



EXECUTIVE SUMMARY

Club certificate of registration number (premises number)	237532
Are the premises located in or adjacent to a retail shopping centre?	No
What type of LIA is being lodged?	Class 1
Local government area in which premises is located	Goulburn Mulwaree
What is the current Band classification of the Local Government Area?	Band 2
Range of increase sought	Low range increase
LIA threshold at date of this application	110
Number of additional gaming machines applied for	20
Has this premises previously applied for a Class 1 LIA?	No

Goulburn Workers Sport & Recreation Club ('Goulburn Workers Club') is located in the regional centre of Goulburn, in the Goulburn Mulwaree local government area. Goulburn Mulwaree has an estimated population of 27,139, with approximately 22,000 residents in urban areas of Goulburn.

The club operates from licensed premises in Auburn St, Goulburn. The club also owns and operates a 17 hectare multi-purpose indoor and outdoor sporting facility in south Goulburn, known as the Workers Arena. **The facilities at the Arena are used not only by members of Goulburn Workers Club, but also by children from all of Goulburn-Mulwaree's primary and secondary schools; students from the TAFE – Illawarra Institute, the NSW Police College and Charles Sturt University; as well as other community, sporting, welfare and social groups.**

The club provides employment for 75 residents of the Goulburn Mulwaree local government area. An additional 25 residents are employed in the club's catering outlets, which are operated by a contractor. Club premises are divided into two sections - McKell building (located in McKell Place) and Auburn Building, located on Auburn St. The two buildings are connected via an enclosed walkway. The club traded at a net profit between 1999 and 2007. In 2008 the club reported a net loss of \$223,775. A number of factors can be attributed to this loss:

- Impact of the drought
- A fall in club trading revenue of just over 10% following the introduction of restrictions on smoking indoors
- Increase in gaming machine duty



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EXECUTIVE SUMMARY

It is noted that the cost of operating the Arena was \$205,786 in 2008. Goulburn Workers Club's debt as at 30th June 2008 was \$3,295,695.

Local Community

Goulburn Workers Club is located in the Goulburn Mulwaree LGA. It is submitted that the Goulburn Mulwaree LGA is a reasonable approximation of the Local Community for the purposes of this assessment. A map of Goulburn & District is attached, including a commentary on the demographics of the local community.

Water Conservation Strategy

Water is a critical issue in Goulburn. This relates not only to rainfall, but also water quality and other problems with the catchment. The two main water storages are Sooley Dam and Pejar Dam. Sooley Dam has been off line for some time due to blue green algae contamination. Goulburn Mulwaree Council reported at the beginning of April 2009 increased levels of blue green algae had been detected at Pejar Dam. Council also reported that the rainfall for March 2009 was less than 8 mm – the average for March is 57 mm.

A study conducted in 1998 estimated that the playing fields of the Workers Arena consume between 9.0 – 12.5 ML of water each year, depending on a range of factors, including normal rainfall and evaporation rates. It is estimated that water consumption has been higher in recent years as a result of the drought. In 2004 the club developed a Water Strategy for the licensed premises and the Workers Arena. The Water Strategy included:

1. Installation of 250,000 litre storage tanks to harvest water at the Workers Arena
2. Installation of a bore at the Workers Arena and associated works
3. Installation of playing field irrigation equipment
4. Installation of associated pipes, pumps and other equipment
5. Replacement of synthetic grass hockey fields
6. Installation of waterless urinals at Goulburn Workers Club
7. Installation of water harvesting and storage facilities at Goulburn Workers Club

The first two items listed were completed in 2005 at a cost of \$120,000.

Positive Contribution – The Proposal

The estimated cost of items 3 and 4 is close to \$200,000. This includes:

- Supply and installation of a KISS (Capillary Irrigation Sub-Surface) System
- Levelling of player surface to laser specifications
- Application of tested topsoil and fertilizer
- Supply and installation of kiss watering system and associated hydraulic and engineering work

EXECUTIVE SUMMARY

It is envisaged that this will reduce water usage on the playing fields of the Arena by at least 60%. This equates to between 5.4 ML – 7.5 ML per annum in a normal year and in excess of 7.5 ML in successive drought years. To put this into perspective an Olympic size swimming pool holds approximately 1 ML of water. A saving of 7.5 ML equates to the water used by an average of 50 Goulburn households in a drought year. The project will enable Goulburn Workers Club to effectively drought-proof the playing fields of the Workers Arena, while significantly reducing the usage of harvested and bore water.

