
***Local Impact Assessment Class 1 Application
32-34 Littleton Street, Riverwood NSW***

**Club Rivers
(LIQC300229866)
October 2015**



EXECUTIVE SUMMARY

1. INTRODUCTION

This document is a Local Impact Assessment Class 1 to accompany a Threshold Increase Application made for approval of a 'low range' gaming machine threshold increase of 10 for Riverwood Legion & Community Club Ltd (the "Applicant") at premises situated at 32-34 Littleton Street, Riverwood and known as Club Rivers (the "Venue") located in the Band 2 Local Government Area (the "LGA") of Hurstville. The Applicant has operated at the Venue for more than 50 years and provides hospitality based recreational pursuits and community based enterprises for its members and their guests. This LIA provides relevant gaming data, social data and issues of concern to the Local Community so that the Authority can determine whether additional gaming machines will positively contribute to the Local Community.

2. RESPONSIBLE GAMBLING MEASURES

Chapter 2 of this Report details the mandatory and additional responsible conduct of gambling measures put in place by the Applicant at the Venue. The Applicant manages its gaming machine operations in strict accordance with legislated and 'best-practice' interventions and initiatives modelled on its Responsible Conduct of Gambling House Policy (see **Attachment "A"**). The Applicant has also implemented additional measures to ensure compliance with recent amendments to the *Gaming Machines Act* 2001 and associated Regulations. The Applicant is a member of ClubSafe, and has adopted its best practice guidelines and policies.

3. LOCAL COMMUNITY

Chapter 3 of this Report details the characteristics of the area potentially affected by the approval of the Threshold Increase Application. Hurstville LGA is the Local Government Area and has also been identified as the Local Community. A map of the LGA is included at **Attachment "B"**. Chapter 4 provides a demographic description of the LGA/Local Community.

4. POSITIVE CONTRIBUTION

Chapter 5 of this Report details the positive contribution resultant from approval of the Threshold Increase Application to the Local Community. The Applicant proposes to donate \$70,000 to be divided between Sir Roden and Lady Cutler Foundation Inc., Fiestaville Multicultural Community Choir and The Kogarah Storehouse, each of which is a unique, not-for-profit organisation that responds to the specific characteristics of Hurstville LGA. Further information about these donations is provided in Chapter 6.

5. CONCLUSION

Given the satisfaction of the requirements of the Act and Regulation through the conduct of gaming machine operation at the Venue in a responsible manner, along with the evidence of substantial positive contributions to the Local Community, it is the Applicant's belief that this LIA meets the requirements of the Legislation.

INTRODUCTION

- 1.1. This Report is a Local Impact Assessment ("LIA") Class 1 to accompany a Threshold Increase Application made for a 'low range increase' of 10 gaming machines for Riverwood Legion & Community Club Ltd ("the Applicant"). The Applicant is located at premises known as Club Rivers, at 32-34 Littleton Street, Riverwood ("the Venue") in the Hurstville Local Government Area ("the LGA"), which is currently classified as a Band 2 Local Government Area.

Methodology

- 1.2. In respect of LIAs relating to threshold increase applications, the LIA Guidelines provide that the Independent Liquor and Gaming Authority ("the Authority") can only approve an LIA where the LIA complies with the requirements of the *Gaming Machines Act 2001* and the *Gaming Machines Regulations 2008* ("the Legislation") and demonstrates that gambling activities will be conducted in a responsible manner. The Guidelines further state that a Class 1 LIA must demonstrate that the proposed increase in gaming machines at the venue will provide a positive contribution towards the Local Community in which the venue is situated.

Applicant Details and History

- 1.3. The Applicant provides recreational services and community based enterprises for the residents of the Local Government Area of Hurstville. The location of the Venue is identified and illustrated in **Attachment "B"**. The total floor space of the Venue is 4,200 m² as shown by the layout plan of the Venue provided at **Attachment "C"**. The Applicant was formed on the 5 December 1962 by its founding members who set out to create an establishment where likeminded people could gather and enjoy interacting with one another. The Applicant was founded with the intention of facilitating the well-being, care, compensation and commemoration of serving and ex-legion members and their dependants. It continues this tradition today, boasting a membership of more than 15,000.

Current Applicant Services, Facilities and Donations

- 1.4. The Venue currently comprises lounge, dining and function areas, as well as a children's play section. The recent addition of Red River House Restaurant furthers the Applicant's focus on the provision of quality meals. The Applicant offers a number of services to its members and guests. Along with the provision of gaming and refreshments, the Applicant offers free entertainment on Friday and Saturday nights, free trivia raffles and provides a courtesy bus for patrons, seven days per week. The applicant also facilitates Sydney's Bingo Lounge, which is located on the ground level of the venue. Bingo sessions are run once or twice a day, excluding Saturdays, some of which are free of charge.
- 1.5. The Applicant makes donations to its sub/affiliated clubs, community groups, schools and a number of charitable organisations, including, most prominently, Alzheimer's Australia, Autism Community Network, Riverwood Community Centre and Cystic Fibrosis Australia. The Venue donated a total of \$305,796.04 in the form of cash and in-kind donations by way of the ClubGRANTS scheme in the year ending 31 August 2015. The Applicant employs a total of 70 staff at the Venue. The Applicant exists for

the benefit of its members and their guests, providing members of its Local Community with a central meeting place.

- 1.6. The Venue's actual trading hours are as follows:-

Monday to Wednesday - 10.00 am until 2.30 am;
Thursday to Saturday - 10.00 am until 4.00 am; and
Sunday - 10.00 am until 2.30 am.

- 1.7. The above hours are traded at a minimum. Closing times on Monday to Wednesday and Sunday nights are dependent upon patronage numbers.
- 1.8. A layout plan of the Venue is **attached** and marked "**C**".

2. PROPOSAL

- 2.1 The positive contribution put forward in this LIA will not occur without the approval of the Threshold Increase Application. The Applicant proposes to donate a total of \$70,000 to be divided between Sir Roden and Lady Cutler Foundation Inc., Fiestaville Multicultural Community Choir and The Kogarah Storehouse, each of which is a unique, not-for-profit organisation that responds to the specific characteristics of Hurstville LGA. Further information about these donations is provided in Chapter 6.

