Local Impact Assessment Class 1 Application Goulburn & District Soldiers Club Ltd, 15-17 Market Street, Goulburn

Goulburn & District Soldiers Club (LIQC300237494)
September 2015



HATZIS CUSACK LAWYERS

Liquor & Gaming Specialists

EXECUTIVE SUMMARY

1. INTRODUCTION

This document is a Local Impact Assessment Class 1 to accompany a Threshold Increase Application made for approval of a 'low range' gaming machine threshold increase of 20 for Goulburn & District Soldiers Club Ltd (the "Applicant") at premises situated at 15-17 Market Street, Goulburn NSW (the "Venue") located in the Band 2 Local Government Area (the "LGA") of Goulburn Mulwaree. The Applicant has operated at the Venue for more than 90 years and provides hospitality based recreational pursuits and community based enterprises for its members and their guests. This LIA examines the characteristics of the Local Community in order to assist the Independent Liquor & Gaming Authority in determining whether additional gaming machines will positively contribute to the Local Community.

2. RESPONSIBLE GAMBLING MEASURES

Chapter 2 of this Report details the mandatory and additional responsible conduct of gambling measures put in place by the Applicant at the Venue. The Applicant manages its gaming machine operations in strict accordance with legislated and 'best-practice' interventions and initiatives modelled on its Responsible Conduct of Gambling House Policy (see **Attachment "A"**). The Applicant has also implemented additional measures to ensure compliance with recent amendments to the *Gaming Machines Act* 2001 and associated Regulations. The Applicant is a member of ClubSafe, and has adopted its best practice guidelines and policies.

3. LOCAL COMMUNITY

Chapter 3 of this Report details the characteristics of the area potentially affected by the approval of the Threshold Increase Application. Goulburn Mulwaree LGA is the Local Government Area and has been identified as the Local Community. A map of the LGA is included at **Attachment "B"**. Chapter 4 provides a demographic description of the LGA.

4. POSITIVE CONTRIBUTION

Chapter 5 of this Report details the positive contribution resultant from approval of the Application to the Local Community. A donation of \$111,000, paid in three annual instalments of \$37,000, will be paid to Growing Abilities Goulburn Inc., a not-for-profit organisation that provides vocational training and support to people who suffer social exclusion as a result of disability or social disadvantage. The donation will fund the employment of a horticulturist and office administrator for a three year period.

5. CONCLUSION

Given the satisfaction of the requirements of the Act and Regulation through the conduct of gaming machine operation at the Venue in a responsible manner, along with the evidence of substantial positive contributions to the Local Community, it is the Applicant's belief that this LIA meets the requirements of the Legislation.

1. INTRODUCTION

This Report is a Local Impact Assessment ("LIA") Class 1 to accompany a Threshold Increase Application for a Band 2 Local Government Area venue of 'low range increase' of 20 gaming machines for Goulburn & District Soldiers Club Ltd ("the Applicant"). The Applicant is located at 15-17 Market Street, Goulburn NSW ("the Venue") in the Goulburn Mulwaree Local Government Area ("the LGA").

Methodology

1.1. In respect of LIAs relating to threshold increase applications, the LIA Guidelines provide that the Independent Liquor & Gaming Authority ("the Authority") can only approve an LIA where the LIA complies with the requirements of the Gaming Machines Act 2001 and the Gaming Machines Regulations 2008 ("the Legislation") and demonstrates that gambling activities will be conducted in a responsible manner. The Guidelines further state that an LIA Class 1 must demonstrate that the proposed increase in gaming machines for the Venue will provide a positive contribution towards the Local Community in which the venue is situated.

Applicant Details and History

1.2. The Applicant was established at the site in 1921, with original members being drawn from serving and ex-serving defence force personnel. The Applicant obtained a liquor licence in 1947, and began to accept associate members in 1968. The Venue was extensively renovated earlier this year at a cost of \$1.7 million.

Current Applicant Services, Facilities and Donations

- 1.3. The Venue offers various lounge spaces complete with big screen televisions and bars, including the family-friendly Park Lounge which welcomes accompanied children until 10.00 pm. It also features five outdoor terraces, a restaurant, a coffee shop, various function spaces that cater for up to 800 people in total, an auditorium and gaming and wagering facilities. The Applicant also provides members with free entertainment, and hosts and sponsors numerous intra clubs, including 6 Minute Snooker, GSC Dance Club, Goulburn Harness Racing, Goulburn Soldiers Fishing Club and Goulburn Mulwaree Athletics. The Applicant provides donations to a number of different organisations annually. In 2014 its numerous beneficiaries included Cancer Council NSW, Goulburn Mulwaree Blind & Visually Impaired Group, Goulburn Mulwaree Rotary, MS Australia and Ulysses. The Venue donated a total of \$263,443 in the form of cash and in-kind donations by way of the ClubGRANTS Scheme in the 2014-2015 financial year. The Applicant currently has in excess of 11,000 members and employs 45 local people. The Applicant exists for the benefit of its members and their guests, providing members of its Local Community with a central meeting place.
- 1.4. The Venue's trading hours are as follows:-

Monday - 10.00 am until 10.00 pm;
Tuesday - Wednesday - 10.00 am until 11.00 pm;
Thursday - 10.00 am until 11.30 pm;
Friday - Saturday - 10.00 am until 12.30 am; and
Sunday - 10.00 am until 10.30 am.

