

Appendix

1. Responsible Conduct of Gambling House Policy

Chatswood R.S.L. Club Ltd

RESPONSIBLE CONDUCT OF GAMBLING IN-HOUSE POLICY
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Chatswood R.S.L. Club Ltd is a member of ClubSafe Responsible Gambling Program – developed by ClubsNSW in partnership with the Club Managers Association of Australia.

We are committed to providing a safe and enjoyable gambling environment and aspire to achieve harm minimisation through consumer awareness and protection measures that satisfy the community's highest expectations and best standards of business practice.

ClubSafes best practice guidelines and policies have been adopted by the Club's Board of Directors and go beyond mere compliance with current legislation. These guidelines are to be adhered to at all times.

Chatswood R.S.L. Club Ltd acknowledges the difficulties in identifying which patrons might have a gambling problem and does not expect staff to actively monitor the behaviour of patrons or to identify people with a gambling problem.

Staff should not attempt to provide counselling for people with gambling problems.

It is the aim of the club to ensure that we have in place (and actively promote) good customer protection practices and to provide all available information on counselling services available.

Chatswood R.S.L. Club operates a self-exclusion scheme to help people with gambling related problems.

By Order of the Board: 19th September 2000

Chatswood R.S.L. Club Ltd

BEST PRACTICE GUIDELINES

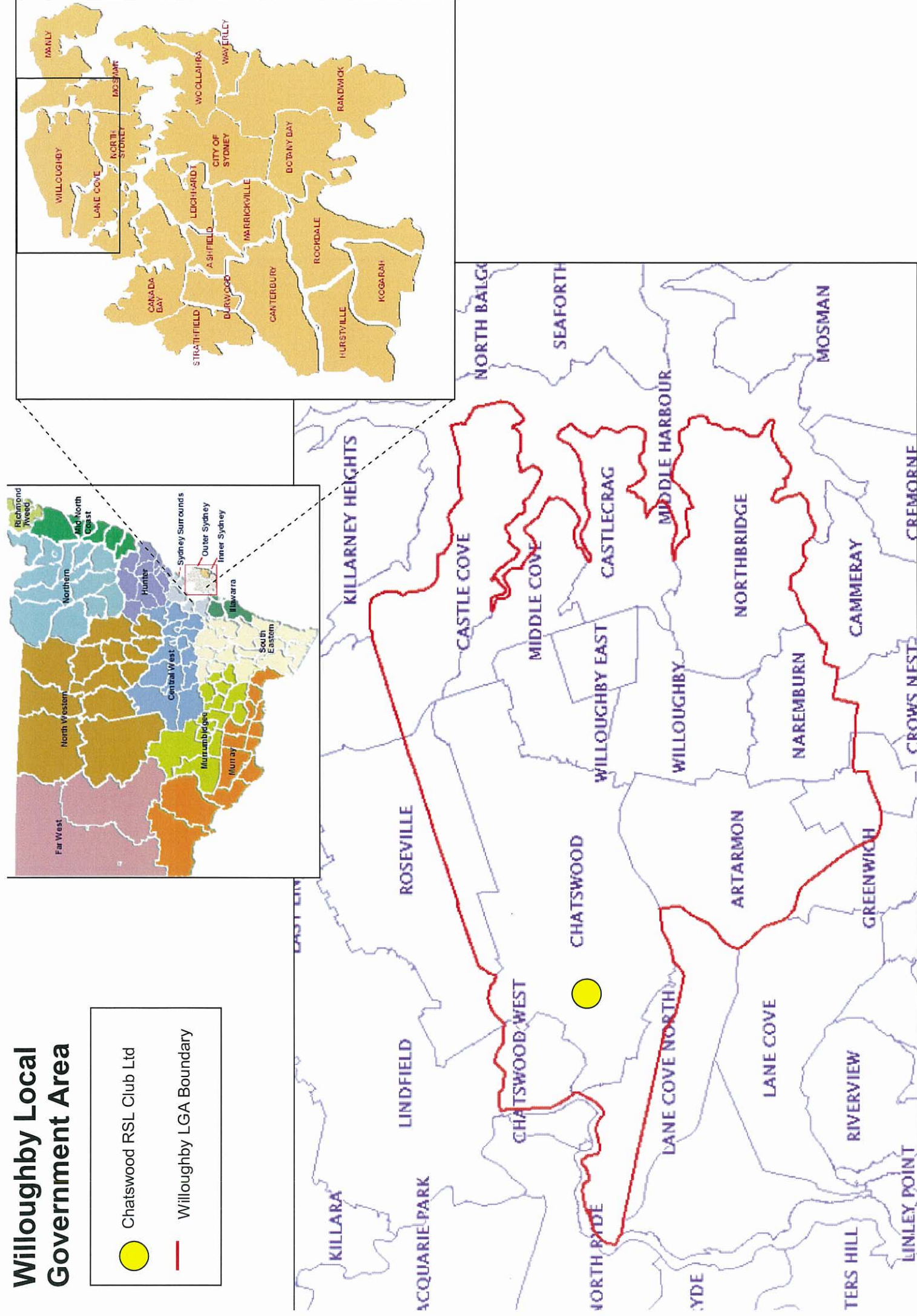
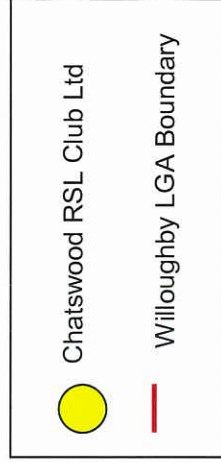
Chatswood R.S.L. Club Ltd aspires to achieve a harm minimisation objective in our gambling operations by:

- 1) Providing gambling services and practices that conform to all applicable acts and Regulations.
- 2) Promoting responsible gambling practices that conform to local community standards and expectations.
- 3) Establishing a patron complaint process.
- 4) Implementing policies to encourage responsible practices in advertising and promotions related to gambling and ensure compliance with relevant legislation.
- 5) Developing a policy that ensures all legislative requirements related to cheque cashing, payment of winnings and financial transactions are implemented and encourages patrons to develop responsible practices in the use of finances for gambling related purposes.
- 6) Introducing procedures for handling personal information relating to gambling patrons in the Club to protect their rights to privacy.
- 7) Establishing a pleasant and safe gambling environment.
- 8) Informing and training staff on legislative requirements, harm minimisation issues, the risks of not complying with legislative requirements or not adopting and practising harm minimisation strategies and taking appropriate steps to promote patron and employee care.
- 9) Encouraging patrons to take responsibility for their activity through an effective self-exclusion procedure or other mechanisms.
- 10) Informing patrons and staff of the Club's responsible gambling policy and program, the nature of gambling products and the availability of support services for problem gamblers.
- 11) Developing links between the club and relevant community organisations that will provide support and advice for problem gamblers and their families.

Appendix

2. Map of Willoughby Local Government Area

Willoughby Local Government Area



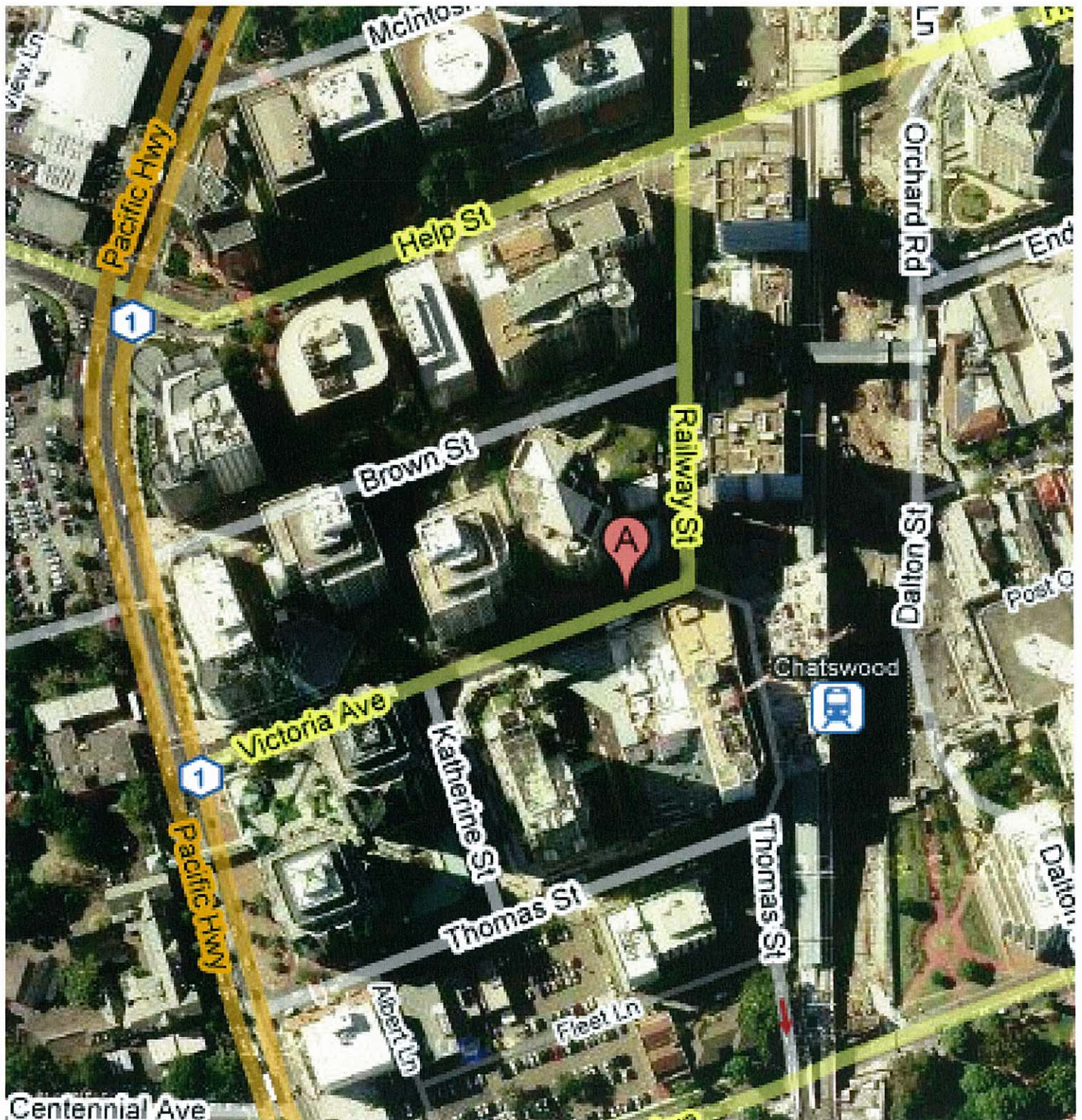
Appendix

3. Map of Local Community (Trade Area) showing Venue

[illegible]

