpool's Central Business District. The Hotel is located within Liverpool Local Government Area, which is classified by the Independent Liquor and Gaming Authority as a "Band 2" LGA.

Approval is sought to allow a "low range" increase of the Hotel's gaming machine threshold by four, to increase that threshold to a total of 30.

The Hotel's gaming machine threshold is currently 26. If this application is granted, it is proposed that the Hotel's proprietors will purchase a further four gaming machine entitlements or Liquor Act permits so as to operate a total of 30 gaming machines at the Hotel.

RESPONSIBLE GAMBLING AND HARM MINIMISATION

The primary purpose of the business is the sale of liquor by retail. Gaming machines are operated in a discrete gaming room within the Hotel. The provision of gaming is only one aspect of the variety of services and facilities provided at the Hotel.

The Hotel caters to a wide variety of the local community population, including residents and business people.

In addition to the minimum legislative requirements, the Hotel implements the AHA's GameCare self-exclusion program.

The licensee is a member of the local Liquor Accord.

LOCAL COMMUNITY

The local community, for the purposes of this application, is Liverpool Local Government Area.

The Hotel trades as a suburban "local pub", generally attracting people from within the surrounding residential areas, as well as employees of the various commercial facilities located within the vicinity of the Hotel.

POSITIVE CONTRIBUTION

The Hotel proposes to provide financial assistance in the sum of **\$20,000** to CatholicCare Sydney. CatholicCare Sydney is the official welfare agency of the Catholic Church in the Archdiocese of Sydney. It provides in excess of 140 programs in relation to ageing, dementia and disability care; employment, education, training and support services; and children, youth and family services. The organisation is heavily reliant upon charitable fundraising.

A copy of a letter from CatholicCare Sydney, describing its services and explaining the particular use to which the funds will be put is **attached** and marked "**A**". The Hotel's donation of \$20,000 will fund the Southwest Sydney Carers' Support Program, which aims to provide emotional support as well as respite and recreational

opportunities to carers of family members who are frail aged or suffering from dementia or a disability. There is a particular need for this type of service in the Hotel's local community given that Liverpool LGA has a higher percentage of individuals needing assistance with core activities – according to the 2011 Census this applied to 5.35% of its residents, as opposed to only 4.89% of the NSW population.

1. INTRODUCTION

- 1.1. This Class 1 LIA is being prepared pursuant to sec. 36 of the Act to allow the gaming machine threshold of the Hotel to be increased by a "low range" threshold increase, of four. If approved, the threshold increase will take the Hotel's gaming machine threshold from 26 to 30.
- 1.2. In order to be approved, the LIA must:
 - (a) comply with the requirements of the Gaming Machines Act and the Gaming Machine Regulation 2010;
 - (b) demonstrate that gambling activities will be conducted in a responsible manner; and
 - (c) demonstrate in the case of Class 1 LIA, that the increase in the threshold will provide a positive contribution towards the local community of the Hotel.

2. THE HOTEL

- 2.1. *Style of Hotel* - The Hotel is a traditional "local style" suburban pub offering friendly service and a warm welcome. It has operated from the same site, at 1/214-220 Macquarie Street, Liverpool since the 1960s and is located in a heritage listed building. The Hotel adjoins Liverpool Hotel.
- 2.2. The Hotel is a meeting place for locals and business people, centred around the provision of beverages in a casual contemporary setting.
- 2.3. *Floor Area* - The floor space area of the Hotel is 260sqm. A plan of the Hotel, which discloses its layout and shows the facilities provided within the Hotel, is **attached** and marked "**B**".
- 2.4. Both Liverpool Hotel and The Corner Pub, each of which is operated by Gallagher Hotel Management Pty Limited, recently underwent the first stage of a two-stage renovation and refurbishment. The first stage comprised significant changes and upgrades to the gaming rooms in each Hotel, at a cost of approximately \$1.3 million in total. The planned second stage will include the provision of a small service kitchen which will allow the Hotel to offer a range of affordable meals. The bars and toilets in both Hotels will also be refurbished, as will the external façade. The second stage is projected to cost approximately \$1 million. A series of photographs of the Hotels are **attached** and marked "**C**".
- 2.5. The Hotel trades as follows:

| | |
|--------------------|----------------------------------|
| Monday to Saturday | - 10.00 am until 4.00 am; |
| Sunday | - 10.00 am until 12.00 midnight. |
- 2.6. The Hotel provides live entertainment in the form of traditional Irish music and other local musical acts every Friday between 4.00 pm and 7.00 pm.

2.7. Given the Hotel's location in close proximity to an eclectic mix of commercial and residential premises, the Hotel's clientele is mixed, and includes local residents and local business people. The Hotel offers a range of services in order to meet the needs of its varied patrons.

2.8. The Hotel recently provided donations to the following organisations:-

- Salvation Army
- Special Olympics (Down Syndrome Association)
- Adam Spencer-Carr Children's Fundraiser
- St Vincent de Paul – Hotels have Hearts
- Family of Dennis Inggs, deceased

3. **RESPONSIBLE GAMBLING AND HARM MINIMISATION**

3.1. The provision of gaming machines is merely one aspect of the services and facilities provided at the Hotel.

3.2. Gaming is provided from a gaming room within the Hotel. The gaming room is shown on the layout plan **attached** and marked "**B**".

3.3. The gaming room complies with Clause 8 of the Gaming Machine Regulation 2010 in that:-

- (a) It is located in a "bar area" of the Hotel (and is not located in an area in which a minor's area authorisation or minors functions authorisation is in force);
- (b) The gaming room is physically separated from the general bar area by permanent opaque walls;
- (c) Patrons are not compelled to pass through the gaming room in order to enter or leave the Hotel or to gain access to another part of the Hotel;
- (d) Entry is provided free of charge;
- (e) Machines are situated so that they cannot be seen from any place outside the Hotel;
- (f) All machines are suitably spaced to facilitate access;
- (g) The gaming room is at all times personally supervised by a gaming room supervisor, as well as by electronic means (CCTV);
- (h) There is a door way or space that provides reasonable access to at least one operating bar and one toilet for each gender, without the need for patrons to go out onto the street or outside the Hotel; and
- (i) The gaming room cannot be accessed directly from a public street.

3.4. Other requirements of the Gaming Machines Act and Gaming Machine Regulation are complied with, in that:-

- (a) All staff involved in gaming duties hold a current and approved responsible conduct of gaming (RCG) certificate. Copies of certificates are kept at the Hotel and are available for inspection;
- (b) The Hotel has arrangements through its industry association, AHA (NSW), for the provision of gambling counselling;
- (c) The Hotel participates in the AHA (NSW) GameCare self-exclusion scheme;
- (d) Staff are trained in the requirements of the self-exclusion scheme and associated referral process;
- (e) All statutory signage is prominently displayed;
- (f) Pamphlets informing patrons of the dangers of problem gambling and of the availability of counselling and the self-exclusion scheme, are displayed at the Hotel in a number of community languages;
- (g) The Hotel's automatic telling machine (ATM) is located outside the gaming room. Patrons may not make withdrawals on credit;
- (h) There is no advertising or promotion of the availability of gaming machines within the Hotel;
- (i) There is a clock present and visible to all patrons within the gaming room;
- (j) The Hotel does not accept third party cheques;
- (k) Cashing of cheques is limited to \$400.00 per day per customer;
- (l) There is a limit of \$2,000.00 on cash payment for winnings;
- (m) No minors are permitted access to gaming areas at the venue;
- (n) Consumer information on the chance of winning maximum prizes and jackpots is made available in the gaming area;
- (o) The Hotel does not publish any gaming machine advertising;
- (p) All gambling related signs are situated within the Hotel and cannot be seen from outside the Hotel; and
- (q) No inducements are offered to gamble at the venue.

