

Local Impact Assessment Class 1 Application

**Holiday Inn Warwick Farm
355 Hume Highway
WARWICK FARM NSW 2170**

**Holiday Inn Warwick Farm (LIQH400105479)
November 2017**



Prepared by:

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EXECUTIVE SUMMARY

1. INTRODUCTION

This document is a Local Impact Assessment Class 1 to accompany a Threshold Increase Application made for the approval of a 'low range' gaming machine threshold increase of two in relation to the Holiday Inn Warwick Farm (the "Hotel") by Dimitri Karam (the "Applicant"). The Hotel is situated at 355 Hume Highway, Warwick Farm (the "Venue"), which is located in the Liverpool City Council Local Government Area (the "LGA") and is a Band 2 LGA.

The Hotel's gaming machine threshold has currently been approved for 28. The business owner of the Hotel proposes to increase the threshold by a further two (2) gaming machine entitlements/permits for the Hotel's threshold to be increased to the maximum of 30.

2. RESPONSIBLE GAMBLING MEASURES

Chapter 3 of this Report details the mandatory and additional responsible conduct of gambling measures put in place by the Applicant at the Hotel.

3. LOCAL COMMUNITY

Chapter 4 of this Report details the characteristics of the area potentially affected by the approval of the Threshold Increase Application. Liverpool City Council LGA has been identified as the Local Community relevant to this application. Chapter 4 provides a demographic description of the LGA/Local Community.

4. POSITIVE CONTRIBUTION

Chapter 5 of this Report details the positive contribution that will result from approval of the Threshold Increase Application to the Local Community located in the Liverpool area. The Applicant proposes to donate \$20,000 to the Liverpool chapter of Police Citizens Youth Club NSW Ltd ("PCYC"). PCYC is one of Australia's leading youth organisations within the LGA that serves both the local and wider community. The donation will contribute towards PCYC Liverpool's (the "Club") purchase of new sporting equipment and towards partial payment for the purchase of a new vehicle for use by the Club. Further information about this is provided in Chapter 6.

5. CONCLUSION

Given the satisfaction of the requirements of the Gaming Machines Act and the associated Regulation through the conduct of gaming machine operation at the Venue in a responsible manner, along with the evidence of substantial positive contributions to the Local Community, it is the Applicant's belief that this LIA meets the requirements of the Legislation.

1. INTRODUCTION

This Report is a Class 1 Local Impact Assessment ("LIA") to accompany a Threshold Increase Application for a Band 2 LGA venue for a "low-range" increase. The increase will be for two (2) gaming machines to be installed at the Holiday Inn Warwick Farm, located at 355 Hume Highway, Warwick Farm NSW, located in the Liverpool City Council LGA.

Methodology

- 1.1. In respect of LIAs relating to threshold increase applications, the LIA Guidelines provide that the Independent Liquor and Gaming Authority ("the Authority") can only approve an LIA where the LIA complies with the requirements of the *Gaming Machines Act 2001* and the *Gaming Machines Regulation 2010* ("the Legislation") and demonstrates that gambling activities will be conducted in a responsible manner.
- 1.2. The Guidelines further state that a Class 1 LIA must demonstrate that the proposed increase in gaming machine threshold for the Hotel will provide a positive contribution towards the Local Community in which the Venue is situated.

Applicant Details and History

- 1.3. The Hotel is currently exercised by Dimitri Karam on behalf of Pubcorp Pty Ltd -as the business and premises owner of the Venue. The Venue provides a wide range of facilities associated with the type of licence operated including high-class accommodation, food, liquor and gaming facilities.
- 1.4. The Hotel's gaming machine threshold is approved for 28. The Hotel currently has 25 gaming machine entitlements and 3 poker machine permits allocated to the licence for the operation of the 28 gaming machines at the Venue. The intention is for the grant of this application for a further two (2) gaming machine entitlements or poker machine permits to be procured and transferred to the Hotel's licence to allow a maximum of 30 gaming machines to be operated at the Hotel.

Current Applicant Services, Facilities

- 1.5. The Venue includes a resort style facility comprising of a Holiday Inn accommodation building and separate hotel building that incorporates the following facilities:-
 - Lounge Bar
 - Beer garden
 - Sports Bar
 - Bistro facilities, including a woodfire pizza oven
 - Gaming room
 - Conferencing
 - Fully-equipped commercial kitchen, cool room and other storage areas
 - Children's play area.

