
***Local Impact Assessment Class 1 Application
131 Greenwell Point Road, Worrigee***

**Shoalhaven Ex-Servicemen's Club Ltd (242706)
October 2013**



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EXECUTIVE SUMMARY

1. INTRODUCTION

- I. This document is a Local Impact Assessment Class 1 to accompany a Threshold Increase Application made for approval of a 'low range' gaming machine threshold increase of 20 for Shoalhaven Ex-Servicemen's Club Limited (the "Applicant") at premises situated at 131 Greenwell Point Road, Worrigee NSW (the "Venue") located in the Band 2 Local Government Area (the "LGA") of Shoalhaven. The Venue has operated at the site since August 2000 and provides hospitality based recreational pursuits and community based enterprises for its members and their guests. This LIA provides relevant gaming data, social data and issues of concern to the Local Community so that the Authority can determine whether additional gaming machines will provide a positive contribution to the Local Community.

2. RESPONSIBLE GAMBLING MEASURES

- II. Chapter 2 of this Report details the mandatory and additional responsible conduct of gambling measures put in place by the Applicant at the Venue. The Applicant manages its gaming machine operations in strict accordance with Legislated and 'best-practice' interventions and initiatives modelled on its Responsible Conduct of Gambling House Policy (see Appendix 1). The Applicant has also implemented additional measures to ensure compliance with recent amendments to the *Gaming Machines Act 2001* and associated Regulations. The Applicant is a member of ClubSafe, and has adopted its best practice guidelines and policies.

3. LOCAL COMMUNITY

- III. Chapter 3 of this Report details the communities potentially affected by the approval of the Threshold Increase Application. The Shoalhaven LGA is the Local Government Area. An area extending 5kms from the Venue has been identified as the Local Community. Maps of the LGA and the Local Community are included in Appendices 3 and 4 respectively. Chapter 4 provides a demographic description of the LGA and Local Community.

4. POSITIVE CONTRIBUTION

- IV. Chapter 5 of this Report details the positive contribution resultant from approval of the Threshold Increase Application to the Local Community. The Applicant has committed to funding an expansion of the neurological nurse educator program run by Parkinson's NSW Inc. and based in the Shoalhaven area. The extension of this program will include an educational seminar for health professionals working in the Shoalhaven area, updating them on the very latest research into Parkinson's disease. The funding will also purchase a new car to transport neurological nurses to their patients' homes. An additional clinic-based nurse will also be employed on a one day per week basis for a period of 12 months and one and a half days per week for a subsequent 12 month period. Finally, the funding will allow for additional dance classes to be set up in Ulladulla and Nowra. A total of \$107,200.00 will be donated to Parkinson's NSW Inc. if this application is successful, with another \$6,854.00 to be donated to Waminda South Coast Women's Health & Welfare Aboriginal Corporation in support of its personalised safety plans project. This project aims to support families to live free from violence by conducting risk assessments, safety audits, the development of personalised safety plans, advocacy and support. Further information pertaining to the positive contribution component of this LIA can be found in Appendices 6 and 7.

5. CONCLUSION

- V. Given the satisfaction of the requirements of the Act and Regulation through the conduct of gaming machine operation at the Venue in a responsible manner and the evidence of substantial positive contributions to the Local Community, it is the Applicant's belief that this LIA meets the requirements of the Legislation.

1. INTRODUCTION

- 1.1 This Report is a Local Impact Assessment ("LIA") Class 1 to accompany a Threshold Increase Application for a Band 2 Local Government Area venue of 'low range increase' of 20 gaming machines for Shoalhaven Ex-Servicemen's Club Limited ("the Applicant") trading as Shoalhaven Ex-Servicemen's Sports Club Limited, located at 131 Greenwell Point Road, Worrigeer NSW ("the Venue") in the Shoalhaven Local Government Area ("the LGA").

Methodology

- 1.2 In respect of LIAs relating to threshold increase applications, the LIA Guidelines provide that the Casino, Liquor and Gaming Control Authority ("the Authority") can only approve an LIA where the LIA complies with the requirements of the [*Gaming Machines*] Act [2001] and the [*Gaming Machines*] Regulations [2008] ("the Legislation") and demonstrates that gambling activities will be conducted in a responsible manner. The Guidelines further state that an LIA Class 1 must demonstrate that the proposed increase in gaming machines for the Venue will provide a positive contribution towards the Local Community in which the venue is situated.

Applicant Details and History

- 1.3 The Applicant was established in 1948 as a facility aimed at ex-servicemen. In 2002, the Applicant amended its Memorandum of Association, which now reads as "to encourage, foster and provide the games of bowls, cricket, golf and any such other sports, games, amusements, recreations, entertainments and past-times, indoor and outdoor, as the Club shall regard as meeting the demands or expectations of members". In the early 1950's the Applicant began the practice of establishing internal sporting clubs. In 1992 the Applicant identified a need for the satellite venue in the fast growing area of Worrigeer on the fringes of East Nowra, and in 1999 construction commenced at the Venue site, with the Venue having commenced trading in August 2000.

Current Applicant Services, Facilities and Donations

- 1.4 The Venue, the Applicant's secondary premises, currently comprises lounge, dining and function spaces, as well as an outdoor barbecue area and barbecue facilities, two bowling greens, an 18-hole golf course and a cricket oval. There is a 46-room Motel on-site. Via this satellite Venue the Applicant offers a number of services to its members and guests. Along with the provision of gaming and refreshments, the Venue offers regular live entertainment, membership draws and bingo. The Venue hosts and facilitates a number of internal sporting clubs, including a variety of indoor sports, table tennis, cricket, lawn bowls, fishing, and golf. All of these clubs are subsidised by the Applicant both financially and by the provision of facilities. As well as to its numerous affiliated clubs, the Applicant makes donations to community groups, schools and various charitable organisations, including Shoalhaven Women's Health Centre, Shoalhaven Heads Surf Life Saving Club, North Nowra Public School, and the Leukaemia Foundation. The Venue donated a total of \$161,650 by way of the ClubGRANTS Scheme in the 2012/2013 financial year. The Applicant employed a total of 75 staff at September 2013 at the Venue and had 11,208 members. The Applicant exists for the benefit of its members and their guests providing members of its local community with a central meeting place.

Financial performance of the Applicant

- 1.5 In the year ending March 2013, the Venue had a total revenue of \$2.8 million and a net profit of \$247,390. Gaming machine revenue for the Venue was \$2.1 million, representing 74% of total revenue. Total bar revenue was \$461,192, representing 16.5% of total revenue. The Venue paid

\$487,550 in gaming machine duty in the year ending 31 August 2013. The Venue paid \$161,650 in ClubGRANTS contributions. The Venue had a total employee benefits expense of \$1.7 million including payroll tax.

Gaming machine indicators

- 1.6 54 gaming machines currently operate at the Venue which achieved a net profit (total turnover less total payouts) of \$3.3 million for the year ending August 2013.
- 1.7 The average net profit per gaming machine for the Shoalhaven LGA in 2012 was \$39,044. The Applicant projects that each additional gaming machine will return a profit of approximately \$45,000 per machine per annum. The additional machines will add an estimated \$900,000 to the Applicant's operating profit.

