

**GAMING MACHINES ACT 2001 CLASS 1 LOCAL IMPACT
ASSESSMENT**

PREMISES: ROSE AND CROWN HOTEL, 11 VICTORIA ROAD, PARRAMATTA

LICENSEE: PETER WILLIAM TURNER

LICENCE NUMBER: LIQH4001015118

LOCAL GOVERNMENT AREA: PARRAMATTA CITY COUNCIL

CURRENT GAMING MACHINE THRESHOLD: 25

INCREASE IN GAMING MACHINE THRESHOLD: 5

PROPOSED GAMING MACHINE THRESHOLD: 30

HATZIS CUSACK LAWYERS

Liquor & Gaming Specialists

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EXECUTIVE SUMMARY

Introduction and Background to Application

The Rose and Crown Hotel trades from premises at 11 Victoria Road, Parramatta, on the northern fringe of the Parramatta CBD. The hotel is located within the Parramatta Local Government Area, which is classified by the Independent Liquor and Gaming Authority as a "Band 2" LGA.

Approval is sought to allow a "low range" increase of the hotel's gaming machine threshold by 5, to increase that threshold to a total of 30.

The hotel's gaming machine threshold is currently 25. If this application is granted, it is proposed that the hotel's proprietors will purchase a further 5 poker machine entitlements or Liquor Act permits so as to operate a total of 30 gaming machines at the hotel.

Responsible Gambling and Harm Minimisation

The primary purpose of the business is the sale of liquor by retail. Gaming machines are operated in a discrete gaming room within the hotel. The provision of gaming is only one aspect of the variety of services and facilities provided at the hotel.

The hotel caters to a wide variety of the local community population, including residents and business people.

In addition to the minimum legislative requirements, the hotel implements the AHA's GameCare self exclusion program.

Local Community

The local community, for the purposes of this application, is the Parramatta Local Government Area.

The hotel trades as a "local pub", generally attracting people from within the surrounding residential areas and office workers from the Parramatta CBD.

The hotel does not provide live entertainment.

Positive Contribution

The hotel proposes to provide financial assistance in the sum of \$30,000 to the Parramatta Mission. Services funded by the Mission include the following:-

- Meals Plus Community Outreach
- Lifeline Western Sydney
- Thelma Brown Cottage Domestic Refuge
- Parrahouse Youth Refuge
- Wesley Apartments

A copy of a letter from the Mission, describing those services (and the community's need for them) is annexed marked "A". The financial assistance will particularly assist people who are experiencing homelessness, mental illness and other forms of social and economic disadvantage.

1. Introduction

This Class 1 LIA is being prepared pursuant to sec. 36 of the Act to allow the gaming machine threshold of the Rose and Crown Hotel to be increased by a "low range" threshold increase, of 5. If approved, the threshold increase will take the hotel's gaming machine threshold from 25 to 30.

In order to be approved, the LIA must:

- (a) comply with the requirements of the Gaming Machines Act and the Gaming Machine Regulation 2010;
- (b) demonstrate that gambling activities will be conducted in a responsible manner; and
- (c) demonstrate in the case of Class 1 LIA, that the increase in the threshold will provide a positive contribution towards the local community of the hotel.

2. The Hotel

Style of Hotel- The Rose and Crown Hotel is a traditional "local style" pub offering friendly service and a warm welcome. The hotel was originally established around 1823. It has operated from the same site, at the corner of Victoria and Sorrell Street, Parramatta, from 1823 until the present day. (It is not a "new hotel").

The hotel is a meeting place for locals and business people alike, centred around the provision of meals and beverages in a casual contemporary setting. The hotel offers both indoor and outdoor casual dining and is well known for its good value and excellent quality of meals.

Floor Plan- Annexure "B" is a plan of the hotel which discloses its layout and shows the facilities provided within the hotel.

Floor Area- The internal floor space area of the hotel (including outdoor dining areas) is easily in excess of 560 square metres.

