

1. Executive Summary

Club certificate of registration number (premises number)	LIQC300200558
Are the premises located in or adjacent to a retail shopping centre?	No
What type of LIA is being lodged?	Class 1
LGA	Balranald Shire
SA2 Name	Wentworth-Balranald
SA2 Band classification	Band 2
Range of increase sought	Low range increase
LIA threshold at date of this application	100
Number of additional gaming machines applied for	20
Positive Contribution: Donation to Responsible Gambling Fund	\$1,000,000
Annual Donation to Responsible Gambling Fund	\$200,000

1. The applicant submits a Class 1 Local Impact Assessment ("LIA") in support of an application under the Gaming Machines Act 2001 ("GMA") for a low-range increase of twenty (20) to the gaming machine threshold of Euston Bowling & Recreation Club (the "Euston Club").
2. The threshold increase of twenty (20) will increase the threshold to one hundred and twenty (120).
3. The subject premises is situated at 2-28 Nixon St EUSTON NSW 2737, within the Local Government Area ("LGA") of Balranald Shire and the SA2 of Wentworth-Balranald
4. The Act requires the Authority to be satisfied of the following in order to approve the gaming machine threshold increase application.
 - (a) The LIA complies with the Act & Regulation requirements;
 - (b) The LIA has demonstrated that gambling activities will be conducted in a responsible manner;
 - (c) The proposed increase in the gaming machine threshold will provide a positive contribution towards the local community; and
 - (d) The LIA has adequately addressed any community concerns arising out of the consultation.

The applicant proposes to make a donation to the Responsible Gaming Fund of \$200,000 per annum over a 5 year period (\$1,000,000 in total). In calculating this donation the applicant has had regard to the average gaming revenue per gaming machine reported in the two most recent financial years ending 30th June 2017 (\$70,534).

It is submitted that this application will satisfy the Authority.

2. Euston Club

Euston Bowling & Recreation Club ('Euston Club') is located on the Murray River, in the Balranald Shire local government area, close to the intersection of the Sturt and Murray Valley Highways. Euston is the twin town of Robinvale, Victoria located 2km to the east.

The club operates from licensed premises in Nixon St, Euston and was established on the site of the original Euston Hotel. The club commenced trading in 1984. Facilities include 'Station 46', a large brasserie and café with a deck facing the Murray River, function facilities, training and meeting rooms, synthetic and lawn bowling greens, Sports Bar, gaming, lounge and entertainment areas, TAB and outdoor kids play area, on grade parking for 158 vehicles and a range of short stay accommodation, including a 22 unit motel and a cabin park with 13 cabins, with additional parking for 40 vehicles.



The club has purchased an adjacent block of land to extend the motel by 10 units in 2019, with a development application due to be lodged in late 2018.

The club and cabin park have 69 paid employees, with a further 6 employed by the Motel. Euston Club provides hospitality and leadership training to employees through the Euston Academy at the club.

3. Responsible Conduct of Gambling Activities (RCG)

3.1 Summary

The measures Euston Club has taken to ensure that gambling in the venue is conducted in a responsible manner include:

- Meeting all statutory requirements enacted in legislation and regulation
- Participating in the *ClubsNSW ClubSafe* program
- Implementing a self-exclusion program for problem gamblers in 1999
- Implementing a Risk Management framework that aims to achieving industry best practice
- Compliance with RCG integrated into Strategic Planning, Board Pre-Nomination Sessions and inductions for Directors and Management under the By Laws of the club

- Implementing incident logs relating to problem gambling
- Installation of digitised surveillance equipment
- Installation of additional clocks in the gaming area

In addition, the club submits the following for consideration by the Authority:

- The club's gaming machines currently operate for 89½ hours a week. This is 36½ hours (or 29%) less than the current statutory maximum of 126 hours a week
- Gaming machines occupy less than 8% of the total floor area of the club premises - and 10% of the floor area assigned to trading activities and other member amenities
- The gaming machine areas are well lit and the layout of the installation provides generous space between the banks of machines
- Gaming operations and the TAB are screened from the Station 46, the club's food and beverage precinct
- The environmental factors of the gaming machine areas at Euston Club are not consistent with dark and confined spaces some researchers believe are conducive to problem gambling
- The club has installed additional clocks in gaming areas
- Euston Club liaises with St Lukes Anglicare Mildura
- Euston Club offers a free counselling service to club employees and their families
- Euston Club offers patrons the opportunity to limit their spending on gaming machines through voluntary pre-commitment using the IGT Advantage system

3.2 Participation in *Clubsafe*

Euston Club joined the ClubSafe program as a foundation member in 2000. ClubSafe was initially developed by ClubsNSW with input from the Australian Institute for Gambling Research.

3.3 Risk Management Framework

Euston Club seeks to identify, evaluate and manage risks, including but not limited to the club's implementation of Responsible Conduct of Gambling policy, evaluating procedures and relevant issues, review incident logs and if necessary investigate breaches.

3.4 Incident Logs – Managers Book

Euston Club has operated a Managers Book for many years. The book is used by Managers and Supervisors to record all incidents during their shift. This includes incidents that may be relevant to compliance with the club's Responsible Conduct of Gambling policies and responsibilities under the law. Some of these gambling-related incidents include:

- Requests for self-exclusion
- Requests for information about problem gambling services

- Responsible service of alcohol and related issues, including the intoxication of patrons in the gaming area; reports of lost or stolen property

In relation to Responsible Conduct of Gambling the purpose of the Managers Book is to:

- Give managers and supervisors a mechanism to report incidents that occur in the club during their shift to other managers and supervisors
- Note any actions taken by management and staff, particularly in relation to minors, intoxicated patrons, members seeking self-exclusion or counselling
- Document any relevant conversations with gaming machine players or third parties and keep other manager's informed about incidents in the club
- Keep senior management informed about the implementation of the club's Responsible Gambling policies by employees

3.5 Self-exclusion and Club-Imposed Exclusion

Euston Club implemented a voluntary self-exclusion scheme for problem gamblers in 1999. The club also exercises the right to exclude members (either through a suspension or ban) for behaviour that may be construed as placing the club at risk of breaching Responsible Conduct of Gambling legislation. The club has also consistently and effectively exercised its right to exclude members. Most disciplinary action at the club, which is rare, relates to intoxication and conduct unbecoming a member.