3.5. At all times that the gaming room operates, the Hotel engages a Gaming Room Supervisor to provide direct **personal** supervision in that area. That enables the Supervisor to get to know patrons and make early detection of any possible signs of problem gambling.

4. **LOCAL COMMUNITY**

- 4.1. *Area* - For the purposes of this LIA, the local community is the whole of Liverpool LGA.
- 4.2. *Liverpool LGA*- The Hotel is located in the CBD of Liverpool suburb. It is situated in the north-east of the LGA, in the suburb of Liverpool. At the 2011 census Liverpool LGA had a population of 180,143 persons.
- 4.3. The LGA has a higher median weekly household income when compared to the same for NSW, at \$1,299 as opposed to \$1,237 indicating that it is somewhat advantaged. The LGA is also highly multicultural with only 15.5% of residents having Australian ancestry compared to 25% of the NSW population. Only 1.5% of the LGA's population is comprised of Aboriginal and Torres Strait Islanders, compared to 2.5% of the NSW population.
- 4.4. As a measure of the socio-economic position of the "local community", we refer to the Australian Bureau of Statistics' Socio-Economic Indexes for Areas (SEIFA). The most recent scores (2011) for Liverpool LGA are as follows.

| Indicator | Score | Decile |
|-----------|-------|--------|
| IRSEAD | 968 | 6 |
| IRSED | 951 | 4 |
| IER | 1002 | 8 |
| IEO | 956 | 6 |

- 4.5. These scores indicate that the population of Liverpool LGA is somewhat more advantaged than most NSW LGAs. That in turn suggests that this local community is not particularly vulnerable to gaming related harm and is unlikely to be detrimentally impacted by the grant of this application.

5. **POSITIVE CONTRIBUTION**

- 5.1. The Hotel proposes to donate a total of \$20,000 to CatholicCare Sydney, the official welfare agency of the Catholic Church in the Archdiocese of Sydney. It provides in excess of 140 programs in relation to ageing, dementia and disability care; employment, education, training and support services; and children, youth and family services. The organisation is heavily reliant upon charitable fundraising.

- 5.2. CatholicCare's vision is:-

"For a society in which there is full recognition of individuals' rights and responsibilities, and that enables the dignity, wellbeing and participation of all persons".

- 5.3. Southwest Sydney Carers' Support Program, one of the many programs facilitated by CatholicCare Sydney, has operated since 2001. The program provides emotional support along with respite and recreational opportunities to carers of family members who are frail aged, or suffering from dementia or disability. The program runs a number of group activities based in Liverpool LGA. These groups are not the recipients of any formal funding. Details of the relevant groups are as follows:-

Mounties Carer Social Group

- 5.4. This support group, which meets monthly, gives carers the opportunity to socialise with other carers and share experiences, resources and information. The group also offers a training component, comprised of talks given by a variety of guest speakers who cover topics of interest to carers including guardianship, stress management and power of attorney, amongst others.

Serenity Walks

- 5.5. This group, which meets in Chipping Norton on a fortnightly basis, is designed to promote the health and overall wellbeing of carers, integrating gentle walking with positive thinking, fun activities and opportunities for self-reflection. Sessions usually combine approximately one hour of discussion and reflection with another hour of walking.

Recollection Café

- 5.6. This group, which meets in Moorebank on a monthly basis, allows carers to bring along the person they are caring for if they so choose or require. The group provides an opportunity for carers to share their experiences as carers for persons suffering from dementia, given that this type of care is particularly demanding and uniquely challenging. This group also provides dementia sufferers the ability to socialise and take part in a variety of activities that are creative yet appropriate to their particular needs.