Photographs- Annexure "C" is a series of photographs of the hotel.

Trading Hours- The trading hours of the hotel are as follows:-

Monday to Saturday - 10am to 4am

Sunday - midday to 10pm (Although the hotel has the right to trade until midnight on Sundays, it does not normally do so).

A Food-Based Hotel- There is an emphasis on dining, with a full range bistro menu and a gourmet pizza menu. Copies of those menus are annexed hereto marked "D".

The hotel does not offer live entertainment.

Clientele- Being surrounded by much new, high-density residential development and commercial/ business premises, the hotel attracts a mix of local business people and local residents.

3. Responsible Gambling and Harm Minimisation

The provision of gaming machines is merely one aspect of the services and facilities provided at the hotel.

Gaming is provided from a gaming room within the hotel. The gaming room is shown on the layout plan annexed and marked "B".

The gaming room complies with Clause 8 of the Gaming Machine Regulation 2010 in that:-

- (a) It is located in a "bar area" of the hotel (and is not located in an area in which a minor's area authorisation or minors functions authorisation is in force);
- (b) The gaming room is physically separated from the general bar area by permanent opaque walls;
- (c) Patrons are not compelled to pass through the gaming room in order to enter or leave the hotel or to gain access to another part of the hotel;
- (d) Entry is provided free of charge;
- (e) Machines are situated so that they can not be seen from any place outside the hotel;
- (f) All machines are suitably spaced to facilitate access;
- (g) The gaming room is at all times personally supervised by a gaming room supervisor, as well as by electronic means (CCTV);
- (h) There is a door way or space that provides reasonable access to at least one operating bar and one toilet for each gender, without the need for patrons to go out onto the street or outside the hotel; and
- (i) The gaming room cannot be accessed directly from a public street.

Other requirements of the Gaming Machines Act and Gaming Machine Regulation are complied with, in that:-

- (a) All staff involved in gaming duties hold a current and approved responsible conduct of gaming (RCG) certificate. Copies of certificates are kept at the hotel and are available for inspection;
- (b) The hotel has arrangements through its industry association, AHA (NSW), for the provision of gambling counselling;
- (c) The hotel participates in the AHA (NSW) GameCare self exclusion scheme;
- (d) Staff are trained in the requirements of the self exclusion scheme and associated referral process;
- (e) All statutory signage is prominently displayed;
- (f) Pamphlets informing patrons of the dangers of problem gambling and of the availability of counselling and the self-exclusion scheme, are displayed at the hotel in a number of community languages;
- (g) The hotel's automatic telling machine (ATM) is located outside the gaming room. Patrons may not make withdrawals on credit;

- (h) There is no advertising or promotion of the availability of gaming machines within the hotel;
- (i) There is a clock present and visible to all patrons within the gaming room;
- (j) The hotel does not accept third party cheques;
- (k) Cashing of cheques is limited to \$400.00 per day per customer;
- (l) There is a limit of \$2,000.00 on cash payment for winnings;
- (m) No minors are permitted access to gaming areas at the venue;
- (n) Consumer information on the chance of winning maximum prizes and jackpots is made available in the gaming area;
- (o) The hotel does not publish any gaming machine advertising;
- (p) All gambling related signs are situated within the hotel and cannot be seen from outside the hotel; and
- (q) No inducements are offered to gamble at the venue.

At all times that the gaming room operates, the hotel engages a Gaming Room Supervisor to provide direct **personal** supervision in that area. That enables the Supervisor to get to know patrons and make early detection of any possible signs of problem gambling.

4. Local Community

Area - For the purposes of this LIA, the local community is the whole of the Parramatta LGA.

Parramatta LGA- The hotel is located on the northern fringe of the Parramatta CBD, well within the Parramatta Local Government Area (LGA). As at the 2006 census, the Parramatta LGA had a residential population of 148,323 persons.