3.6 Digitised Surveillance

Industry professionals recognise that surveillance and security play an increasingly important role in complying with legislation. Surveillance enables senior management to:

- Monitor the behaviour of club patrons
- Monitor the enforcement and compliance with policies and procedures
- Monitor car park to ensure that children are not left unattended in motor vehicles
- Monitor and investigate breaches to policies and procedures
- Identify individuals who breach policies and procedures

The system at Euston Club comprises 96 cameras – distributed throughout club premises.

3.7 Club By Laws

In accordance with the Constitution of the club, the following by-laws pertaining to the Responsible Conduct of Gambling are approved and enforced by the Board (note the number denotes the By Law):

38. Specifies compliance of members, guests and temporary members with the club's Responsible Conduct of Gaming Policy
39. Empowers the Board to exclude members, guests and temporary members from participating in any of the gambling activities at the club

40. Relates to Voluntary Self Exclusion
41. Relates to disciplinary action (in the case of members) and barring entry of non-members in certain circumstances where the club initiates exclusion on the grounds of Responsible Conduct of Gaming (please note: in either case the Club will first obtain a recommendation from Clubsafe or like consultancy to ensure that the Club has a sound basis for taking such action.)
42. Circumstances where an employee prepares a Gambling Problem Notification Report following the disclosure of a problem by the patron
43. Specifies that the club will not extend credit to patrons or employees

3.8 Security

Euston Club engages the services of Marshall Security Service (Master Licence No. 405673158) and Martech Security (Master Licence No. 000101581) to provide trained and accredited security personnel and services to the club. The security personnel are stationed at entry points to the club and licensed areas and conduct regular patrols of club premises. This includes enforcement of the following:

- Under age entry to the club; enforcement of responsible service of alcohol legislation
- Denying access to excluded or suspended members and other persons
- Identifying individuals intoxicated with alcohol or other substances
- Providing a safe and secure venue for club members

3.9 Accessibility - Opening Hours

The club's gaming machines currently operate for 89½ hours a week. This is 36½ hours (or 29%) less than the current statutory maximum of 126 hours a week. The gaming machines at Euston Club are currently shut down for between 10½ and 11½ hours a day. Euston Club requests that the Authority take into consideration the limited operating hours of club gaming machines when assessing this application.

3.10 Accessibility – Conditions Of Entry

Conditions of entry present a dimension of accessibility. Euston Club enforces a stricter dress code than many other licensed venues in regional NSW and Victoria - particularly after 6.00pm. The club also impartially enforces a code of conduct on members.

3.11 Voluntary Pre-commitment

Euston Club operates the IGT Advantage Club System. It is the first and only system in NSW to offer patrons the ability to set their personal daily spending limit on cash based gaming machines.

4 Floor Area

The premises of Euston Club is housed in a single level clubhouse.


The total internal floor area is 3,250 m², of which 230 m² or 7%, is allocated to gaming machine operations. If outdoor terraces (including the outdoor gaming area) are included, approximately 8% of club premises is allocated to gaming machines.

The spacing of the machines in the main gaming lounge is very generous – equating to 1 machine per 3.2 m². It is envisaged that the additional 20 gaming machines that are the subject of this application will be located within the existing gaming area, with a ratio of 1 machine per 2.7 m².



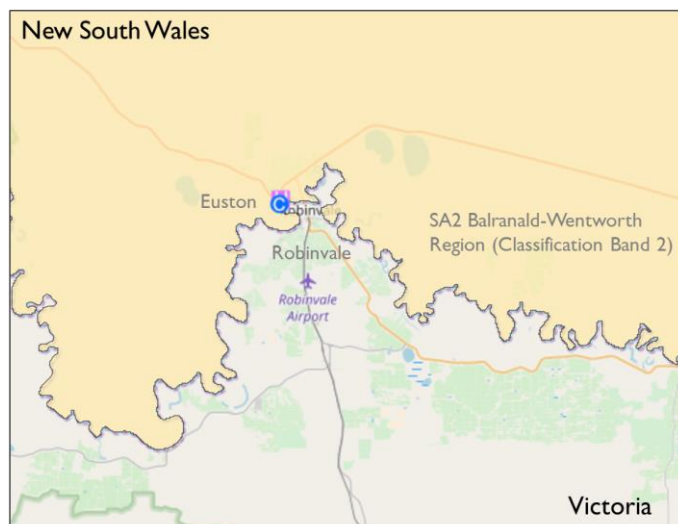
In addition to club premises, the internal floor area of additional facilities provided within the club precinct to members and visitors is 1,800 m².

Map of Euston Club precinct.

Area in purple  (near bowling green) is allocated to gaming machines.

5 Local Community and Related Issues

5.1 Location and Licenced Venues



There are two licenced gaming venues in Euston, the Euston Club and the Royal Hotel Euston. The hotel operates 3 gaming machines. The closest NSW licenced gaming premises is the Gol Gol Hotel, a 72km drive from Euston. The other licenced venues in the SA2 are more than 80km from Euston.

The Robinvale Golf Club is a Victorian club on the southern outskirts of the Robinvale urban area, a 10km drive from Euston Club.

Wentworth Services Club, located in the adjacent Shire, ceased trading operations in 2015. At the time Wentworth Services had approval to operate 91 gaming machines. Located on the junction of the Murray and the Darling Rivers, Wentworth had been, in floor area, one of the largest clubs in regional NSW.

The applicant attributes some of the growth in membership and visitations to the closure of this club and respectfully requests that Authority have regard to the closure of this large club when assessing this application.

5.2 Dimensions of Local Community: Members and Visitors

For the purposes of this application, an assessment of what comprises the 'Local Community' is based on:

- Geo-coding the residential address of the club's 6,373 members (Geo-coding is a process where the residential address of members is digitally linked to their exact geographic coordinates and reproduced on a map or table format)
- Consultation with relevant industry advisers, Council and community groups

Financial Members	May-12	May-15	May-18
	2,963	4,397	6,373
Growth since 2012			115%

A correlation of geo-coded member data and the 2016 Census indicated that:

- There are currently more club members with a residential address in Euston or Robinvale than adults recorded in the 2016 Census (see commentary below)
- 46% of members record an address *outside* Euston-Robinvale
- A significant number of members and regular patrons are from Mildura
- Club membership has grown by 115% in the last 6 years
- Approximately 12% of members have a residential address in the Wentworth-Balranald Region SA2. The SA2 covers an area of 48,000km²

A photo ID must be produced for all membership applications and entry to the club as a temporary member or guest. Individuals seeking entry with a residential address within 25km of the club must either be a member or a guest of a member. Temporary membership is extended for a period of 7 days.