Proposal

- 1.8 The Applicant intends to provide a total of \$107,200.00 to Parkinson's NSW Inc. in order for it to expand its services in the Shoalhaven region, including its very popular neurological nurse educator program. The funds will allow for an additional nurse to be employed on a part-time basis over a two-year period, and will also allow for the purchase of a new car so that nurses can travel to the homes of their patients. The funds will also allow for additional dance classes and will enable the facilitation of an educational seminar aimed at updating health professionals on the latest research regarding Parkinson's disease. This donation will be greatly beneficial to Shoalhaven LGA given the significance of its elderly population.
- 1.9 \$6,854.00 will also be donated to Waminda South Coast Women's Health and Welfare Aboriginal Corporation, to facilitate the rollout of personalised safety plans to families living at risk of domestic violence. Further details in relation to these positive contributions are provided later in this report.

2. RESPONSIBLE GAMBLING MEASURES

- 2.1 The Applicant's facilitation of the use of its gaming machines meets all legislative requirements and is considered best practice in this area. A copy of the Applicant's House Policy on the Responsible Conduct of Gambling is included at Appendix 1. The Applicant operates its responsible gambling house policy which is drafted in accordance with the legislative requirements stated in the *Gambling Legislation Amendment (Responsible Gambling) Act 1999*, the *Registered Clubs Act 1976*, the *Gaming Machines Act 2001* and accompanying regulations. The Applicant's harm minimisation strategies are extensive. A full list is attached as Appendix 2.
- 2.2 The Applicant is a member of ClubSafe, and has adopted its best practice guidelines and policies.

3. LOCAL COMMUNITY

Definition of Local Community

- 3.1 The Legislation provides that there must be a positive contribution from approval of the Threshold Increase Application. The approach to which the Applicant has defined its Local Community has been developed through its analysis of its membership penetration within the surrounding area. Generally a registered club will have a membership penetration in urban and semi-urban areas of approximately 5kms. This assessment is linked heavily to legislative requirements pertaining to compulsory membership of any person residing within 5kms of the registered club in question. In the context of the information set out above, the Local Community is defined as encompassing the suburbs of

Bangalee, Bolong, Bomaderry, North Nowra, Nowra, Nowra Hill, Pyree, South Nowra, Terara, West Nowra, Worrigee.

- 3.2 It is submitted therefore that this defined area meets the requirements of the Act, Regulation, and Guidelines. A diagram of the Local Community is included in Appendix 4.

4. DEMOGRAPHY

- 4.1 Shoalhaven LGA is located on the south coast of NSW, approximately 160 kilometres south of Sydney. The LGA is primarily comprised of coastal and rural townships. Its major centres are Nowra-Bomaderry, Milton-Ulladulla, Huskisson-Vincentia, St Georges Basin District, Culburra Beach and Sussex Inlet. The LGA covers an area of approximately 4,531km². In 2011 the LGA had a population of 92,812, a growth of 5% from 2006 (compared to the NSW rate of growth of 5.6% between subsequent census dates). In 2011, 78% of the population were aged over 18 years compared to the NSW figure of 76%. The median age was 46 years compared to the State median of 38 years, indicating that this LGA'S population is markedly older than most. Secondary school aged children are however significantly represented in this LGA, comprising 8% of the population. In particular there is an over-representation of children aged between 10 and 14 years. 81% of the population is Australian born. The LGA has a smaller proportion of professionals than does the State (16.7% versus 22.7%) and a larger proportion of labourers (10.9% compared to 8.7%), as well as an elevated rate of unemployment as of August 2011 – 7.6%. These indicators are suggestive of a degree of social and economic disadvantage. Shoalhaven LGA also has an Aboriginal and Torres Strait Islander population of 4.7%, which is almost double the New South Wales proportion of 2.5%.
- 4.2 Shoalhaven LGA has the following SEIFA (2011 social-economic index of relative advantage-disadvantage) scores:-
- Index of relative socio-economic advantage and disadvantage – 944
 - Index of relative socio-economic disadvantage – 955
 - Index of economic resources – 969
 - Index of education and occupation - 941
- 4.3 Each of these scores is lower than the respective State averages. However, an alternative measure of SEIFA is provided by ABS. Each LGA in NSW has been ranked in deciles (ranges of 10 percent). The first decile denotes the most disadvantaged LGAs, the tenth decile, the most advantaged. Shoalhaven LGA falls in the fourth or fifth decile for each SEIFA category, therefore ranking in the middle of all NSW LGAs. The advantage of using this method to analyse SEIFA is that it allows comparison with all LGAs, not simply a State average, which is skewed by a small number of very high SEIFA estimates for certain LGAs. This is emphasised by the fact that in 2011 only 58 of 158 LGAs (excluding Unincorporated NSW), or 36.7% of all LGAs, had a SEIFA in excess of the NSW average.
- #### **5. POSITIVE CONTRIBUTION**
- 5.1 The granting of the Application will yield a significant social benefit for the Local Community and LGA through the Applicant's commitment to providing funds to Parkinson's NSW Inc. and Waminda South Coast Women's Health and Welfare Aboriginal Corporation.

Parkinson's NSW Inc.

- 5.2 Parkinson's disease is a chronic, progressive and incurable neurological condition that causes debilitating physical symptoms as well as impaired speech and mental health disorders. Parkinson's disease is primarily known for the tremor that sufferers experience, but it also causes rigidity and stiffness in limbs, loss of spontaneous movement, impaired balance and coordination, depression and anxiety, sleep disruptions, difficulty with chewing and swallowing and urinary and constipation problems. In 2011 it was estimated that over 64,000 Australians were living with Parkinson's disease. The proportion of people with Parkinson's disease is related to population's proportion of elderly people, and as such is expected to grow as the population ages. Over 80% of people with Parkinson's disease are aged over 65 years.
- 5.3 Parkinson's NSW Inc. is a non-profit community-based organisation providing information, counselling and support to people living with Parkinson's disease, along with their partners, carers and families. Its mission is to enhance the quality of life of all people living with Parkinson's. Parkinson's NSW Inc. provides a range of support services to sufferers of Parkinson's disease and their carers, including an info-line, a counselling service and education for sufferers, families and health professionals. The organisation also facilitates numerous regional and metropolitan support groups. It relies on the assistance of volunteers and donors so as to be able to provide its services to those who need them.
- 5.4 In 2010 a pilot program commenced in the Shoalhaven area, conducted with the assistance of Parkinson's NSW Inc., Parkinson's Australia, local health professionals and the Federal Government. A neurological nurse was appointed to provide assistance and medical treatment to Shoalhaven based Parkinson's disease patients. The service was welcomed by the hundreds of local residents currently suffering from Parkinson's disease. Hansard papers indicate that 224 patients have utilised the neurological nurse service, and the program is thought to have resulted in improvements in the physical and mental health of many of these patients, as well as having increased carer support and assistance. The research run by Parkinson's Australia indicates that specialist nurses serving in rural and remote communities can help improve the quality of life of Parkinson's sufferers. As the nurse heading up the program, Marilia Pereira explains:-

"People are finding that the nurse is helping give them a better quality of life, making sure they understand the progression of Parkinson's, understand the systems that they have, why they are happening and managing their medications".