State planning policies encourage the growth of medium and high density development in and around regional cities, such as the Parramatta CBD. Indeed, Parramatta CBD is one of the (relatively few) areas of Sydney which permits high density residential development.

An example of the high density residential development near the hotel is "Entrada", a development of 146 apartments at 20 Victoria Road, Parramatta, recently constructed by the 'Dyldam' development company.

The Parramatta LGA is projected to grow its residential population to 178,000 persons by year 2026¹.

¹ www.cityofparramatta.com "Welcome to Parramatta"

Socio-Economic Profile - As a measure of the socio-economic position of the "local community", we refer to the Australian Bureau of Statistics' Socio-Economic Indexes for Areas (SEIFA). The most recent scores (2006) for Parramatta LGA are as follows.

Indicator	Score	Decile
IRSEAD	1019	9
IRSED	987	7
IER	977	6
IEO	1030	9

These scores indicate that the population of Parramatta LGA is significantly more advantaged than most Australian communities. That in turn suggests that this local community is not particularly vulnerable to gaming related harm and is unlikely to be detrimentally impacted by the grant of this application.

5. Positive Contribution

If this application is granted, there will be a direct positive contribution to the local community in the form of a donation of \$30,000 made to Parramatta Mission. The Mission is a major provider of community services, including community mental health services in and around Parramatta. The specific services offered by the Mission to the local community include the following:-

- Meals Plus Community Outreach
- Lifeline Western Sydney
- Thelma Brown Cottage Domestic Refuge
- Parrahouse Youth Refuge
- Wesley Apartments (located opposite the Children's Hospital at Westmead, providing accommodation and support to the families of sick children).

As noted in the letter from Parramatta Mission, a copy of which is annexed hereto marked "A", many of these services obtain little or no government funding. The proposed donation will be used to continue the operation of these much needed programs.

In addition to these benefits to the local community, the applicant envisages other benefits if the gaming machine threshold is increased. In particular, it is envisaged that there will be an additional demand for food beverages and other customer services on offer at the hotel, which will generate additional employment opportunities.

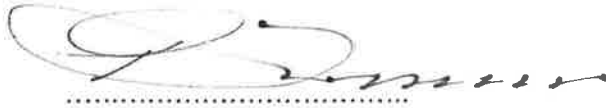
Further, the additional turnover to be generated from the additional gaming machines will enable the applicant to regularly reinvest in upgrading the hotel facility, in order to continually meet community needs and expectations.

6. Conclusions

The information provided in this Class 1 LIA complies with the Authority's Guidelines. In particular it:-

- addresses the responsible gambling and harm minimisation measures to be undertaken by the hotel;
- identifies the local community (and the relatively high levels of socio-economic advantage enjoyed by the local community); and
- provides information to show that a positive contribution will be made to that local community if this LIA is approved and the hotel's gaming machine threshold is increased by 5.

Dated *13TH* day of April 2012.

A handwritten signature in black ink, appearing to read 'Peter William Turner', written over a dotted line.

Peter William Turner

"A"

Parramatta Mission

ABN: 42 266 391 917
119 Macquarie Street Parramatta
Locked Bag 5360 Parramatta NSW 2124

Phone: 02 9891 2277
Fax: 02 9891 4577



**Parramatta
Mission**

5th April 2012

Mr Peter Turner – Licensee
The Rose & Crown Hotel
11 Victoria Rd
Parramatta NSW 2150

Dear Mr Turner,

Despite the relative affluence of the residents and business community of Parramatta and its surrounding areas, there is no doubt that Parramatta is also home to a large number of people who are homeless or otherwise significantly disadvantaged. This is common to most CBD areas, due to their concentration of social, health and other services, as well as their proximity to public transport.

Parramatta Mission has been a part of the fabric of the Parramatta CBD since 1821, and is now a major provider of community services and community mental health services in greater Sydney. Our services are focused on people experiencing crisis, people living with mental illness and people who are homeless - the most disadvantaged people in our community. Our mission is to transform lives and grow stronger communities.