- 1.6. The Holiday Inn accommodation facility operated in accordance with the Hotel has a total of 146 rooms ranging from superior to executive suites suiting business and leisure travellers visiting Sydney. The Hotel is family-friendly and provides free stay for children under the age of 12 (when sharing with their parents). The Hotel also offers for up to four children ages 12 and under to eat free any time of the day in any holiday inn onsite restaurant.
- 1.7. The Accommodation premises - also has a unique Japanese Shinto Peace Garden where Hotel guests can visit and enjoy the peaceful surroundings, offering 9 meeting rooms, the largest room having a capacity of 1,000 with - a ballroom offering banquet style dining to guests.
- 1.8. The building providing hotel style premises, known as "The Warwick" offers a 360-degree bar, family friendly beer garden and full TAB and gaming facilities.
- 1.9. The Hotel's trading hours are:-

Function Room and Tavern area (that incorporates the gaming room)
Monday to Saturday - 5:00 am until 5:00 am the following day; and
Sunday - 5:00am until 12:00 midnight.
- 1.10. The other areas of the Hotel have standard trading hours pursuant to the Liquor Act, that is 5:00am to 12:00 midnight Monday to Saturday, with extended trading hours in these areas, from 5:00am to 12 midnight on Sunday.
- 1.11. The licence applies to the whole site at 355 Hume Highway, Warwick Farm (incorporating the Holiday Inn premises and The Warwick Hotel) and well exceeds the requisite floor space of 400 sqm or as required by Clause 43 of the Gaming Machines Regulation 2010.
- 1.12. The regularly sponsors a number of local sporting and community associations and groups, including but not limited to:-
 - Bankstown District Association of Football
 - Fire Rescue NSW
 - Australian Police Football Association
 - Jobs Support
 - NOVA Employment.
 - PCYC Liverpool.
- 1.13. The Applicant has also previously provided sponsorship to local charities, including "Inspire Community". This is a non-profit organisation that runs a youth and community centre in Liverpool. Sponsorship had been provided to this charity for the past 2 years.

2. PROPOSAL

- 2.1. The positive contribution put forward by this LIA will not occur without the approval of the Threshold Increase Application.
- 2.2. The Applicant proposes to donate \$20,000 to PCYC Liverpool which is located within the same LGA as the Hotel. PCYC Liverpool provides extensive and much needed youth services to the local and wider community.
- 2.3. The donation of \$20,000 to PCYC Liverpool will be used to contribute towards partial payment of a new vehicle for the Club and also towards the purchase of much needed new sporting equipment for use by members of the community using the facilities of the Club.
- 2.4. Further details in relation to this positive contribution is provided later in this report.

3. RESPONSIBLE GAMBLING MEASURES

- 3.1. The provision of gaming machines is only one aspect of the services and facilities provided at the Hotel.
- 3.2. Gaming is provided within a designated gaming room within the Hotel.
- 3.3. The gaming room complies with Clause 8 of the *Gaming Machine Regulation 2010* in that:-
 - (a) It is located in a "bar area" of the Hotel (and is not located in an area in which a minor's area authorisation or minors functions authorisation is in force);
 - (b) The gaming room is physically separated from the general bar area by permanent opaque walls;
 - (c) Patrons are not compelled to pass through the gaming room in order to enter or leave the Hotel or to gain access to another part of the Hotel;
 - (d) Entry is provided free of charge;
 - (e) The gaming machines are situated so that they cannot be seen from any place outside the Hotel;
 - (f) All machines are suitably spaced to facilitate access;
 - (g) The gaming room is monitored by a gaming room supervisor, as well as by electronic means (CCTV) at all times;
 - (h) There is a door way or space that provides reasonable access to at least one operating bar and one toilet for each gender, without the need for patrons to go out onto the street or outside the Hotel; and
 - (i) The gaming room cannot be accessed directly from a public street.