1.5. A layout plan of the Venue is attached and marked "C".

Proposal

1.6. The Applicant has committed to donating a total of \$111,000 to Growing Abilities Goulburn Inc., a not-for-profit organisation aimed at supporting individuals whose employability is limited as a result of disability or other sources of social disadvantage. A number of sources indicate that there is a genuine need for this type of service within the LGA. The Authority previously granted a threshold increase application lodged by the Applicant which was contingent upon a donation to Growing Abilities Goulburn Inc.. Further details in relation to the positive contribution are provided later in this Report.

2. RESPONSIBLE GAMBLING MEASURES

- 2.1 The Applicant's gaming machine operation is in strict accordance with legislative requirements. A copy of the Applicant's House Policy on the Responsible Conduct of Gambling is included at Appendix 1. The Applicant adheres to ClubSafe's responsible gaming house policy, which is drafted in accordance with the legislative requirements stated in the Gambling Legislation Amendment (Responsible Gambling) Act 1999, the Registered Clubs Act 1976, the Gaming Machines Act 2001 and all accompanying regulations. The Applicant's harm minimisation strategies are extensive. A full list is attached at **Attachment** "**D**".
- 2.2 The Applicant is a member of ClubSafe, and has adopted its best practice guidelines and policies. As such, the Applicant goes beyond compliance with current legislation.

3. LOCAL COMMUNITY

Definition of Local Community

- 3.1 For the purposes of this Local Impact Assessment, the Local Community is defined as encompassing Goulburn Mulwaree Local Government Area ("LGA"). The approach taken by the Applicant in defining its Local Community relates to its analysis of its membership penetration within surrounding localities. Generally, a registered club will have a membership penetration of approximately 5kms. This assessment is linked heavily to legislative requirements pertaining to compulsory membership of any person residing within 5kms of the registered club in question. In the context of the information set out above, the Local Community is essentially comprised of the suburbs that make up the LGA. For the purposes of the LIA, the Venue's Local Community is the LGA.
- 3.2 It is submitted therefore that this defined area meets the requirements of the Act, Regulation, and Guidelines.

4. DEMOGRAPHY

4.1 Goulburn Mulwaree LGA is located in the Southern Tablelands of NSW, on the Sydney-Canberra corridor. The LGA is about 200km south-west of Sydney and about 95km north-east of Canberra. The LGA is bounded by the Upper Lachlan LGA to the north and west, Wingecarribee and Shoalhaven LGAs in the east and Palerang LGA in the south. Covering an area of approximately 3,232km², the LGA is predominantly rural, with the regional city of Goulburn at its centre. Facilities of note include TAFE NSW, NSW Police College and Goulburn Correctional Centre. The LGA comprised approximately 12,276 private dwellings in 2011 and is a sub-region of the Southern Tablelands Statistical Sub-Division.

- 4.2 The proportion of the population requiring assistance for core activities was higher than that for NSW, at 6.0% as at the 2011 Census compared to only 4.9%. Indigenous people comprise 2.8% of the LGA's population, but only 2.5% of the State's. Read together with the 2006 Census figures, the latest data demonstrates that these sectors of the Goulburn Mulwaree population are growing in 2006 only 5.2% required assistance with core activities, and only 2.2% identified as Aboriginal and/or Torres Strait Islander.
- 4.3 The Goulburn Mulwaree LGA had the following SEIFA scores and deciles in 2011:

INDICATOR	LGA Score	LGA Decile
IRSEAD	944	4
IRSED	951	4
IER	971	5
IEO	932	3

5. POSITIVE CONTRIBUTION

5.1 The granting of the Application will yield significant benefits for the Local Community in the form of a \$111,000 donation to Growing Abilities Goulburn Inc., a locally based not-for-profit organisation that seeks to address the social and workplace exclusion of people who are disabled or socially disadvantaged. The donation will be paid in three yearly instalments of \$37,000.

Growing Abilities Goulburn Inc.

- 5.2 Growing Abilities Goulburn Inc. ("GAGI") is an organisation aimed at supporting local residents who are excluded socially and from employment, as a result of disability or disadvantage. The organisation has established a horticultural enterprise that functions as both a supported employment service and a nursery. The ultimate aim is that the nursery will become at least partially self-funding, and will acquire such funds by way of propagating and selling native plants that are indigenous to the Goulburn region. The nursery opened on 26 October 2013.
- 5.3 GAGI's purpose is to provide people who are disabled or disadvantaged with the dignity of being able to make choices as to the type of employment they enter into. The following objectives are intended to assist it in achieving this central purpose:
 - 1. To provide a mechanism for social and workplace participation for individuals with disability and social disadvantage, and promote choice and empowerment.
 - 2. To provide education and training and develop vocational and social skills for the target group.
 - 3. To develop a viable business model which can be partly or partially self-sustianing.
 - 4. To provide appropriate wages and employment for participating individuals.
 - 5. To develop community relationships and partnerships and provide a vehicle for volunteer participation.
 - 6. To raise awareness of environmental issues.