It is submitted that this investment, which is the subject of this application, will provide a significant positive benefit to the local community.

In closing, it is noted that at the height of the drought in 2006 Goulburn authorities were obliged to close all public playing fields in Goulburn because the playing surfaces were not safe. **When all other playing fields closed, the Workers Arena remained open to the Local Community because of the investment the club made in water harvesting and the bore.** It is noted that the playing fields host events throughout the year, in winter and in summer.

It is further submitted that the success of this application will result in the following benefits:

- Support the direct employment of 135 residents
- Environmental benefits
- Additional Community Development & Support Expenditure estimated at \$50,000 over five years

Conclusion

It is submitted that this application satisfies the requirements of the *Gaming Machine Act 2001* as amended and the associated regulation. Goulburn Workers Club has provided evidence that it conducts gaming in responsible manner and the implementation of stages 3 and 4 of the Water Conservation Strategy will provide a significant positive benefit to the Local Community.

Aerial view of the Workers Arena



1 RESPONSIBLE CONDUCT OF GAMBLING ACTIVITIES

1.1 Summary

The measures Goulburn Workers Club has taken to ensure that gambling in the venue is conducted in a responsible manner include:

- Meeting all statutory requirements enacted in legislation and regulation
- Participating in the *ClubsNSW ClubSafe* program
- Implementing a self-exclusion program for problem gamblers in 1999
- Forming a Responsible Conduct of Gambling Compliance Committee which meets quarterly with the aim of achieving industry best practice; implementing incident logs relating to problem gambling
- Quarterly Responsible Conduct of Gambling audit
- Installation of digitised surveillance equipment; installation of additional clocks in the gaming area

In addition, the club submits the following for consideration by the Casino, Liquor & Gaming Control Authority:

- Goulburn Workers Club volunteered and subsequently participated in a gambling research project conducted by the Centre for International Economics
- The club's opening hours are limited to 101 hours a week. This is 25 hours (or 20%) less than the current statutory maximum of 126 hours a week
- Poker machines areas occupy 6% of the total floor area of the club - and 12% of the floor area assigned to trading activities and other member amenities
- The environmental factors of the poker machine areas at Goulburn Workers Club are not consistent with dark and confined spaces some researchers believe are conducive to problem gambling. The poker machine areas are well lit and the layout of the installation provides generous space between the banks of machines.
- The club has installed additional clocks in gaming areas
- The club has imposed far tighter restrictions on cheque cashing facilities at the club than is required by the law
- Goulburn Workers Club has conducted research into the perceptions about the Responsible Conduct of Gambling practices at the club that indicates a high level of awareness of problem gambling issues and harm minimisation measures by management, staff and members and a belief that the measures produce positive outcomes for the community and the club

1.2 Participation In *Clubsafe*

Goulburn Workers Club joined the ClubSafe program in 2000. ClubSafe was initially developed by ClubsNSW with input from the Australian Institute for Gambling Research.

1.3 Counselling Services – Anglicare

Goulburn Workers Club has established a relationship with the Anglicare *Beat the Odds* program. The program seeks to reduce the negative impacts of problem gambling in the Goulburn area by:

- Promoting community awareness of the issue
- Promote responsible attitudes to gambling
- Provide on-going and support to those affected by problem gambling

Beat the Odds operates from St Saviours Neighbourhood Centre at 130 Cowper St, Goulburn. While programs are run in keeping with Christian values, the services provided are non-denominational.

Goulburn Workers Club joins with Anglicare Canberra & Goulburn to promote Responsible Gambling Awareness Week, which includes a display at Goulburn Workers Club. The initiative is promoted in club publications and advertisements. In 2009 the display for Responsible Gambling Awareness Week was installed at Goulburn Workers Club between 11th-16th May.

1.4 Compliance Committee

Goulburn Workers Club formed a Responsible Conduct of Gambling Compliance Committee on 21st March 2002 to monitor the club's implementation of Responsible Conduct of

Gambling policy, evaluate procedures and relevant issues, oversee the quarterly Responsible Conduct of Gambling audit, review incident logs and if necessary investigate breaches.



1.5 Incident Logs – Managers Book

Goulburn Workers Club has operated a Managers Book for many years.