Lurnea Dementia Carer Support Group

- 5.7. This group meets on a monthly basis at Hoxton Park Community Health Centre. Meetings provide opportunities for carers to receive relevant and up-to-date information and resources, to expand their social networks, to debrief and to share and receive emotional support from one another.
- 5.8. The \$20,000 to be donated by the Hotel would fund a number of recreational opportunities for carers, along with respite care which would allow carers to attend those activities. The outings proposed for 2015-2016 financial year are as follows:-
- Visit to Hopewood Health Retreat, Wallacia
 - Carer's Night Out, Camden Inn
 - Sydney Opera House Tour
 - Christmas in July
 - Day outing to Nan Tien Temple
 - Training workshops facilitated by Pure Magic
- 5.9. More detailed costings are **attached** and marked "D".
- 5.10. Liverpool LGA has a proportion of residents requiring assistance with core activities that is higher than the corresponding State figure, at 5.35% compared to 4.89%. According to Liverpool City Council's *Disability Strategy 2012-2017*, Liverpool LGA also has a higher proportion of people living with a disability than does Greater Sydney. Further, according to 2011 Census data, 15,484 persons aged over 15 years (11.23% of persons aged over 15) provided unpaid assistance to a person with a disability, long term illness or problems related to old age in the Liverpool LGA. This is also higher than the corresponding Greater Sydney proportion, which was 10.8%.

- 5.11. The *Strategy* also notes that Centrelink Administrative Data as of March 2012 indicated that there were 7,566 recipients of the disability support pension residing in the LGA, making it the most common type of pension received by residents in the area. The above data suggests that the needs of carers are of particular significance to Liverpool LGA.
- 5.12. The *Carers NSW 2012 Carer Survey*, facilitated and published by Carers NSW Inc., revealed that caring for the disabled and infirm negatively impacts upon a significant proportion of carers. Strategies to combat this include talking to friends and family, engaging in exercise and relaxation techniques and making use of respite and/or recreational opportunities. The Southwest Sydney Carers Support Program aims to respond to the varied needs of carers by providing social and support services along with respite from the role of carer. A number of respondents to the survey also identified a need for more advice and information in relation to providing care, which is another need that the groups aim to fulfil.
- 5.13. A letter from CatholicCare Sydney acknowledging the proposed donation is **attached** and marked "A".

6. **CONCLUSION**

- 6.1. The information provided in this Class 1 LIA complies with the Authority's Guidelines. In particular it:-
- addresses the responsible gambling and harm minimisation measures to be undertaken by the Hotel;
 - identifies the local community (and the relatively high levels of socio-economic advantage enjoyed by the local community); and
 - provides information to show that a positive contribution will be made to that local community if this LIA is approved and the Hotel's gaming machine threshold is increased by four.

ATTACHMENT

“A”



CatholicCare

8/5/2015

Ageing, Dementia & Disability Care
P.O. Box 419 Liverpool BC 1871
Telephone 8778 4220
Facsimile 8778 4200
www.catholiccare.org

Dear Ms Hurst,

RE: Donation from The Corner Pub and Liverpool Hotel to CatholicCare Sydney

Thank you for the donation opportunity you kindly presented to CatholicCare Sydney. CatholicCare Sydney is the official welfare agency of the Catholic Church in the Archdiocese of Sydney, currently delivering more than 140 programs in the areas of ageing, dementia and disability care; employment, education, training and support services; and children, youth and family services.

In accordance with our Vision and Values, CatholicCare promotes the dignity, equality and participation of our service users, excellence, accessibility, accountability and innovation through the provision of more than 745,000 occasions of service each year. As a person-centred organisation, CatholicCare has people at its heart. People in the community have the right and are able to determine the support they receive and to be empowered to make decisions that will enable them to live positive and fulfilling lives. The services provided by CatholicCare are inclusive of the whole community regardless of circumstance, ethnicity, religion, economic situation, age, gender or ability.

The donation in total of \$44,208, being **\$24,208 for Dementia Day Group** (Accommodation and Home Support cluster) **from Liverpool Hotel** and **\$20,000 for South West Sydney Carer Support Program** (Carer Support cluster) **from The Corner Pub**, will be used to enhance services to our clients, currently provided with limited State and Federal government funding.