3. RESPONSIBLE GAMBLING MEASURES

- 3.1. The Applicant's gaming machine operation exceeds legislative requirements and is considered best practice in this area. A copy of the Applicant's House Policy on the Responsible Conduct of Gambling is included at Attachment "A". The Applicant operates its responsible gambling house policy which is drafted in accordance with the legislative requirements stated in the *Gambling Legislation Amendment (Responsible Gambling) Act 1999*, the *Registered Clubs Act 1976*, the *Gaming Machines Act 2001* and accompanying regulations. The Applicant's harm minimisation strategies are extensive. A full list is provided at **Attachment "D"**.
- 3.2. The Applicant is a member of ClubSAFE, and has adopted its best practice guidelines and policies. As such, the Applicant goes beyond compliance with current legislation. The Applicant is a proactive adopter of the latest measures aimed at preventing and managing problem gambling, and ensures that all staff regularly update their Responsible Conduct of Gambling training. The Applicant is vigilant about promoting support services for problem gamblers, only recently having heavily advertised Nathan Hindmarsh's new role as a ClubsNSW and ClubSAFE spokesperson and ambassador for gambling support services.
- 3.3. The Applicant now offers the ClubSAFE online self-exclusion program. This gives patrons the ability to self-exclude from all local venues within a particular area. The program also allows for the provision of updates from other clubs in the region, making the Applicant's self-exclusion scheme much more accessible and effective.

4. LOCAL COMMUNITY

Definition of Local Community

- 4.1. For the purposes of this Local Impact Assessment, the Local Community is defined as encompassing Hurstville Local Government Area ("LGA"). The approach taken by the applicant in defining its Local Community relates to its analysis of its membership penetration within surrounding localities. Generally, a registered club will have a membership penetration of approximately 5kms. This assessment is linked heavily to legislative requirements pertaining to compulsory membership of any person residing within 5kms of the registered club in question. In the context of the information set out above, the Local Community is essentially comprised of the suburbs that make up the LGA.
- 4.2. It is submitted therefore that this defined area meets the requirements of the Act, Regulation, and Guidelines.

5. DEMOGRAPHY

- 5.1. Hurstville LGA is located in the southern suburbs of Sydney and covers an area of approximately 25 square kilometres. The LGA has several major residential, shopping and commercial centres and comprises approximately 29,000 private dwellings.
- 5.2. In August 2011, Hurstville LGA's population was estimated at 78,855. In 2011, only 53.9% of Hurstville LGA's population was Australian born, a marker which reflects the multicultural character of the LGA when compared to the 68.6% of the State's population that named Australia as its place of birth. In August 2011 the rate of unemployment in Hurstville LGA was estimated at 6.1%, slightly higher than the NSW rate of 5.9%. However, in September 2014 this had dropped to 3.5%, compared to the corresponding NSW figure of 5.7%.
- 5.3. The LGA has a larger than average proportion of elderly residents. In 2011, some 8.1% of its population were aged 75 years and over, compared to only 6.9% of NSW residents.
- 5.4. The Hurstville LGA had the following SEIFA scores and deciles in 2011:

INDICATOR	Hurstville LGA Score	Hurstville LGA Decile
IRSEAD	1018	8
IRSED	1007	8
IER	994	7
IEO	1937	9

6. POSITIVE CONTRIBUTION

- 6.1. The granting of the Application will yield a significant social benefit for the Local Community through the Applicant's contribution of a total of \$70,000 to be split between the following beneficiaries:

- Sir Roden and Lady Cutler Foundation Inc;
- Fiestaville Multicultural Arts; and
- The Kogarah Storehouse.

Sir Roden and Lady Cutler Foundation Inc.

- 6.2. Sir Roden and Lady Cutler Foundation Inc. was established in 1999 to assist in the transporting of vulnerable members of the community, including children, elderly and the disabled, who are otherwise unable to get to and from medical appointments. Its objectives are as follows:-

"To relieve persons in Australia who are in necessitous circumstances.

To relieve persons in necessitous circumstances who are unable to attend to their necessities of life without transport assistance, including the infirm, the aged, the incapacitated, the disabled, the intellectually impaired and the delinquent.

To provide to persons who, by reason of their infirmity, age or disability are immobilised, transport to hospitals, medical practitioners, social workers or to other venues to obtain the necessities of life.

For the public benefit, to provide to persons or organisations providing to persons in Australia direct relief in cases of disability, distress, helplessness, misfortune, poverty, sickness and suffering."

- 6.3. The Foundation's Pick-Me-Up service provides free transportation to the seriously ill, elderly, needy and disabled to and from medical appointments. It is the only service in metropolitan Sydney that crosses local government boundaries to take patients to hospitals and doctors located outside of their local communities. To qualify for the service, persons are simply required to obtain a referral from their doctor or social worker. The Foundation currently has 15 volunteer drivers and access to five vehicles. There is an ever-increasing demand for the services provided and additional drivers and vehicles will be required in the near future.

The Proposal

- 6.4. The applicant proposes to donate \$15,000 annually to the Foundation for a three-year period (a total of \$45,000). The funds will be used towards the provision of the Pick-Me-Up service to residents of Hurstville LGA.
- 6.5. The funds will go entirely towards the maintenance and all associated on-costs involved in running one vehicle equipped to transport seriously ill, elderly, needy and disabled persons.
- 6.6. In the 2014-2015 financial year the Foundation took more than 1290 bookings for its service from within an area it has defined as the Inner West. This area comprises the LGAs of Hurstville, Ashfield, Bankstown, Burwood, Canterbury, Canada Bay, Leichhardt, Marrickville and Strathfield. This demand is expected to grow by approximately 50% in coming years.

- 6.7. There are currently two vehicles servicing the Inner West. A third will be added to the fleet in early 2016 in order to meet the growing demand for the service.
- 6.8. Further information in respect of the proposal is **attached** and marked “E”.

Positive Contribution to the Local Community

- 6.9. 2011 Census data indicates that the proportion of the LGA’s population that requires assistance for core activities is roughly on par with the corresponding NSW figure, at 4.74% versus 4.89%. Further, the LGA has an overrepresentation of elderly residents, with 8.1% of its population being aged 75 years and older, compared to only 6.9% of the NSW population. These figures indicate that there is a significant need for services that respond to the needs of these particularly vulnerable sectors of the Local Community. Further, the *Strategic Plan 2021* identifies the following:-

5.2 Social and cultural development

A.3 Aged care - improving aged care facilities and services to the elderly.

A.3.1 Support independent affordable living services and provide information to enable older community members to stay at home for longer e.g. gardening, meals, transport, and social activities.

- 6.10. Hurstville City Council’s *Positive Aging Policy 2012* specifically identifies mobility as an important aspect of the wellbeing of older persons. As it explains:-

“Mobility and transport are essential for older persons and the ability for them to travel easily, whenever they need to, empowers and enables them and facilitates access to those services and facilities they need and enjoy. Provision of transport to older persons in our community is an essential part of ensuring that all residents can participate to a level that allows them to lead a full and satisfying life.”

- 6.11. Evidence of the need for community transport services can be found in both 2011 Census data and a variety of Council documents. This service will allow numerous residents of the LGA to conveniently access the health services they require.