Appendix

4. Aerial photograph of the location of the Venue



Appendix

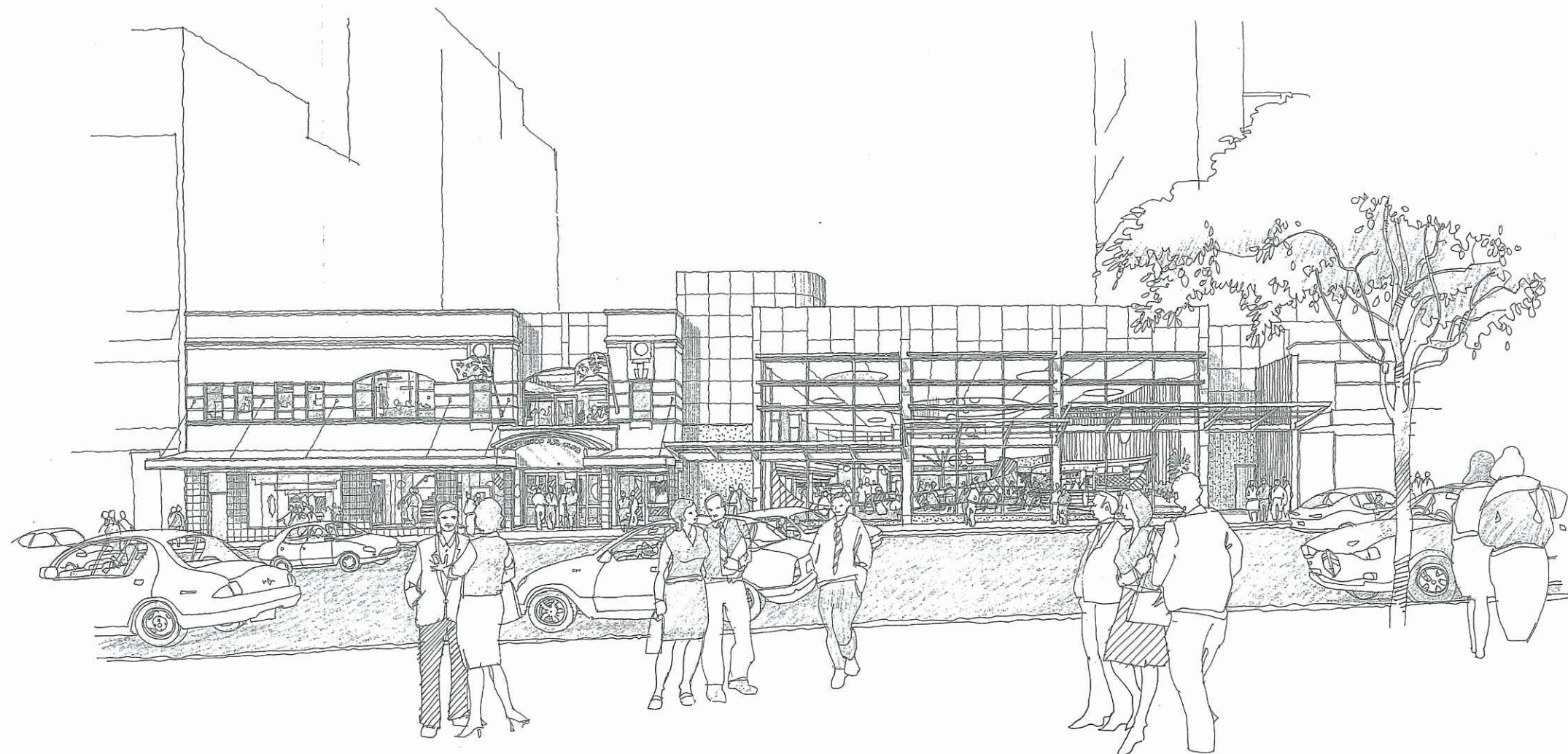
5. Redevelopment and Refurbishment plans of the Venue



Scale: 1:500	PROJECT No: 6202	
Drawn By: GM PB	DRAWING No: SK-07	ISSUE No: P1
Dwg Started: NOV 2008		ISSUED
Plot Date:		



CURTIN



PI	Issued Issue	25.11.08
Issue / No	Amendments	Date
Revision		

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CHATSWOOD RSL CLUB LTD.
442-446 VICTORIA AVENUE
CHATSWOOD
ALTERATIONS AND ADDITIONS

STAGE 2 DEVELOPMENT

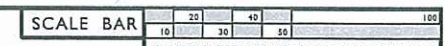
PERSPECTIVE

1. Figure dimensions to be taken in preference to scaling.
2. Builder to check all dimensions on site where relevant and
notify of any discrepancies.
3. All dimensions are given in millimetres except levels and
drawings to scale 1:500 and smaller which are in metres.