- 5.5 The pilot program was funded for a two-year period and was continued for a further year with the help of a private benefactor and donations provided by Bendigo Bank. It was recently announced that Illawarra-Shoalhaven Medicare Local has joined in partnership with Parkinson's NSW Inc. to continue the provision of the neurological nurse service in the Shoalhaven LGA.

The project

- 5.6 Parkinson's NSW Inc. wishes to expand and enhance the neurological nurse service by providing an additional clinic-based nurse. Initially this would be on a one day per week basis for a period of 12 months and would be increased to one and a half days per week for a subsequent 12-month period. The car currently being used for the provision of this service is now four years old and has driven over 71,000 km. A new car will need to be purchased in order for the service to continue. The employment of an additional nurse will cost \$38,200.00 over a two-year period and the purchase of a new car will cost \$25,000.00.

- 5.7 Parkinson's NSW Inc. also wishes to provide an educational seminar for health professionals, which will update them on the latest research pertaining to Parkinson's disease. This research has come out of the Parkinson's disease research clinic at the University of Sydney's Brain and Mind Research Institute. The planned one day program would see health professionals given a series of interactive lectures aimed at providing practical strategies to help people living with Parkinson's disease deal with memory and other cognitive difficulties, sleep problems, freezing of gait and a range of other non-motor symptoms. The educational seminar will occur on an annual basis and will cost a total of \$10,000 per year.
- 5.8 Parkinson's NSW Inc. currently facilitates dancercise classes in the Shoalhaven area which are run at no cost for participants. The dance teacher is currently paid for by Community Options Illawarra, but this arrangement will not continue in the long-term. Additional funds are required to cover the costs associated with the provision of the classes in the future, including the establishment of two more dancercise classes located in Ulladulla and Nowra. Exercise is an important component of the holistic treatment of Parkinson's disease, and dance classes also provide a social outlet for sufferers. It will cost \$5,000 to fund dancercise classes for a 12-month period.
- 5.9 Parkinson's NSW Inc. seeks a total of \$107,200 to cover the various projects outlined above.

Evidence of need within Shoalhaven LGA

- 5.10 As discussed above, Parkinson's disease is closely associated with ageing, although many people do suffer from early on-set of the disease, with people being diagnosed as early as 30 years of age. Given that the disease is so closely linked to ageing, it is no surprise that Shoalhaven LGA was chosen as the location for the pilot neurological nurse program, due to its advanced median age of 46 years. In 2011, 23.3% of Shoalhaven LGA's population were aged 65 years and older, compared to only 14.7% of the State's population. Any service aimed at enhancing the quality of life of elderly residents will be particularly well suited to Shoalhaven LGA.
- 5.11 2011 census data also indicates that Shoalhaven LGA has an over-representation of individuals requiring assistance for core activities. 6.9% of Shoalhaven's population identifies thus, compared with only 4.9% of the population of New South Wales.
- 5.12 *Shoalhaven City Council Community Strategic Plan - Shoalhaven 2020* also makes mention of the LGA's rapidly ageing population, noting that the community is generally older in average age than in other places in New South Wales. *"This is a typical feature of coastal locations in New South Wales, which have a high retiree population and where younger people often migrate to other locations for educational or work pursuits"*.

Waminda South Coast Women's Health And Welfare Aboriginal Corporation

- 5.13 Waminda is a not-for-profit community organisation that aims to *"empower and support Aboriginal women of the Shoalhaven to make decisions about their own health and reduce the high rate of ill health among Aboriginal/Torres Strait Islander women in the Shoalhaven community"*. The organisation provides a range of services to its Aboriginal and Torres Strait Islander clients, including drug and alcohol support, antenatal care and support, early childhood health services, and support for those suffering from domestic violence, as well as victims of sexual assault. Waminda was the recipient of the 2012 Regional NAIDOC Award for Aboriginal Organisation of the Year.

The project

- 5.14 The personalised safety plan project aims to allow qualifying families to live free from violence by conducting risk assessments, safety audits, development of personalised safety plans, advocacy and

support. The service will allow families to receive practical measures such as installation of security doors, alarms, door and window locks, sensor lights, torches, curtains and mobile telephones, each of which is aimed at ensuring the safety of families from within their own homes. The installation and provision of such items will assist women and children feeling threatened to feel secure when at home. The security measures provided by this project will allow women to safely exit domestic violence relationships. Waminda is seeking a total of \$6,854.75 in order to fund this project.

Evidence of need within Shoalhaven LGA

- 5.15 Shoalhaven LGA has an over-representation of Aboriginal and Torres Strait Islander individuals, with 4.7% of its population identifying as such (compared to only 2.5% of the State's population).
- 5.16 Statistics pertaining to the incidence of domestic violence crimes in Shoalhaven LGA also indicate that such crimes are occurring at a higher than average rate. For the period April 2012 to March 2013, Shoalhaven LGA recorded 419.7 incidents of domestic violence assault per 100,000 persons, compared to only 384.9 per 100,000 across New South Wales. Rates of sexual assault in the region are also concerning, with 106.2 incidents per 100,000 compared to only 67.6% per 100,000 in the State. Any measures that may help to prevent the occurrence of such crimes would be particularly welcomed in the Shoalhaven LGA.

6. CONCLUSION

- 6.1 This LIA, pursuant to Section 37 of the *Gaming Machines Amendment Regulation 2009*, defines the Applicant's Local Community, details the positive contributions that the Applicant will provide to the Local Community if the Threshold Increase Application is approved, and details the harm minimisation and responsible gambling measures that are in place at the Venue.
- 6.2 The Applicant is a community based registered club which provides needed community support through additional donations exceeding those required through CDSE contributions.
- 6.3 The Applicant operates gaming at the Venue in compliance with mandated Legislative requirements and operates a best-practice style of interventions and procedures. The Applicant enforces this strict approach based on its House Policy on the Responsible Conduct of Gambling conducting regular in-house training for all of its gaming staff, each of whom holds qualifications in the Responsible Conduct of Gambling.
- 6.4 The positive contribution put forward in this LIA will not occur without the approval of the Threshold Increase Application. The positive contribution attached to this Application is twofold, incorporating a donation to Parkinson's NSW Inc. aimed at expanding and enhancing its current neurological nurse service, as well as a donation to Waminda South Coast Women's Health and Welfare Aboriginal Corporation, which will increase the safety of domestic violence victims who choose to exit their relationships in an attempt to establish new and safe living arrangements for themselves and their children. The projects outlined above respond to the demographic makeup of the Local Community's population.
- 6.5 It is therefore provided that the test as set out in the Guideline and Legislation is met and the Applicant submits that the Threshold Increase Application should be approved.