Fiestaville Multicultural Community Choir

- 6.12. Fiestaville Multicultural Arts is a not-for-profit organisation that was established under the auspices of Hurstville City Council in 2013. The organisation facilitates the Fiestaville Multicultural Community Choir. The Choir is a multicultural choir both in terms of the songs sung and its membership. Many of its members are from non-English speaking backgrounds, or are migrants themselves.
- 6.13. The Choir performs at a number of community events throughout the year. In 2014 it performed at many such events, including Hurstville LGA’s Harmony Day festivities, various events at The St George Hospital, and the Festival of Inclusion at Penshurst. The Choir rehearses on Tuesdays from 10.30 am until 12.30 pm, at Hurstville’s Civic Theatre.

- 6.14. The Choir's intention is to share and celebrate its multicultural diversity (and that of the LGA), and "to promote peace, harmony and understanding in the community through the universal language of music".
- 6.15. The Choir is open to anyone residing in Hurstville LGA, however, most of its members are women aged 50 years and older. As noted above, members are from a variety of ethnic backgrounds, reflecting the LGA's diversity.

The Proposal

- 6.16. The applicant proposes to donate \$5,000 to the Choir annually for a two-year period (a total of \$10,000) all of which will be put towards the costs associated with preparing for and giving various performances at locations throughout the Local Community, thereby facilitating the ongoing operation of the Choir. Such costs include the following:
- Conductor's fees;
 - Venue hire;
 - Transportation;
 - Administration;
 - Hire of writers, photographers, composers, directors, coordinators and audio-visual technicians; and
 - Hire of various equipment.
- 6.17. Further details in respect of the nature of the project and the proposed use of the funds can be found at **attachment "F"**.

6.18. *Positive Contribution to the Local Community*

- 6.19. Hurstville City Council's website describes the LGA as culturally diverse, and Census data further attests to the region's multicultural character. Just over half of Hurstville LGA's residents were born in Australia compared to nearly 70% of the State's population. 2011 Census data also indicates that two or more languages are spoken in slightly more than half of all households in Hurstville LGA.
- 6.20. The *Hurstville Community Strategic Plan 2021* includes the following objectives:-

5.2 Social and cultural development

A.4 Culturally diverse community – increasing awareness and understanding of values and benefits derived from our culturally diverse community.

A.4.1 Encourage events and celebrations that bring the diverse community together.

- 6.21. As well as providing a social and recreational outlet and opportunity for community participation, the Choir celebrates Hurstville LGA's cultural diversity by way of performances inspired by the varied ethnicities of the LGA's residents and performed by individuals from a variety of ethnic backgrounds.

- 6.22. The *Strategic Plan* also provides evidence of support for the importance of participation in community events by way of the following objective:-

5.2 Social and cultural development.

A.1.7 Encourage participation in community performances and community spaces.

- 6.23. All of the above objectives relate to one of the four pillars identified in the *Strategic Plan*, being "social and cultural development", which is defined as follows:-

"Creating a diverse, harmonious and inclusive city that provides a range of social, cultural, educational and leisure opportunities."

- 6.24. Based on the above, it is evident that the Choir responds to the specific qualities of the LGA in that it fosters an inclusive approach to the LGA's identity and provides opportunities for recreation and community participation, both in terms of the Choir's membership and those who attend and enjoy its performances.

The Kogarah Storehouse

- 6.25. The Kogarah Storehouse ("TKS") has provided community welfare services to the St George area since 1992. The St George area comprises the local government areas of Hurstville, Kogarah and Rockdale. TKS is a community based and not-for-profit charitable organisation, facilitated by Uniting Care NSW Community Services.

- 6.26. There are four main areas of service provided by TKS:-

- (i) help for unexpected power bill expenses and provision of emergency food;
- (ii) case management and referral to specialised services;
- (iii) social groups to encourage interaction with others and build friendships; and
- (iv) hosting community groups which offer specialised help and interaction for people in the community who require assistance.

- 6.27. TKS assists more than 2,500 clients every year by providing emergency relief. From 2001 TKS was a distribution centre for Commonwealth Government Emergency Relief Funding. However this funding was withdrawn as of 31 March 2015. A significant portion of that funding was used to procure low-cost food which was provided to clients by way of emergency food parcels. Additionally, TKS has been in the practice of providing a free community lunch for persons in need.

- 6.28. TKS's emergency food parcels are assembled by volunteers and contain the five food groups, providing nutritious food for in-need families. Emergency food parcels can be accessed once per month, with no appointment necessary.

- 6.29. The free community lunch is offered every Wednesday from 12.00 midday until 1.00pm, and is prepared and served by volunteers.

The Proposal

- 6.30. Approximately \$40,000 is spent by TKS per year in respect of the emergency food program, with more than 2,000 families and individuals being helped annually. TKS is witness to a growing demand for this type of assistance from persons living throughout the St George area, including Hurstville LGA, as living costs continue to increase. As explained above, Commonwealth Government Emergency Relief Funding has been withdrawn from TKS, meaning that it is now required to raise the funds needed to continue its provision of emergency food parcels and community lunches. To date, \$15,000 has already been raised by the organisation. The proposed one-off donation of \$15,000 will take TKS to 75% of its annual fundraising target.
- 6.31. Further information in respect of the proposed donation is **attached** and marked “G”.

Positive Contribution to the Local Community

- 6.32. Much of the LGA enjoys relative financial security, as indicated in the SEIFA scores referred to at 5.4 above. However, as in any community, there are some people who are disadvantaged and who rely upon services such as those provided by TKS, such as pensioners, unemployed and low-income families. Further, TKS provides community welfare support for people outside the LGA, servicing the St George and wider communities.
- 6.33. The provision of the proposed donation will enable TKS to provide for the needs of those people.

7. CONCLUSION

- 7.1. This LIA, pursuant to Section 37 of the Gaming Machines Amendment Regulation 2009, defines the Applicant's Local Community, details the positive contributions that the Applicant will provide to the Local Community if the Threshold Increase Application is approved, and details the harm minimisation and responsible gambling measures that are in place at the Venue.
- 7.2. The Applicant is a community based registered club which provides needed community support through additional donations exceeding those required through ClubGRANTS contributions.
- 7.3. The Applicant operates gaming at the Venue in compliance with mandated Legislative requirements and operates a best-practice style of interventions and procedures. The Applicant enforces this strict approach based on its House Policy on the Responsible Conduct of Gambling conducting regular in-house training for all of its gaming staff, each of whom holds qualifications in the Responsible Conduct of Gambling. The Applicant's commitment to its responsible provision of gaming facilities is enhanced by its ClubSafe membership.
- 7.4. The positive contribution is comprised of multiple donations. A donation is proposed to be provided to Sir Roden and Lady Cutler Foundation Inc. in order to fund the provision of the Foundation's Pick-Me-Up service to infirm and isolated members of the local community who require transportation assistance in order to be able to access medical services.