South West Sydney Carer Support Program will use donation to purchase various resources that will be utilised across a number of carer supports, such as but not limited to games, puzzles, books, DVDs or CDs; to organise a number of outings such as Xmas in July, Opera House Tour, day trip to Nan Tien Temple and Carers' Night out, and to organise training on relevant topic. It will provide carers with the opportunity to socialise, relax and to visit places that otherwise would not be possible due to their financial situation and demands of their caring role. Part of this donation will be used to cover the cost of respite for their family members who simply can not be left on their own while their carer is away. Outings and events such as mentioned above would be for many carers a treat of a lifetime that the program would not be able to offer without this donation.

Dementia Day Care will use donation to cover the cost of hiring the venue, travel as being client related transport (pick ups, etc.), equipment and resources for the group as well as to cover the cost of outings. This donation will provide the group with variety of activities, stability and consistency in services it receives.

Running the above mentioned groups aims to support, reduce social isolation, increase and restore self-confidence and self-esteem, health and overall wellbeing and generally to improve participants' quality of life.

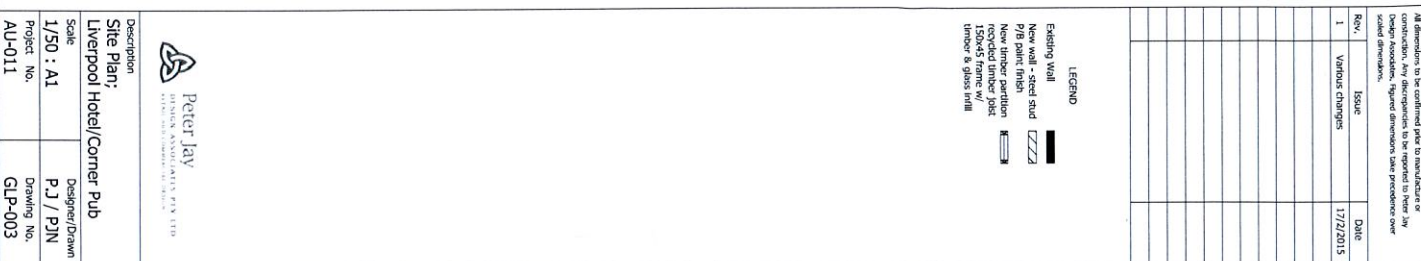
Thank you to Liverpool Hotel and The Corner Pub again and looking forward to hearing from you in the near future. Kind regards

Yours sincerely,

Jasminka Gojkovic, Cluster Manager CARER SUPPORT SERVICES

Cristina Saliadarre, Cluster Manager HOME SUPPORT SERVICES

ATTACHMENT “B”