- 5.4 GAGI's clients are trained to undertake horticultural and sales-related tasks. Aside from the vocational experience and qualifications they obtain, employees also benefit from social interaction, physical exertion and an increased sense of purposefulness.
- 5.5 In 2014, 20 clients gained TAFE qualifications in Agrifoods and Horticulture.
- 5.6 The service is open to individuals who are physically or mentally disabled, as well as those who are otherwise disadvantaged, including individuals who are of Aboriginal and/or Torres Strait Islander origin. The list of potential corporate partners provide some indication as to the type of individuals who may seek to utilise the service:
 - Disability Services Australia
 - Essential Personnel
 - House With No Steps
 - Anglicare
 - Mission Employment
 - Local Aboriginal Land Council
 - TAFE Horticulture
 - Goulburn Mulwaree Council
 - Riversdale
 - Society of Growing Native Plants
 - Wetlands
 - McDermott Centre
 - Men's Shed
 - Garden Clubs of Goulburn and Crookwell
 - Rotary Clubs of Goulburn, Goulburn Mulwaree and Goulburn Argyle
 - Challenge Southern Highlands.

Funding

5.7 The Applicant previously donated \$35,000 annually for a period of three years, which funded the employment of staff and thus enabled the organisation to operate. The Applicant now proposes to donate \$37,000 per year for a further three year period, which will again provide for the employment of staff. The proposed funds will be used to employ a horticulturalist along with an office administrator. A letter to this effect is **attached** and marked "E".

Benefit to the Local Community

- 5.8 The 2010-2020 National Disability Strategy, an initiative of the Council of Australian Governments (which includes the NSW), outlines the governmental approach to improving the lives of disabled persons. Amongst the many objectives and policy directions listed are the following:
 - Increase access to employment opportunities as a key to improving economic security and personal wellbeing for people with disability, their families and carers ("Summary Document" p.6).
 - Reduce barriers and disincentives for the employment of people with disability (p.7).
 - Encourage innovative approaches to employment of people with a disability (p.7).

- 5.9 GAGI responds to these objectives by providing a source of employment, as well as training that may lead to employment elsewhere, for individuals who suffer from a disability.
- 5.10 Census data, excerpted above, indicates that the Goulburn Mulwaree LGA has a relatively high number of disabled persons amongst its residents, and that the proportion of its population requiring assistance as a result of disability is growing, meaning that GAGI is well-suited to the particular needs of its Local Community. Goulburn Mulwaree Council documents provide further endorsement of the local demand for this service. The Goulburn Mulwaree Council Social Plan 2006-2010 is suggestive of the significance of the LGA's disabled population, explicitly noting the need to "thoroughly analyse the level of service options for people with a disability" (p.1).
- 5.11 Further, the Goulburn Mulwaree Council *Community Strategic Plan 2030* lists a number of social justice principles which underpin the plan including the following:-

Access

All people should have fair access to services, resources and opportunities to improve their quality of life.

5.12 It is submitted that the Applicant's plan to fund the employment of a horticulturist and office administrator will be significantly beneficial to the Local Community given the region's overrepresentation of individuals requiring the training, social interaction, support and employment opportunities that will be on offer as a result of the establishment of this service. The organisation respond to the needs and objectives outlined in various Council publications.

6. CONCLUSION

- 6.1 This LIA, pursuant to Section 37 of the *Gaming Machines Amendment Regulation 2009*, defines the Applicant's Local Community, details the positive contributions that the Applicant will provide to the Local Community if the Threshold Increase Application is approved, and details the harm minimisation and responsible gambling measures that are in place at the Venue.
- 6.2 The Applicant is a community based registered club which provides needed community support through additional donations exceeding those required through ClubGRANTS contributions.
- 6.3 The Applicant operates gaming at the Venue in compliance with mandated Legislative requirements and operates a best-practice style of interventions and procedures. The Applicant enforces this strict approach based on its House Policy on the Responsible Conduct of Gambling conducting regular in-house training for all of its gaming staff, each of whom holds qualifications in the Responsible Conduct of Gambling.
- The positive contribution put forward in this LIA will not occur without the approval of the Threshold Increase Application. The Applicant has pledged \$37,000 per year for three years, which will fund the employment of a horticulturist and an office administrator to facilitate the running of Growing Abilities Goulburn Inc. ("GAGI"), a not for profit vocational service that seeks to address the social and workplace exclusion of people who are disabled or socially disadvantaged. GAGI will take the form of a horticultural retail and wholesale enterprise with employees to be trained in plant care and retail sales. Demographic data and

Council documents demonstrate the need for this type of service in the Goulburn Mulwaree area.

6.5 It is therefore provided that the test as set out in the Guideline and Legislation is met and the Applicant submits that the Threshold Increase Application should be approved.

ATTACHMENT "A"

IMPORTANT NOTICE

Machine Playing Conditions



These Conditions regulate and limit the rights and obligations of anyone who plays a gaming machine in the Club. You should read them before playing any machine. Do not play any machine if you do not understand and accept all of these Conditions.

- No patron is required to participate. Any playing of machines is at your sole option, discretion and risk.

 Player information brochures are available. Please ask if you would like to know how to get one. Player brochures are for general information only and if there is any inconsistency with these Conditions, then to the extent of the inconsistency these conditions prevail.
- You should not play any machine unless you completely understand .

(a) how you have to play it and

(b) the combinations that you would have to get to win a prize.

If you disagree with anything done by the Club in connection with a prize or the playing of a machine, please ask about the Club's complaint handling procedures.