- 7.5. A further donation is proposed in the form of the sponsorship of Fiestaville Multicultural Community Choir, which will allow for it to continue to bring together local residents from a variety of ethnic backgrounds in practicing and performing culturally diverse songs for the benefit of both Choir members and the Local Community at large.
- 7.6. A further donation has been promised to The Kogarah Storehouse in order to fill a significant funding gap and thereby allow the organisation to continue to provide emergency food parcels to local persons in need.
- 7.7. It is therefore provided that the test as set out in the Guideline and Legislation is met and the Applicant submits that the Threshold Increase Application should be approved.

ATTACHMENT

“A”

3.3 RESPONSIBLE CONDUCT OF GAMBLING POLICY

Club Rivers maintains a commitment to manage the environment in which Gambling is conducted, to minimize harm and meet community expectations. Club Rivers complies with various acts of legislation that apply to Registered Clubs.

Club Rivers provides a self exclusion and counseling program through ClubSafe for any member or guest who wishes to self exclude themselves from Club Rivers. Club Staff are trained to be a confidential point of contact for anyone who believes they may have a gambling problem and can assist in providing them with information on counseling services and programs available to them.

Club Rivers provides counseling and support program for any staff that may have issues related to gaming.

Club Rivers encourages responsible practices in advertising and promotion to ensure the club is not providing inducements for our patrons to gamble. Signage to promote the Responsible Conduct of Gaming is posted in the gaming areas and throughout the rest of club, in compliance with gaming signage legislation.

The Club aspires to achieve high standards of harm minimization by:

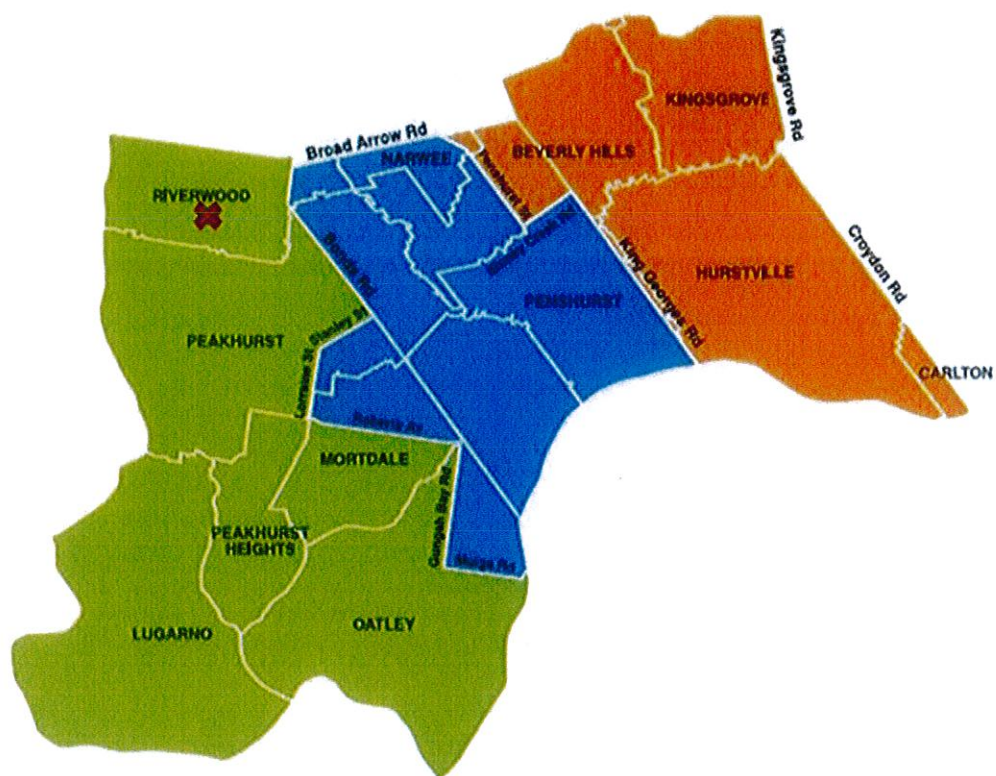
- Providing gambling services and gambling practices that conform to all Government legislation.
- Promoting responsible gambling practices that conform to local community standards and expectations, by establishing a pleasant and safe gambling environment.
- Implementing a policy that ensures all legislative requirements related to winnings payments are implemented.
- Implementing a policy that encourages patrons to develop responsible gambling practices.
- Encouraging patrons to take responsibility for their gambling through an effective self-exclusion procedure upon request.
- Developing and maintaining effective links between the Club and community organizations that provide support and advice for problem gamblers and their families.
- Ensuring that maximum cash payments of \$5,000 are enforced.

The following house rules will be strictly adhered to at all times. These rules will apply to all areas of gaming encompassing gaming machines, KENO and where applicable, the TAB:

- All gaming cheques provided by Club Rivers, will have the "prize winning cheque, cashing rules apply" message stamped on the rear of the cheque.
- If requested, the full amount of any gaming prize will be paid via cheque or EFT.
- Club Rivers will not cash any cheques, nor will we provide cash loans under any circumstances.
- Cash withdrawals from a credit cards are prohibited by all ATMs on the premises
- All individual prizes for promotions that are gaming related will not be cash prizes, and will not exceed the value of \$1000.00
- All gaming machines will be shut down for the mandatory period
- All employees will hold a current RCG certification and are trained in the responsible conduct of gaming. This is to ensure they understand their duty of care towards our patrons and their responsibilities to ensure we remain compliant under the gaming machines act. The clubs RCG register is available for inspection at all times.
- Free or discounted liquor, or gaming credits will not be provided to any patron under any circumstance.
- External gaming related advertising is prohibited
- Several working clocks, set to within 10 minutes of the correct time are located in all gaming areas
- The availability of Player Activity Statements will be advertised on the clubs prize redemption terminal (Rewards Centre) and at the cashier's desk. These statements will be provided at the member's request.
- Club Rivers self regulates all internal gaming signage by carrying out periodical inspections and licence checks, these records can be presented to an inspector should the need arise.