The book is used by House Managers to record all incidents during their shift. This includes incidents that may be relevant to compliance with the club's Responsible Conduct of Gambling policies and responsibilities under the law. Some of these gambling-related incidents include:

- Requests for self-exclusion
- Requests for information about problem gambling services
- Responsible service of alcohol and related issues, including the intoxication of patrons in the gaming; reports of lost or stolen property

In relation to Responsible Conduct of Gambling the purpose of the Managers Book is to:



Between May 11- 16 Gambling Help service Anglicare Canberra & Goulburn – Beat The Odds will join with the Goulburn Workers Club to promote Responsible Gambling Awareness Week.

Beat The Odds provides free confidential face to face counselling to people who have a problem with gambling. We also provide counselling and support to family and friends of people affected by others gambling. If you feel you need help or information you can contact Beat The Odds on 1800 234 988.

You could also see the display at the Goulburn Workers Club during Responsible Gambling Awareness Week where promotional material will be available.

- Give house managers a mechanism to report incidents that occur in the club during their shift to other house managers and senior management
- Note any actions taken by management and staff, particularly in relation to minors, intoxicated patrons, members seeking self-exclusion or counselling
- Document any relevant conversations with poker machine players or third parties
- Keep other house manager's informed about incidents in the club
- Keep senior management and the Compliance Committee informed about the implementation of the club's Responsible Gambling policies by employees

1.6 Self-exclusion and Club-Imposed Exclusion

Goulburn Workers Club implemented a voluntary self-exclusion scheme for problem gamblers in June 1999. The club also exercises the right to exclude members (either through a suspension or ban) for behaviour that may be construed as placing the club at risk of breaching Responsible Conduct of Gambling legislation. The club has also consistently and effectively exercised its right to exclude members. Most disciplinary action at the club relates to intoxication and conduct unbecoming a member.

1.7 Digitised Surveillance

Industry professionals recognise that surveillance and security play an increasingly important role in complying with legislation. Surveillance enables senior management to:

- Monitor the behaviour of club patrons
- Monitor the enforcement and compliance with policies and procedures
- Monitor car park to ensure that children are not left unattended in motor vehicles
- Monitor and investigate breaches to policies and procedures
- Identify individuals who breach policies and procedures

The system at Goulburn Workers Club comprises 80 cameras.

1.8 Gambling Research

Goulburn Workers Club provided technical information and statistics required by conducted by Professor Alex Blaszczynski of the University of Sydney. The club requests that the willingness to participate in gambling research be considered by the Authority in assessing this application.

1.9 Security

Goulburn Workers Club engages the services of *Elite Security* (Master Licence No. 409392548) a licensed security company to provide trained and accredited security personnel and services to the club. The security personnel are stationed at entry points to the club and licensed areas and conduct regular patrols of club premises. This includes enforcement of the following:

- Under age entry to the club and enforcement of responsible service of alcohol legislation
- Denying access to excluded or suspended members and other persons

- Identifying individuals intoxicated with alcohol or other substances
- Providing a safe and secure venue for club members

1.10 Accessibility - Opening Hours

Goulburn Workers Club limits its opening hours to 101 hours a week. The current statutory maximum is 126 hours. The gaming machines at Goulburn Workers Club are currently shut down for between 7 and 11 hours a day. The club has not sought to maximise revenue from gaming through extended trading hours. Goulburn Workers Club requests that the Authority take into consideration the limited opening hours of the club when assessing this application.

1.11 Accessibility – Conditions Of Entry

Conditions of entry present another dimension of accessibility. Goulburn Workers Club enforces a stricter dress code in the Auburn Building, where club's 110 gaming machines are located, than McKell, where no machines are located. Both venues enforce a strict dress code after 7.30pm. The club also impartially enforces a code of conduct on members. In the period 1992 to 2009 over 400 members have been banned or temporarily suspended from their membership privileges for breaches of this code.

2 FLOOR AREA

The premises of Goulburn Workers Club are housed in two buildings, connected by an enclosed walkway, which features an indoor/outdoor annexe, The Deck.

The McKell building, located in McKell Place, has an internal floor space of 2,450 m². There are currently no poker machines installed in the McKell Building. The Auburn building, located between McKell Place and Auburn St, has a floor space of 1,975 m². Members' amenities in the Auburn building include:

▪ Members Bar	252 m ²
▪ Brasserie & Restaurant	490 m ²
▪ Poker Machines	300 m ²

In addition the Auburn Building houses chef's offices, the Auburn St club reception and foyer, services and utilities (bar, cashier, kitchen, cool rooms, delivery dock, toilets and so on). There are currently 110 poker machines in the Auburn Building.