- Machines must not be played by anyone under the age of 18 years.

 These Conditions cannot be varied for you personally except by a document that sets out the change(s), expressly refers to these Conditions and is signed by an authorised Club officer.
- These Conditions apply even where there are separate conditions stipulated for a particular machine or promotion or prize, except only where (and to the extent that) the Club expressly states in writing that
- it is amending those Conditions.

 Payment may be withheld and the Police called if in the Club's opinion a machine or the circumstrances show any sign of use of or interference with the machine which is unlawful or in breach of these Conditions or the Club has any reasonable suspicion of play in breach of these Conditions or which is otherwise improper.

 A prize or purported prize will not be paid or awarded where in the Club's reatonable opinion it arrises as a result of a machine malfunction; or as a result of any aspect of the operation, working, use or performance of the machine that was not intended or not reasonably anticipated by the Club (even if that aspect of the operation, working, use or performance of the machine was otherwise predictable); or (without limiting the previous general words), where the winning combination showing has not been registered in the machine. The Club's decision is final.

 Various legal requirements binding on the Club in some circumstances are mandatory and cannot be varied. If any such requirement is inconsistent with these Conditions then the legal requirement prevails but only to the extent of the inconsistency.

 You must not also any machine which the Club has marked as malfunctioning or otherwise in some way marked or indicated as withdrawn from play. The Club will not pay any prize won on any such machine.

- Various legal requirements binding on the Club in some circumstances are mandatory and cannot be varied. If any such requirement is inconsistency.
 You must not play any matchine which the Club has marked as malfunctioning or otherwise in some way marked or indicated as withdrawn from play. The Club will not pay any prize won on any such machine. Any time when requested by the Club a player must provide their full name and address plus details of the basis on which they are on the Club's premiters, with such documentary proof as the Club requires. The Club may prevent you from playing or continuing to play any muschine if you do not satisfactority comply with this requirement.
 Club employees and former employees, and contractors and suppliers to the Club (and their officers and staff) must observe all relevant restrictions imposed by the Club from time to time regarding such persons. Without limiding those general words, an employee must not play machines whilst on duty not during media or rest period or other beautists from duty. Prizes won by an employee or former employee, or by a contractor or supplier (or one of their officers or staff) when playing a machine in breach of this Condition, will not be awarded or paid.
 Only coins and notes of Australian legal stender are to be used to play gaming machines and that must be in accordance with the particular requirements of any particular machine as noted on that machine. The Club has no liability to you if you reserve a machine at a time and then for a maskinum of 15 milnutes. However, the Club may in any particular case decide in its discretion not to allow a machine reservation to continue. The Club has no liability to you if you reserve more than one machine or to receive a machine for the work.
 The Club has no liability to you if you reserve a machine to for any exerce a machine for the exclusive use of full members or for a particular report of the club.
 The Club has no liability

- Monetary prizes and stored or accumulated credits will be paid within 48 hours of a request for payment from the prizewinner. The Club in its discretion may pay part of a prize or of a stored or accumulated credits. In advance of paying the balance.
- credits, in advance of paying the balance.

 A prize may be awarded in a non-monetary form, Where a prize is awarded in a non-monetary form there is no option to take the prize in any other non-monetary form except as the Club may have separately specified in writing for any particular machine or promotion. The prizewinner does have the choice of being pald instead. The prize will be awarded as stated in the Club's published information, or if no time has been specified then within 48 hours of a request from the prizewinner.

 Where a prize is not awarded or paid immediately after the prizewinner has requested it, the Club will give the prizewinner a written acknowledgment of the prizewinner's entitlement to the prize.

 For a monetary prize, the Club will pay the prizewinner an amount equal to but not exceeding the value of the credits accumulated by the prizewinner from playing the relevant machine.

 Except as specified by the Club in writing or by legislation for any particular machine or promotion, all prites are paid in cash. The club keeps certain records in relation to machines and prizes. Players must cooperate with the Club regarding the keeping of those records.

 If the Club offers any machine which is operated as part of an intendub linked gaming system (no matter what that system is named) then
 (a) to the maximum extent permitted by law, progressive jackpots (and other similar prizes) are payable by TAB limited or other operator of the kinked gaming system alone and the Club has no liability to pay, and gives no representation or warranty concerning any such jackpot, prize or other benefit offered by that operator.

 (b) any other specific Conditions applicable to the relevant linked gaming system, including those notified by the operator of the linked gaming system, apply. If there is any intonsistency, then as between you and the Club (except as any other Conditions promulgated by the Club may expressly provide) these Conditions prevail to the extent of the inconsistency to maximum extent permissib

- the machine repaired as soon as practicable
 Only the actual prizewinner may claim or receive payment of a prize. They must do so in person at the clubs premises. The Club may in its absolute discretion waive this condition.
 If the Club in good faith pays or awards a prize to someone appearing to the club to be or to duly represent the prizewinner, then the maximum extent permitted by law that payment or award fully discharges the club from all liability to the prizewinner in relation to that prize.

 If the Club provides any gaming machine ticket (as defined in the Gaming Machine Regulation 2002 as may be amended from time to time) then
 (a) The ticket may only be redeemed at the place or places at the Club's premises which are designated by the Club.

 (b) The ticket may be redeemed at the Club's election in cash or by cheque or both.