We rely on the generous support of caring individuals, businesses and governments, like you, to be able to provide our services.

Specific services which require funding support include: **Meals Plus Community Outreach** program - provides professional case work support, meals (breakfast and lunch) and outreach services from Monday to Friday for people who are homeless or at risk; **Lifeline Western Sydney** – 24/7 crisis telephone counselling service and face-to-face counselling for problem gambling, financial difficulty, peri natal and general counselling; **Thelma Brown Cottage domestic violence refuge** – accommodation and support by specialist staff for women and accompanying children escaping domestic violence; **Parrahouse Youth Refuge** – a safe and caring home with professional staff which encourage young residents to focus on their education and basic living skills; **Wesley Apartments** – opposite The Children's Hospital at Westmead, providing accommodation and support to the families of sick children.

All of the services described above receive little or no government funding and only operate thanks to the generosity of our donors. We would be delighted to have the funding support of The Rose & Crown Hotel, which would go a long way towards restoring hope and dignity in the lives of many significantly disadvantaged families and individuals in the Parramatta area.

Best wishes,

Deborah Carr
Director of Fundraising & Communications



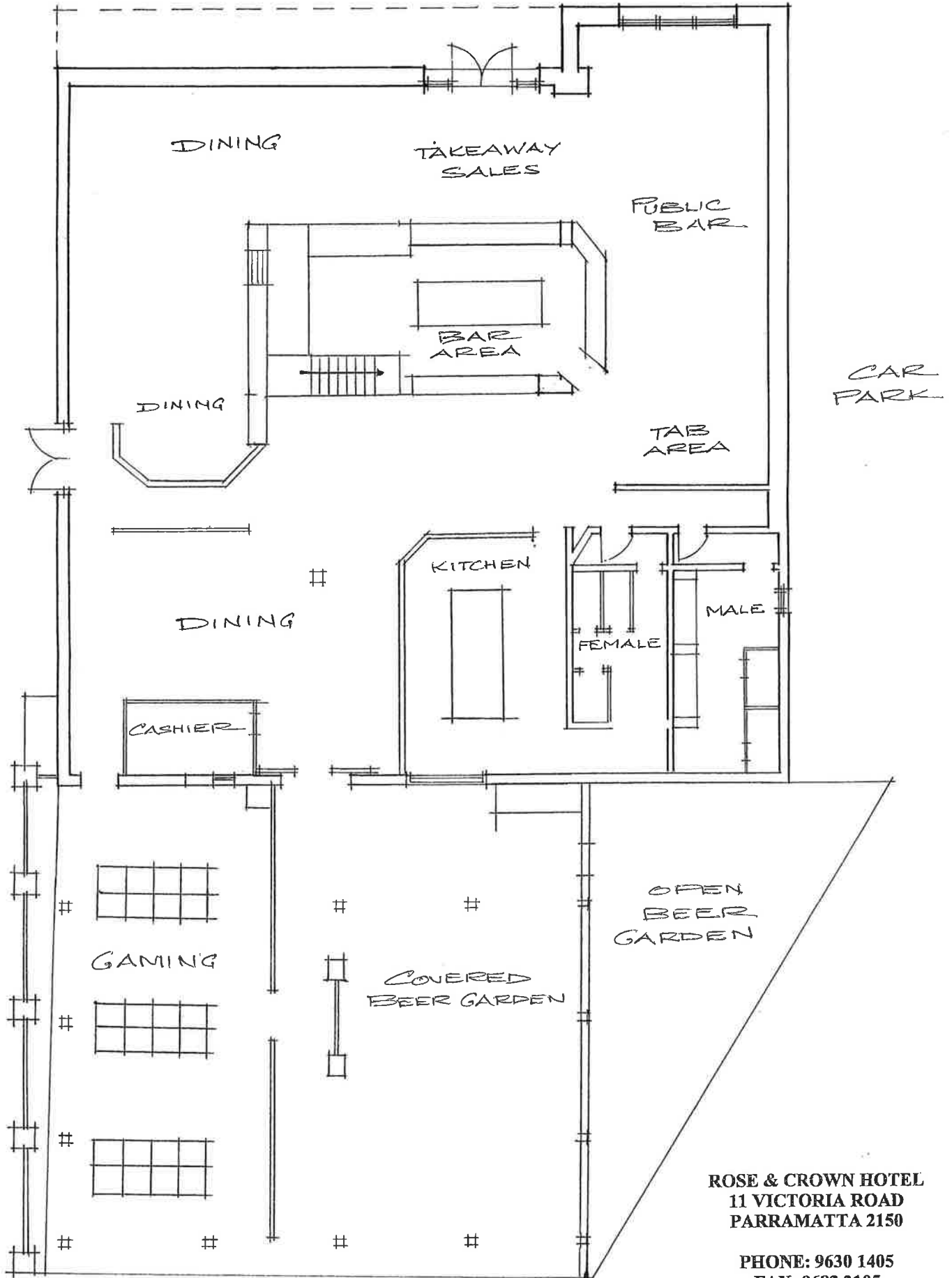
Web: www.parramattamission.org.au
Email: wecare@parramattamission.org.au