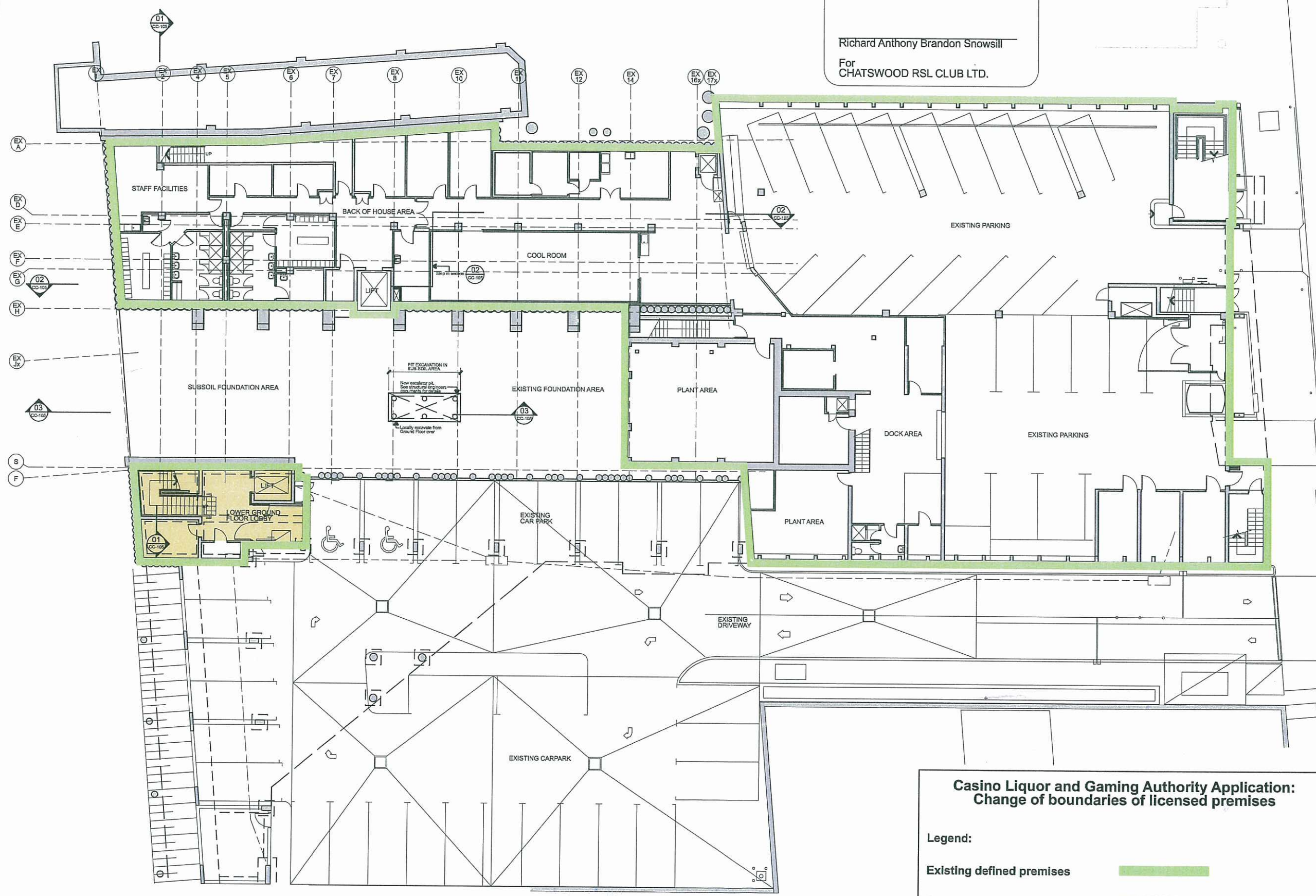
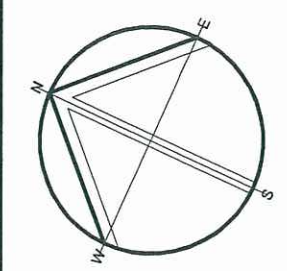
Scale:	PROJECT No:
Drawn By: GM PB	6202
Dwg. Started: NOV 2008	DRAWING No:
Plot Date:	ISSUE No: P1
	SK-08
	ISSUED

I certify that the plans accurately depict the proposed licensed premises and the facilities to be provided.