ATTACHMENT

“B”



✕ Venue

ATTACHMENT

“C”

Riverwood Legion and Community Club Ltd

LIQC300229866

32 Littleton Street Riverwood NSW

Licensed Area

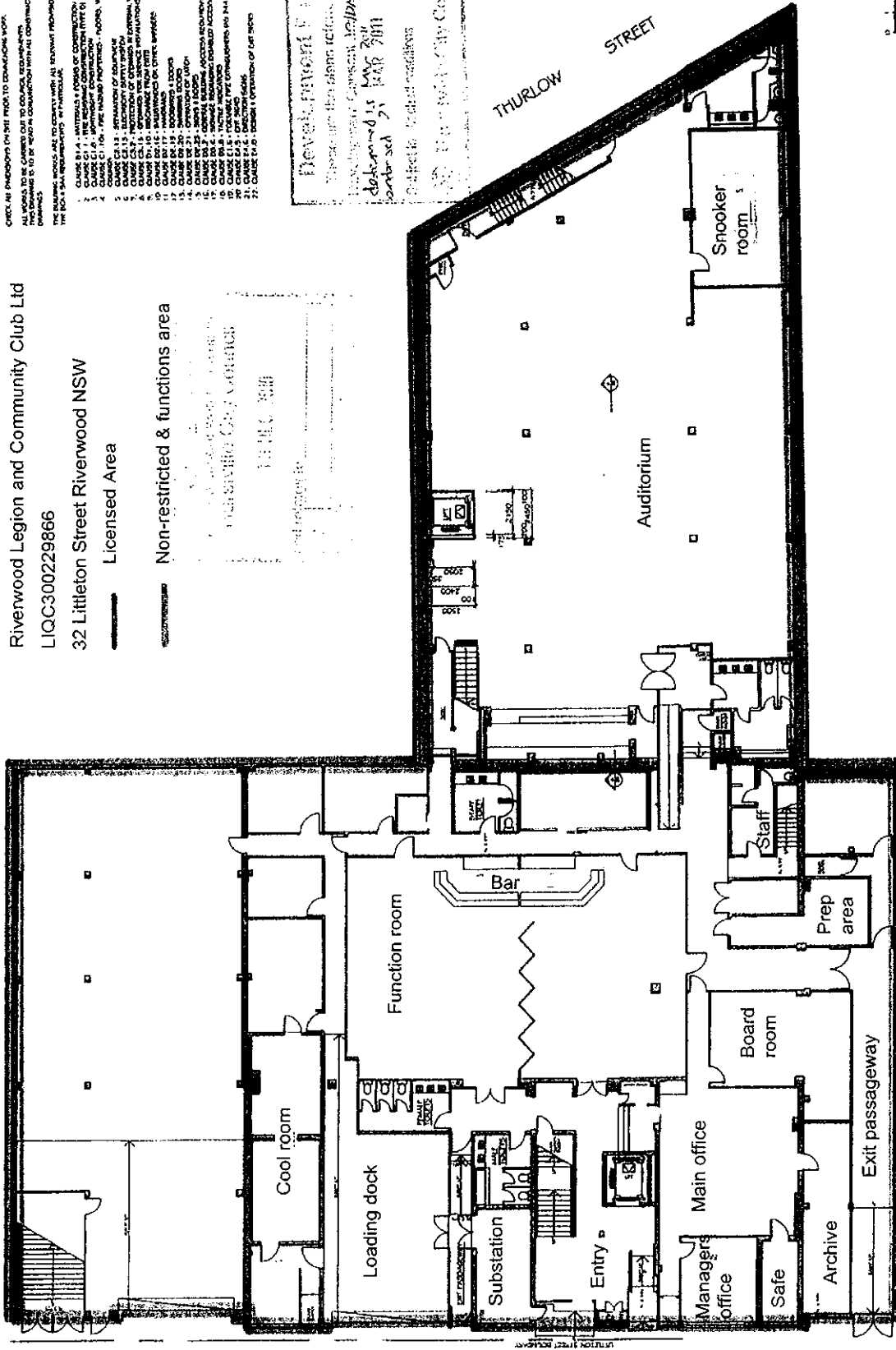
Non-restricted & functions area

Proposed Club Variance

13 DEC 2011

Development Consent
 Development Consent Number 9100
 Determined 15 MAR 2011
 Submitted 21 MAR 2011
 Subject to Council conditions
 100% of the site area

- NOTES:
1. CHECK ALL DIMENSIONS ON THIS PLAN TO CONSTRUCTION WORK.
 2. DIMENSIONS TO BE GIVEN OUT TO CONSTRUCTION WORK.
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LOWER FLOOR PLAN

PROPOSED LOWER FLOOR PLAN

ALTERATIONS & ADDITIONS TO
 CLUB RIVERS
 32 - 34 LITTLETON STREET
 RIVERWOOD

Project Information

Project Name: RIVERWOOD LEGION AND COMMUNITY CLUB LTD

Project Address: 32 - 34 LITTLETON STREET, RIVERWOOD, NSW 2126

Project Date: 2012/04/11

Project Status: APPROVED

Project Type: ALTERATIONS & ADDITIONS TO CLUB RIVERS

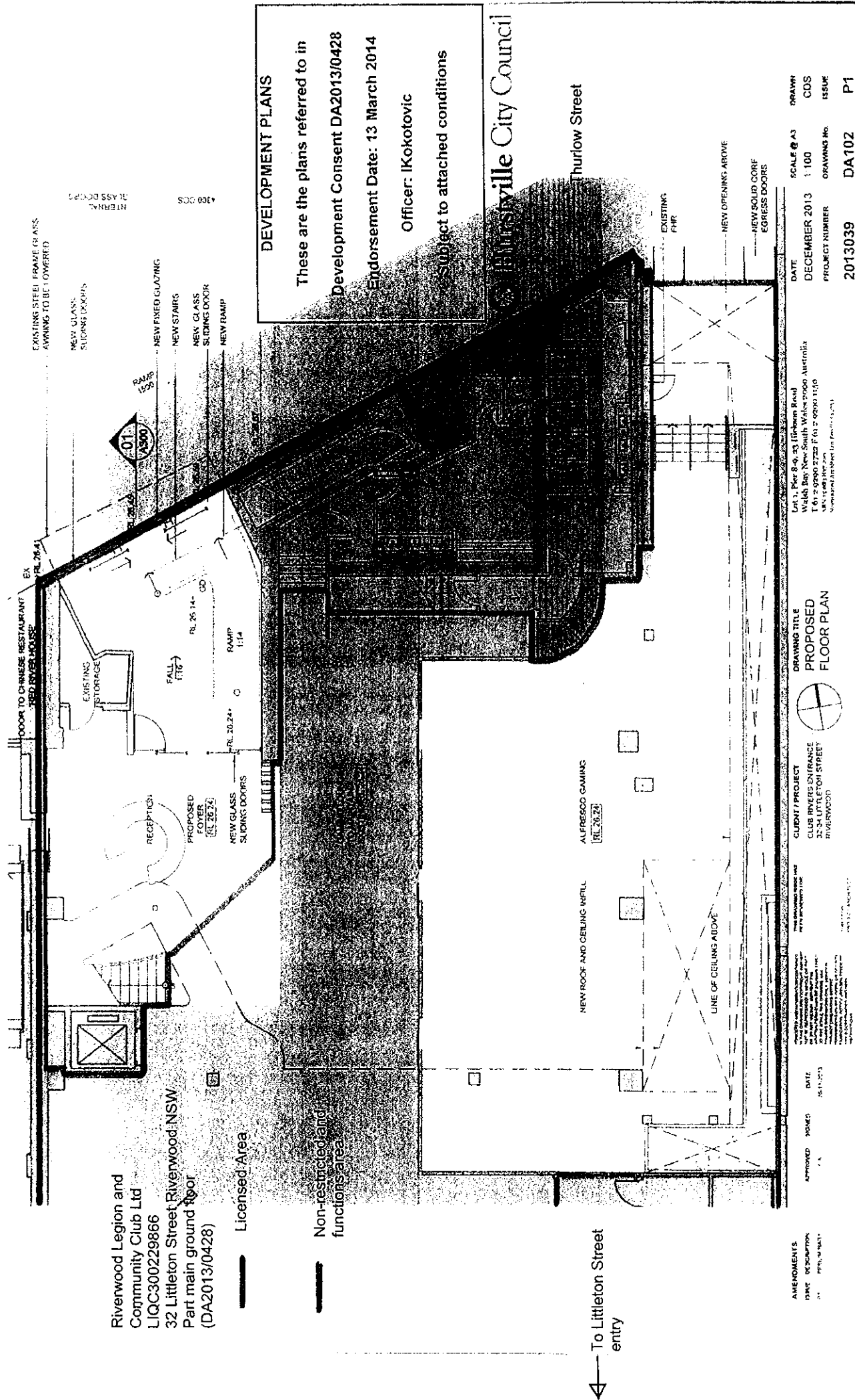
Project Description: RIVERWOOD LEGION AND COMMUNITY CLUB LTD