- 3.4. Other requirements of the *Gaming Machines Act* and *Gaming Machine Regulation* are complied with, in that:-
- (a) All staff involved in gaming duties hold a current and approved responsible conduct of gaming (RCG) competency card (or interim certificates). Copies of competency cards (or interim certificates) are kept by each staff member when working at the Hotel and are available for inspection;
 - (b) The Hotel makes arrangements through AHA for the provision of gambling counselling;
 - (c) The Hotel participates in the AHA Gaming self-exclusion scheme and policy;
 - (d) Staff are trained in the requirements of the self-exclusion scheme and associated referral process;
 - (e) All statutory signage is prominently displayed throughout the gaming room;
 - (f) Pamphlets informing patrons of the dangers of problem gambling and of the availability of counselling and the self-exclusion scheme are displayed within the Hotel in a number of community languages;
 - (g) The Hotel's automatic telling machine (ATM) is located outside the gaming room. Patrons not permitted to make withdrawals on credit;
 - (h) There are no advertising or promotions of the availability of gaming machines conducted at the Hotel;
 - (i) A clock is present and visible to all patrons within the gaming room;
 - (j) The Hotel does not accept third party cheques or the cashing of cheques by patrons;
 - (k) There is a limit of \$5,000 on cash payment for winnings;
 - (l) Minors are not permitted entry to the gaming room;
 - (m) Consumer information on the chance of winning maximum prizes and jackpots is made available in the gaming area;
 - (n) The Hotel does not publish any gaming machine advertising;
 - (o) All gambling-related signs are situated within the Hotel and are not visible from the exterior of the Hotel; and
 - (p) Inducements are not offered at the Hotel for the use of the gaming machines.
- 3.5. At all times the gaming room is operated, the Hotel engages a Gaming Room Attendant who is present to provide direct supervision of this area. The presence of the Gaming Room Attendant allow management to make early detection of any possible signs of

problem gambling being experienced at the Venue.

4. LOCAL COMMUNITY

- 4.1. For the purposes of this Local Impact Assessment, the Local Community is defined as the Liverpool City Council Local Government Area ("LGA").
- 4.2. PCYC Liverpool is situated at Cartwright Avenue, Miller within the Liverpool City Council LGA. The Police Citizens Club provides a wide variety of programs within the Club that target youth in the local community. The PCYC also run a variety of community initiatives with local service providers, Police officers and local schools.
- 4.3. Liverpool City Council LGA has a current population of 204,326 taken from the NSW Government Communities website with an area of 305.5 km².
- 4.4. The ABS statistics available for the LGA rely on figures from 2011 and, where available, 2016.
- 4.5. The statistics for 2016 reveal the number of young persons within the LGA aged between 10 and 24 years of age are 60,126. This is a large population of young people within the LGA who may potentially benefit from the facilities offered by PCYC.
- 4.6. Liverpool City Council LGA has the following SEIFA scores and deciles from the 2011 ABS Statistics:

INDICATOR	Liverpool LGA Score	Liverpool LGA Decile
IRSEAD	968	6
IRSED	951	4
IER	1,002	8
IEO	956	6

- 4.7. The above data indicates that residents of the Liverpool City Council LGA are more advantaged than average, with the exception of being just below average in respect of the decile for IRSED. The above scores also suggest that the Local Community is not particularly vulnerable to gaming-related harm, with the grant of this application to be unlikely to have a detrimental effect on the Local Community.
- 4.8. The latest regional data for problem gambling prevalence published in the Ogilvy Illumination (2012) study stated that prevalence rates in western Sydney (0.5%) were below State-wide prevalence rates (0.8%).

5. POSITIVE CONTRIBUTION

Proposal

- 5.1. The grant of the Application will yield a significant social benefit for the Local Community by the Applicant's contribution of \$20,000 to be donated to Liverpool PCYC.

Liverpool Police Citizens Club

- 5.2. PCYC Liverpool is a not for profit organisation that relies heavily on the support of local businesses in the community. The Club runs a variety of programs that target youths in the local community. The purpose of these programs is to educate youths on the benefits of fitness, healthy lifestyles and how to get active in life.
- 5.3. The Club delivers professional and challenging programs that enable children to learn, grow, build confidence, self-esteem and develop their skill level. The Club is currently involved with 25 different schools and has obtained grants to work within the community. Some of the grants the Club has obtained include the following:
- *Bulldogs grant* - the Club was sponsored by the Canterbury Bulldogs and the Club chose to focus on mental health. The Mental Health Art Therapy program was an initiative created by PCYC Liverpool staff in conjunction with students from Miller Technology High School. The purpose of the program was to engage students from the local community and provide them with the opportunity to tell their personal story through artwork.
 - *IMB Grant* - the Club put together a music program called 'Lyrics of Liverpool' that was targeted at youth from the Liverpool region.
 - *Box With a Cop* - at the beginning of the year the Club started a program called 'Box with a Cop', which was an initiative in combination with Green Valley Police Station and Liverpool Migrant Resource Centre. The purpose of the program was to break the barriers between law enforcement and newly arrived refugees.
 - *Carnes Hill Project* - this project was put together by Liverpool City Council and Green Valley Police. The purpose of the project was to empower youth by implementing crime prevention, social engagement, community outreach and combating anti-social behaviour.