Temporary Members and Guests	6 weeks ending			
	10-Oct-17		8-May-18	
Total	2,117		5,931	
Victoria	1,054	50%	2,069	35%
NSW	341	16%	693	12%
Other States and Territories	364	17%	510	9%
Overseas	358	17%	2,659	45%

It is submitted that the while the Local Community is defined as Euston-Robinvale, at least 50% of trade is generated by patrons who do not reside in the local area. It is noted:

- Some workers undertake a daily commute from Mildura (80km north-west) to work in the area, including some club employees
- 45% of temporary members and guests are from overseas during the 'picking season'
- There are almost three times as many temporary members and guests in the 6 weeks ending 8 May 2018 than 10 October 2017. This corresponds to a spike in trade

5.3 Overview of the Local Community

Euston is located 80km south east of Mildura and 450km north-west of Melbourne. Euston falls within the traditional lands of the Tati Tati people. The historic site of Bumbang Island, a kilometre up river from Euston, retains evidence of pre-colonial settlement.

European settlement of Euston dates back to 1846, when Edmund Morey, aged 17, established Boomiarcool Station on the site of the township. In 1852 the Euston Post Office was opened.

Euston's twin Victorian town of Robinvale did not develop until the 1920's. It is named in memory of Lieutenant George Robin Cuttle, who was killed in action in France in 1918. His father, Herbert Cuttle, settled on the site of the future township with his family in 1912. Robinvale was connected to the Victorian railway network when the line from Manangatang was opened in 1924. The Robinvale Post Office opened in the same year.

Capital and labour intensive irrigated horticulture extends on the Victorian side of the Murray to Wemen and Boundary Bend, at a distance of 35km from the Robinvale urban area and 5km to the north of Euston on the NSW of the river.

Euston lies on an important transport, logistics and service corridor, close to the intersection of the Sturt and Murray Valley Highways. Euston is the gateway to Mungo National Park, which is part of the UNESCO World Heritage listed Willandra Lakes Region.

The region has a diverse and growing economic base. The main areas of employment are agriculture and related processing (both dry land and irrigated), retail, manufacturing, construction, hospitality & tourism, health & community services, education, clean energy, mining, transport and logistics.

Euston's unemployment rate is 3.3%. The rate in Robinvale is 5.2%. Both rates are well below the national average and the average of their respective states. It is also noted 63.4% of the labour force of Euston is in full time employment, (compared to a state average of 59.2%).

Euston has a SEIFA index of Relative Socio Economic Disadvantage of 973.¹

5.4 Socio-economic Profile: Economy

Agriculture and Horticulture

Euston and Robinvale attracted many migrants from the Italian province of Calabria after the Second World War, with most establishing small fruit blocks that produced table grapes and wine. Over time this industry has evolved, with the aggregation of land holdings into much larger irrigated blocks that produce stone fruits, nuts, carrots, olives and oranges, more local primary food processing and the integration of Euston and Robinvale into the global food supply chain.

By nature the horticultural activities are labour intensive and seasonal. Table grapes are far more labour intensive than wine grapes or dried fruit as the grapes have to be hand-picked, chilled and presentable for domestic or overseas consumption.

Agriculture has attracted new waves of migration to the area in recent decades. This includes workers from Vietnam, Malaysia, China and the Pacific Islands.

Originally the 'pickers' served as itinerant labour, primarily during the harvest, with many based in the area during the picking season (January-June), often leaving Euston to seek opportunities elsewhere in winter. In the 1990's, this created a very seasonal demand for the services provided by the Euston Club, with 35% of trade confined to 8 weeks of the year and under 10% in quietest period.

Over time, there has been an extension of some agricultural activities through the year as producers seek higher yields and implement new techniques and technology. This pattern is tied to water security. Euston-Robinvale is one of the largest net importers of water in regional Australia, enabling producers to make a greater investment in crops in the off-season with the knowledge that water will be available later in the year. In recent years, the Victorian Water Trust has invested \$20 million in the Robinvale region to replace aging channels and pipelines. As a consequence of the continuity of employment through the year, some itinerant workers have settled in the area.

Some key statistics (figures for financial year ending 30 June 2016):

- The value of agricultural and horticultural produce from Euston and District was \$800 million (a 100% increase since 2010)
- 70% of Australia's almond crop is grown in a 90km radius of Euston, generating \$363 million dollars in exports. GoFarm Australia purchased over 10,000 hectares in the region in 2016, with 6,000 hectares to be developed into almond plantations over the next five years
- Boundary Bend Limited, 35km east of Euston, processes 80% of Australia's olive oil production, estimated to be \$100 million
- 65% of Australia's table grapes are grown in the area, with a farm gate value of \$182 million

- Rocky Lamattina & Sons grow 6,000 acres of carrots at Wemen 30km from Euston. Lamattina's are the largest carrot producer and packers in Australia
- 95% of Australia's pistachios are processed by CMV Farms at their Robinvale plant

The horticultural development pipeline was assessed at 32,000 hectares in 2016.

There is still significant seasonality in club trade. Trade in March and April currently accounts for 20% of the total for the year; in these months trade is 80% higher than in the quietest months, August and September, when many itinerant workers leave town.

Mining

Mining of mineral sands will commence in the region following approval of an Iluka Resources mine between Euston and Balranald in NSW. Referred to in Iluka communications as the 'Euston Deposits', the company will mine Rutile, Zircon and Ilmenite (used to produce titanium). The mine will create 225 jobs during construction and 550 when operational. Five other significant deposits have been identified at Euston (Castaway, Kerribee, Earl, Dispersion and Koolaman).