ATTACHMENT

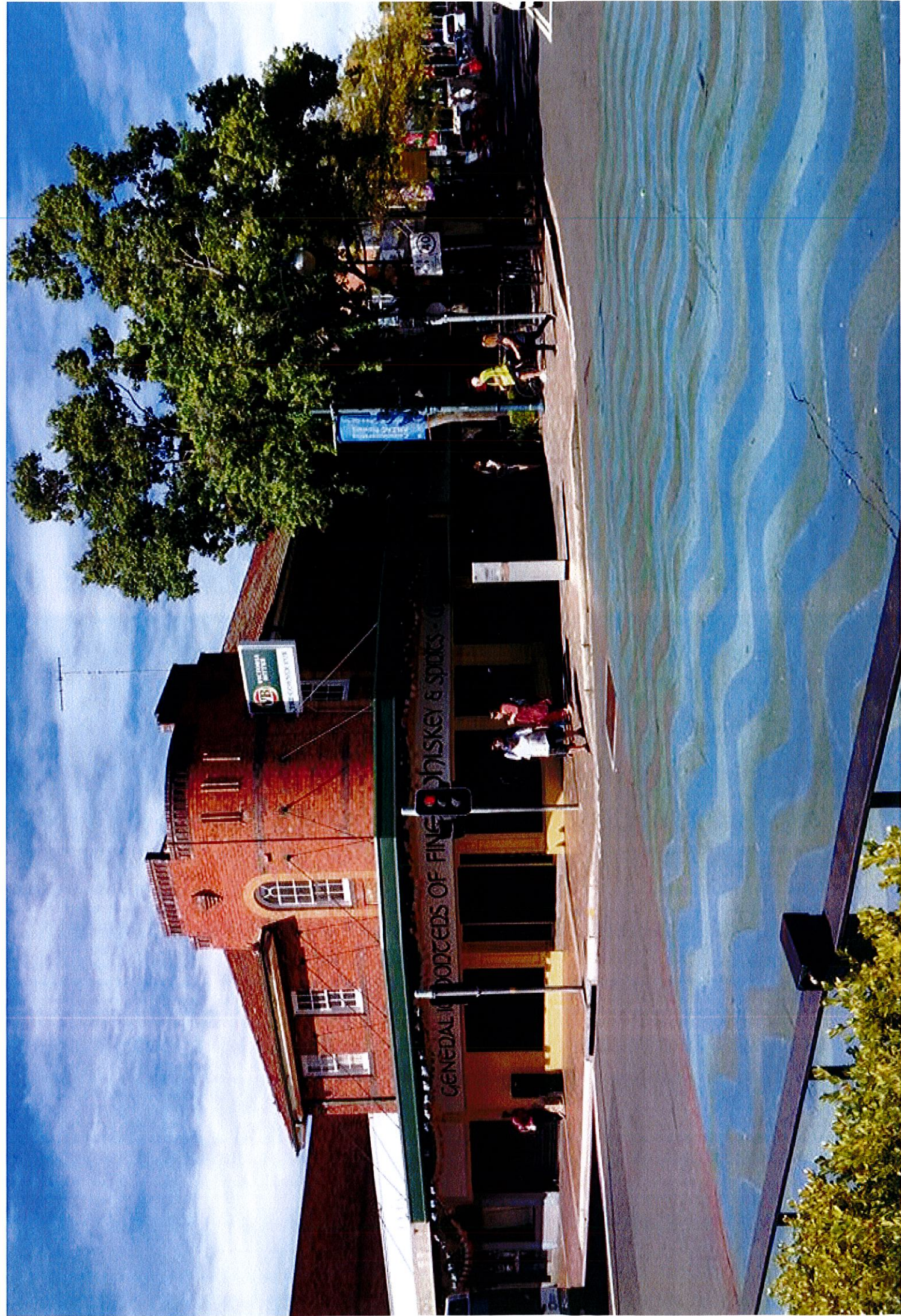
“C”