 (c) The Club may refuse to redeem the ticket if the Club is not satisfied that the person claiming in respect of the ticket or if that person does not provide documentary proof of identity and their signature and provide and let the Club take from that documentary proof of identity the following information their full name and address; the identifying numbers or letters of the document proving their identity; and the full name address and signature of the person claiming in respect of the ticket (if different to the person presenting the ticket).

 (d) Claims may be made for unchimed tickets at any time when the Club is open for trading.

 The Club may still publish information relating to the type or value of any prize won and the venue or geographic location where it was won, even if the prizewinner requests in writing that nothing disclosing the prizewinner's identity be published.
- the prizewinner's identity be published.
- by accepting or redeeming a prize, a prizewinner consents to use of their name and likeness for marketing purposes (until they request the Club in writing given to the Club or an employee of the Club that anything disclosing their identity not be published), based on the winning of the prize and without additional compensation.

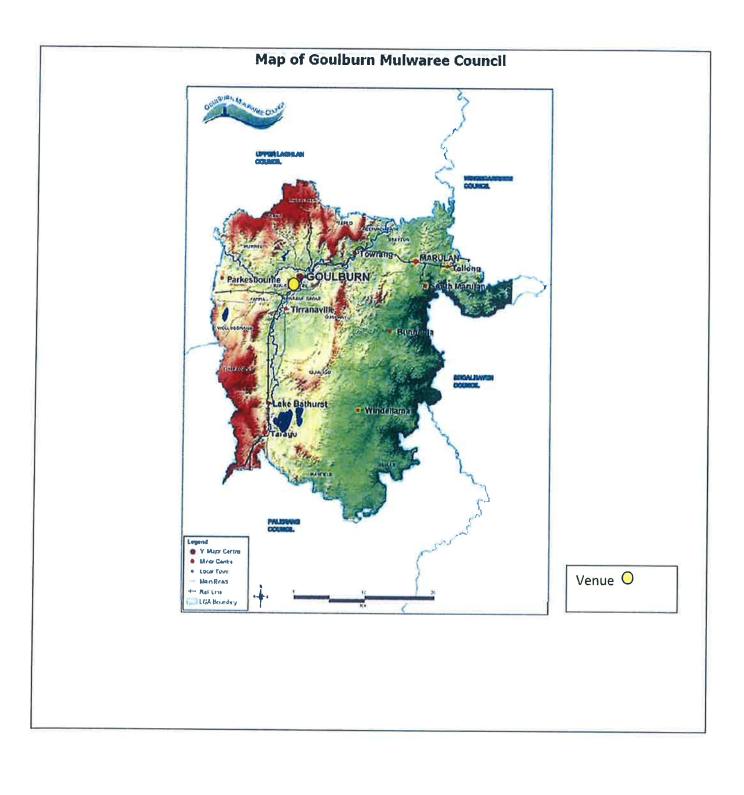
 Nothing in these Conditions affects anything contained in any self-exclusive deed which you may sign. The Club is entitled to rely on every provision in any self-exclusion deed signed by you (whether or not the
- deed is titled as a telf-exclusion deed, despite anything in these Conditions.

 Any other specific Conditions applicable to any particular machine, promotion or prize apply. If there is any inconsistency, then (except as those other conditions may expressly provide) these Conditions prevail
- to the extent of the inconsistency. ember who breaches any of these Conditions is liable to disciplinary action by the Club in addition to any disqualification from claiming a prize and any other fawful penalty.
- A member who breaches any of these Conditions is liable to disciplinary action by the Club in addition to any disquameauon from camining a press and any other Club may withdraw or amend those Conditions at any time in its absolute discretion. Any change becomes operative immediately it is displayed anywhere at the Club.

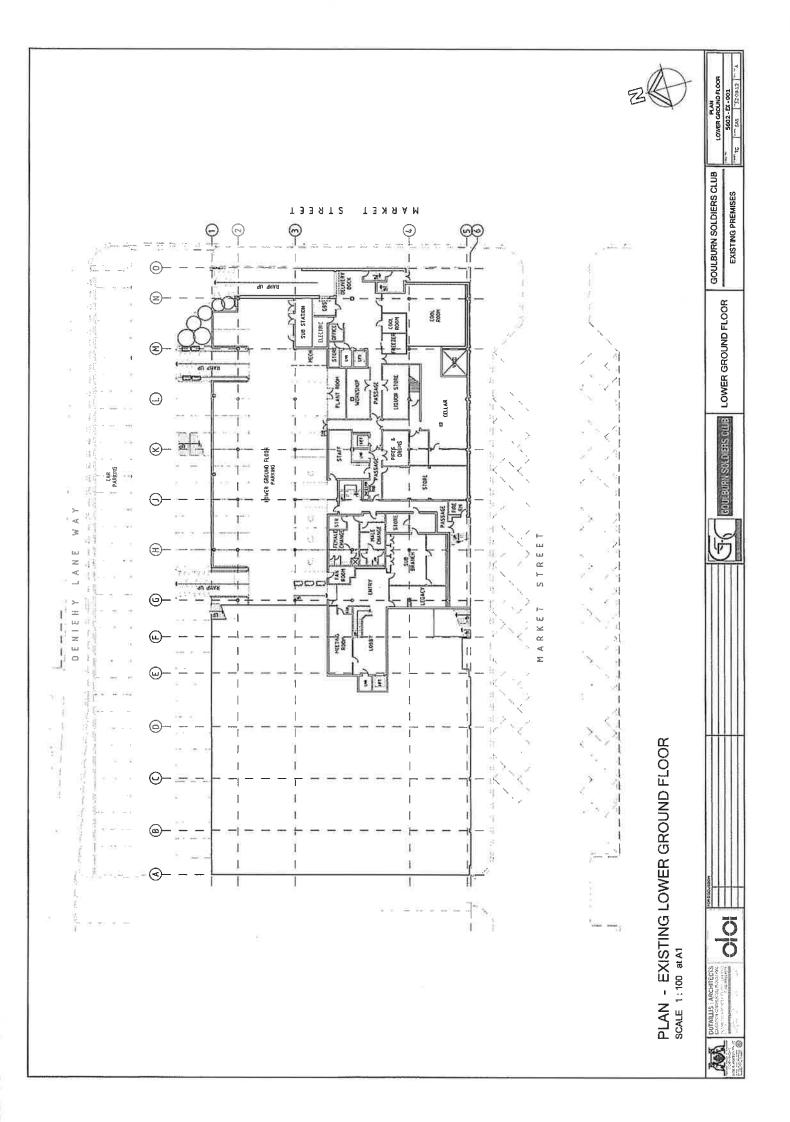
IS GAMBLING A PROBLEM FOR YOU? G-LINE (NSW) IS A CONFIDENTIAL, ANONYMOUS & FREE COUNSELLING SERVICE FREE CALL 1800 633 635