Tourism

Euston is located on a very open stretch of the Murray River, with appeal to holiday makers, grey nomads (older Australians travelling in recreational vehicles and caravans) and, increasingly, overseas tourists. Activities include fishing, bushwalking, water skiing, kayaking and cycling. There is a full calendar of sporting and other events. This includes the Robinvale Euston 80 Ski Race, one of Australia's biggest ski races, attracting over 300 boats, 1,500 competitors and support crew and over 15,000 spectators in March each year. There are many smaller events, for example the Mallee Almond Blossom Festival held each August. 2018 is the inaugural year of the Great Murray Salami Festival, to be held in Euston in October.

Key points:

- Euston is the gateway to Mungo National Park and 13km from Lake Benanee, a large freshwater lake
- Euston is served by Mildura Airport, the busiest regional airport in Victoria, accommodating large commercial jet aircraft on daily domestic flights, with 225,000 passenger movements in 2017 and direct flights to Melbourne, Sydney and Adelaide
- The NSW Murray Tourism Region (north of the Murray) attracted 2.55 million visitors in 2017, an increase of 34.6% since 2009. The fastest growing segment of the market was overseas visitors – with an increase of 48% since 2009
- The Victorian Murray region (south of the river) received approximately 5.6 million visitors in 2017. The fastest growing segment of the market was overseas visitors – with an increase of 37.5 % since 2012

Clean Energy

7 industrial scale solar farms (each over 100 MW+) are either under construction or in the final stages of approval within a 50km radius of Euston. This includes the Bannerton Solar Farm 14km south east of Euston and the Wemen Solar Farm 30km south of Euston.

Euston Club lodged a Development Application with Council in May 2018 to develop the Euston Solar Farm in proximity to the club. Stage 1, of 382kW, will augment the existing 100kW roof mounted system at the club. This is the next major step towards Euston Club's plan to be clean energy self-sufficient. The addition of a gas co-generation unit in the next stage of the plan will underwrite the energy security of the club and possibly community operations.

Labour Market Shortages

With an unemployment rate of 3.3% and 63.4% of the labour force in full time employment, it is submitted that Euston is at full employment. There are chronic labour market shortages in regional Australia, particularly in certain occupations (human services, health, engineering, hospitality). Recruitment for NDIS is also creating competition for both skilled and unskilled labour. This is exacerbated by rapid economic development and the on-boarding of employees for major projects.

In 2017, Euston Club has established the Euston Academy to assist the club to recruit, train and retain employees.

Many employees make a daily commute to the area from Mildura. Over the years employees of Euston Club have even commuted from Swan Hill (125km to the south east).

In the consultation process, Council, community groups and businesses have emphasised the importance of Euston Club in providing social infrastructure, leisure, sporting and entertainment facilities, which assists in the recruitment and retention of employees from outside the region.

5.5 Socio-economic Profile: Demographics

In 2005 Swan Hill Rural City Council commissioned research to address the view of Robinvale residents and service providers that the current Census-based population data does not accurately reflect the number of people living in their district. The report, *Mapping Robinvale: A Community Project to Support Service Planning* noted that in Robinvale and Euston there are a number of factors that reduce the efficacy of the Census to accurately record and forecast population, including the following:

- The Census is undertaken in August, which is one of the two quietest months of the year for the horticultural industry

- Many workers Robinvale and Euston are employed as casual labourers, residing as boarders in homes rented or owned by others, in picker's huts, caravans and demountable houses
- Workers from some countries may have reasons for distrusting officials and do not comply with the Census based on experiences in their countries of origin, their migration and/or refugee experience and their residency status

In a 2007 research paper academics from La Trobe University and the University of Adelaide estimated that the population of Robinvale increased by 150% during the picking season. This posed challenges to policy makers in providing place-based service funding.²

As a part of the community consultation process the reliability of the Census was discussed. It was submitted that the Census significantly under-estimated the resident population of Euston-Robinvale each Census night and that the estimate that the population was 150% higher during the picking season – and the lead up to harvest – from late January through to June - was accurate and further that the demand for trade and services mirrored the patterns of Euston Club (see attached submissions).

Euston Club plans to assist with data to substantiate that there is an under-estimate of residents in a future submission by service providers to the ABS. This includes a disparity between club membership records and Census data. The 2016 Census records fewer residents of both Euston and Robinvale than are recorded on the membership register.

The age distribution of residents is skewed to younger, working age groups, with a median age of 35 in Euston and 37 in Robinvale, compared to 38 for NSW and over 45 in other regional centres, like Deniliquin and Hay. 18% of Euston residents and 13% of Robinvale residents report having Italian ancestry. The 2016 Census recorded that 29 Euston residents and 143 Robinvale residents aged 20 years and over are Aboriginal and Torres Strait Islander people.

The population of the Sunraysia region recorded in the 2016 Census is 83,810. 88% reside in the two Victorian Regional Cities of Mildura and Swan Hill (which includes Robinvale), with 12% in the south west NSW shires of Wentworth and Balranald (which includes Euston). The population of the Sunraysia region (based on Census data) grew at a compound rate of 0.8% per annum between 2011 and 2016.

The resident population of Euston-Robinvale recorded in the Census is 3,927. Participants in the community consultation process estimated that resident population during the picking season is over 12,500, dropping to around 8,000 in August and September. The estimates exclude visitors, holidaymakers and workers who commute to the area daily.

5.6 Gaming Machine Expenditure

Euston Club currently operates 100 gaming machines. The net revenue per gaming machine (total turnover less payouts) was approximately \$6,000 per machine per month in the twelve months ending 30th June 2017.

6. Positive Contribution

The applicant proposes to make a donation to the Responsible Gaming Fund (RGF) of \$200,000 per annum over a 5 year period (\$1,000,000 in total). In calculating this donation the applicant has had regard to the average gaming revenue per gaming machine reported in the two most recent financial years ending 30th June 2017 (\$70,534).

The applicant and other community groups want to ensure that the funds make a positive contribution to the local community, including permanent residents of the area, itinerant workers and their families and respectfully requests that in the event that the application is approved that in the disbursement of funds that the RGF consults with Robinvale District Health Services (RDHS) and Balranald Shire Council. Specifically this relates to resourcing one FTE Social Worker by RDHS to serve our local communities. Under the direction of these services, the Social Worker will provide support and counselling services in the following areas:

1. Problem gambling
2. Domestic violence
3. Drug, alcohol and substance abuse

It is estimated that the cost of a FTE employee is \$100,000, including all associated on costs.