The spacing of the machines in the main gaming lounge is very generous – equating to 1 machine per 2.7 m². There are currently no poker machines in the Deck Annexe building, which has a total floor area of 150 m².

3 LOCAL COMMUNITY AND RELATED ISSUES

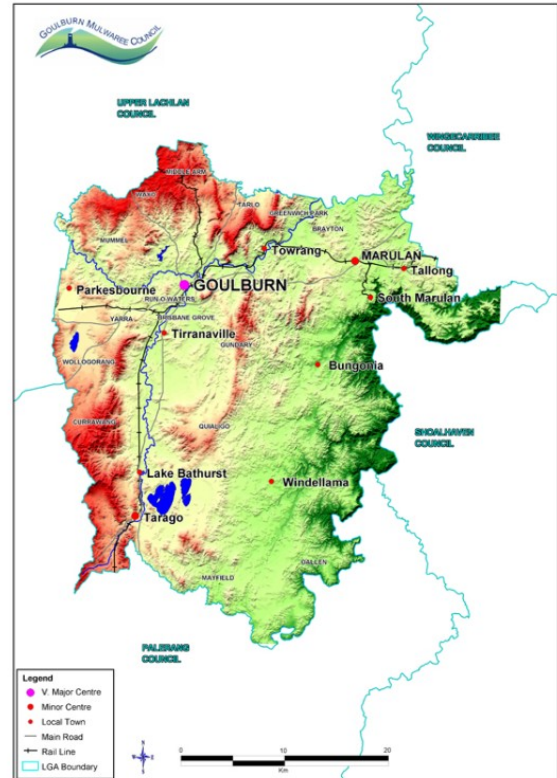
3.1 Map of Goulburn Mulwaree LGA

The map reproduced below is taken from the LGA's website. Goulburn Mulwaree has an estimated population of 27,139, with approximately 22,000 (81%) residents in the urban areas of Goulburn. Other centres include town of Marulan (pop. 450) and the villages of Tarago, Bungonia and Lake Bathurst.

3.2 Definition of Local Community

For the purposes of this application, an assessment of what comprises the 'Local Community' is based on:

- Geo-coding the residential address of the club's 11,000 members (Geo-coding is a process where the residential address of members is digitally linked to their exact geographic coordinates and reproduced on a map or table format)
- Consultation with relevant industry advisers
- Consultation with relevant community, sporting & welfare groups



A correlation of geo-coded data and the 2006 Census indicates that:

- 57% of adult residents of the Goulburn urban area are club members
- 33% of adult residents who reside in Goulburn Mulwaree LGA *outside* the Goulburn urban area are club members
- There are a further 700 club members (6% of the total) who live outside the LGA, mainly in or near the towns of Crookwell and Gunning
- The club is unable to geo-code the addresses of approximately 240 (2%) of members

It is submitted that the Local Community is defined as the Goulburn Mulwaree LGA.

3.3 Profile of the Local Community

Goulburn is located 165km from the centre of Sydney and 90km from Canberra. European settlement dates back to 1830 and in 1863 the town had the distinction of being the last in the British Empire to become a city by virtue of Royal Letters Patent.

The town lies on an important transport and service corridor, adjacent to the Hume Highway. The main southern rail line runs through Goulburn, servicing the Sydney-Melbourne and Sydney-Canberra routes.

Goulburn Mulwaree LGA was formed as the Greater Argyle Council in 2004 as an amalgamation of Goulburn City and parts of the former Mulwaree Shire, covering an area of 3,220 km². The LGA was renamed in 2005 following objections from the community.

The LGA lies on the Hume Highway and the Southern Highlands railway line and includes Goulburn and the towns and villages of Marulan, Tallong, Towrang, Bungonia, Windellama, Lake Bathurst and Tarago, parts of the Southern Highlands, the Southern Tablelands and Morton National Park.

Goulburn has a diverse economic base. The main areas of employment are retail trade, health & community services, education, agriculture and related processing, mining and transport. An unusually high percentage of employed persons are engaged in public order and safety (6%), which is not surprising considering that a maximum security prison and Police Academy are located in Goulburn.

The age distribution of Goulburn Mulwaree residents is marginally skewed to older age groups, with a median age of 39 in the 2006 Census, compared to 37 for NSW. 27.7% of residents are aged 55 and older, compared to 24.8% in NSW.