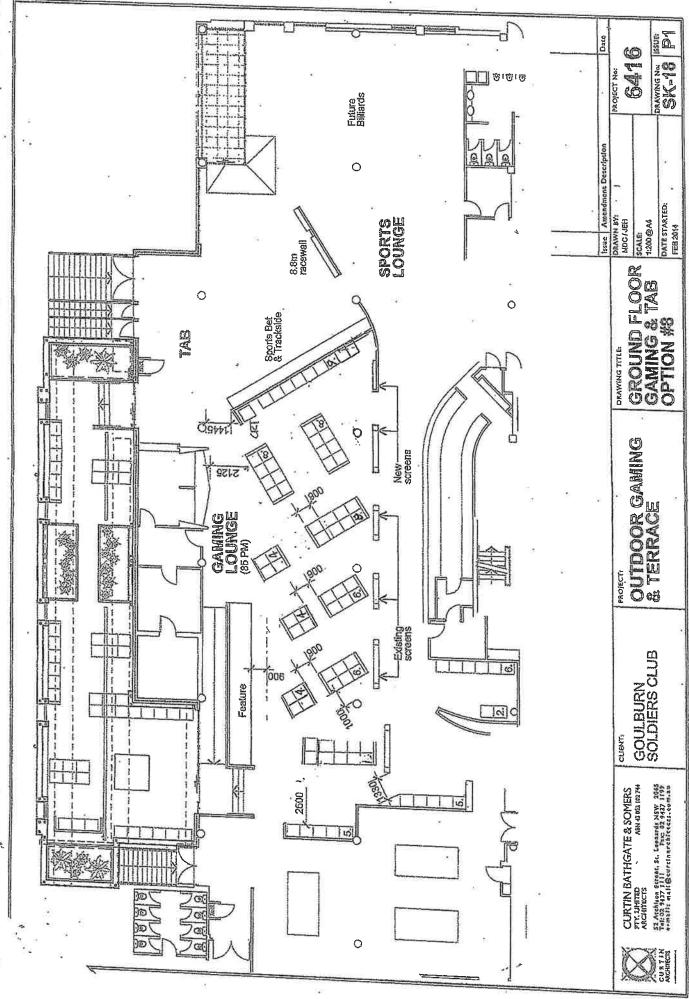


ATTACHMENT "B"