Project Contact: RIVERWOOD LEGION AND COMMUNITY CLUB LTD

Project Phone: 02 9390 1100

Project Email: RIVERWOOD LEGION AND COMMUNITY CLUB LTD

Project Website: RIVERWOOD LEGION AND COMMUNITY CLUB LTD



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ATTACHMENT

“D”

Responsible Conduct of Gambling

The Applicant has instigated an extensive range of harm minimization measures, including the following:

- All employees involved in gaming related duties hold a responsible conduct of gambling qualification in an approved course;
- All prize winners receive prizes in accordance with clause 13 *Gaming Machines Regulation*;
- The prize schedule of the Applicant is operated in accordance with clause 14 *Gaming Machines Regulation*;
- The Applicant maintains certain records as per clause 18 and 19 *Gaming Machines Regulation*;
- The Applicant maintains records relating to gaming machine prizes as per clause 15 *Gaming Machines Regulation*;
- No inducements as specified in clause 48 of the *Gaming Machines Regulation* are offered by the Applicant to gamble;
- Player information brochures in relevant community languages are kept in the Venue as per clauses 22, 23 and 24 *Gaming Machines Regulation*;
- Signage containing wordage as per clauses 26, 25 and 49 of the *Gaming Machines Regulation* are located in conspicuous positions in all gaming areas of the Venue;
- All jackpot link monitors are located in gaming or bar areas only;
- The identities of any prize winners are not published;
- The Applicant does not promote gambling outside the Venue, including not providing gambling signage which draws attention to the availability of gaming machines in the Venue, includes a term or expression frequently associated with gambling or relates to gambling franchise or gambling business;
- The Applicant maintains records of its player loyalty scheme in compliance with clauses 42, 43 and 44 *Gaming Machines Regulation*;
- The Applicant operates its player loyalty scheme in accordance with section 45 of the *Gaming Machines Act*, specifically provisions relating to the promotion of cash prizes over \$1,000, exchanging prizes for cash, redemption of bonus points for cash and advises of availability of player activity statements upon request;
- All gaming machines at the Venue are located in areas which do not attract members of the public who are outside the Venue or are contrary to public interest;
- The Applicant operates its gaming machine operations in accordance with the *ClubsNSW Code of Practice*;
- No minors are ever allowed access to gaming areas of the Venue;
- Strong links are maintained with established referral systems problem gambling counselling services;
- The Applicant operates the ClubSafe self-exclusion scheme in compliance with clause 47 *Gaming Machines Regulation*;
- Consumer information on the chance of winning maximum prizes and jackpots is made available in the gaming area;
- Gaming machines notices on the dangers of excessive gambling are placed in all required areas;
- Signage on the unavailability of credit facilities, both through access to credit funds via Automatic Teller Machines and through no facility at the venue;
- No cashing of third party cheques is possible;
- Clocks are clearly visible in all areas of the Venue as per clause 28 *Gaming Machines Regulation*;

- No gaming cash payments over \$5,000 are made;
- No cash prizes in gaming promotions;
- Only the provision of opt-in marketing is undertaken and only as part of the Applicant's full suite of promotions;
- All direct advertising of gaming is contained within the Venue premises and is not visible outside the Venue; and
- The availability of player activity statements by players upon request is well known.

The Applicant has also implemented additional measures to ensure compliance with recent amendments to the *Gaming Machines Act 2001* and associated *Regulation*, this includes:

- No ATM in the Venue permits the dispensing of cash withdrawn from a credit account
- Any unclaimed prizes are now processed as follows:
- The Applicant places any unclaimed jackpot winning tickets not claimed within 12 months in a conspicuous area of the Venue for one month;
- Any unclaimed gaming machine tickets or jackpots not claimed during the 12 month period are now to be paid into the Community Development Fund;
- All prize winning cheques now clearly state - 'Prize winning cheque – cashing rules apply'.

ATTACHMENT

“E”



Patron Alan Jones AO Principal Advisor Lady Cutler
Incorporation No 9875846 ABN 95 233 154 485 CFN 17234
Post Office Box 842 Concord NSW 2137
Tel 02 9363 0040 Fax 02 9357 2851 Email
info@sirroden.org.au
www.sirroden.org.au

Mr. Stuart Jamieson
CEO
Club Rivers
32 Littleton Street,
Riverwood NSW

21st August 2015

Dear Stuart,

Re: Donation Proposal -\$45,000 (3x \$15,000 per year)

Thank you very much to Club Rivers kind & generous offer of donating much needed funds to the Sir Roden & Lady Cutler Foundation.

The money recieved will go a long way in ensuring we continue to serve members of your local community through our unique "Pick Me Up" service which is free and is used specifically for people with medically related needs.

Funds we be used and will go entirely towards the maintenance and all associated on- costs involved in running one of our dedicated & specific vehicles used to transport those many people who are less fortunate than ourselves and need someone to turn to for help and assistance.

We look forward to an on- going rewarding relationship and helping make a difference to so many peoples life's.

Please do not hesitate to contact me at any time if you require any further information.