Appendix 1

ClubSAFE Responsible Conduct of Gambling Policy

Prepared by:

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(Incorporating Grant Cusack & Associates)

IMPORTANT NOTICE

Machine Playing Conditions



These Conditions regulate and limit the rights and obligations of anyone who plays a gaming machine in the Club.
You should read them before playing any machine. Do not play any machine if you do not understand and accept all of these Conditions.

1. No patron is required to participate. Any playing of machines is at your sole option, discretion and risk.
2. Player information brochures are available. Please ask if you would like to know how to get one. Player brochures are for general information only and if there is any inconsistency with these Conditions, then to the extent of the inconsistency these conditions prevail.
3. You should not play any machine unless you completely understand -
 - (a) how you have to play it, and
 - (b) the combinations that you would have to get to win a prize.
4. If you disagree with anything done by the Club in connection with a prize or the playing of a machine, please ask about the Club's complaint handling procedures.
5. Machines must not be played by anyone under the age of 18 years.
6. These Conditions cannot be varied for you personally except by a document that sets out the change(s), expressly refers to these Conditions and is signed by an authorised Club officer.
7. These Conditions apply even where there are separate conditions stipulated for a particular machine or promotion or prize, except only where (and to the extent that) the Club expressly states in writing that it is amending these Conditions.
8. Payment may be withheld and the Police called if in the Club's opinion a machine or the circumstances show any sign of use of or interference with the machine which is unlawful or in breach of these Conditions or the Club has any reasonable suspicion of play in breach of these Conditions or which is otherwise improper.
9. A prize or purported prize will not be paid or awarded where in the Club's reasonable opinion it arises as a result of a machine malfunction; or as a result of any aspect of the operation, working, use or performance of the machine that was not intended or not reasonably anticipated by the Club (even if that aspect of the operation, working, use or performance of the machine was otherwise predictable); or (without limiting the previous general words), where the winning combination showing has not been registered in the machine. The Club's decision is final.
10. Various legal requirements binding on the Club in some circumstances are mandatory and cannot be varied. If any such requirement is inconsistent with these Conditions then the legal requirement prevails but only to the extent of the inconsistency.
11. You must not play any machine which the Club has marked as malfunctioning or otherwise in some way marked or indicated as withdrawn from play. The Club will not pay any prize won on any such machine.
12. At any time when requested by the Club a player must provide their full name and address plus details of the basis on which they are on the Club's premises, with such documentary proof as the Club reasonably requires. The Club may prevent you from playing or continuing to play any machine if you do not satisfactorily comply with this requirement.
13. Club employees and former employees, and contractors and suppliers to the Club (and their officers and staff) must observe all relevant restrictions imposed by the Club from time to time regarding such persons. Without limiting those general words, an employee must not play machines whilst on duty nor during meal or rest periods or other breaks from duty. Prizes won by an employee or former employee, or by a contractor or supplier (or one of their officers or staff) when playing a machine in breach of this Condition, will not be awarded or paid.
14. Only coins and notes of Australian legal tender are to be used to play gaming machines and that must be in accordance with the particular requirements of any particular machine as noted on that machine.
15. You may reserve not more than one machine at a time and then for a maximum of 15 minutes. However, the Club may in any particular case decide in its discretion not to allow a machine reservation to continue. The Club has no liability to you if you reserve a machine but for any reason that machine is played by some other person. The Club may in its discretion but without limiting the other provisions of this condition, allow particular types of players to reserve more than one machine or to reserve a machine for a longer period.
16. The Club may reserve any number of machines for the exclusive use of full members or for a particular promotion or activity. If you are not entitled to play a machine under any such particular arrangement then you are not entitled to claim any prize won on the machine whilst it is so reserved.
17. A prize will not be paid unless the winning combination is seen by an authorised staff member of the Club and verified for payment according to the Club's standard procedure for paying prizes.
18. A prize will not be paid if it is won before the opening time of the Club, or after the announced closing time of the Club.
19. The Club has the right to ensure that every prize, short pay and machine refill is played off.
20. The Club may refuse any person the right to play or to continue to play a gaming machine in its discretion at any time without giving any reason.
21. You must immediately report to an authorised Club staff member, any machine that is able to be operated without using the correct legal tender or without reducing the credit meter by an appropriate amount or that is malfunctioning in any other way, and you must stop playing that machine.
22. You must also immediately report to an authorised Club staff member, any machine that overpays or pays other than the correct amount for a winning combination, and you must stop playing that machine.
23. Any property, including money, left by players in or on an unattended machine must be reported and returned to the Club for appropriate action.
24. If you do not report a malfunction as required then you may be liable to the Club for damages suffered by the Club as a result.
25. You must not tilt, rock, move damage or interfere with a machine or do anything calculated or likely to interfere with the normal operation of a machine, or do anything prohibited by law.
26. Cheating in relation to a machine is a very serious criminal offence carrying a maximum penalty of \$11,000.00 or imprisonment for 12 months, or both, for each offence.
27. Prizes are not payable to any player, and may not be claimed by any person, who is under the age of 18 years or who is not either a financial member, provisional member, temporary member or honorary member, or a bona fide guest of a member and on the premises in compliance with all requirements of the law and the Club's Constitution and playing the machine in the reasonable company of the member concerned.
28. Prizes or accumulated credits over \$2,000.00 will, and prizes of less than that amount may be paid by crossed cheque payable to the prizewinner, or by EFT where that is requested by the prizewinner and those means are available to the Club.
29. Monetary prizes and stored or accumulated credits will be paid within 48 hours of a request for payment from the prizewinner. The Club in its discretion may pay part of a prize or of a stored or accumulated credits, in advance of paying the balance.
30. A prize may be awarded in a non-monetary form. Where a prize is awarded in a non-monetary form there is no option to take the prize in any other non-monetary form except as the Club may have separately specified in writing for any particular machine or promotion. The prizewinner does have the choice of being paid instead. The prize will be awarded as stated in the Club's published information, or if no time has been specified then within 48 hours of a request from the prizewinner.
31. Where a prize is not awarded or paid immediately after the prizewinner has requested it, the Club will give the prizewinner a written acknowledgment of the prizewinner's entitlement to the prize.
32. For a monetary prize, the Club will pay the prizewinner an amount equal to but not exceeding the value of the credits accumulated by the prizewinner from playing the relevant machine.
33. Except as specified by the Club in writing or by legislation for any particular machine or promotion, all prizes are paid in cash. The club keeps certain records in relation to machines and prizes. Players must cooperate with the Club regarding the keeping of those records.
34. If the Club offers any machine which is operated as part of an inter-club linked gaming system (no matter what that system is named) then -
 - (a) to the maximum extent permitted by law, progressive jackpots (and other similar prizes) are payable by TAB limited or other operator of the linked gaming system alone and the Club has no liability to pay, and gives no representation or warranty concerning, any such jackpot, prize or other benefit offered by that operator.
 - (b) any other specific Conditions applicable to the relevant linked gaming system, including those notified by the operator of the linked gaming system, apply. If there is any inconsistency, then as between you and the Club (except as any other Conditions promulgated by the Club may expressly provide) these Conditions prevail to the extent of the inconsistency to maximum extent permissible at law;
 - (c) the Club may if it chooses act as the representative or agent of the linked gaming system operator eg. to facilitate payment of a progressive jackpot or prize. However, that does not waive or affect these conditions all of which continue to apply.
35. The Club may immediately withdraw a machine or any progressive system from play if the Club in its absolute discretion suspects a malfunction. If the machine is of a progressive type then the Club will have the machine repaired as soon as practicable.
36. Only the actual prizewinner may claim or receive payment of a prize. They must do so in person at the clubs premises. The Club may in its absolute discretion waive this condition.
37. If the Club in good faith pays or awards a prize to someone appearing to the club to be or to duly represent the prizewinner, then the maximum extent permitted by law that payment or award fully discharges the club from all liability to the prizewinner in relation to that prize.
38. If the Club provides any gaming machine ticket (as defined in the Gaming Machine Regulation 2002 as may be amended from time to time) then -
 - (a) The ticket may only be redeemed at the place or places at the Club's premises which are designated by the Club.
 - (b) The ticket may be redeemed at the Club's election in cash or by cheque or both.
 - (c) The Club may refuse to redeem the ticket if the Club is not satisfied that the person claiming in respect of the ticket or if that person does not provide documentary proof of identity and their signature and provide and let the Club take from that documentary proof of identity the following information - their full name and address; the identifying numbers or letters of the document proving their identity; and the full name, address and signature of the person claiming in respect of the ticket (if different to the person presenting the ticket).
 - (d) Claims may be made for unclaimed tickets at any time when the Club is open for trading.
39. The Club may still publish information relating to the type or value of any prize won and the venue or geographic location where it was won, even if the prizewinner requests in writing that nothing disclosing the prizewinner's identity be published.
40. By accepting or redeeming a prize, a prizewinner consents to use of their name and likeness for marketing purposes (until they request the Club in writing given to the Club or an employee of the Club that anything disclosing their identity not be published), based on the winning of the prize and without additional compensation.
41. Nothing in these Conditions affects anything contained in any self-exclusion deed which you may sign. The Club is entitled to rely on every provision in any self-exclusion deed signed by you (whether or not the deed is titled as a self-exclusion deed), despite anything in these Conditions.
42. Any other specific Conditions applicable to any particular machine, promotion or prize apply. If there is any inconsistency, then (except as those other conditions may expressly provide) these Conditions prevail to the extent of the inconsistency.
43. A member who breaches any of these Conditions is liable to disciplinary action by the Club in addition to any disqualification from claiming a prize and any other lawful penalty.
44. The Club may withdraw or amend these Conditions at any time in its absolute discretion. Any change becomes operative immediately it is displayed anywhere at the Club.