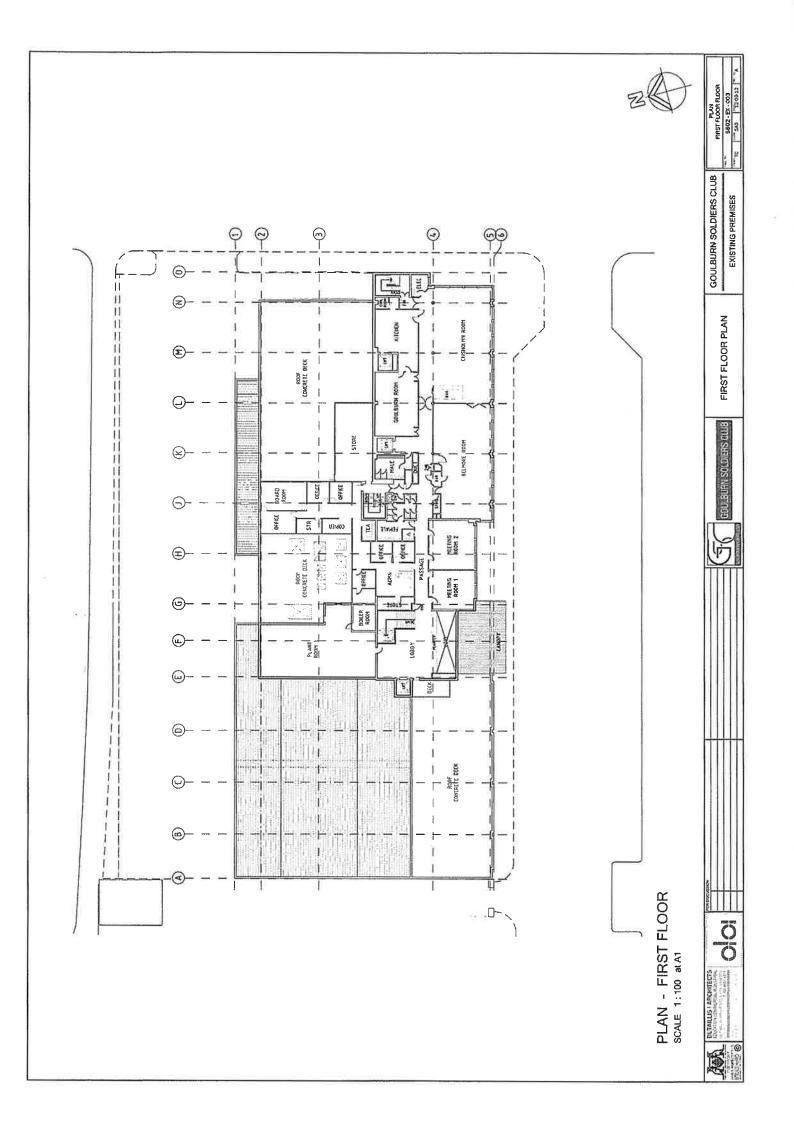


ATTACHMENT "C"





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ATTACHMENT ""

Responsible Conduct of Gambling

The Applicant has instigated an extensive range of harm minimization measures, including the following:

- All employees involved in gaming related duties hold a responsible conduct of gambling qualification in an approved course;
- All prize winners receive prizes in accordance with clause 13 Gaming Machines Regulation;
- The prize schedule of the Applicant is operated in accordance with clause 14 Gaming Machines Regulation;
- The Applicant maintains certain records as per clause 18 and 19 Gaming Machines Regulation;
- The Applicant maintains records relating to gaming machine prizes as per clause 15 Gaming Machines Regulation;
- No inducements as specified in clause 48 of the Gaming Machines Regulation are offered by the Applicant to gamble;
- Player information brochures in relevant community languages are kept in the Venue as per clauses 22, 23 and 24 Gaming Machines Regulation;
- Signage containing wordage as per clauses 26,25 and 49 of the Gaming Machines Regulation are located in conspicuous positions in all gaming areas of the Venue;
- All jackpot link monitors are located in gaming or bar areas only;
- The identities of any prize winners are not published;
- The Applicant does not promote gambling outside the Venue, including not providing gambling signage which draws attention to the availability of gaming machines in the Venue, includes a term or expression frequently associated with gambling or relates to gambling franchise or gambling business;
- The Applicant maintains records of its player loyalty scheme in compliance with clauses 42, 43 and 44 Gaming Machines Regulation;
- The Applicant operates its player loyalty scheme in accordance with section 45 of the Gaming Machines Act, specifically provisions relating to the promotion of cash prizes over \$1,000, exchanging prizes for cash, redemption of bonus points for cash and advises of availability of player activity statements upon request;
- All gaming machines at the Venue are located in areas which do not attract members
 of the public who are outside the Venue or are contrary to public interest;
- The Applicant operates its gaming machine operations in accordance with the ClubsNSW Code of Practice;
- No minors are ever allowed access to gaming areas of the Venue;
- Strong links are maintained with established referral systems problem gambling counselling services;
- The Applicant operates the ClubSafe self-exclusion scheme in compliance with clause
 47 Gaming Machines Regulation;
- Consumer information on the chance of winning maximum prizes and jackpots is made available in the gaming area;
- Gaming machines notices on the dangers of excessive gambling are placed in all required areas;
- Signage on the unavailability of credit facilities, both through access to credit funds via Automatic Teller Machines and through no facility at the venue;
- No cashing of third party cheques is possible;
- Clocks are clearly visible in all areas of the Venue as per clause 28 Gaming Machines Regulation;

- No gaming cash payments over \$2,000 are made;
- No cash prizes in gaming promotions;
- Limiting the value of prize winning cheques to \$1,000;
- Only the provision of opt-in marketing is undertaken and only as part of the Applicant's full suite of promotions;
- All direct advertising of gaming is contained within the Venue premises and is not visible outside the Venue; and
- The availability of player activity statements by players upon request is well known.

The Applicant has also implemented additional measures to ensure compliance with recent amendments to the *Gaming Machines Act* 2001 and associated *Regulation*, this includes:

- No ATM in the Venue permits the dispensing of cash withdrawn from a credit account
- Any unclaimed prizes are now processed as follows:
- The Applicant places any unclaimed jackpot winning tickets not claimed within 12 months in a conspicuous area of the Venue for one month;
- Any unclaimed gaming machine tickets or jackpots not claimed during the 12 month period are now to be paid into the Community Development Fund;
- All prize winning cheques now clearly state 'Prize winning cheque cashing rules apply'.

