



Paul Toole
Minister for Lands and Forestry
Minister for Racing

MEDIA RELEASE

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ENHANCED TRAINING FOR LIQUOR INDUSTRY

Licensees and managers of licensed venues will undertake new training as part of a NSW Government initiative to prepare them for the challenges of operating a venue, while ensuring a vibrant and safe hospitality scene.

Minister for Racing Paul Toole said the new tiered training framework builds on the foundation of the current Responsible Service of Alcohol (RSA) course.

The framework will include an advanced and more comprehensive program designed for venue managers who have significant obligations and responsibilities.

“This new initiative recognises that managing a hotel, bar, restaurant, club or other venue serving alcohol is an important job with a lot of responsibility,” Mr Toole said.

“This training will bolster the knowledge and skills of hospitality managers, will help ensure venues are run professionally, and provide safe and welcoming environments for patrons to enjoy.”

The tiered approach will ensure frontline staff, licensees and managers are trained at a level relevant to their roles. The new framework will be introduced during the last quarter of 2018.

The courses are expected to run for one day and will be available face-to-face, or online with a live assessment component.

Licensee training will be available to all hospitality workers including frontline staff, providing new professional development and career pathways.

The framework will be implemented in stages to minimise impacts on day-to-day operations.

Venues can seek further information from rto.enquiries@liquorandgaming.nsw.gov.au

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