Euston Club welcomes the support of RDHS and Balranald Shire Council of this proposal and notes that RDHS is prepared to enter into a formal funding agreement with RGF. Euston Club proposes to provide this donation in addition to its obligations under the Clubs Grants scheme.

¹ Source: Euston rate reported by ABS Census 2016. Robinvale rate reported by DEEWR

² 'Mapping Robinvale: A Community Project to Support Service Planning' November 2005, prepared by Success Works for Swan Hill Rural City Council and 'Fiscal policy and mobility: The impact of multiple residences on the provision of place-based service funding' Mackenzie, Martin and Paris Refereed at proceedings of the 31st Annual Conference of the Australian and New Zealand Regional Science Association International

ATTACHMENTS

LOCAL IMPACT ASSESSMENT CLASS I ▪ May 2018
Euston Bowling & Recreation Club, 2-28 Nixon St EUSTON NSW 2737

Wednesday, 30 May 2018



Chairperson
Independent Liquor and Gaming Control Authority
GPO Box 7060
SYDNEY NSW 2001

cc. Chief Executive Officer
Euston Bowling & Recreation Club

To the Chairperson

LIA Class 1 – Euston Bowling & Recreation Club

Robinvale District Health Services (RDHS) provides a range of health services and programs, including acute bed-based care at Robinvale and Manangatang, primary, clinical and aged care, maternity services and community programs. Access to these services is well established with the community of Euston, which sits directly opposite Robinvale across the Murray River.

Between 2004 and 2017 RDHS was the only direct provider of allied health services to south western NSW, extending to the communities of Wentworth, Dareton, Balranald and Euston. RDHS has been the major preferred provider in south western NSW since 1 July 2017.

Please be advised that I represented RDHS at meetings recently convened as a part of the community consultation process for the Local Impact Assessment being prepared by Euston Bowling & Recreation Club (known as "Euston Club").

I understand that the Act requires the Authority to be satisfied of various criteria in order to approve an application under the Gaming Machines Act.

I submit the following for consideration by the Authority:

- Euston Club provides valuable social infrastructure to a remote regional community, assisting RDHS and other organisations to recruit and retain staff
- To create a safe environment for patrons and employees, Euston Club enforces strict standards of behaviour and based on admissions to our services the venue has a very low risk profile in relation to the sale of liquor, with limited hours of trade
- The food and beverage, sporting and other amenities at the club are of a very high standard. They are also separated from the gaming areas and TAB by screening. The club's amenities can be enjoyed by families with children without any interaction with gaming
- Euston Club provides support and training facilities to community, sporting and welfare groups in the area. The club actively engages the community through participation in community forums and the sharing of relevant information
- Euston Club offer both extensive conference facilities and short stay accommodation. This enables Euston-Robinvale to host regional meetings and conferences that would otherwise be located elsewhere
- Euston-Robinvale has a seasonal workforce, mainly with working age adults aged 20-50
- Research by academics from La Trobe University and the University of Adelaide in 2007 indicated that the population of the Robinvale urban area (excluding Euston) increased from 4,000 to 10,000 during the harvest (February-June). An earlier study commissioned by Swan Hill Rural City Council in 2005 concluded that a number of factors reduced the efficacy of the Census in Euston and Robinvale

PO Box 376, Latje Road, Robinvale Victoria 3549
Robinvale Campus - Telephone 03 50 518111
Manangatang Campus - Telephone 03 50 351500
Primary Care Services - Telephone 03 50 518160
Riverside Campus - Telephone 03 50 261071

Facsimile 03 50 518100
Facsimile 03 50 351280
Facsimile 03 50 261600
Facsimile 03 50 261449



- As part of the consultation process for this LIA, a current study by Swan Hill Rural City Council was discussed. It is the understanding of RDHS that this study will use other proxies to measure population, including the number of unique IP addresses of mobile phones that 'ping' from telecommunications towers, the sales turnover of local retail outlets (including the two Asian groceries in Robinvale) and demand for RDHS's acute, clinical and maternity services
- While awaiting the outcome of this study, RDHS assesses that the resident population of Robinvale and Euston now exceeds 12,500 at a minimum in the harvest period. There is also an addition of both short-stay and long-stay tourists from January through to ANZAC Day

Social inclusion is an important issue in regional and remote communities. Many seasonal workers do not travel with their families and are often a long way from home. Many older residents are isolated. There is no public transport. This has adverse implications for physical and mental health. Euston Club provides an important dimension of social inclusion, with entertainment and activities through the week. The club operates a courtesy bus which conveys patrons to and from the club.

One of the outcomes of the community consultation was a discussion about a community funding agreement for the local community under the auspices of the Responsible Gambling Fund (RGF).

In order to demonstrate a positive contribution to the local community Euston Club proposes that a donation of approximately \$200,000 a year be made to the RGF over a period of five years.

While supportive of directing this donation to the RGF, RDHS and other community groups want to ensure that the funds make a positive contribution to the local community, including permanent residents of the area, itinerant workers and their families.

RDHS respectfully requests that in the event that the application is approved that in the disbursement of funds that the RGF consults with RDHS, Balranald Shire Council and other local community and welfare groups that provide services to the local community. Specifically this relates to resourcing one FTE Social Worker by RDHS to serve the communities of Balranald, Wentworth, Dareton, Euston and Robinvale. The Social Worker, under the direction of these services, will provide support and counselling services in the following specific areas:

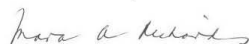
- ❖ Problem gambling
- ❖ Domestic violence
- ❖ Drug, alcohol and substance abuse

Which all of the above have their basis in common mental health disorders directly affecting the whole of community health!

It is estimated that the cost of a FTE employee is \$100,000, including all associated on costs.

RDHS welcomes the support of Balranald Shire Council of this proposal and RDHS is prepared to enter into a formal funding agreement with RGF. RDHS understands that this funding is conditional on the approval of Euston Club's application by the Authority, and that the \$100,000 forms part of the proposed annual donation of approximately \$200,000 by Euston Club to RGF.