ATTACHMENT "E"

ABN 68 242 442 008 gagoulburn@gmail.com



Growing Abilities Goulburn Inc. 41A Ross St PO Box 384 Goulburn NSW 2580

August 14, 2015

RE: Goulburn Soldiers Club Application

TO WHOM IT MAY CONCERN

The proposed donation of \$37000 per year for a three year period (totalling \$111000) will allow Growing Abilities Goulburn Incorporated to continue to employ a Horticulturalist and Office Administrator for the next 3 years. The previous donations from the Goulburn Soldiers Club initially enabled Growing Abilities Goulburn Incorporated to employ staff through advertised merit selection process.

The Horticulturalist's role includes:

- Establishment, development and maintenance of a sustainable horticultural enterprise on site in partnership
- Contributing to the design and planning of infrastructure and operational elements of the enterprise in line with the vision established by the Steering Committee
- Working constructively with the Management Committee and organisational project partners developing business potential, stakeholder relationships and opportunities for clients/participants
- Working effectively with people with disability and other socially disadvantaged individuals, as well as other staff, service partners and volunteers, to maximise learning and vocational outcomes
- Managing on-site operations including taking responsibility for horticultural stock and identifying and managing horticultural risks
- Developing training modules for specific horticultural tasks to promote skills acquisition and development for clients/participants
- Promoting Growing Abilities Goulburn within the local community and the Horticulture industry
- Identifying and promoting potential partnerships and training /employment opportunities for participants within the broader horticulture sector
- Co-ordination of volunteer contributions to support the work of Growing Abilities Goulburn Incorporated

The Horticulturalist currently has been developing the skills of a core group of volunteer helpers through practical activities in plant propagation, seed collection, plant care and other associated horticultural activities. An education program has been written for participants from a service organisation and the trial will commence on Friday August 14, 2015.

The Office Administrator's role includes:

- Supporting the Horticulturalist/Co-ordinator in establishing, developing and maintaining a sustainable horticultural enterprise on site, in partnership with the GAG Management Committee
- Maintaining organisational/administrative systems for payment of salaries, Work Health and Safety, workers compensation, superannuation and risk management
- Development of organisational policies and procedures to meet relevant legislative requirements and standards
- Working constructively with the Management Committee and organisational project partners to develop business potential, stakeholder relationships and opportunities for clients/participants
- Working effectively with people with a disability and other socially disadvantaged individuals as well as other staff, service partners and volunteers to maximise learning and vocational outcomes
- Promote Growing Abilities Goulburn Incorporated with the local community and the horticulture industry.

These employees are vital to the continued development of our social enterprise, which aims to provide high quality education, training and opportunities to people living in the Goulburn Mulwaree and surrounding Local Government Areas who may experience social exclusion, through an enterprise that will propagate and sell plants, and provide a setting for promoting social contribution and recognition.

On behalf of the Management Committee, I wish to sincerely thank Goulburn Soldiers Club for their current and proposed future support of this project, providing opportunities and choice for people within the Goulburn and surrounding areas.

Regards

Anne Oliver

anne Olives

Chairperson, Management Committee

041825069

GROWING ABILITIES GOULBURN INCORPORATED REPORT 2014-2015

Growing Abilities Goulburn Incorporated is indebted to the Goulburn Soldiers Club whose support in the past 12 months has provided us with the opportunity to employ a Horticulturist/Coordinator for 16 hours a week and an Office Administrator for 6 hours a week (Including all on-costs).

Both employees have a background in working with people with disabilities and a background/interest in Horticulture where their roles have included working closely with the Management Committee putting processes, governance, programs and community links in place so that in August 2015 we are in a position to have participants from Service Organisations on site to develop their work place skills in a horticultural setting.

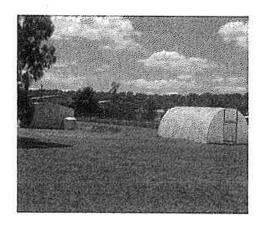


TAFE was successful in 2014 to obtain funding to offer 2 courses on our behalf – Certificate 1 in Agrifoods and Certificate 2 in Horticulture. A total of 20 students gained credentials in these courses.



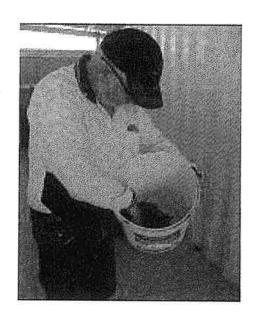
Students undertaking propagation activities at TAFE during 2014.

Hot house donated and constructed by Lions Club

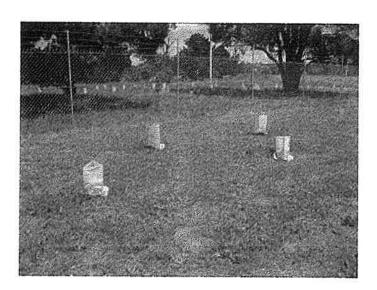




Setting up of hot house



Seeds collected locally by staff and volunteers



Trees planted – propagated on site or donated by Greening Australia

Community Planting Day in conjunction with Greening Australia September 2014

A remnant forest of Snow Gum and Candlebark has been identified through an ecological audit of site. A planting day was held in the identified area which had been fenced off by Landcare students from TAFE



Unveiling of restoration site:

Michael Vyse (Greening Australia)

Anne Oliver(Growing Abilities
Goulburn Inc)

Brian Faulkner (Goulburn TAFE)





Participants on Community
Planting Day – September 2014