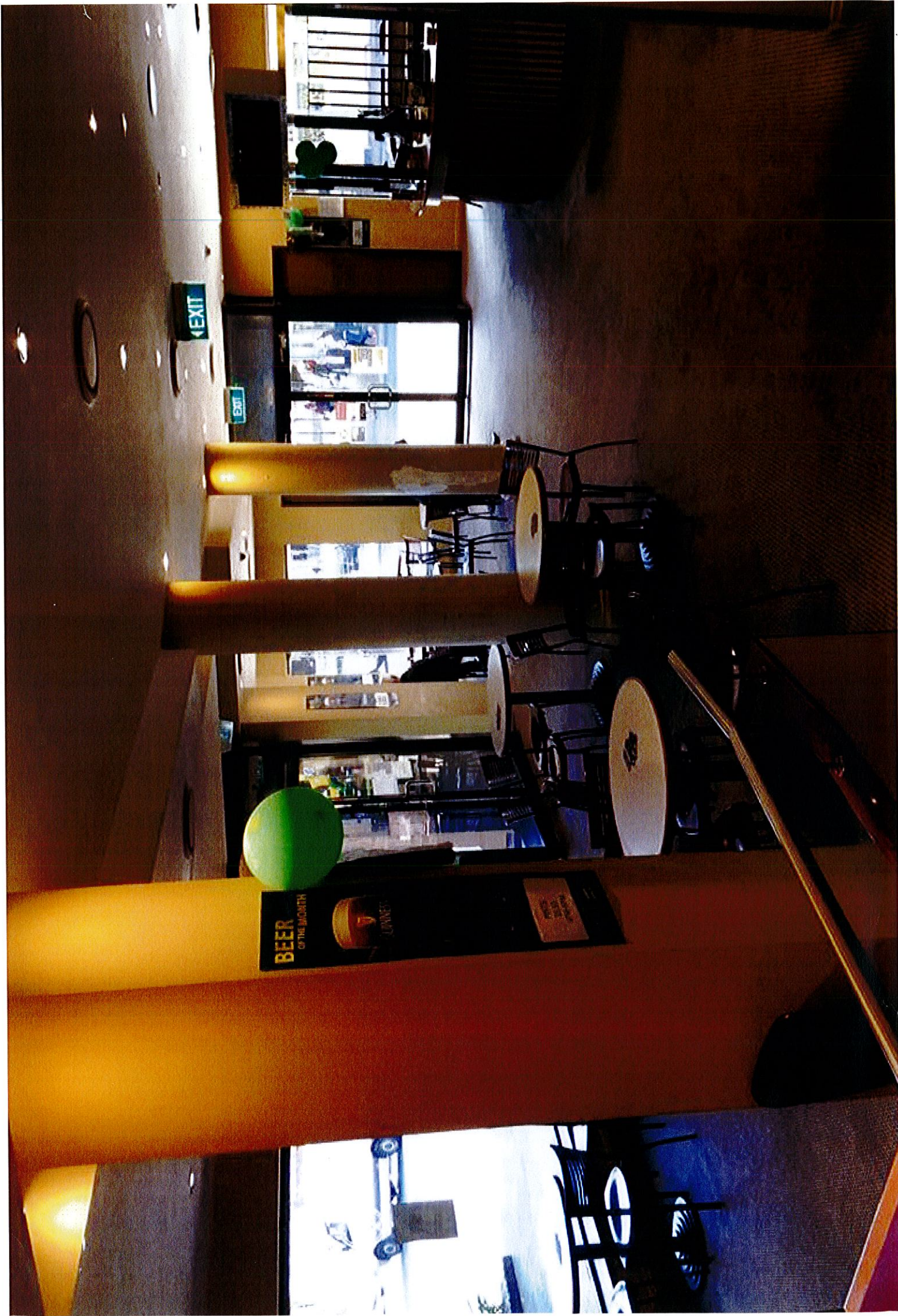












ATTACHMENT “D”

PROPOSED BUDGET FOR CARER SUPPORTS GROUPS IN LIVERPOOL LGA FY 2015-2016

SERENITY WALKS - MOUNTIES SOCIAL SUPPORT GROUP - RECOLLECTION CAFÉ - LURNEA DEMENTIA

| EVENT | APPROX. NUMBER OF CARERS | Per Person | APPROX. TRANSPORT COST | APPROX. COST |
|--|---|------------|------------------------|-----------------|
| VISIT TO HOPEWOOD HEALTH RETREAT, WALLACIA | 30 carers in 3 groups of 10 | \$150 | \$0 | \$4,500 |
| CARERS NIGHT OUT, CAMDEN INN | 20 carers | \$70 | \$0 | \$1,400 |
| OPERA HOUSE TOUR | 20 carers | \$78 | \$200 | \$1,560 |
| XMAS IN JULY incl. transport | 100 carers | \$50 | \$1,500 | \$5,000 |
| DAY OUTING TO NAN TIEN TEMPLE, incl. transport | 20 carer in 2 groups of 10 | \$50 | \$200 | \$1,000 |
| TRAINING - WORKSHOPS by PURE MAGIC | 20 carers | \$100 | \$0 | \$2,000 |
| RESPITE COST TO ALLOW CARERS TO ATTEND THE ACTIVITIES LISTED ABOVE | A lump sum that would cover approx. 100 hrs of respite across listed activities if not spent, it could go towards resources | | | \$4,540 |
| TOTAL | | | | \$20,000 |