Richard Anthony Brandon Snowsill
For
CHATSWOOD RSL CLUB LTD.



THIS BAR REPRESENTS 100m ON ORIGINAL
Curtin Bathgate and Somers accepts no responsibility for dimensions scaled off drawing. Check all copies and electronic drawings of any type for accuracy in scaling.



01
LOWER GROUND FLOOR PLAN
REFER TO SCALE BAR

**Casino Liquor and Gaming Authority Application:
Change of boundaries of licensed premises**

Legend:

- Existing defined premises
- Proposed defined premises
- Proposed non-restricted areas
- Proposed restricted areas (N/A on this level)

A	Issue for Licensing Application	27.10.03
Issue	Amendment Description	Date
Amendments		

1. Figured dimensions to be taken in preference to scaling.
2. Builder to check all dimensions on site where relevant and notify of any discrepancies.
3. All dimensions are given in millimetres except levels and drawings to scale 1:500 and smaller which are in metres.

CLIENT

CHATSWOOD RSL CLUB

CURTIN BATHGATE & SOMERS PTY. LIMITED ARCHITECTS
ASB 41 022 102 744
32 Atchison Street, St. Leonards NSW 2065
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PROJECT:
**ALTERATIONS & ADDITIONS
CHATSWOOD RSL CLUB
NEW FIRST FLOOR OUTDOOR
AREA & ADMINISTRATION FITOUT**

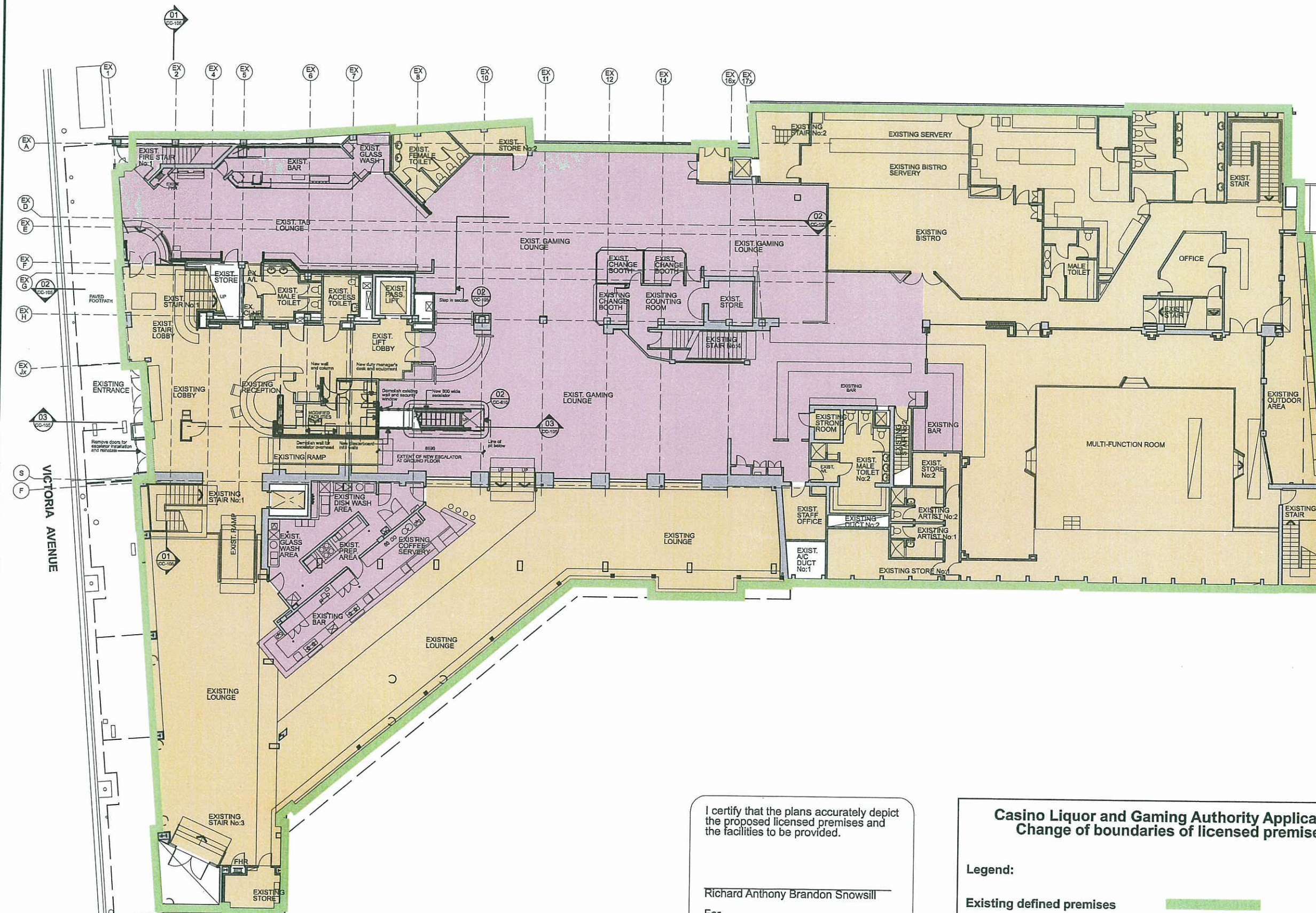
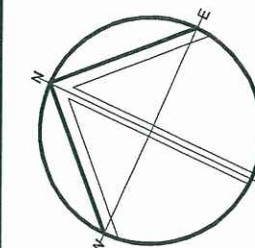
DRAWING TITLE:
**LOWER GROUND
FLOOR PLAN**