Yours faithfully



Mara Richards
Chief Executive Officer
Robinvale District Health Services



BALRANALD SHIRE COUNCIL

ALL COMMUNICATIONS
MUST BE ADDRESSED TO
THE GENERAL MANAGER

Contact:

70 Market Street, Balranald NSW 2715
PO Box 120, Balranald NSW 2715

Tel: 03 5020 1300

Fax: 03 5020 1620

Email: council@balranald.nsw.gov.au

Web: www.visitbalranald.com.au

Chairperson
Independent Liquor and Gaming Control Authority
GPO Box 7060
SYDNEY NSW 2001

cc. CEO, Euston Bowling & Recreation Club

To the Chairperson

LIA Class 1 – Low range threshold increase
Euston Bowling & Recreation Club

Please be advised that I represented Balranald Shire Council in the community consultation process for the Class 1 LIA being prepared by the Euston Club.

I understand that the Act requires the Authority be satisfied of various criteria in order to approve an application and table the following for consideration by the Authority:

- Euston Club lies at the heart of community life in Euston and Robinvale, providing leisure, entertainment, sporting, food and beverage facilities
- Euston Club is the largest provider of short stay accommodation in the Local Government Area, underwriting the tourist industry and economic development
- Euston Club actively engages community groups and originates initiatives and events for the benefit of the community
- Social inclusion is an issue in regional Australia, particularly in areas with a seasonal and itinerant workforce. Euston Club creates a safe and welcoming place for the community
- The club provides employment opportunities for local residents seeking a career in the hospitality and tourism industry. Serving a multicultural community of very diverse ancestry (including Anglo-Celtic, Italian, Vietnamese and Tongan) the club provides cultural sensitivity training to employees and employs many staff for whom English is a second language
- Club management have maintained a respectful dialogue with the local Aboriginal community and is the major sponsor of the Robinvale Euston Football Netball Club, which provides opportunities for local Aboriginal and Torres Strait Islanders to participate in sport in Junior, Senior and Veteran levels



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Euston Club proposes to demonstrate a positive contribution to the local community by donating approximately \$200,000 a year to the RGF for a period of five years.

While Council supports the funds being under the auspices of the RGF, Council wants to ensure that funds arising from the proposed donation make a direct positive contribution to the quality of the lives of local residents and respectfully requests that the Authority considers a tied grant from the RGF to Robinvale District Health Services (RDHS) to employ a qualified Social Worker, on a full time basis, to provide services to the residents of Euston, Robinvale, Balranald, Wentworth and Dareton. Subject to a formal funding agreement, the Social Worker will provide counselling and support in relation to the following, under the direction of RDHS:

- Problem gambling
- Domestic violence
- Drug, alcohol and substance abuse

RDHS has calculated that the cost of FTE Social Worker is approximately \$100,000 per annum.

Between 2004 and 2016 RDHS were the only direct provider of allied health services to south western NSW (Balranald and Wentworth Shires). Since 2016 RDHS is the major preferred provider in south western NSW.

Yours faithfully



Michael Kitzelmann
General Manager
Balranald Shire Council

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Euston Bowling & Recreation Club, 2-28 Nixon St EUSTON NSW 2737



138 pine Avenue
Mildura, Victoria 3500

info@anglicarevic.org.au

anglicarevic.org.au

T:03 5025 9300

F:03 5025 9399

Freecall: 1800244323

1st June 2018

To whom it may concern,

I am writing to confirm that the staff and Management of the Euston Club Resort has engaged with Gamblers Help services since 2008 with St Luke's Anglicare's Organisation.

During this time we have worked together with compliance to our Self Exclusion Program for clients with gambling addiction related conditions.

The GH counselling sessions with this service have always been available as well to the Euston Club Resort clients.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'James Rix', with a long horizontal flourish extending to the right.

James Rix
Gamblers Help Therapeutic Counsellor
1800 244 323
0418 618 174

EUSTON CLUB COMMUNITY SUPPORT FOR 2016-2017

Albury SSNA Club	REBA - Robinvale Euston Business Association
Balranald Health Service - Multi Purposes Unit	Rich River Golf Club
Balranald Racing Club	Robinvale Ambulance Auxillary
Balranald Shire	Robinvale Basketball Association
Euston Bowling Club	Robinvale Clontarf Academy
Euston Pre School Association	Robinvale College
Euston Public School	Robinvale District Cricket Association
Kumete Evangelio Group	Robinvale Euston Football Netball Club
Legacy Australia	Robinvale Euston Memorial Park
Leukaemia Foundation Australia	Robinvale Euston Ski Race Committee
Lions Club of Mildura	Robinvale Lawn Tennis Club
Macular Disease Foundation	Robinvale Pre School Association
Mallee Almond Blossom Festival	Rotary Club of Robinvale Euston
Manangatang Snails	Royal Far West
Mildura District Ski Club	Ski Racing Victoria
Mildura Entertainment	St Mary's P-8 School
Mildura Racing Club	Sunraysia Down Syndrome Support Group Inc
Murray River Eagles Basketball	Uarah Fisheries
Northern Mallee Leaders	Vision of the Region Dinner
NSW Health Service - Far West Local Health District	Youth of the Streets
RDHS - Robinvale District Health Service	
Euston Public School Scholarship - Jersey Aplin	
Euston Public School Sportsmanship Award - Nick Neyland	
Robinvale P-12 Dux Scholarship - Mannie Edmonds	

Total \$165,392.03

EUSTON CLUB COMMUNITY SUPPORT FOR 2015-2016

Balranald Football Club	Robinvale District Health Services
Balranald Little Bunyips Playgroup	Robinvale & District Cricket Association
Balranald Racing Club	Robinvale Euston 80 Ski Race Committee
Balranald Shire Council	Robinvale Euston Business Association
Campervan Motorhome Club of Australia	Robinvale Euston Football Netball Club
Euston Church Guild	Robinvale Lawn Tennis Club Inc
Euston Public School	Robinvale P-12 College
Legacy	Robinvale War Memorial
Mallee Almond Blossom Festival	Royal Flying Doctors Services
Manangatang Snails	Select Harvest
Mildura Racing Club	Ski Racing Victoria
Mildura Ski Club	St Mary's P-8 Robinvale
Portsea Camp	Uarah Fisheries
Rivergraphics	
Euston Public School Scholarship - Jacob Guy	
Euston Public School Sportsmanship Award - Grace Makalio-Harris	
Robinvale P-12 Dux Scholarship - Braidyn Turner	