Description of items to be acquired

- 5.4. PCYC Liverpool will use the positive contribution towards the acquisition of much needed new sporting equipment for the Club and towards a partial payment of a new vehicle for the Club.
- 5.5. The - purchase of a new vehicle is a high priority to allow youth to attend the Club. The Club runs a variety of programs in schools and for local service providers a 12-seater bus is required to assist the Club with transporting young children in the area to and from the Club.
- 5.6. In particular, the Club's program 'Box with a Cop' requires the Club to collect 24 children from schools, bringing them to the Club and dropping the children home afterwards.

- 5.7. The Club partners with over 25 service providers and already utilises their existing 12-seater bus to help with transportation. The Club is in need of an additional bus as the numbers in the programs are increasing and the demand for another bus is severely overdue.
- 5.8. Recently, schools in the area, Police, service providers such as Mission Australia, MRC, and Liverpool Council have all utilised the Club's bus for programs and camps and a large variety of external activities. The community relies heavily on the Club for use of their existing mini bus.
- 5.9. The donation of \$20,000 will also contribute significantly to the purchase of new equipment for the Club's 'Drop Zone' program. This program engages predominantly with newly arrived refugees to the LGA and surrounding LGA's. The program has been established as a way of getting the newly arrived refugees engaged in a community organisation. The equipment to be purchased will consist of boxing gloves, mitts, bags and water bottles to help continue to run the Club's 'Box with a Cop' and 'Drop Zone' programs.

Benefit to the Local Community

- 5.10. The large number of youths that have the potential to use PCYC's services, from Liverpool City Council LGA and surrounding LGA's, will be significantly benefited by the proposed donation on the grant of this application.
- 5.11. More details provided by PCYC regarding the proposed donation are **attached** and marked "A".

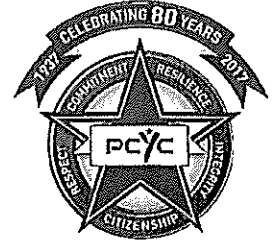
6. CONCLUSION

- 6.1. This LIA, pursuant to *Section 37 of the Gaming Machines Amendment Regulation 2009*, defines the Applicant's Local Community, details the positive contributions that the Applicant will provide to the Local Community if the Threshold Increase Application is approved, and details the harm minimisation and responsible gambling measures that are in place at the Venue.
- 6.2. The Applicant operates gaming at the Venue in compliance with mandated Legislative requirements and operates a best-practice style of interventions and procedures. The Applicant enforces this strict approach by implementing the AHA self-exclusion program.
- 6.3. The positive contribution put forward in this LIA will not occur without the approval of the Threshold Increase Application. That positive contribution of \$20,000 donation to PCYC Liverpool will go towards partial payment of a new vehicle for the Club and the acquisition of new sporting equipment.
- 6.4. It is therefore provided that the test as set out in the Guideline and Legislation is met and the Applicant submits that the Threshold Increase Application should be approved.

"A"



8 November 2017



The Warwick Hotel
355 Hume Highway
Warwick Farm NSW 2170

Dear Rod,

Thank you for selecting PCYC Liverpool as a potential beneficiary for receiving your donation, if your application to increase the gaming machine threshold is successful. We would like to kindly accept your offer and we fully support your proposal to The Independent Liquor and Gaming Authority.

As discussed, if we are to receive the endorsement for the sum of \$20,000 these funds will go towards our club for either purchasing new sporting equipment or to purchase a new vehicle for our club. As we are heavily involved in the community with school sports, working with service providers and providing professional programs to youth we are always seeking new equipment to ensure our programs are of the highest quality. In order to continue these programs it is essential that we have a mode of transport that is always available for our staff as well as our two Youth Case Manager Police Officers.

On behalf of PCYC Liverpool we would like to thank you for selecting our club and look forward to the outcome of your application.

Yours sincerely

A handwritten signature in black ink, appearing to read 'D Teakle'.

Dominic Teakle
Chief Executive Officer
PCYC NSW

POLICE CITIZENS YOUTH CLUBS NSW LTD

ABN 89 401 152 271 ACN 000 041 056 DONATIONS \$2 AND OVER ARE TAX DEDUCTIBLE

STATE OFFICE: 1c Mimika Avenue, Whalan NSW 2770 | PO Box 595, Mt Druitt NSW 2770