IS GAMBLING A PROBLEM FOR YOU?
G-LINE (NSW) IS A CONFIDENTIAL, ANONYMOUS & FREE COUNSELLING SERVICE
FREE CALL 1800 633 635



www.allpride.com.au

Appendix 2

Detailed list of Responsible Conduct of Gambling measures

Prepared by:

HATZIS CUSACK LAWYERS
Liquor & Gaming Specialists
(Incorporating Grant Cusack & Associates)

Responsible Conduct of Gambling

The Applicant has instigated an extensive range of harm minimization measures, including the following:

- All employees involved in gaming related duties hold a responsible conduct of gambling qualification in an approved course;
- All prize winners receive prizes in accordance with clause 13 *Gaming Machines Regulation*;
- The prize schedule of the Applicant is operated in accordance with clause 14 *Gaming Machines Regulation*;
- The Applicant maintains certain records as per clause 18 and 19 *Gaming Machines Regulation*;
- The Applicant maintains records relating to gaming machine prizes as per clause 15 *Gaming Machines Regulation*;
- No inducements as specified in clause 48 of the *Gaming Machines Regulation* are offered by the Applicant to gamble;
- Player information brochures in relevant community languages are kept in the Venue as per clauses 22, 23 and 24 *Gaming Machines Regulation*;
- Signage containing wordage as per clauses 26, 25 and 49 of the *Gaming Machines Regulation* are located in conspicuous positions in all gaming areas of the Venue;
- All jackpot link monitors are located in gaming or bar areas only;
- The identities of any prize winners are not published;
- The Applicant does not promote gambling outside the Venue, including not providing gambling signage which draws attention to the availability of gaming machines in the Venue, includes a term or expression frequently associated with gambling or relates to gambling franchise or gambling business;
- The Applicant maintains records of its player loyalty scheme in compliance with clauses 42, 43 and 44 *Gaming Machines Regulation*;
- The Applicant operates its player loyalty scheme in accordance with section 45 of the *Gaming Machines Act*, specifically provisions relating to the promotion of cash prizes over \$1,000, exchanging prizes for cash, redemption of bonus points for cash and advises of availability of player activity statements upon request;
- All gaming machines at the Venue are located in areas which do not attract members of the public who are outside the Venue or are contrary to public interest;
- The Applicant operates its gaming machine operations in accordance with the *ClubsNSW Code of Practice*;
- No minors are ever allowed access to gaming areas of the Venue;
- Strong links are maintained with established referral systems problem gambling counselling services;
- The Applicant operates the ClubSafe self-exclusion scheme in compliance with clause 47 *Gaming Machines Regulation*;
- Consumer information on the chance of winning maximum prizes and jackpots is made available in the gaming area;
- Gaming machines notices on the dangers of excessive gambling are placed in all required areas;
- Signage on the unavailability of credit facilities, both through access to credit funds via Automatic Teller Machines and through no facility at the venue;
- No cashing of third party cheques is possible;
- Clocks are clearly visible in all areas of the Venue as per clause 28 *Gaming*

Machines Regulation;

- No gaming cash payments over \$2,000 are made;
- No cash prizes in gaming promotions;
- Limiting the value of prize winning cheques to \$1,000;
- Only the provision of opt-in marketing is undertaken and only as part of the Applicant's full suite of promotions;
- All direct advertising of gaming is contained within the Venue premises and is not visible outside the Venue; and
- The availability of player activity statements by players upon request is well known.