\$187,314.33

Beneficiaries of Grants, Sponsorship and Donations 1984-2018

1	Alzheimer Australia	61	Euston District Dance Support Group
2	Arthritis Powerpal Self Help Group	62	Euston District Show Society
3	Aust. Drug Foundation	63	Euston Fire Brigade
4	Australia Day Festival - Balranald	64	Euston Football & Netball Club
5	Australia Day Festival - Euston	65	Euston Gymkhana Committee
6	Australian Police Games	66	Euston Half Marathon
7	Australian Sports Aid	67	Euston Historical Society
8	Balranald Bidgee Haven Hostel	68	Euston International Triathlon
9	Balranald Canoe Club	69	Euston Junior Football Club
10	Balranald Central School	70	Euston Ladies Bowling Club
11	Balranald Country Education	71	Euston Main Street Committee
12	Balranald District Hospital	72	Euston Men's Bowling Club
13	Balranald Early Learning Centre	73	Euston Netball Association
14	Balranald Far West Health	74	Euston Parent & Citizens Association
15	Balranald Health Service	75	Euston Playgroup
16	Balranald Horse Racing Club	76	Euston Polocrosse Club
17	Balranald Little Bunyips Playgroup	77	Euston Pre-School
18	Balranald Pre School	78	Euston Public School
19	Balranald Royal Life Saving Society	79	Euston Public School Scholarship Award
20	Balranald Shire Council	80	Euston Public School Sportsmanship Award
21	Balranald Shire Youth Council	81	Euston Punt Race
22	Balranald St. Johns Ambulance	82	Euston Recreation Reserve Users Group
23	Balranald St. Vincent De Paul	83	Euston Resort Fishing Club
24	Balranald Tourism Committee	84	Euston Rugby League
25	Benanee Rural Fire Brigade	85	Euston Senior Football Club
26	Beyond Blue	86	Euston Show
27	Breast Cancer Foundation	87	Euston Steam Riverboats & Rivers Historical Society
28	Bumbang Crafters	88	Euston Tennis Club
29	Bushfire Appeals Victoria/NSW	89	Euston Waterfront Recreation Reserve
30	Cancer Appeal - Murray Meander	90	Far West Anglers Association
31	Cancer Council of Australia	91	Friends of Palliative Care
32	Care Flight	92	Girl Guides Association
33	Clean Up Australia Campaign	93	Gol Gol Primary School
34	CMCA Robinvale Motorhome Rally	94	Guide Dogs Association
35	Combined Christian Churches	95	Heartbeat Victoria
36	Committee for Ageing	96	Home Bush Land Care - Mungo Loop
37	Community River Fish Restocking Program	97	Hot Rod Association
38	Coomealla Triathlon Club	98	Irymple Bowling Club
39	Country Women's Association - C. W. A.	99	Kidney Health Australia
40	Cure Cancer Australia Foundation	100	Kokoda Trail Appeal
41	Department of School Education	101	Leukaemia Foundation
42	Epilepsy Action Australia	102	Lifeline
43	Eurob Tennis Squad	103	Little Bunyips Playgroup
44	Euston & Robinvale Historical Society	104	Mackillop Rural Community Centre
45	Euston & Robinvale Pony Club	105	Macular Degeneration Foundation
46	Euston & Robinvale Rugby League	106	Make a Wish Foundation
47	Euston Athletics Squad	107	Mallee Almond Blossom Festival
48	Euston Basketball Club	108	Mallee Almond Classic
49	Euston Beautification Committee	109	Mallee Cricket Association
50	Euston Blue Light Disco Committee	110	Mallee Family Care
51	Euston Bowling Club	111	Manangatang Bowling Club
52	Euston Brownie Pack	112	Manangatang Brownies
53	Euston Church	113	Manangatang College
54	Euston Church Guild	114	Manangatang Connections
55	Euston Colts Cricket Club	115	Manangatang District Hospital
56	Euston Community New Years Eve Celebrations	116	Manangatang District Senior Citizens
57	Euston Country Market	117	Manangatang Football Club
58	Euston Courthouse Restoration	118	Manangatang Golf Club
59	Euston Cricket Club	119	Manangatang P-12 College
60	Euston DEET Scheme	120	Manangatang Pedal Prix