DRAWN BY:	PM	SCALE:	1:100 @ B1
PROJECT No:		DATE STARTED:	February 2007
DRAWING No:		ISSUE:	
6164		Lic-101	A

FILE NAME: 101104 Chatswood RSL Club Alterations & Additions - 101 LGF Plan.dwg
PLOT DATE: 28/10/2008
PLOT TIME: 10:36:30 AM

SCALE BAR

THIS BAR REPRESENTS 100mm ON ORIGINAL
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dimensions issued off drawing. Check all copies and
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I certify that the plans accurately depict
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the facilities to be provided.

Richard Anthony Brandon Snowsill
For
CHATSWOOD RSL CLUB LTD.

01 GROUND FLOOR PLAN
REFER TO BAR SCALE

**Casino Liquor and Gaming Authority Application:
Change of boundaries of licensed premises**

Legend:

- Existing defined premises
- Proposed defined premises
- Proposed non-restricted areas (Remain the same)
- Proposed restricted areas (Remain the same)

A	Issue for Licensing Application	27.10.08
Issue	Amendment Description	Date
Amendments		

1. Figure dimensions to be taken in preference to scaling.
2. Builder to check all dimensions on site where relevant and notify of any discrepancies.
3. All dimensions are given in millimetres except levels and drawings to scale 1:500 and smaller which are in metres.

CLIENT

CHATSWOOD RSL CLUB

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PROJECT:
**ALTERATIONS & ADDITIONS
CHATSWOOD RSL CLUB
NEW FIRST FLOOR OUTDOOR
AREA & ADMINISTRATION FITOUT**

DRAWING TITLE:
GROUND FLOOR PLAN

DRAWN BY: GJC SCALE: 1:100 @ B1
PROJECT No: DATE STARTED: February 2007
DRAWING No: 6164 ISSUE: A
Lic-102

PLOT DATE: 28/10/2008 PLOT TIME: 10:30:37 AM