The Applicant has also implemented additional measures to ensure compliance with recent amendments to the *Gaming Machines Act 2001* and associated *Regulation*, this includes:

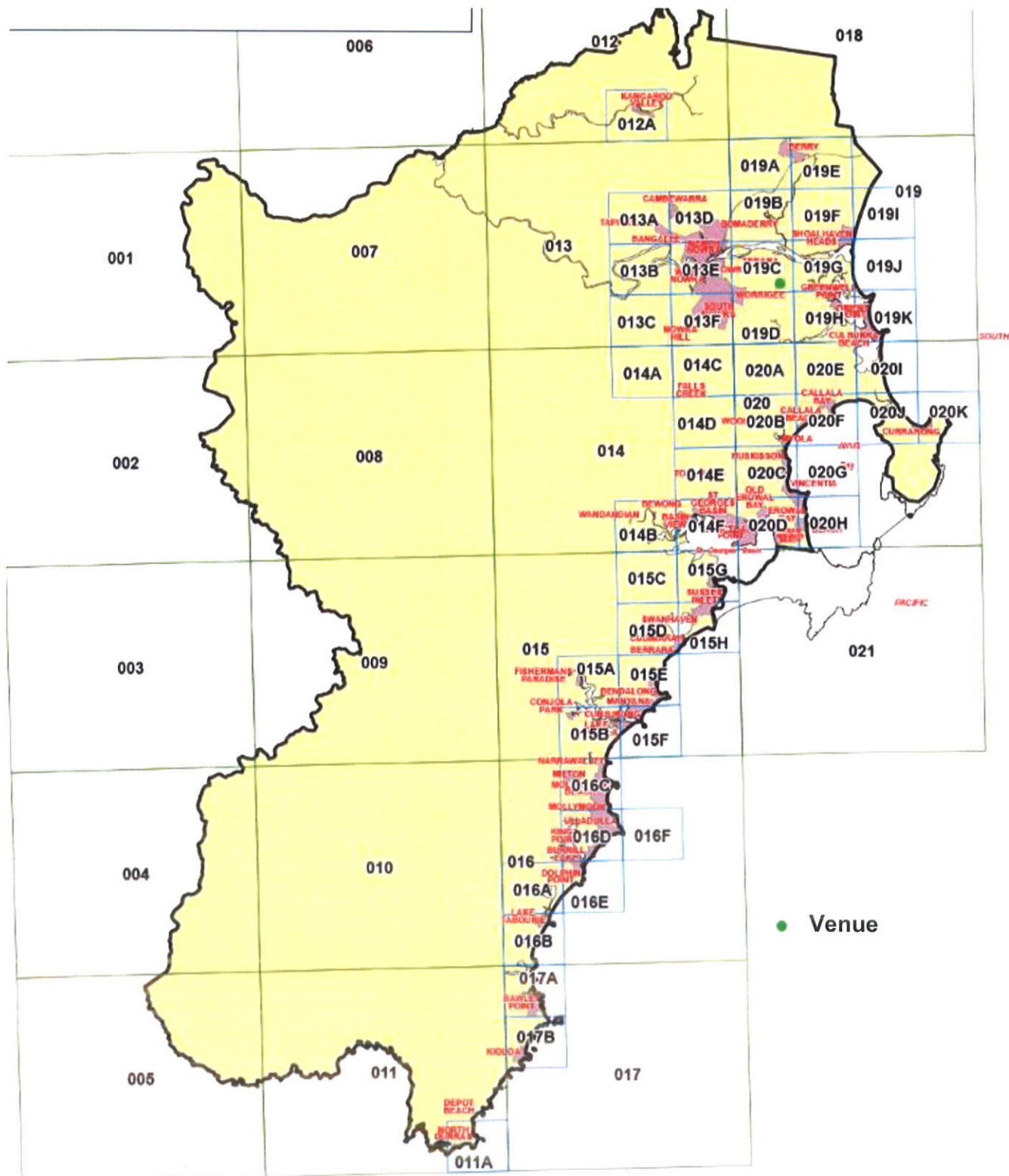
- No ATM in the Venue permits the dispensing of cash withdrawn from a credit account
- Any unclaimed prizes are now processed as follows:
- The Applicant places any unclaimed jackpot winning tickets not claimed within 12 months in a conspicuous area of the Venue for one month;
- Any unclaimed gaming machine tickets or jackpots not claimed during the 12 month period are now to be paid into the Community Development Fund;
- All prize winning cheques now clearly state - 'Prize winning cheque – cashing rules apply'.

Appendix 3

Map of Shoalhaven LGA

Prepared by:

HATZIS CUSACK LAWYERS
Liquor & Gaming Specialists
(Incorporating Grant Cusack & Associates)



Appendix 4

Local Community Map

Prepared by:

HATZIS CUSACK LAWYERS
Liquor & Gaming Specialists
(Incorporating Grant Cusack & Associates)

Shoalhaven Ex-Servicemen's Club Limited

131 Greenwell Point Road, Worrige

5km radius



Appendix 5

Layout of Venue

Prepared by:

HATZIS CUSACK LAWYERS
Liquor & Gaming Specialists
(Incorporating Grant Cusack & Associates)

1. The design of the building is based on the information provided by the client and is subject to change without notice.
 2. The design is based on the information provided by the client and is subject to change without notice.
 3. The design is based on the information provided by the client and is subject to change without notice.