Beneficiaries of Grants, Sponsorship and Donations 1984-2018

121	Manangatang Pre-School	181	Robinvale & District R.S.L.
122	Manangatang Racing Club	182	Robinvale & District Rotary Club
123	Manangatang Show Day Committee	183	Robinvale & District Senior Citizens
124	Manangatang Snails	184	Robinvale & District War Memorial Park
125	Maryborough Bush Fire Appeal	185	Robinvale & Euston Cricket Club
126	Masonic Lodge	186	Robinvale & Euston Traders Association
127	McKillop Rural Community Service	187	Robinvale Aboriginal Elders
128	Medical Practitioners Ass.	188	Robinvale Almond Blossom Festival
129	Men of League	189	Robinvale Ambulance
130	Mid-Murray REV/BARA Committee	190	Robinvale and District Angling Club
131	Mildura & District Show Committee	191	Robinvale Apex Club
132	Mildura Bowls Club	192	Robinvale Ballet Guild
133	Mildura District Ski Club	193	Robinvale Basketball Association
134	Mildura Hospital	194	Robinvale Benevolent Society
135	Mildura Jet Sprint Boats	195	Robinvale Bowling Club
136	Mildura Legacy	196	Robinvale Brass Band
137	Mildura Lions Club	197	Robinvale Cancer Support Group
138	Mildura Muscle Car Club	198	Robinvale Citizens Charity Golf Day
139	Mildura Racing Club	199	Robinvale Committee for the Aged
140	Mildura Softball Association	200	Robinvale Community Brass Band
141	Mildura Specialist School	201	Robinvale District Aero Modellers Club
142	Mildura Vintage Car Club	202	Robinvale District Health Services
143	Mildura Workingman's Club	203	Robinvale District Health Services - Men's Shed
144	Miles for Melanoma	204	Robinvale District Health Services - RDHS - Aged Care
145	Millewa Football League	205	Robinvale District Health Services - RDHS - Palliative Care
146	Mothers of Pre-Schoolers M.O.P's	206	Robinvale District Health Services - Robinvale Hostel
147	Motorcycle Club	207	Robinvale Ecaball
148	Multiple Sclerosis Appeal	208	Robinvale Euston 80 Ski Race
149	Murray River Cancer Challenge (tammy van wisse)	209	Robinvale Euston Agricultural Show
150	Murray Valley Aboriginal Co-op - MVAP	210	Robinvale Euston Amateur Theatre Club
151	Musicians Club	211	Robinvale Euston Benevolent Society
152	Northern Mallee Leadership Program	212	Robinvale Euston Business Association
153	NSW Police Rescue Team	213	Robinvale Euston District Development Association
154	NSW Police Service	214	Robinvale Euston Football Netball Club
155	NW District Ladies Golf Association	215	Robinvale Euston Men in Sheds
156	Outback Theatre for Young People	216	Robinvale Euston Pony Club
157	Ouyen Lions Club	217	Robinvale Euston Rotary Club
158	Portsea Camp	218	Robinvale Euston Tourist Council
159	Prostate Cancer Foundation	219	Robinvale Euston Traders Association
160	PS Canally Restoration	220	Robinvale Euston Vintage Machinery
161	PSSA Murray Darling Sports Association	221	Robinvale Euston Xmas Street Party
162	R.E.A.C.T	222	Robinvale Festival of Golf
163	REBA	223	Robinvale Fire Brigade
164	Red Cliffs Apex Club	224	Robinvale Football Club Inc.
165	Red Nose Day	225	Robinvale Football Netball Club
166	Red Shield Appeal	226	Robinvale Gala Day
167	Riverland Dinghy Club	227	Robinvale Girls Guide Association
168	Rivers & Riverboat Society	228	Robinvale Golf Club
169	Riverside Cricket Association	229	Robinvale Greyhound Racing Club
170	Riverside Golf Club	230	Robinvale Guide Support Group
171	Robinswood Homestead Association	231	Robinvale Harness Racing Club
172	Robinvale Multi Purpose Centre Committee	232	Robinvale High School
173	Robinvale & District Aeromodellers Club	233	Robinvale Hospital
174	Robinvale & District Cricket Club	234	Robinvale Indigenous Cricket Council
175	Robinvale & District Greyhound Association	235	Robinvale Junior Basketball Association
176	Robinvale & District Harness Association	236	Robinvale Junior Football Club
177	Robinvale & District Junior Cricket Association	237	Robinvale Junior Netball
178	Robinvale & District Lions Club	238	Robinvale Kinder Gym
179	Robinvale & District Model Aero Club	239	Robinvale Ladies Golf
180	Robinvale & District Motorcycle Club	240	Robinvale Lawn Tennis Club

Beneficiaries of Grants, Sponsorship and Donations 1984-2018

241	Robinvale Legacy	301	Swan Hill Specialist School
242	Robinvale Lions Club	302	Swan Hill Yamagata Student Exchange
243	Robinvale Motorcycle Club	303	Tapio Charity Rodeo & Gymkhana
244	Robinvale Multi Purpose Facility Group	304	Tour of Sunraysia
245	Robinvale Netball Association	305	Tour of the Murray - Euston Criterium
246	Robinvale Network House	306	Tour of the Murray - Robinvale Criterium
247	Robinvale P-12 College	307	Tsunami Appeal
248	Robinvale P-12 College - Dux Award	308	Urarah Fisheries
249	Robinvale Patchwork Friends Inc.	309	Variety 'The Children's Charity'
250	Robinvale Pipe Band	310	Victorian Ambulance Service
251	Robinvale Pistol Club	311	Victorian Bushfire Appeal
252	Robinvale Playgroup Association	312	Victorian State Emergency Services
253	Robinvale Police & Citizen Golf Charity Day	313	Villers Bretonneux Association
254	Robinvale Pony Club	314	Walpeup Golf Club
255	Robinvale Pre-School	315	Wentworth Sporting Clubs
256	Robinvale Railway Restoration Group	316	Woorinen Football & Netball Club
257	Robinvale Residential Services	317	Youth off the Streets
258	Robinvale Rifle Club		
259	Robinvale Rowing Club		
260	Robinvale RSL		
261	Robinvale Saika Club		
262	Robinvale Secondary College		
263	Robinvale Secondary College - Dux Award		
264	Robinvale SES		
265	Robinvale Sports & Carnival Day		
266	Robinvale Sportspower		
267	Robinvale St Mary's P-8 School		
268	Robinvale St Marys School		
269	Robinvale St Marys School Fete Committee		
270	Robinvale State Emergency Services		
271	Robinvale Street Committee		
272	Robinvale Swimming & Diving Club		
273	Robinvale Theatre Group		
274	Robinvale Traders Group		
275	Robinvale Trotting Track		
276	Robinvale Uniting Church		
277	Robinvale Urban Fire Brigade		
278	Robinvale Villers Bretonneux Association		
279	Robinvale War Memorial		
280	Rotary River Health Forum		
281	Royal Childrens Hospital		
282	Royal Children's Hospital Good Friday Appeal		
283	Royal Flying Doctor Service - Car Trek		
284	Royal Flying Doctor Service - Direct		
285	Royal Flying Doctor Service - Pelican Appeal		
286	Royal Flying Doctor Service - Pelican Appeal		
287	S.D.L.B.A.		
288	Strathmore Bowls Club Fire Appeal		
289	Sunraysia & District Junior Football League		
290	Sunraysia & Murray Group Training		
291	Sunraysia College of TAFE		
292	Sunraysia Darts League		
293	Sunraysia Down Syndrome Support Group		
294	Sunraysia Football League		
295	Sunraysia Ladies Bowling Association		
296	Sunraysia Marching Girls Association		
297	Sunraysia Super Bowls Tournament		
298	Swan Hill Euston Polocrosse Club		
299	Swan Hill Rural City Council		
300	Swan Hill Sonic Speedway		

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