Kind Regards,

Vincent Del Zio

Governor
William O'Dwyer, Marcus Blackmore AM, Roslyn Packer AO
Lieutenant Governors
Caroline Blackmore, Robert Mostyn, Liangrove Foundation, Dick & Pip Smith Foundation, Joseph Chou, Clive Goodwin

Sir Roden & Lady Cutler Foundation. PO Box 842 Concord NSW 2137

ATTACHMENT

“F”



31st August 2015

The CEO
Stuart Jamieson
Club Rivers
32-34 Littleton St
RIVERWOOD NSW 2210

Dear Stuart

On behalf of Fiestaville Multicultural Arts, I am pleased to acknowledge and accept your generous offer to support the Fiestaville Multicultural Community Choir. It is my understanding after speaking with your lawyer, Rochelle Hurst that Club Rivers proposes to sponsor the Choir with a \$5000 donation per year, over the next two years.

The Fiestaville Choir started in 2013 under the auspices of Hurstville Council as part of their annual Discovery Festival of Community Arts.

The Choir is now an independent not for profit society with a management committee and rehearses on Tuesdays from 10:30am – 12:30pm at the Hurstville Council Amaroo 2 room above the Civic Theatre in MacMahon street.

We share a passion to celebrate our multicultural diversity and to promote peace, harmony and understanding in the community through the universal language of music.

The Choir is a multicultural choir, both in its membership and the songs we sing. Songs are sung both in English and in languages other than English, reflecting the background of our Choir members. Most members are from non-English speaking backgrounds or are migrants.

Singing in harmony and in languages other than English, brings us together – singing the sounds of the world. We are all speaking the same language when we are singing.

In 2014, we took our songs out to the community with performances at Hurstville's Harmony Day festivities, to St George Hospital, the Pole Depot's Festival of Inclusion at Penshurst, and at the premiere of the multicultural play, *The Fence*, by the Australian Macedonian Theatre of Sydney, in the Hurstville Civic Theatre. We performed at the opening of the Hurstville Council's 2014 Discovery Festival of Community Arts and at the finale event, the Fiestaville Song & Dance Night. Our performances were attended by Councillors Nancy Liu and Deputy Mayor, Michelle Stevens from Hurstville Council.

Fiestaville Secretary: Trish Tuckey
54A Tavistock Rd South Hurstville 2221 Tel: 0467 069 555
Admin Support: Anne-Marie Wiles 0411 744 730

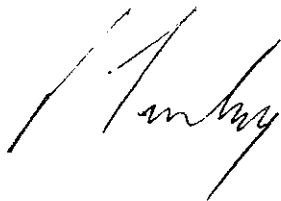
This year, we are undertaking a very ambitious program which includes a special project, "AMULET" which we are doing in partnership with Hurstville Council's Discovery Festival of Community Arts. (Please see the enclosed flyer).

We also enclose our budget for this year together with a projected budget for 2016-17. If you would like any further details or other information, we will do our best to provide it upon request. Once again, we sincerely thank you for your sponsorship.

If Club Rivers has a logo which they can send to us, we will make sure that it is included in any of our promotional material, together with an acknowledgement of their sponsorship.

If any of your board or staff would like complimentary tickets to our performance of 'AMULET', Hurstville Council's Cultural Development Officer, Anne-Marie Wiles will reserve these and forward them to you on request. The details are on the enclosed flyer.

Yours sincerely,



Trish Tuckey
Secretary
Fiestaville Multicultural Arts

Attach:

1. AMULET flyer (Club Rivers logo to be added).
2. 2015/16 and 2016/17 Budgets

Fiestaville Secretary: Trish Tuckey
54A Tavistock Rd South Hurstville 2221 Tel: 0467 069 555
Admin Support: Anne-Marie Wiles 0411 744 730



FIESTAVILLE MULTICULTURAL ARTS – 2015/16 BUDGET

EXPENDITURE:

1. Conductors FEES: @ \$150 per session

Tuesday rehearsals July-June	36 x \$150	5400	
Extra (AMULET)project rehearsals	11 x \$150	1650	
- (includes guest conductor)			
Performances - booked	6 x \$150	900	
Performances – TBC	6 x \$150	900	
- (Seniors Week, Harmony Day, Refugee Week			
TOTAL CONDUCTORS FEES July 2015 – Jun 2016			8850

2. Venue hire – rehearsals

- Amaroo 2 Room, Hurstville City Council (in-kind) 2rs@\$50 x 36	1800		
- Mortdale Hall project rehearsals 7 wks - (in-kind JCS)			
*Venue hire – AMULET Project: 2 days @ 180 = \$360 ; Civic Theatre rehearsal \$225; Civic Theatre performance day \$525	1110		
TOTAL VENUE COSTS			2910

3. Rehearsal Amenities - 36 sessions x \$10

- tea, coffee, milk, biscuits etc			360
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4. Community Transport 2 x \$150

- to St George Hospital, Chorale Sea Project			300
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*5. Administration, communications, copying			270
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5. AMULET PROJECT

Writer /Oral historian PP Cranney	4 days @ \$300	1200	
Photographer Janie Barrett	3 days @ \$300	900	
Composer/Arrange Christina Mimmocchi @ \$150 per song x6		900	
Director 2 x short days @ \$250		500	
Co-ordinator/Project Assistant Trish Tuckey		750	
*Equip: Projector @\$110 Condensor Choir mics set \$110		220	
*A/V technician \$ \$60ph x 4hrs		240	
*Catering After performance refreshments		300	
Recording equipment hire (in-kind C Mimmocchi)		500	
TOTAL AMULET Projects expenses			5810

<u>TOTAL EXPENDITURE 2015-2016</u>			<u>18,500</u>
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FIESTAVILLE MULTICULTURAL ARTS – 2015/16 BUDGET

Total Expenditure 18,500

INCOME:

Members' contributions	520
Club GRANTS	6300
Hurstville Council Community Grant	2300
Hurstville Council Rental Concession	
- Amaroo 2 Room – Tuesday rehearsals	1800
C Mimmocchi – in-kind recording equipment	500
Discovery Festival (for AMULET PROJECT)	2140

TOTAL INCOME 13560

DEFICIT 4940

+ Club Rivers Sponsorship 5000

SURPLUS 60

Projected Budget – 2016 - 2017

Approx 36 weeks

EXPENSES:

Conductor rehearsals	36 wks @ \$150	5400
Performances	6 x \$150	900
Rehearsal space (in-kind)	36 x \$50	1800
Amenities (tea coffee etc)	36 x \$10	360
TOTAL EXPENSES		8460

INCOME:

Membership Fees/contributions	
- 20 x \$25 x 4 x terms	2000
Club Rivers Sponsorship	5000
Further grants	1500
TOTAL PROJECTED INCOME 2016-17	8500