REVISION
 Date: 10/10/2018

Grand Floor Plan
 10/10/2018

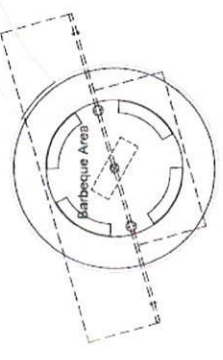
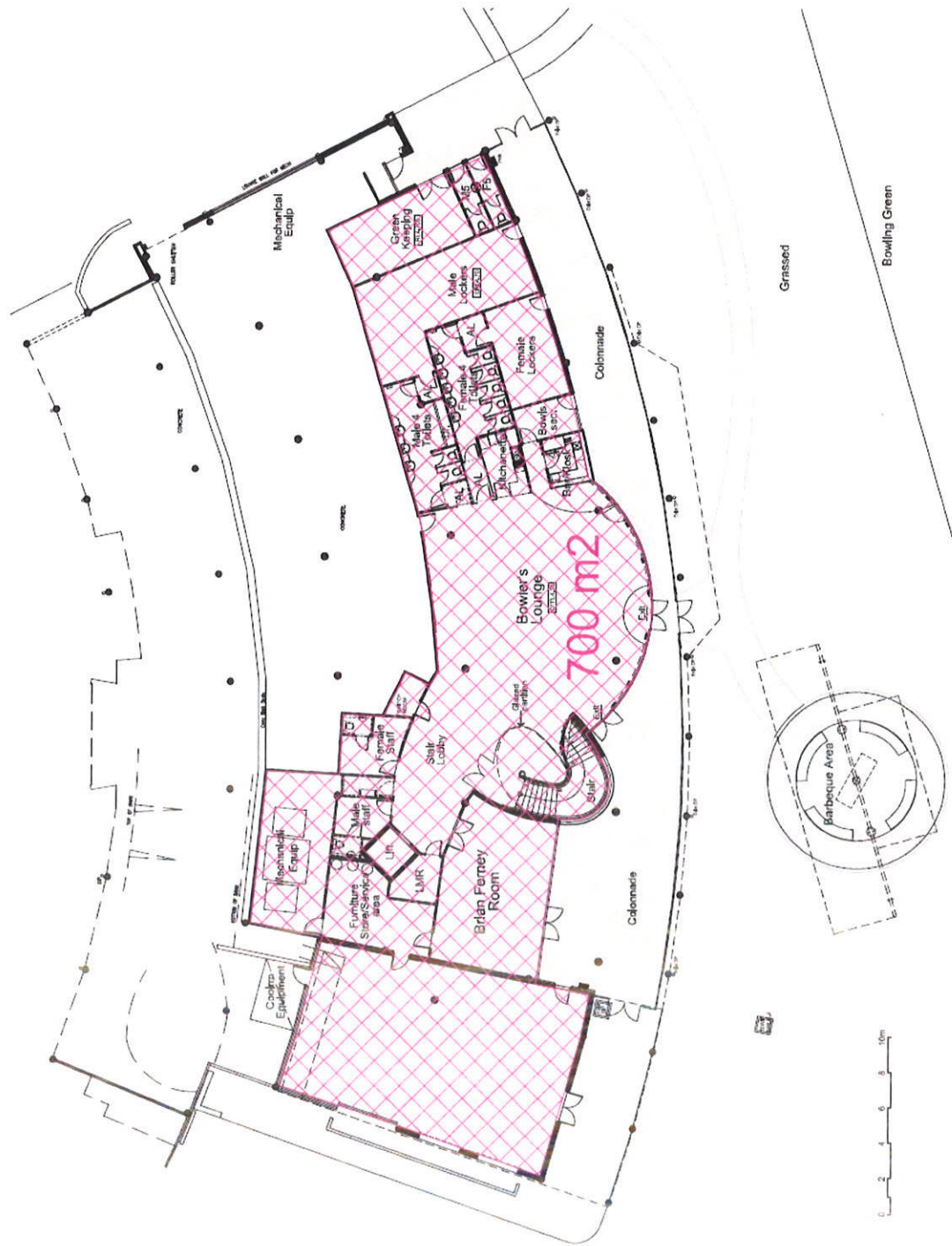
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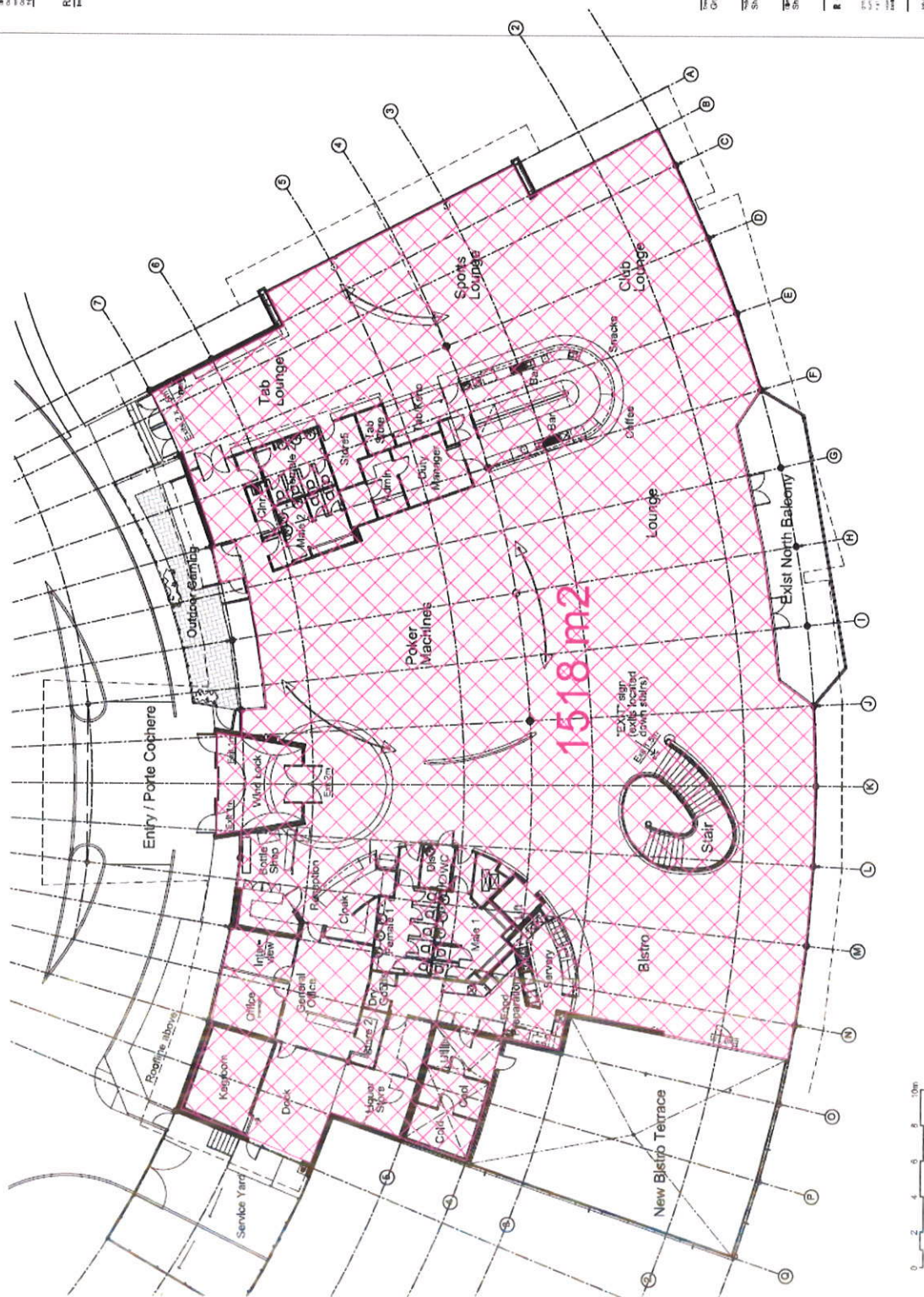
ROBERTSON + MARKS
 10/10/2018

1. The design of the building is based on the information provided by the client and is subject to change without notice.
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Grassed
 Bowling Green



Appendix 6

Parkinson's NSW Inc.

Prepared by:

HATZIS CUSACK LAWYERS
Liquor & Gaming Specialists
(Incorporating Grant Cusack & Associates)



Parkinson's NSW Inc.
ABN 93 023 603 545
PO Box 71
North Ryde BC, NSW 1670
Telephone 02 8875 8900
Facsimile 02 8875 8999
Free InfoLine 1800 644 189
pnswn@parkinsonsnsw.org.au
www.parkinsonsnsw.org.au

18 September 2013

Mr Chris Allen
Secretary Manager
Shoalhaven ExServicemens Club Ltd
157 Junction Street
NOWRA NSW 2541

Dear Mr Allen

Parkinson's NSW would be delighted to receive financial support from the Shoalhaven ExServicemens Club Ltd to support our Neurological Nurse Educator based in the Shoalhaven. We would be keen to promote the Club's support through the local community and the Parkinson's community.