HATZIS CUSACK LAWYERS

Liquor & Gaming Specialists

Our Ref: TH:PT:01642

__ May 2015

The Licensing Sergeant
Liverpool Police Station
33 Moore Street
LIVERPOOL NSW 2170

Dear Sir/Madam

**RE: LOCAL IMPACT ASSESSMENT CLASS 1 – THE CORNER PUB, 1/214-220
MACQUARIE STREET, LIVERPOOL**

We refer to the above matter regarding a Threshold Increase Application for four additional gaming machines and accompanying Local Impact Assessment (LIA) Class 1 made by the applicant, Cong Nguon Doan, for the venue located at 1/214-220 Macquarie Street, Liverpool NSW 2170 and known as The Corner Pub.

As per Clause 41, *Gaming Machines Regulation* 2010, we are required to issue a copy of the LIA to you. Please note that if you wish to lodge a submission you have 30 days from the date of receipt of the LIA to do so. You can lodge a submission by sending it to:-

Independent Liquor and Gaming Authority
GPO Box 7060
SYDNEY NSW 2001

Should you have any questions in relation to this matter please do not hesitate to contact our office.

Yours sincerely,

Rochelle Hurst
Solicitor
Email: rh@hatziscusack.com.au

Level 9
68 Pitt Street
Sydney NSW 2000

GPO Box 3743
SYDNEY NSW 2001

P (02) 9221 9300
F (02) 9233 1001
www.hatziscusack.com.au

HATZIS CUSACK LAWYERS

Liquor & Gaming Specialists

Our Ref: TH:PT:01642

__ May 2015

The General Manager
Liverpool City Council
Locked Bag 7064
LIVERPOOL BC NSW 1871

Dear Sir/Madam

**RE: LOCAL IMPACT ASSESSMENT CLASS 1 – THE CORNER PUB, 1/214-220
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Legal Practitioners employed by Hatzis Cusack Pty Limited are members of the scheme.

Hatzis Cusack Pty Limited
ABN 30 154 519 561

HATZIS CUSACK LAWYERS

Liquor & Gaming Specialists

Our Ref: TH:PT:01642

__ May 2015

The Manager
Council of Social Service of NSW
Level 3
52-56 William Street
WOOLLOOMOOLOO NSW 2011

Dear Sir/Madam

**RE: LOCAL IMPACT ASSESSMENT CLASS 1 – THE CORNER PUB, 1/214-220
MACQUARIE STREET, LIVERPOOL**

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HATZIS CUSACK LAWYERS

Liquor & Gaming Specialists

Our Ref: TH:PT:01642

__ May 2015

The Manager NSW Health
Population Health and Partnerships Drug
and Alcohol Clinical Program
Mental Health and Drug and Alcohol
Locked Mail Bag 961
NORTH SYDNEY NSW 2059

Dear Sir/Madam

**RE: LOCAL IMPACT ASSESSMENT CLASS 1 – THE CORNER PUB, 1/214-220
MACQUARIE STREET, LIVERPOOL**

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HATZIS CUSACK LAWYERS

Liquor & Gaming Specialists

Our Ref: TH:PT:01642

__ May 2015

The Manager
South Western Sydney Local Health District
Executive Office
Locked Bag 7279
LIVERPOOL BC NSW 1878

Dear Sir/Madam

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Our Ref: TH:PT:01642

__ May 2015

South Western Sydney
Gambling Treatment Program
Liverpool Hospital
1 Campbell Street
LIVERPOOL NSW 2170

Dear Sir/Madam

**RE: LOCAL IMPACT ASSESSMENT CLASS 1 – THE CORNER PUB, 1/214-220
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