Projected Surplus 2015-2017 40



Hurstville City Council's Discovery Festival of Community Arts
And Fiestaville Multicultural Arts proudly present

AMULET

Musical Director
Writer
Photographer

Christina Mimmocchi
PP Cranney
Janie Barrett

Friday, 23 October 2015
7.00pm - 8.30pm

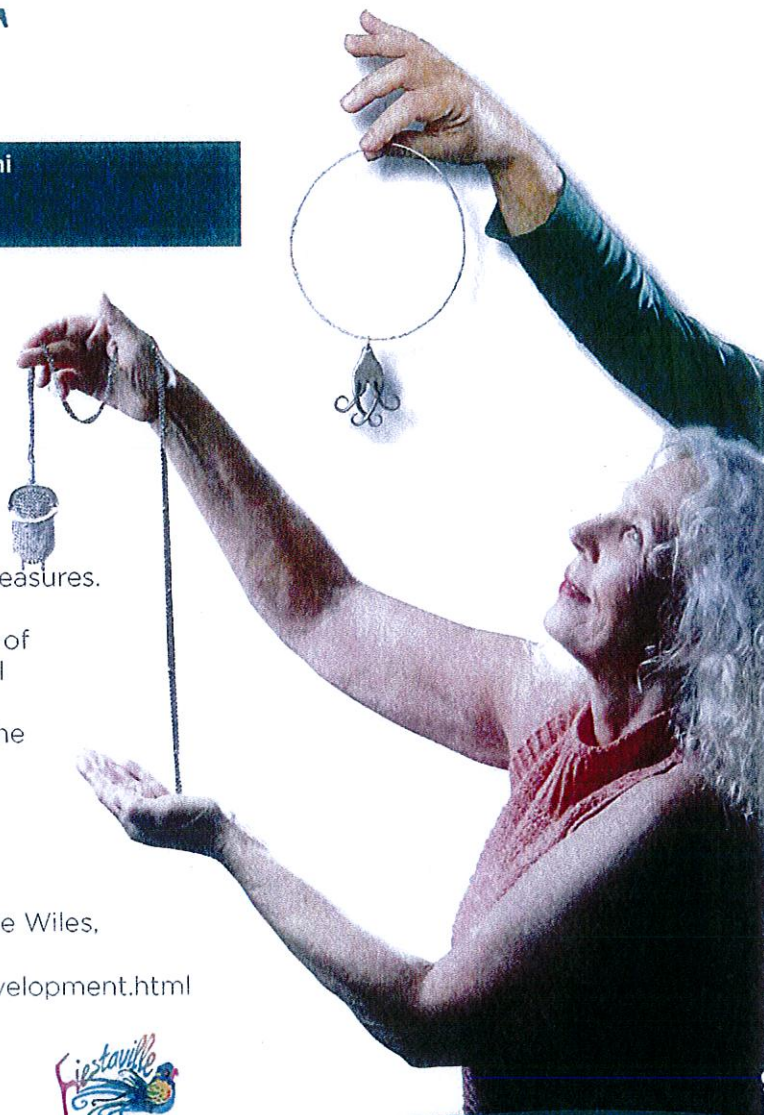
CIVIC THEATRE,
Hurstville Entertainment Centre,
MacMahon Street, Hurstville

AMULET, an enriching theatre
experience of intimate portraits and
songs inspired by stories of personal treasures.

Please join us as we embrace the spirit of
fiestaville, to celebrate our multicultural
community and to promote peace,
harmony and understanding through the
universal language of music.

Tickets \$10 / \$5 concession

Bookings and further information:
Please contact **9330 6097** Anne-Marie Wiles,
Discovery Festival Coordinator
www.hurstville.nsw.gov.au/Cultural-Development.html



Hurstville
City Council



ATTACHMENT

“G”



16-18 Gray Street, Kogarah NSW 2217

P.O. Box 67, Kogarah NSW 1485

P: 02 9587-5761 F: 02 9587-6040

ABN 83 458 985 477

E: enquiries@kogarahstorehouse.org.au

www.kogarahstorehouse.org.au

30th September 2015

Rochelle Hurst
c/- Hatziz Cusack Lawyers
Level 9 / 68 Pitt Street,
Sydney NSW 2000

Dear Ms Hurst,

Thank you for your invitation to submit this application for the proposed funding of \$15,000 from Club Rivers to help continue the provision of emergency food to people in critical need in the St George area, including Hurstville local government area. Your interest in the work of The Kogarah Storehouse is very much appreciated

Introduction:

The Kogarah Storehouse (TKS) has provided community welfare services to the St George area since 1992. We assist over 2500 clients per year with emergency relief. For the past 14 years TKS has been a distribution centre for Commonwealth Government Emergency Relief Funds (ERF), however this funding was withdrawn from the 31st of March 2015. A significant portion of those funds were used to procure low cost food which was used to make up emergency food parcels. As well, a free community lunch has been provided for people in need in our community for the past 5 years. We are seeking this grant to help continue the provision of emergency food parcels and the community lunches

Outline of the Program

Approximately \$40,000 per year has been spent on the emergency food program with over 2000 families and individuals being helped. The reputation of TKS as a caring centre willing to reach out to people in need has meant that many clients in critical need rely on TKS to get them through to their next Centrelink payment,

There is a growing demand for assistance with basic food items from people across the St George district including Hurstville, as people face spiralling rents and higher living costs. Clients are limited one food parcel per month to help our resources be spread as widely as possible. As well, clients can help themselves to day old bread, donated by Baker's Delight, and to fruit and vegetables donated from Coles "2nd Bite" program.

Plans

Since the Federal Government Emergency Funds were withdrawn, The Kogarah Storehouse has been determined to continue helping people with the emergency food program and so has been actively seeking to raise the necessary funds to make this happen.

We have been greatly encouraged by the response received from community groups and to date we have raised \$15,000. A grant from Club Rivers for \$15,000 will bring us up to 75% of our target. This will make a huge difference to our ability in planning for the future and to seek the additional funds required.

A community support program of the Brighton-Kogarah Uniting Church

Tax Deductible Gift Recipient - ABN 19 144 569 234

Charity Tax Concession – ABN 83 458 985 477

Accountability

The Kogarah Storehouse is a mission of the Brighton-Kogarah Uniting Church. We are governed by a Management Committee and are accountable to Brighton-Kogarah Uniting Church Council, which in turn reports to UnitingCare NSW/ACT.

. The Storehouse is registered under ABN 83 458 985477 with charity tax concession status and has DGR status to receive tax deductible gifts

On behalf of the Management Committee, Brighton-Kogarah Uniting Church and the many hundreds of clients who will be helped significantly through the provision of this grant, may I offer my sincere thanks.

Lala Noronha
Manager
The Kogarah Storehouse