The funds would promote quality of life for people living with Parkinson's in the Shoalhaven area and will be used as follows:

1. Education

- yearly education seminar for health professionals on PD and other Neurodegenerative conditions

Positive strategies for living with Parkinson's Disease

For the past five years, the Parkinson's Disease Research Clinic at the University of Sydney's Brain & Mind Research Institute has been working to improve the lives of people living with PD. During that time the Team has published the DASH to the InfoLine Booklet giving helpful information about some of the non-motor symptoms of PD, as well as publishing the first combined education and cognitive training program to successfully improve memory in PD. Amongst other things, the Team have also been working on approaches to address Sleep Disturbances, Freezing of Gait and Hallucinations.

In this one day program, the Team will deliver a series of interactive lectures aimed at providing practical strategies to help people living with PD deal with memory and other cognitive difficulties, sleep problems, freezing of gait and a range of other non-motor symptoms (including hallucinations, excess saliva and constipation).

Parkinson's New South Wales Inc.
Patrons
Her Excellency
Prof. Marie Bashir AC CVO
Governor of NSW
Sir Nicholas Shehadie AC OBE
Hon. Advisor
Lady Angela Carrick

Program

Program section	Lecture number	Topic Area	Time (hours)
Overview	1	Parkinson's disease: Overview	0.5
Cognition	2	Memory & Thinking in PD: Overview	0.5
	3	Attention/Concentration strategies	0.5
	4	Memory strategies	1
	5	Executive functioning strategies	0.5
Lifestyle	6	Sleep	0.5
	7	Mood	0.5
	8	Non-motor symptoms (e.g. hallucinations, bowels, saliva, etc...)	0.5
Medical	9	Freezing of gait & Falls	0.5
	10	Treatments (Medications & Non-pharmacological interventions)	1

Resources

Attendees will receive booklets containing all of the slides presented and room for additional note taking.

Costings

These costings do not include additional charges for venue hire or catering. It is expected that this will be arranged by the local Support Group who may also wish to charge for admission to help offset costs.

Lecture and resource preparation	\$4,500
Lecturers (4 professionals at \$500 each per day)	\$2,000
Printing costs (100 colour booklets)	\$3,000
Travel costs (Car hire/Petrol)	\$500
Total	\$10,000 per year

2. Dancercise/Movement Class

- funding to keep Dancercise Classes running at no cost - did a survey of participants and if add a cost of \$5-\$10 per class, 2 participants would not be able to attend.
- may however ask for a gold coin donation in the future for morning tea as currently I am personally providing morning tea each
- cost of class would be the cost of Dance teacher which I believe is approx. \$60 per hour and her travel time. I have asked Community Options if they can give me a costing list as they are paying for the dance teacher. The venue is a donation of \$10 per week currently class is being held at Basin View Masonic Village.
- We would like to start up 2 more dancercise classes (in Ulladulla and Nowra area)
- have purchased myself personally all props used such as tamborines, moraccas, castanettes, etc, hats donated by spotlight. would like some funds to purchase more props as required.

3. Car

- the car used to provide the service and is now four years old with mileage of 71500km. The car was originally provided by Bendigo Bank who also provided funding for servicing and maintenance. A new car will need to be purchased for this service.
- \$25,000 for purchase of car in first year.

4. Additional Nurse

- An additional clinic based nurse; one day/week for a period of 12 months \$15,200. This would increase to 1.5 days/week for a period of 12 months \$23,000 in the second year.

TOTAL COSTINGS FOR THE PROJECT FOR TWO YEARS

First Year

Education	\$10,000
Vehicle	\$25,000
Additional Nurse	\$15,200
Administration/management	\$7,500
TOTAL FIRST YEAR	\$57,700

Second Year

Education	\$10,000
Additional Nurse (1.5 days)	\$23,000
International Movement Disorder Society including registration and travel	\$5,000
Dancercise/Movement Class	\$5,000
Administration/Management	\$6,500
TOTAL SECOND YEAR	\$49,500

Total Costings for the Project **\$107,200**

Thank you for your support.

Yours faithfully



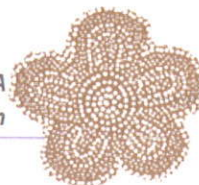
Miriam Dixon
CEO

Appendix 7

Waminda South Coast Women's Health and Welfare Aboriginal Corporation

Prepared by:

HATZIS CUSACK LAWYERS
Liquor & Gaming Specialists
(Incorporating Grant Cusack & Associates)



26th July 2013

Attn: Rochelle Hurst
Liquor & Gaming Consultant
Lawler Partners Chartered Accountants
Level 9, 1 O'Connell St Sydney NSW 2000 www.lawlerpartners.com.au
(T): (02) 8346 6000 | (F): (02) 8346 6099 | (E): RHurst@lawlerpartners.com.au

Dear Rochelle,

Thankyou for the email you sent to our service on the 19th July which requests an overview of the project we are hoping to get funded. Please find below the information that you have requested. Let me know if you require anything further.

Nature of the Project

This project will support families to live free from violence by conducting risk assessments, safety audits, development of personalised safety plans, advocacy and support. The project is based upon an holistic case management support model focusing on a strengths based framework with individualised case management plans to meet their identified needs including housing, health, education, criminal and legal matters, financial and counseling supports. Allowing families to receive practical measures from a brokerage program, to assist with them feeling safe and living a life free from violence including installation of security doors, alarms, door and window locks, sensor lights, torches, curtains and mobile phones.

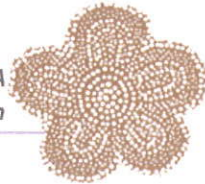
This project will allow over \$6000 worth of safety equipment and resources to be purchased in order for the women to be safe in their own homes. Without this support and funding for such resources the appropriate safety and security items cannot be purchased and therefore the women are not as safe as they could be.

Where will the funds go?

Women and their families will be provided with one off purchases to continue to remain living violence free and safely in their own homes. The project will allow for the purchasing of the following:

Screen Doors -	\$199.00 x 5 = \$ 995.00
Door Locks -	\$ 44.20 x 5 = \$221.00
Window Locks -	\$ 53.00 x 5 = \$ 265.00
Sensor Lights -	\$19.95 x 5 = 99.75
Torches -	\$ 14.80 x 5 - \$74.00

WAMINDA
South Coast Women's Health & Welfare Aboriginal Corporation



Mobile Phones -	\$100.00 x 5 = \$500.00
Medi-alarms -	\$740.00 x 5 = \$3700.00
Curtains -	\$200.00 x 5 = \$1000.00
Total	\$6854.75

Waminda South Coast Women's Health and Welfare Aboriginal Corporation would be greatly appreciative of Club's support and we would welcome the opportunity to establish a partnership well into the future and to promote the support that we may receive.

Thankyou for this opportunity, this project is extremely important to women who want to leave domestic violence relationships – it will ensure that the women and their children can remain safely in their own homes.

Thankyou for your consideration,

Yours Sincerely,

Faye Worner
CEO
Waminda
M: 0409787763
E: faye@waminda.org.au
P: 44217400