Only 2.7% of Goulburn Mulwaree residents speak a language other than English at home, compared to 20.1% in NSW. Indigenous residents account for 2.2% of the resident population, similar to the percentage in the rest of NSW at 2.1%.

The unemployment rate of Goulburn Mulwaree is 6.2%, compared to 5.9% in the rest of NSW.

3.4 Gaming Machine Expenditure

The club currently operates 110 gaming machines currently. The net revenue per gaming machine (total turnover less payouts) was \$55,569 for the 2008 year.

3.5 Goulburn Workers Bulldogs Football Club

The game of rugby league is prominent in the life of many club members and other residents of Goulburn and District. A local team with the active participation of Goulburn residents promotes social cohesion, social inclusion and a sense of community.

In 2007 the only senior Rugby League Football Club in Goulburn, the Goulburn Stockman, ceased operations due to financial difficulties. In response to representations from club members and the local community, Goulburn Workers Bulldogs Football Club was formed as a sub-club of Goulburn Workers Club to field teams in the three grades of the Canberra Raiders Cup.

It is estimated that the net cost of Goulburn Workers Bulldogs Football Club was \$65,000 in 2008 and will be \$80,000 in 2009.

Save water, drink beer - and make mine a plastic

Page 3 By Daniel Lewis Regional Reporter June 14, 2005

The notice on the bar at Goulburn Workers Club is a sign of the times: "Attention members and guests. During our water crisis some drinks may be served in a plastic cup. Management and staff would like to thank you for your efforts in conserving water."

Recyclable plastic cups do not need litres of water to wash them each day and every litre is now precious in the Southern Tablelands city of 22,000.

Goulburn would have run dry by Christmas but emergency measures have secured its supply until August next year. It has been on level-five restrictions since October, with a ban on the use of town water outdoors. Households are asked to use 150 litres a person a day and the city's council is seeking to cut business consumption by 30 per cent.

In May last year, Goulburn's average daily water use was 9.94 million litres but last month was down to 5.95 million litres.

On busy nights at the Workers Club, plastic cups are compulsory after 10pm but optional at other times. Many may regard drinking beer out of plastic as a travesty, but the club's chief executive, Peter Walker, says he is surprised by how even older drinkers have supported the move.

While someone somewhere is providing the water to make and recycle the cups, the edict has helped the club cut its water usage from more than a million litres a month to 650,000 litres.

And while the council has had to close its sporting fields because they are too bare and hard - and to empty its indoor pool, with swimmers having to travel to Canberra for training - the club has spent at least \$120,000 since summer keeping its sporting facilities open.



Here's cheers ... Bryan Dell and his mate, Andrew, happily drink their beer out of plastic cups at the Goulburn Workers Club, which is doing whatever it can to cut water consumption.

Photo: Chris Lane

It has built tanks that can store 250,000 litres of run-off water which can be used for watering fields.

The club has paid to have water brought in from outside Goulburn and this week a bore will come on line.

In April, Goulburn had six millimetres of rain compared with the monthly average of 48. In May, 7.6 millimetres fell compared with the average of 50. At the weekend the city received seven millimetres.

Despite trying everything from plastic cups to short showers, the city is still not reaching its level-five target of five million litres a day.

Dam dries up for first time in 25 years

By David Braithwaite April 21, 2006 - 4:54PM

The main dam servicing the NSW city of Goulburn is officially empty for the first time in its 25-year history.

After six years of below average rainfall, the Pejar Dam, which holds 9,000 megalitres when full, is down to just 3 megalitres. It is the first time the NSW southern tablelands dam has run dry since it was built in 1980, the Goulburn Mulwaree Council said.

Water supply for Goulburn is now only at 30.5 per cent of total capacity. Only 18.5 per cent of this water is of usable quality. Goulburn has spent the past two years on top-level water restrictions forcing its residents and businesses to be water-wise.

"The main dam is dry, however the situation isn't still anywhere near as bad as (what) we were in this time last year," she said.

"We're still far off the worst we've had it in this current drought."

She said between Pejar and Goulburn's two other water sources, Sooley Dam and Rossi Weir, which are both about 90 per cent full, Goulburn had enough water for just 17 months.

The city is now dependent on Sooley, which has only two-thirds the capacity of Pejar, and Rossi, which holds only 330 megalitres of water.

The spokeswoman said the council's drought contingency plan...