Transforming Lives

"B"

VICTORIA ROAD

SORRELL STREET



ROSE & CROWN HOTEL
11 VICTORIA ROAD
PARRAMATTA 2150

PHONE: 9630 1405
FAX: 9683 2105
ABN: 52 113 983 636

"C"







ROSE & CROWN HOTEL - BISTRO MENU

Samosas – vegetarian samosas (4) served with Tatziki sauce	\$ 8.00
Sticky Buffalo Wings – marinated in either smokey BBQ or chilli sauce & served with a blue cheese sauce (6 per serve)	\$ 8.00
Tandoori Chicken Skewers – 4 skewers, served with Tatziki	\$10.50
Bowl of Wedges – served with a side of sour cream & sweet chilli sauce	\$ 8.00
Wagyu Beef Burger & Chips – 100% Australian premium Wagyu mince with lettuce, tomato, beetroot, onion, Swiss cheese & tomato relish	\$14.00
Chicken Burger & Chips – grilled chicken, lettuce, tomato & aioli on Turkish bread	\$14.00
Steak Sandwich & Chips – premium scotch fillet served on Turkish bread with lettuce, tomato, beetroot, onion & bbq sauce	\$14.00
Nachos – Wagyu beef & bean or vegetarian nachos mix topped with sour cream & guacamole	\$13.00
Bangers & Mash – thin sausages, served with onion or plain gravy & green peas	\$12.00
Wagyu Home Made Beef Rissoles – with mash, peas and gravy	\$13.00
Roast of the Day – served with steamed & roast veg, and gravy (check weekly specials)	\$10.00
Pot Pie of the week – pastry topped pot pie, served with a side of veg (check weekly specials)	
Pot of Garlic Prawns – in a chilli Napolitana sauce with fresh herbs (coriander & basil) and served in a sizzling pot with toasted Turkish bread & salad garnish	\$16.50
Salt & Pepper Squid – light & freshly spiced, served with salad, chips & garlic aioli	\$16.50
Prawn & Calamari Combo – served with salad & chips, lemon & tartare sauce	\$18.00
Crumbed Fish & Chips – leather jacket fillets, served with salad & chips & tartare sauce	\$17.50
Barramundi Fillet – pan fried with lemon & herb butter, served with veg or salad & chips	\$19.00
Veal Schnitzel – Crumbed veal served with vegetables or salad & chips & gravy or choice of sauce	\$18.50
Chicken Schnitzel – 2 crumbed chicken breast fillets, served with veg or salad & chips, (Both schnitzels served as they come or with gravy or sauce of your choice)	\$17.50
Parmigiana – either schnitzel topped with napolitana sauce & melted cheese add	\$ 2.00
Grilled Chicken Breast – served with veg or salad & chips and sauce of choice	\$16.50
Avocado Grilled Chicken Breast – served with avocado & béarnaise (bacon add \$2)	\$19.50
Crumbed Lamb Cutlets – 3 cutlets served with beans, mash & gravy	\$19.50
Prime Pork Spare Ribs – full rack, basted with a smokey BBQ marinade & served with chips	\$23.00
Pumpkin & Grilled Haloumi Salad – Pumpkin, Baby spinach, roasted red capsicum, grilled Haloumi and pine nuts with a honey balsamic reduction (chicken add \$4)	\$11.50
Caesar Salad – cos lettuce, bacon, egg, parmesan cheese, croutons & dressing	\$11.50
Chicken Caesar Salad – Caesar salad with grilled chicken breast	\$15.50
Thai Beef Salad – Marinated beef strips tossed through a mixed leaf salad with a Thai dressing	\$15.50



ROSE & CROWN HOTEL - BISTRO MENU

Steaks on the grill :-

Steaks are char-grilled & served with vegetables or salad & chips, topped with choice of sauce
Sauces: gravy, mushroom, peppercorn, Dianne (garlic) or Café de Paris butter
Béarnaise sauce @ \$1.50 Extra side of sauce @ \$1

Rose & Crown Value Rump Steak (400g) \$16.00

Premium Cuts:

Angus Certified 200 day Grain Fed EYE FILLET (250g) \$24.00
(please note this steak cannot be cooked past medium)

Angus Certified 200 day Grain Fed SCOTCH FILLET (300g) \$26.00

Angus Certified Grain Fed Rib-eye on the bone (350g) \$29.50

Half Kilo Grain Fed 120 day T-BONE (500g) \$29.00



Kids Meals (under 12 years only)

Kids Sausage & Mash \$ 6.00 Kids Fish & Chips \$10.00

Kids Chicken Strips & Chips \$ 7.50

Kids Ice-cream & topping \$ 2.50

Extras:-

Garlic Bread (2 pieces) \$ 2.50

Bruschetta (2 pieces) \$ 4.50

Bowl of Chips \$ 6.00

Extra side of sauce or gravy (\$1), Side of veg, salad or mash (\$5),
Add Bacon (\$2), cheese or egg (\$1.50)

Specials / Dessert – Please see the menu boards for weekly specials

The Rose & Crown Bistro is open Monday to Sunday, meal service times are:

Lunch – 12pm to 3.00pm Dinner – 5.30pm – 8.45pm

Please order & pay for your meal at the Bistro cash register.

You will be allocated an order number and your meal will be delivered to your table.

Split payments on one order are available for your convenience.

Gourmet



Margherita \$14

Cherry Tomatoes, Baby Bocconcini and Fresh Basil (V)

Oven Roasted Pumpkin \$15

Feta, Toasted Pine Nuts, Caramelised Onion and Baby Spinach
Drizzled with a Balsamic Reduction (V)

Double Smoked Ham \$15

Double Smoked Ham, Pineapple and Mozzarella

Tandoori Chicken \$15

With Baby Spinach, Mango Chutney and Yoghurt

BBQ Chicken \$15

With Chargrilled Vegetables

Pepperoni & Chilli \$15

Sliced Pepperoni and Fresh Chilli (It's Hot)

Meatlovers \$16

Beef, Ham, Cabonossi and Pepperoni with a BBQ Sauce

Rose & Crown Supreme \$16

Spicy Chorizo Sausage, Double Smoked Ham, Bacon,
Mushrooms, Olives, Capsicum and Spanish Onions (Anchovies Optional)

Garlic and Cheese Pizza \$6

PIZZAS AVAILABLE FROM 12 NOON TO MIDNIGHT MONDAY TO SATURDAY
12 NOON TO 9:30PM SUNDAY